

## Vic (LKKAUTO)

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**From:** kenjilee@woodlandstransport.com.sg  
**Sent:** Thursday, 21 November, 2019 5:18 PM  
**To:** Vic (LKKAUTO)  
**Cc:** goo@woodlandstransport.com.sg; Admin A  
**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9 LKK REF CC4/QBE19008413/Eha3

Hi Vic,

The original copy of the LOA will be posted out together with the signed DV.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



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**From:** kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>  
**Sent:** Thursday, 21 November 2019 5:02 PM  
**To:** 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>  
**Cc:** 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>; 'Admin A' <admin-a@lkkauto.com>  
**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9 LKK REF CC4/QBE19008413/Eha3

Dear Vic,

We refer to the signed DV in the attachment above.

Please be informed that the original copy will be posted out today.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

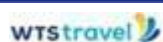
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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 21 November 2019 4:28 PM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9 LKK REF CC4/QBE19008413/Eha3

Without Prejudice

Dear Kenji,

We refer further to your below email.

On a without prejudice basis, purely for an amicable settlement and without admission of liability from our Insured's part, we have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$ 6,259.50
Loss of Use (\$300 x 5 days)	\$ 1,500.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 7,761.50</b>

If agreeable, kindly sign the attached DV then **forward back to us together with a copy of the Authorization Letter duly signed by the owner** for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]

**Sent:** Thursday, 15 August, 2019 3:37 PM

**To:** Vic (LKKAuto)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A

**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9 LKK REF CC4/QBE19008413/Eha3

Dear Vic,

Thank you for your prompt reply.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 15 August 2019 3:28 PM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9 LKK REF CC4/QBE19008413/Eha3

Without Prejudice

Dear Kenji,

We refer to your below email.

Please be informed that we are in the midst of preparing report for our principal's mandate approval.

We will expedite and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]

**Sent:** Thursday, 15 August, 2019 3:23 PM

**To:** CS A Team; Vic (LKKAuto)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)

**Subject:** RE: 2nd REMINDER LOD PA32M VS YP6963B DOA 08/05/9

**2nd REMINDER**

Dear Sir/Mdm,

Please be informed that we are pending for your offer of settlement.

Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Tuesday, 23 July 2019 5:42 PM

**To:** 'CS-A@lkkauto.com' <[CS-A@lkkauto.com](mailto:CS-A@lkkauto.com)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)

**Subject:** FW: 1ST REMINDER LOD PA32M VS YP6963B DOA 08/05/19

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Tuesday, 23 July 2019 5:36 PM

**To:** 'Joylrene@lkkauto.com' <[Joylrene@lkkauto.com](mailto:Joylrene@lkkauto.com)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)

**Subject:** 1ST REMINDER LOD PA32M VS YP6963B DOA 08/05/19

**1<sup>ST</sup> REMINDER**

Dear Sir/Mdm,

Please be informed that we are pending for your offer of settlement.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department




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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>  
**Sent:** Thursday, 6 June 2019 4:35 PM  
**To:** 'Joylrene@lkkauto.com' <[Joylrene@lkkauto.com](mailto:Joylrene@lkkauto.com)>  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)  
**Subject:** LOD PA32M VS YP6963B DOA 08/05/19

Dear Sir

**ACCIDENT INVOLVING YP6963B AND OUR VEHICLE PA32M ON 08/05/19 AT CLEMENTI ROAD**

We refer to the above accident.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1.	Cost Of Repair	\$	6,259.50
2.	5 Day Loss Of Use	\$	1,750.00
3.	Search Fees	\$	2.00
<b>Total</b>		\$	<b><u>8,011.50</u></b>

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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