

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 16 May, 2019 11:45 AM
To: 'Joyce Foo'
Cc: Admin A; CS A Team; Joy Irene (LKKAuto)
Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: VC012560
LKK REF: CC4/QBE19008413/Eja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 16 May, 2019 10:11 AM
To: 'Joyce Foo' <joyce.foo@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 15 May 2019 3:26 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Our Ref. VC012560

Hi

Please assist to arrange for TP survey.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Joyce Foo
Sent: Tuesday, 14 May 2019 11:33 AM
To: kenjilee@woodlandstransport.com.sg
Cc: goo@woodlandstransport.com.sg
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

WITHOUT PREJUDICE

Our ref : VC012560

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd

Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Info SINGAPORE <info.sing@qbe.com>

Sent: Thursday, 9 May 2019 4:15 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Hi all,

Pls assist, thanks.

Regards

Althea

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay, #29-10 South Tower, Singapore 048583

[Website](#) [LinkedIn](#) [Twitter](#)



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 9 May 2019 2:28 PM

To: Info SINGAPORE <info.sing@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 9 May 2019 1:38 PM
To: 'joyce.heng@qbe.com' <joyce.heng@qbe.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg
Subject: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/05/2019** at about **15:25 hrs** at **Clementi Road** involving our client's/customer's vehicle registration number **PA32M** and vehicle registration number **YP6963B** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:



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