

Surveyor:

Kenneth

DOI:

ASSIGNMENT

4/6/19

Date / Time:

10/5/19

Registered in Merimen:

3/5/19

Re-assign / CCU / FTE



Insured Vehicle No.:

SDN 3883 C

Name of Insured:

SONG AH LOI

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

3/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L / YES / NO)

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

NO

Insured Liability: %

Final ? Yes / No

SLN 186 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estimate



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/6/19

82 Called OI to inform TP claim

- MINUTE

- TP LOD IN BY EMAIL

06/09/19

- SEND 1ST OFFER TO TP

13/09/19

- TP ACCEPTED OFFER.  
- ALL BOGS IN ORDER.  
- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P

S\$ 1,241.63 ( 3 days) Reduction: 84 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 13/09/19

Confirm with:

CHEN KUNAL

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.:

V/L

If NO or B 28, Ass. Lia:

COI POSTED

Repair Cost: (w/acc)

S\$ 1,328.54

Loss of Rental (LOR):

S\$ 236.85 ( 3 days) X \$ 78.95 (CARP)

Loss of Use (LOU):

S\$ - (\$ x days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search:

S\$ 7.49

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 1,572.88

Global Sum S\$:

1,570.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,570.00

Name 1:

SYSTEM PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320.00

COPY SENT  
13/9/19

ASS. REC. BY:

REF:

A/G

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

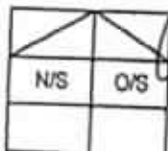
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 1.41% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SUN156T Yr Regn: 04.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1700

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 165898 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKB3FU163556203

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R13

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 5/5/19

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 4/6/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

015 191

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

P/P 41,241:03

CRAB: 40,815.88 (84%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

AIG / CLK

22/5 @ 11am

Kh



**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempart.com.sg

**Repair Estimates**

SLN 156 T

Finalised

Parts (a) Cost / List Price Items

Plus/Less 25%

Total of Cost / List

(b) Nett Price Items

Less

Total of Nett Item

(c) Special Nett Items

Total Parts Cost

Labour

Total

|            |          |
|------------|----------|
| \$ 642.17  | 7,782.91 |
| \$ 160.54  | 1,945.73 |
| \$ 421.63  | 5,837.18 |
|            |          |
| \$         | 350.00   |
| \$         | 6,187.18 |
| \$ 760.00  | 1,870.00 |
| \$ 1241.63 | 8,057.18 |

Not Authorized  
Pursuing Repair

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Company

Survey conducted on

Kenneth

CLK

4/6/19

at

Remarks By Surveyor

(a) The repair of this vehicle is ☒ authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ☒ Not Required

(d) Excess

:\$

(e) Signature of surveyor

de

Date:

4/6/19



**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

BK 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

**Spare Parts**

Vehicle No. :  
Make & Model :  
Chassis No. :

**SLN 156 T**

TOYOTA PRIUS

JTDKB3FU103556203

Submit By :  
Year Manufacture :  
Engine No. :

**SERENGE**

2017

**Cost / List**

| S/No. | Part Description                   | Qty | Unit Price | Price | Disposition by Surveyor |
|-------|------------------------------------|-----|------------|-------|-------------------------|
| 1     | Headlamp RH                        | 1   | \$2,531.60 |       | X                       |
| 2     | Fog lamp RH                        | 1   | \$910.70   |       | X                       |
| 3     | Front bumper                       | 1   | \$450.80   |       | X                       |
| 4     | Front bumper clip                  | 10  | \$40.00    |       | X                       |
| 5     | Front bumper reinforcement - upper | 1   | \$711.50   |       | X                       |
| 6     | Front bumper reinforcement - lower | 1   | \$245.30   |       | X                       |
| 7     | Front bumper side retainer RH      | 1   | \$107.20   |       | X                       |
| 8     | Front bumper side retainer LH      | 1   | \$107.20   |       | X                       |
| 9     | RH front fender                    | 1   | \$868.70   |       | X                       |
| 10    | RH front fender undershield        | 1   | \$185.64   |       | X                       |
| 11    | RH front fender undershield clip   | 10  | \$25.00    |       | X                       |
| 12    | RHF fender wording "HYBRID"        | 1   | \$44.17    |       | X                       |
| 13    | RH front rim                       | 1   | \$1,555.10 |       | X                       |
| 14    | RH front tyre                      | 1   | \$350.00   | S.N   | X                       |
| 15    |                                    |     |            |       |                         |
| 16    |                                    |     |            |       |                         |
| 17    |                                    |     |            |       |                         |
| 18    |                                    |     |            |       |                         |
| 19    |                                    |     |            |       |                         |
| 20    |                                    |     |            |       |                         |
| 21    |                                    |     |            |       |                         |
| 22    |                                    |     |            |       |                         |
| 23    |                                    |     |            |       |                         |

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

BK 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829  
Company Reg No. 200005485N / GST No. 20-0005485-N

64847829



**ESTEEM PERFORMANCE PTE LTD**

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569535.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

## Labour

Vehicle No. : SLN 156 T  
Make & Model : TOYOTA PRIUS

Submit By : SERENCE  
Year of Manufacture : 2017

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

AIK / LK  
22/5 @ 11am



## ESTEEM PERFORMANCE PTE LTD

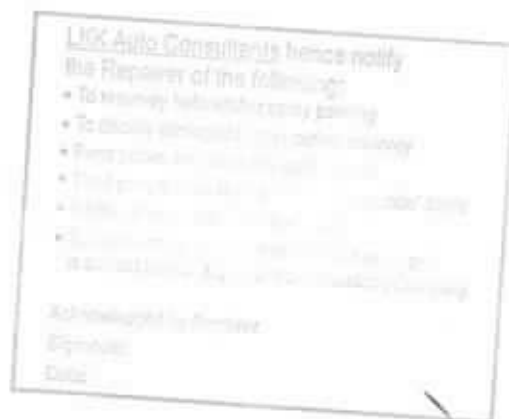
Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLN 156 T

|                  |                             |    |          |
|------------------|-----------------------------|----|----------|
| Parts            | (a) Cost / List Price Items | \$ | 7,782.91 |
|                  | Plus/Less 25%               | \$ | 1,945.73 |
|                  | Total of Cost / List        | \$ | 5,837.18 |
|                  | (b) Nett Price Items        |    |          |
|                  | Less                        |    |          |
|                  | Total of Nett Item          |    |          |
|                  | (c) Special Nett Items      | \$ | 350.00   |
| Total Parts Cost |                             | \$ | 6,187.18 |
| Labour           |                             | \$ | 1,870.00 |
| Total            |                             | \$ | 8,057.18 |

Not Authorized  
Repair Beyond



The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth  
Company : LKIC  
Survey conducted on : 4/6/19 at \_\_\_\_\_

#### Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required

(d) Excess \$ \_\_\_\_\_

(e) Signature of surveyor : Lc Date: 4/6/19



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

### Spare Parts

|                |                          |                    |                |
|----------------|--------------------------|--------------------|----------------|
| Vehicle No. :  | <b>SLN 156 T</b>         | Submit By :        | <b>SERENCE</b> |
| Make & Model : | <b>TOYOTA PRIUS</b>      | Year Manufacture : | <b>2017</b>    |
| Chassis No. :  | <b>JTDKB3FU103556203</b> | Engine No. :       |                |

**Cost / List**

| S/No. | Part Description                   | Qty | Unit Price | Price | Disposition by Surveyor |
|-------|------------------------------------|-----|------------|-------|-------------------------|
| 1     | Headlamp RH                        | 1   | \$2,531.60 |       | 7                       |
| 2     | Fog lamp RH                        | 1   | \$910.70   |       | X                       |
| 3     | Front bumper                       | 1   | \$450.80   |       | ✓                       |
| 4     | Front bumper clip                  | 10  | \$40.00    |       | ✓                       |
| 5     | Front bumper reinforcement - upper | 1   | \$711.50   |       | X                       |
| 6     | Front bumper reinforcement - lower | 1   | \$245.30   |       | X                       |
| 7     | Front bumper side retainer RH      | 1   | \$107.20   |       | ✓                       |
| 8     | Front bumper side retainer LH      | 1   | \$107.20   |       | X                       |
| 9     | RH front fender                    | 1   | \$868.70   |       | X                       |
| 10    | RH front fender undershield        | 1   | \$185.64   |       | X                       |
| 11    | RH front fender undershield clip   | 10  | \$25.00    |       | X                       |
| 12    | RHF fender wording "HYBRID"        | 1   | \$44.17    |       | ✓                       |
| 13    | RH front rim                       | 1   | \$1,555.10 |       | X                       |
| 14    | RH front tyre                      | 1   | \$350.00   | S.N   | X                       |
| 15    |                                    |     |            |       |                         |
| 16    |                                    |     |            |       |                         |
| 17    |                                    |     |            |       |                         |
| 18    |                                    |     |            |       |                         |
| 19    |                                    |     |            |       |                         |
| 20    |                                    |     |            |       |                         |
| 21    |                                    |     |            |       |                         |
| 22    |                                    |     |            |       |                         |
| 23    |                                    |     |            |       |                         |

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.







Your password will expire in 2 days. [Click here to change it.](#)

**PRE-REPAIR INSPECTION REQUEST – SLN156T vs SDN3883C (OI) on D.O.A.: 05/05/2019**

From: Hor, Yinnul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
Sent: 5/10/2019 3:06:32 PM  
Attachments:  20190510124506520.pdf

Hi,

Please refer to the enclosed request from Esteem Performance Pte Ltd.

Claim no : 0339276970SG003  
Case Owner : KIAN MENG CHAN

If you have any queries/concerns, please let us know.  
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rul, Hor (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.ac](http://www.aig.ac)

3.25pm @ 10/5/19  
Vehicle not in.  
Carmen  
amused on 22/5/19

From: serence ctc [mailto:serence@esteemperf.com.sg]  
Sent: Friday, May 10, 2019 12:47 PM  
To: AIG SGP, Claims-Survey  
Cc: Carmen Lim; jenny chong  
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLN156T

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLN 156 T.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066  
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA report once receive from MARS.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division  
Esteem Performance Pte Ltd

P: 6566 2112

E: [serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SDN 3883 C

Our Ref : SLN 156 T

Date : 05-09-19

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING SLN 156 T & SDN 3883 C  
ACCIDENT DATE 05.05.2019  
ACCIDENT ALONG DROP OFF POINT OPEN SPACE CARPARK OF BLK 93

We are the workshop for the owner of motor vehicle no : SLN 156 T which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SDN 3883 C we are submitting these claims for your consideration.

|   |  |             |                 |
|---|--|-------------|-----------------|
| 1 | Cost of repair   | S \$        | 1,328.54        |
| 2 | Loss of rental <u>3</u> days @ \$ <u>78.95</u> / day                       | S \$        | 236.85          |
| 3 | Surveyor Fee   | S \$        | 0.00            |
| 4 | GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee) | S \$        | 0.00            |
| 5 | LTA Fee  | S \$        | 7.48            |
|   |  | <b>S \$</b> | <b>1,572.87</b> |

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG19008407/Kha3**

19 JUNE 2019

**SONG AH LOI**  
121 MIMOSA CRESCENT  
Singapore 808069

Dear Sir/Madam,

**ACCIDENT INVOLVING SDN3883C AND SLN156T ON 05/05/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLN 156T & SDN 3883C along Whampoa Drive  
On 05/05/2019 @ 17:35

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLN 156T do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ESTEEM PERFORMANCE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,570.00** (Global Sum – all in) for vehicle no. **SLN 156T** that was damaged pursuant to the accident which occurred on **05/05/2019** (date) along **93 WHAMPOA DRIVE-OFF POINT** (location) involving vehicle no/s **SDN 3883C**. This is pursuant to the inspection conducted on **04/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** ("the third party claimant") of vehicle no. **SLN 156T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLN 156T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Sep (month) **2019** (year)



*kcc*

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

Claim No: CER1301617  
Final No: CIV1302113  
Date: 26 Jul 2019  
Policy No: A29114756MKF  
Veh Reg No: SLN156T  
Make/Model: TOYOTA PRIUS  
Chassis No: -  
Engine No:  
Reg. Date:

ATTN: Motor Claim Department  
Your Ref No: SDN3883C  
Claim Type: Third Party  
Accident Date: 05/05/2019  
TP Veh Reg No: SDN3883C

## Tax Invoice to Vehicle No :SLN156T

| Description          | Quantity | List Price | Amount              |
|----------------------|----------|------------|---------------------|
|                      |          | <u>S\$</u> | <u>S\$</u>          |
| Others               |          |            |                     |
| 1 COST OF REPAIR     | 1 PCS    | 1,241.63   |                     |
|                      |          | 1,241.63   | 1,241.63            |
| Total                |          |            | S\$ 1,241.63        |
| Add GST @ 7%         |          |            | 86.91               |
| Total Amount Payable |          |            | <u>S\$ 1,328.54</u> |

TOTAL: SINGAPORE DOLLAR ONE THOUSAND THREE HUNDRED TWENTY EIGHT AND CENTS FIFTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 04/06/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

|   |  |   |                                 |
|---|--|---|---------------------------------|
| Date:   | 07/10/2018                                   | Vehicle Rental Agreement No.                            | 9234                            |
| <b>Renter Details</b>   |  | <b>Additional Driver (if any)</b>                       |                                 |
| <input checked="" type="checkbox"/> Name                                  | Hwei Chin Yeo                                | <input checked="" type="checkbox"/> Name                | Ng Soon Seng                    |
| <input checked="" type="checkbox"/> Address                               | Blk 404 Choa Chu Kang Avenue 3 #06-24        | <input checked="" type="checkbox"/> Address             | 443 choa chu kang ave 4 #06-349 |
| <input checked="" type="checkbox"/> Date of Birth                         | 06/20/1965                                   | <input checked="" type="checkbox"/> Date of Birth       | 06/09/1977                      |
| <input checked="" type="checkbox"/> NRIC/Passport No.                     |  | <input checked="" type="checkbox"/> NRIC No.            |                                 |
| <input checked="" type="checkbox"/> Driving License No.                   | S17098511                                    | <input checked="" type="checkbox"/> Driving License No. | S7019450C                       |
| <input checked="" type="checkbox"/> Telephone No.                         | 6592338647                                   | <input checked="" type="checkbox"/> Telephone No.       | 6597623857                      |
| <input checked="" type="checkbox"/> Mobile No.                            |  | <input checked="" type="checkbox"/> Mobile No.          |                                 |
| <b>Vehicle Description</b>  |  | <b>Additional Driver (if any)</b>                       |                                 |
| <input checked="" type="checkbox"/> Vehicle No                            | BLN156T                                      | <input checked="" type="checkbox"/> Name                |                                 |
| <input checked="" type="checkbox"/> Make/Model                            | TOYOTA Prius                                 | <input checked="" type="checkbox"/> Address             |                                 |
| <b>Rental Period</b>  |  | <input checked="" type="checkbox"/> Date of Birth       |                                 |
| <input checked="" type="checkbox"/> Minimum Rental Period                 | 364  | <input checked="" type="checkbox"/> NRIC No.            |                                 |
| <input checked="" type="checkbox"/> Date/ Time Checked Out                | 07/10/2018                                   | <input checked="" type="checkbox"/> Driving License No. |                                 |
| <input checked="" type="checkbox"/> No. of Days                           | 331  | <input checked="" type="checkbox"/> Telephone No.       |                                 |
| <input checked="" type="checkbox"/> Expected Date/Time of Return          | 07/09/2019                                   | <input checked="" type="checkbox"/> Mobile No           |                                 |
| <input checked="" type="checkbox"/> Actual Date/Time of Return            | 06/06/2019                                   |   |                                 |
| <b>Rental Charges* &amp; Deposit</b>                                      |  |   |                                 |
| <input checked="" type="checkbox"/> ( ) RR Rental Charges/Day             | Per day @ S\$85.00<br>Per week @ S\$595.00   | Deposit Received  | S \$1,500.00                    |
| <input checked="" type="checkbox"/> ( X ) ER Promotion Rental Charges/Day | Per day @ S \$78.05<br>Per week @ S \$552.66 | Total Amount Received*                                  | S \$27,181.11                   |
| <input checked="" type="checkbox"/> ( X ) CDW Charges/Day                 | Per day @ S\$4.28<br>Per week @ S\$29.96     | * Inclusive GST   |                                 |
| Rental Period   | 364 days / 47 weeks                          | Total Rental Charges                                    | S \$27,514.18                   |

| Insurance Matters (Accident/Theft)             |  |   |   |   |
|--|--|---|---|---|
| Liability Assessment / Nature of Incident      | Non-Refundable Excess Payable by Renter*   |   |   | Rental Charge / Replacement Vehicle   |
|  | Section 1 (Own Damage)*  | Section 2 (3 <sup>rd</sup> Party Damage if applicable)* | Renter or authorised driver(s) is below 26 years of age |   |
| 3 <sup>rd</sup> Party Fault                    | S\$2,140.00  | S\$2,140.00   | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Own Fault (Inclusive of accidents in Malaysia) | S\$2,140.00  | S\$2,140.00   | S\$1,605.00   | No waiver of Rental Charges & no replacement vehicle provided                   |
| Act of God                                     | S\$2,140.00  | Not applicable  | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Stolen Vehicle                                 | S\$2,140.00  | Not applicable  | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Damage to Windscreen                           | S\$107.00  | Not Applicable  | Not Applicable  | No waiver of Rental Charges & no replacement vehicle provided                   |
| Unreported or late reporting of accidents      | Renter is liable for 3 <sup>rd</sup> parties & own vehicle repair costs associated with the accident |   |   | No waiver of Rental Charges & no replacement vehicle provided                   |

\* excess payable is accumulative & inclusive of GST

| Payment Method                                    |  |  |     |
|---|--|--|-----|
| <input checked="" type="checkbox"/> Driver Wallet |  | <input type="checkbox"/> Cash          | S\$ |
| <input type="checkbox"/> Credit Card              |  | <input type="checkbox"/> Debit Account |     |
| Type  |  | Bank Name                              |     |
| Card No.  |  | Account No.                            |     |

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
  - timely payment of all Rental Charges at all times
  - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
  - there are no accidents, thefts or other incidents occurring within the first week of rental
  - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:  
*[insert description of promotion(s) &/or refer to relevant section above if already described above]*

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp  
Date:



Authorised Signatory/Stamp  
Grab Rentals Pte Ltd

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 May 2019 / 12:06:48

Receipt Date/Time : 09 May 2019 / 12:06:47

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190509-001169

Previous Receipt No. :

| S/N  | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|--|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SDN3883C<br>As at 05 May 2019/17:35:00<br>Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. |   |                               |                        |                              |
| 1  | Insurance Enquiry - SDN3883C<br>Enquiry Fee<br>20190509120530676949 | 7.00                          | 0.49                   | 7.49                         |
|  | <b>Sub-Total</b>  | 7.00                          | 0.49                   | 7.49                         |
| Result of Insurance Enquiry - SLW4994S<br>As at 08 May 2019/10:30:00<br>Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD   |   |                               |                        |                              |
| 2  | Insurance Enquiry - SLW4994S<br>Enquiry Fee<br>20190509120530726453 | 7.00                          | 0.49                   | 7.49                         |
|  | <b>Sub-Total</b>  | 7.00                          | 0.49                   | 7.49                         |
|  | <b>Total Before Rounding</b>  | 14.00                         | 0.98                   | 14.98                        |
|  | <b>Rounding Difference</b>  |                               |                        | 0.03                         |
|  | <b>Total Amount Payable</b>   |                               |                        | 14.95                        |
|  | <b>Paid By</b>  |                               |                        |                              |
|  | 20190509120549606 Direct Debit: eNETS Debit<br>(Internet Banking)   |                               |                        | 14.95                        |
|  | <b>Total</b>  |                               |                        | 14.95                        |
|  | <b>Cash Change</b>  |                               |                        | 0.00                         |
|  | <b>Tendered Amount</b>  |                               |                        | 14.95                        |
|  | <b>Excess Refundable Amount</b>                                     |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |            |   |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 07 May 2019<br><a href="#">Edit Reg</a> |               | 10 May 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,241.63</b><br><a href="#">Edit Estimates</a> | <b>S\$1,241.63</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|             |                  |                      |                  |                          |
|-------------|------------------|----------------------|------------------|--------------------------|
| <b>Main</b> | <b>Reference</b> | <b>Claim Details</b> | <b>Documents</b> | <a href="#">Show All</a> |
|-------------|------------------|----------------------|------------------|--------------------------|

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

|                             |  |                        |  |
|-----------------------------|--|------------------------|--|
| Insured:                    | <b>SONG AH LOI</b> , ID: S0408798D   |                        |  |
| Main Claimant:              | <b>GRAB RENTALS PTE LTD</b> , Co. Reg. No.: 201617200G   |                        |  |
| Vehicle Reg. No.:           | <b>SLN156T</b>   | Date of Loss:          | 05/05/2019 17:00 - :59<br>[24 Months and 15 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | <b>TP / 0339276970SG</b>   | Policy/Cover Note No.: | 2100361131 (Comprehensive)   |
| Vehicle Reg. No. (Insured): | <b>SDN3883C</b>  | Policy No. (Claimant): | A29114756MKF   |
|                             |  | Excess:                |  |
| Repairer:                   | <b>Esteem Performance Pte Ltd (HQ)</b> Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:                                     |                        |  |
| Handling Insurer:           | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ]<br>Kianmeng.Chan1@aig.com |                        |  |
| Claimant's Insurer:         | <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888  |                        |  |
| Adjuster:                   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 23/05/2019]</b>        |                        |  |

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SLN156T (0339276970SG)  
[SDN3883C]

TP

GRAB RENTALS PTE LTD

May 5 2019 5:00PM

[SONG AH LOI]

Esteem Performance Pte Ltd

|                  |               |                    |              |              |      |                 |
|------------------|---------------|--------------------|--------------|--------------|------|-----------------|
| Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio | View | View in Browser |
|------------------|---------------|--------------------|--------------|--------------|------|-----------------|

| Letters/Correspondences |              |  |   | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|--------------|--|---|------------|-------------------------------------|
| No                      | Finalized On |  |   | Thumbnail  | Print                               |
| 1                       | {Draft}      | LKK Auto Consultants Pte Ltd (HQ)                  |   |            |                                     |
|                         |              | Third Party Express Settlement - Payment Breakdown | 1 | Edit       |                                     |

| Assessment Reports |                |   |   | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|---|---|------------|-------------------------------------|
| No                 | Finalized On   |   |   | Thumbnail  | Print                               |
| 1                  | 14/05/19 11:12 | AIG Asia Pacific Insurance Pte. Ltd. (SG)           |   |            |                                     |
|                    |                | Accident Statement                                  | 1 | Load HTM   |                                     |
|                    |                | From: IC - Reg. No: SDN3883C, Claimant: SONG AH LOI |   |            |                                     |

| Photos/Images |                 |                                   |   | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---|------------|-------------------------------------|
| No            | Relabel/Reorder |                                   |   | Thumbnail  | Print                               |
| 1             | 10/08/19 16:43  | LKK Auto Consultants Pte Ltd (HQ) |   |            |                                     |
|               |                 | Odometer Reading                  | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 10/08/19 16:43  | Chassis Number                    | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 8             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 9             | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 10            | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 11            | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 12            | 10/08/19 16:44  | General View                      | 1 | Load JPG   | <input checked="" type="checkbox"/> |

| Documentation |                 |  |   | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|---|------------|-------------------------------------|
| No            | Relabel/Reorder |  |   | Thumbnail  | Print                               |
| 1             | 13/05/19 15:10  | LKK Auto Consultants Pte Ltd (HQ)        |   |            |                                     |
|               |                 | ACKNOWLEDGEMENT EMAIL TO AIG DD 10.05.19 | 1 | Load PDF   |                                     |
| 2             | 13/05/19 15:10  | EMAIL FROM AIG DD 10.05.2019             | 1 | Load PDF   |                                     |
| 3             | 13/05/19 15:10  | TP ESTIMATE + TP GIA REPORT              | 1 | Load PDF   |                                     |
| 4             | 11/06/19 16:11  | TP ESTIMATE - MARKED                     | 1 | Load PDF   |                                     |
| 5             | 19/06/19 13:55  | Letter to OI                             | 1 | Load PDF   |                                     |
| 6             | 25/09/19 10:23  | WORKSHOP INVOICE                         | 1 | Load PDF   |                                     |
| 7             | 25/09/19 10:23  | AUTHORISATION TO ACT FORM                | 1 | Load PDF   |                                     |
| 8             | 25/09/19 10:23  | Release Voucher                          | 1 | Load PDF   |                                     |
| 9             | 25/09/19 10:23  | RENTAL RECEIPT                           | 1 | Load PDF   |                                     |
| 10            | 25/09/19 10:23  | LTA SEARCH                               | 1 | Load PDF   |                                     |
| 11            | 25/09/19 10:23  | LOD                                      | 1 | Load PDF   |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>               |       |      |       |
| <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p> |       |      |       |



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                         |
|-------------------|---------------------|--------|-------------------------|
| Vehicle No:       | SDN3883C (Insd veh) | Model: | TOYOTA PRIUS HYBRID 1.8 |
|                   | SLN156T (TP veh)    |        | CVT (A)                 |
| Date of Accident: | 05/05/2019          |        |                         |

|                                   |   |   |                             |                        |
|-----------------------------------|---|---|-----------------------------|------------------------|
| Global Sum Settlement             | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |                        |
| Repair Estimate                   | : | \$                                      |                             | 8,621.18               |
| Final Repair Cost                 | : | \$                                      |                             | 1,570.00               |
| Loss of Use                       | : | \$                                      |                             | days at \$0.00 per day |
| Rental (if any)                   | : | \$                                      |                             | 3 days                 |
| LTA / GIA Search Fee              | : | \$                                      |                             |                        |
| Others:                           | : | \$                                      |                             |                        |
|                                   | : | \$                                      |                             |                        |
| Final Settlement Sum (Global Sum) | : | \$                                      |                             | 1,570.00               |

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_100\_\_\_\_(%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                            |   |             |
|--|----------------------------|---|-------------|
| 1)                                     | Esteem Performance Pte Ltd | : | \$ 1,570.00 |
| 2)                                     |                            | : | \$          |
| 3)                                     |                            | : | \$          |
| 4)                                     |                            | : | \$          |

JOANNE LEE KHANG MIN

25 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19008407/KHA3Q2

Date: 25/09/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100361131  
 Claimant: SLN156T Insured Vehicle No: SDN3883C  
 Vehicle No: SLN156T  
 Date of Loss: 05/05/2019 Nature of Claim: TP Claim No: 0339276970SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLN156T  
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRS039503  
 Reg. Date: 20/04/2017 (Man. Year: 2017) Chassis No: JTDKB3FU103556203  
 Colour: Metallic Silver Odometer: 165848 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Yokohama 8 mm Rear Left Side: Yokohama 8 mm  
 Front Right Side: Yokohama 8 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                 | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--|-----------------|-----------------|-----------------|--------------|
| Parts  | 6,187.18        | 481.63          | 5,705.55        | 92.22        |
| Miscellaneous Items                            | 0.00            | 0.00            | 0.00            |              |
| Labour   | 1,870.00        | 760.00          | 1,110.00        | 59.36        |
| Paintwork Labour                               | 0.00            | 0.00            | 0.00            |              |
| Towing   | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>                       | <b>8,057.18</b> | <b>1,241.63</b> | <b>6,815.55</b> | <b>84.59</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>                  | <b>564.00</b>   | <b>86.91</b>    | <b>477.09</b>   | <b>84.59</b> |
| <b>Nett Amount (S\$)</b>                       | <b>8,621.18</b> | <b>1,328.54</b> | <b>7,292.64</b> | <b>84.59</b> |
| <b>+ Car Rental (3.0 x S\$78.95/day) (S\$)</b> |                 | <b>236.85</b>   |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                  |                 | <b>7.49</b>     |                 |              |
| <b>Nett Liability (S\$)</b>                    |                 | <b>1,572.88</b> |                 |              |
| <b>Global Sum Settlement (S\$)</b>             |                 | <b>1,570.00</b> |                 |              |

### INSPECTION

Date of Assignment: 10/05/2019  
 Date Inspected: 04/06/2019 Inspected At: Esteem Performance Pte Ltd (HQ)  
 Blk 5033 Ang Mo Kio Ind Park 2, #01-259  
 Singapore 569536  
 Estimated Period of Repair: 3.0 days

**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                        | Condition         | Repairer's  | Amount     |
|-----|-----|----------|------------------------------------|-------------------|-------------|------------|
| 1   | 1   |          | *HEADLAMP RH                       | Serviceable       | 2,531.60 FL | *- FL      |
| 2   | 1   |          | *FOG LAMP RH                       | Serviceable       | 910.70 FL   | *- FL      |
| 3   | 1   |          | *FRONT BUMPER                      | Buckled / Cracked | 450.80 FL   | *450.80 FL |
| 4   | 10  |          | *FRONT BUMPER CLIP                 | Necessary         | 40.00 FL    | *40.00 FL  |
| 5   | 1   |          | *FRONT BUMPER REINFORCEMENT -UPPER | Repair            | 711.50 FL   | *- FL      |
| 6   | 1   |          | *FRONT BUMPER REINFORCEMENT -LOWER | Repair            | 245.30 FL   | *- FL      |
| 7   | 1   |          | *FRONT BUMPER SIDE RETAINER RH     | Distorted         | 107.20 FL   | *107.20 FL |
| 8   | 1   |          | *FRONT BUMPER SIDE RETAINER LH     | Serviceable       | 107.20 FL   | *- FL      |
| 9   | 1   |          | *RH FRONT FENDER                   | Repair            | 868.70 FL   | *- FL      |
| 10  | 1   |          | *RH FRONT FENDER UNDERSHIELD       | Serviceable       | 185.64 FL   | *- FL      |
| 11  | 10  |          | *RH FRONT FENDER UNDERSHIELD CLIP  | Not Necessary     | 25.00 FL    | *- FL      |
| 12  | 1   |          | *RHF FENDER WORDING HYBRID         | Necessary         | 44.17 FL    | *44.17 FL  |
| 13  | 1   |          | *RH FRONT RIM                      | Serviceable       | 1,555.10 FL | *- FL      |
| 14  | 1   |          | *RH FRONT TYRE                     | Serviceable       | 350.00 FS   | *- FS      |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|  |                 |               |
|--|-----------------|---------------|
| <b>Sub Total (\$\$)</b>                                    | <b>8,132.91</b> | <b>642.17</b> |
| <b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b> | <b>1,945.73</b> | <b>160.54</b> |
| <b>Total Parts (\$\$)</b>                                  | <b>6,187.18</b> | <b>481.63</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars  | Lab.Type | Repairer's      | Amount        |
|---------------------------------|--|----------|-----------------|---------------|
| <b>Labour Items</b>             |  |          |                 |               |
| 1                               | TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (FRONT BUMPER ,SUPPORT PANEL,RHF FENDER)   | New      | 800.00          | 300.00        |
| 2                               | TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (FRONT BUMPER ,SUPPORT PANEL,RHF FENDER) | New      | 800.00          | 440.00        |
| 3                               | TO TUFF COAT   | New      | 100.00          | 0.00          |
| 4                               | TO CHECK WIRING & FOCUS HEADLAMP   | New      | 50.00           | 20.00         |
| 5                               | TO DO WHEEL ALIGNMENT  | New      | 120.00          | 0.00          |
| <b>Gross Labour Cost (\$\$)</b> |  |          | <b>1,870.00</b> | <b>760.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >