

22/03/2002

ASS. REC. BY:

REF:

09/INC19008396/Egd302

Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Cynthia Aug of INC Date/Time: 13/5/2019

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMI 9512Z Insured: SKP3233K

at Workshop m/s Borneo Motor Tel:

of 2 Pandan Crescent

Policy No: Claim No: MT/1041407-002

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 20/4/2019

CA / REV / REP. / REV 24 HRS

Date/Time: 13/5 Person Contacted: Thomas Vehicle: IN/OUT

Date/Time	Action/Instruction	Estimate ( )
	SMI 9512Z - X	
	SKP3233K - X	

Steve

REF:

ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s: \_\_\_\_\_  
of \_\_\_\_\_  
Insured \_\_\_\_\_  
Policy No \_\_\_\_\_  
Claims No \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)  
Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No SMJ 95122 Yt Regn. 26/3/19  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: Toyota Harrier  
Colour Silver A/C Insured / Std / NI / N  
Sp. Reading 1627 T/Radin: Insured / Std / NI / N.  
Eng/No: \_\_\_\_\_  
Ci/No: JTE 20 364.00J 004215  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: Inorder / Jammed / Loaked / Burnt or  
Brake: Inorder / Jammed / Loaked / Burnt or  
Modi: Nil / SRIm / STD A/RIm or  
Tyre Size: F: 235/55R8  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front Rear  
R/Bal. 3 mm R/Bal. 3 mm  
L/Bal. 3 mm L/Bal. 3 mm  
D.O.A. 20/4/19 D.O.I. 13/5/19 1214PM  
Survey held at Boinen  
Des. of Damages Frnt / Rear / O/S / N/S / U/C / Rooftop or  
The U/C / Chassis frame / Body Structure affected due to collision

N/S	O/S

Date / Time / Action / Instruction  
15/5/19 Finalize \$11,469.74; 3 days (Res & 9588.09, 46%)

RECEIVED 16 MAY 2019

Date/Time, File Pass to: ☐ : Prell. Report  
1) 16/5/19 Final Report  
Date/Time, File Return to?

Days Of Repair: 3  
Resurvey No. of Trip: 1

Report Format: TP  
Lump Sum / I.B I: 11469.74

Add Fee: ☐ : Site Insp (\$  
☐ : Interview (\$  
☐ : Tech Invs (\$  
☐ : Weekend (\$

Survey Fee:  
Transportation  
\$ + R.S. \$  
Photos  
Labor

250  
250

## Nivitha (LKK Auto)

**From:** Cynthia Ang <Cynthia.Ang@income.com.sg>  
**Sent:** Monday, 13 May 2019 9:46 AM  
**To:** assignments@lkkauto.com  
**Cc:** Teng Ken Leong; Thio Tse Kiat; Cynthia Ang  
**Subject:** TP CASES FARMED OUT TO LKK QN 13/05/2019

Dear Veron / Nivitha,

Please assist to survey the vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Type	Survey Time	OI VEH	DOA	Addit Rem:
1	Helena Tan	MT/1043475-001	SGM883S	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	Carine Yeo / 9699 6192	Physical Survey	10:00-12:00	FBG2281G	05/05/2019	
2	Jeff Lin	MT/1041407-002	SMJ9512Z	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	THOMAS / 66311860	Physical Survey	10:00-12:00	SKP3233K	20/04/2019	
3	Marcus Xiao	MT/1041967-002	SDK4440G	HUA HONG PTE LTD	25D SUNGEI KADUT STREET 1 SINGAPORE 729332	YVONNE TOH/ MRS TAN / 66619688	Physical Survey	14:00-16:00	FBM8170Y	26/04/2019	

Please contact workshops.

Please ack.

Thank You

With Regards

Cynthia Ang  
Admin Assistant  
Motor Insurance  
T +65 6430 7900  
[www.income.com.sg](http://www.income.com.sg)

 income  
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)

 in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

## Shiau Chan (LKKAUTO)

---

**From:** Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>  
**Sent:** Thursday, 16 May 2019 10:30 AM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** RE: Finalize Report for SMJ9512Z

Dear Shiau Chan,

The reg date is 26.03.2019 and 2000cc.

Thank you

Regards

thomas

-----Original Message-----

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
Sent: Thursday, May 16, 2019 10:28 AM  
To: Thomas Pang PTCBC  
Subject: RE: Finalize Report for SMJ9512Z

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Thomas,

Kindly advise the date of registration and capacity of above vehicle.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>  
Sent: Wednesday, 15 May 2019 6:00 PM  
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
Subject: RE: Finalize Report for SMJ9512Z

Dear Steve,

Attach supplementary list for your reference.

Thank you

Regards

thomas

-----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/04/2019 15:25
Date Of Accident	20/04/2019 15:45
Exact Location Of Accident	CHANGI AIRPORT TERMINAL 2 CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMJ9512Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	EW SOON SENG
NRIC No	S8947523F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96488325
Alternative Phone No	OFFICE-93881304

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER-2.0 M GRADE (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P2262906
Cover Note Number	

### Driver

Name of Driver	EW CHEE HOWE
NRIC No	S8947523F
Date Of Birth	30/12/1989
Occupation	INDOOR
Date Of Driving Pass	04/08/2009
Driving Experience	9 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96488325
Fax Number	
Contact Number	OFFICE-93881304
Email Address	NOEMAIL

Address	BLK 350 YISHUN AVENUE 11 #06-239
Postcode	960350
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - SON
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP3233K
Vehicle Make/Model/Colour	HONDA ODYSSEY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG KENG WAN
NRIC/Passport Number	S1661392D
Contact Number	88223233
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

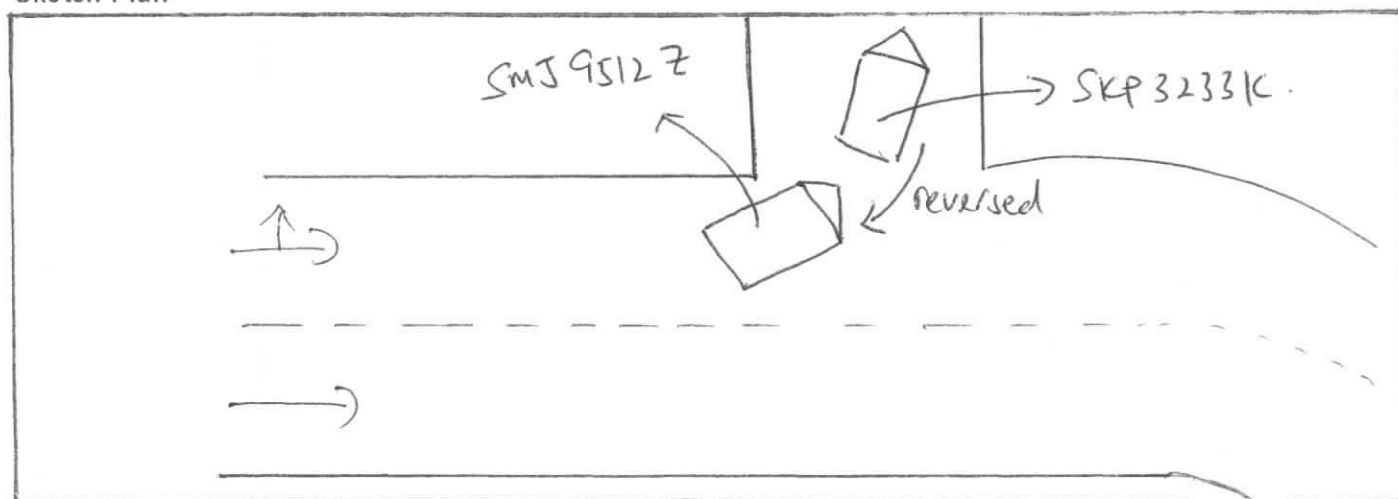
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

### Sketch Plan



Describe Circumstances of the Accident

Front vehicle SKP3233K reversed and collided into my car.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &  
Time

Driver's Signature (If driver is not the policyholder) / Date  
& Time

Witnessed by Reporting Centre  
Personnel



# INTERNAL INVOICE

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

New vehicle preparation PDI  
\*\*\*\*\* For use by BMS PDI \*\*\*\*\*

i0100001 /NEWVEHIC

38035942

Mr ESS Ew  
350 Yishun Avenue 11  
#06-239  
Singapore 760350

03/04/2019

18	ANTMT E1	ASU60R	26/03/2019	SMJ9512Z	1	43160	69INT/SMJ9512Z
JTE2B3GH00J004215 8ARZ149690 00 Raymond Seah L M ---/---/---- 0.00 ---/---/---- 0.00							

M D1068\*-PLATINUM SHINEPRO  
1 \* PSPRO PDI LABOUR FOR PLATINUM SHINE PDI  
D1068D) Platinum Shine Glass Coating  
1 \* PSPRO MAT PDI PLATINUM SHINE SET

0.00	GST 0.00%	0.00
0.00		
0.00		0.00
0.00		

03/04/2019  
13:19

SMJ9512Z





Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota account & more!

## ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyota.com.sg

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188  
Customer Detail

Account Detail	Account No	
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	S1000009 / ICNI1 Document No 0 Document Date 23/04/2019	Mr Ew Soon Seng 350 Yishun Avenue 11 #06-239 Singapore 760350 Mobile: 96488325

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	ANTMT	E1	ASU60R	26/03/2019	SMJ9512Z	0	43948 72/DS/SMJ9512Z
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

JTEZB3GH00J004215	8ARZ149690	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00
-------------------	------------	----	-----------------	------------	------	------------	------

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: NTUC INCOME (1) TP VEH: SKP3233K DATE OF ACC: 20.04.2019				59 100.00
2	B	BP-LAB2 R/I AND REFOCUS HEADLAMP (NETT) (2)				/ 122.40
3	B	BP-LAB2 DRILL HOLE AND INSTALL FRONT BUMPER SENS (3) OR (NETT)				/ 180.00
4	B	BP-MECH2 TO CONDUCT ADJUSTMENT ON WAVE RADAR SENS (4) OR (NETT)				/ 180.00
5	B	BP-ECU2 TO RESET ECU AND REPROGRAMME (NETT) (5)				/ 180.00
6	B	BP-LAB2 REPLACE ACC DAMAGED PARTS 72" (6) AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS				720 1440.00
7	B	BP-RES2 RESPRAY ACC AFFECTED AREAS 590 (7)				590 1180.00
8	L	BP-LPO SUPPLY REGN PLATE (PO# )				nn X 80.00
9	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE (8) PER PANEL APPLICATION (FRONT BUMPER)				/ 91.59
10	1	T52119-4D946 (9) COVER, FR BUMPER / 00	1.00	811.30	15.00	689.60 /
11	2	S52161-OK040 (10) PIECE, RR BUMPER / 114	10.00	4.00	15.00	34.00 /
12	3	T52535-48040 RETAINER, FR BUMPER X 111	1.00	115.20	15.00	97.92

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3941111

TO SECURITY GUARD

3941111

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE  
TIME 23/04/2019  
14:03

VEHICLE NO

SMJ9512Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

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Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyota.com.sg

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188  
Customer Detail

Account Detail	<b>LKK Auto Consultant ESTIMATE</b> the Repairer of the following: • To resurvey damaged part(s) during resurvey • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Document Date Acknowledged by Repairer Signature: 23/04/2019 Date:	Mr Ew Soon Seng 350 Yishun Avenue 11 #06-239 Singapore 760350 Mobile: 96488325
----------------	--	--

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	ANTMT	E1	26/03/2019	SMJ9512Z	0	43948	72/DS/SMJ9512Z
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

JTEZB3GH00J004215	8ARZ149690	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00
-------------------	------------	----	-----------------	------------	------	------------	------

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	4	T52536-48030 ⑪ RETAINER, FR BUMPER	1.00	115.20	15.00	97.92
14	5	T53102-48081 ⑫ GRILLE SUB-ASSY, ?	1.00	412.00	15.00	350.20
15	6	T52701-48010 ⑬ MOULDING SUB-ASSY, ?	1.00	465.60	15.00	395.76
16	7	T52411-48050 ⑭ GUARD, FR BUMPER	1.00	340.20	15.00	289.17
17	8	T52029-48010 ⑮ REINFORCEMENT	1.00	301.10	15.00	255.93
18	9	T52537-48040 ⑯ RETAINER, FR BUMPER	1.00	117.40	15.00	99.79
19	0	T52538-48040 ⑰ RETAINER, FR BUMPER	1.00	117.40	15.00	99.79
20	1	T52611-48210 ⑱ ABSORBER, FR BUMPER	1.00	49.80	15.00	42.33
21	2	T52612-48050 ⑲ ABSORBER, FR BUMPER	1.00	49.80	15.00	42.33
22	3	T52614-48050 ⑳ ABSORBER, FR BUMPER	1.00	112.20	15.00	95.37
23	4	T52021-48090 ㉑ REINFORCEMENT	1.00	521.70	15.00	443.44
24	5	T53101-48920 ㉒ GRILLE SUB-ASSY, ?	1.00	1351.40	15.00	1148.69
25	6	T53141-48130 ㉓ GARNISH, RADIATOR	1.00	1673.50	15.00	1422.47
26	7	T81145-48E40 ㉔ UNIT, HEADLAMP	1.00	6642.80	15.00	5646.38
27	8	T81185-48E40 ㉕ UNIT, HEADLAMP	1.00	6642.80	15.00	5646.38
28	9	T89348-58150 BO ㉖ RETAINER, ULTRASONIC	1.00	21.30	15.00	18.10
29	0	T89348-58120 ㉗ RETAINER, ULTRASONIC	2.00	16.00	15.00	27.20
30	1	T89348-58130 ㉘ CLIP, ULTRASONIC	2.00	12.30	15.00	20.90
31	2	T89348-58140 BO ㉙ RETAINER, ULTRASONIC	1.00	21.30	15.00	18.10

Borneo Motors is the only authorized workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
Steve (CLKK) wr 3 days P/P Rg bek spray	Please acknowledge receipt of vehicle 13/5/19, 12.33pm	Parts	20,535.76
		Labour	16,981.77
		Materials	3,382.40
		Lubrication/Fluid	171.59
		Others	0.00
			GST 7.00% Less Amount Due
			21,973.26

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 23/04/2019  
TIME 14:03

VEHICLE NO

SMJ9512Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

## ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyota.com.sg

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	S1000009 / ICN11	
	Document No	
	0	Mr Ew Soon Seng 350 Yishun Avenue 11 #06-239 Singapore 760350 Mobile: 96488325
	Document Date	
	15/05/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	ANTMT	E1	ASU60R	26/03/2019	SMJ9512Z	0	43948 72/DS/SMJ9512Z
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH00J004215	8ARZ149690	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP INS: NTUC INCOME (1) TP VEH: SKP3233K DATE OF ACC: 20.04.2019 BY:LKK-STEVE @ 13.05.2019 03 WORKING DAYS				50.00
2	S	BP-SUBLET R/I AND REFOCUS HEADLAMP (NETT) PO:22016 A45 (2)				122.40
3	S	BP-SUBLET DRILL HOLE AND INSTALL FRONT BUMPER SENS A45 (3) OR (NETT) PO:22016				180.00
4	B	BP-MECH2 TO CONDUCT ADJUSTMENT ON WAVE RADAR SENS 18 (4) OR (NETT)				180.00
5	B	BP-ECU2 TO RESET ECU AND REPROGRAMME (NETT) (5)	18			180.00
6	S	BP-SUBLET REPLACE ACC DAMAGED PARTS (6) AND STRAIGHTEN/REALIGN A45				720.00
7	S	BP-SUBLET RESPRAY ACC AFFECTED AREAS PO:22016 (7)	A45			590.00
8	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE (8) PER PANEL APPLICATION I64				91.59
9	1	T52119-4D946 (9) COVER, FR BUMPER / 00	1.00	811.30	15.00	689.60
10	2	S52161-OK040 (10) PIECE, RR BUMPER / MEC	10.00	4.00	15.00	34.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3968698

3968698

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 15/05/2019  
TIME 15:44

VEHICLE NO

SMJ9512Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.toyota.com.sg

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

## ESTIMATE

Account Detail	Account No	Customer Detail
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	S1000009 / ICNI1	
	Document No	
	0	Mr Ew Soon Seng 350 Yishun Avenue 11 #06-239 Singapore 760350 Mobile: 96488325
	Document Date	
	15/05/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	ANTMT	E1	26/03/2019	SMJ9512Z	0	43948	72/DS/SMJ9512Z
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH00J004215	8ARZ149690	60	Thomas Pang W T	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	3	T52536-48030 (11) RETAINER, FR BUMPER / DO	1.00	115.20	15.00	97.92
12	4	T89348-58150 AO (13) RETAINER, ULTRASONIC / NEC	1.00	21.30	15.00	18.10
13	5	T89348-58120 (14) RETAINER, ULTRASONIC / "	2.00	16.00	15.00	27.20
14	6	L89348-58130 (15) CLIP, ULTRASONIC / "	2.00	12.30	15.00	20.90
15	7	T89348-58140 AO (16) RETAINER, ULTRASONIC / "	1.00	21.30	15.00	18.10
16	8	T53102-48081 (17) GRILLE SUB-ASSY, / BR	1.00	412.00	15.00	350.20
17	9	T52614-48050 (18) ABSORBER, FR BUMPER / BR	1.00	112.20	15.00	95.37
18	0	T52411-48050 (19) GUARD, FR BUMPER (Lower) CRU	1.00	340.20	15.00	289.17
19	1	T52029-48010 (20) REINFORCEMENT / DO	1.00	301.10	15.00	255.93
20	2	T52538-48040 (21) RETAINER, FR BUMPER / CRU	1.00	117.40	15.00	99.79
21	3	T52612-48050 (22) ABSORBER, FR BUMPER / BR	1.00	49.80	15.00	42.33
22	4	T81185-48E40 (23) GRILLE SUB-ASSY, / CRU	1.00	1351.40	15.00	1148.69
23	5	L81220-48051 Supp UNIT, HEADLAMP LH / BR	1.00	6642.80	15.00	5646.38
24	6	T52126-48100 Supp LAMP ASSY, FOG LH / BR	1.00	516.00	15.00	438.60
25	7	BRACKET, FOG LAMP / BR	1.00	98.20	15.00	83.47

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
Please acknowledge receipt of vehicle		Parts	11,469.74
		Labour	9,355.75
		Materials	410.00
		Lubrication/Fluid	1,703.99
		Others	0.00
			GST 7.00%
			Less
			Amount Due
			12,272.62

PLEASE TEAR ALONG PERFORATED LINE

3968699

TO SECURITY GUARD

3968699

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 15/05/2019  
TIME 15:44

VEHICLE NO SMJ9512Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

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Toyota Bodycare Centre  
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## ESTIMATE

Account Detail	Account No	Customer Detail
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	S1000009/ICNI1	
	Document No	
	0	Mr Ew Soon Seng 350 Yishun Avenue 11 #06-239 Singapore 760350 Mobile: 96488325
	Document Date	
	15/05/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
18	ANTMT	E1	ASU60R	26/03/2019	SMJ9512Z	0	43948 72/DS/SMJ9512Z
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH00J004215	8ARZ149690	60	Thomas Pang W T	--/--/----	0.00 --/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	1	L81220-48051 <i>Supp</i> LAMP ASSY, FOG LH	1.00	516.00	15.00	438.60
2	2	T52126-48100 <i>Supp</i> BRACKET, FOG LAMP	1.00	98.20	15.00	83.47

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 522.07	522.07
		Labour 0.00	GST 7.008 36.54
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 558.61

PLEASE TEAR ALONG PERFORATED LINE

3968717

TO SECURITY GUARD

3968717

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 15/05/2019  
TIME 17:58

VEHICLE NO SMJ9512Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19008396/Eqd3e2

73 BRAS BASAH ROAD  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 17-05-2019



ATTN: JEFF LIN

Code: INC

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 3233K	Veh. Inspected	SMJ 9512Z
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1041407-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	13/05/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA HARRIER	c.c	2000
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	JTEZB3GH00J004215	Colour	SILVER
Odometer	1627 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R18	BRIDGESTONE	7 mm
L/H Front Tyre	235/55 R18	BRIDGESTONE	7 mm
R/H Rear Tyre	235/55 R18	BRIDGESTONE	7 mm
L/H Rear Tyre	235/55 R18	BRIDGESTONE	7 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	20/04/2019	Inspect Date / Time	13/05/2019 ( 12:14 PM )
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMJ 9512Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRY (SN)	NECESSARY	100.00	50.00
1	REGN PLATE (PO# ) (SN)	NOT NECESSARY	80.00	-
1	COVER, FR BUMPER (SN)	DENTED	689.60	689.60
10	PIECE, RR BUMPER (SN)	NECESSARY	34.00	34.00
1	RETAINER, FR BUMPER (SN)	NOT NECESSARY	97.92	-
1	RETAINER, FR BUMPER (SN)	BROKEN	97.92	97.92
1	GRILLE SUB-ASSY (SN)	BROKEN	350.20	350.20
1	MOULDING SUB-ASSY (SN)	NOT NECESSARY	395.76	-
1	GUARD, FR BUMPER (SN)	CRUSHED	289.17	289.17
1	REINFORCEMENT (SN)	DENTED	255.93	255.93
1	RETAINER, FR BUMPER (SN)	CRUSHED	99.79	99.79
1	RETAINER, FR BUMPER (SN)	NOT NECESSARY	99.79	-
1	ABSORBER, FR BUMPER (SN)	NOT NECESSARY	42.33	-
1	ABSORBER, FR BUMPER (SN)	BROKEN	42.33	42.33
1	ABSORBER, FR BUMPER (SN)	BROKEN	95.37	95.37
1	REINFORCEMENT (SN)	NOT NECESSARY	443.44	-
1	GRILLE SUB-ASSY (SN)	CRUSHED	1,148.69	1,148.69
1	GARNISH, RADIATOR (SN)	NOT NECESSARY	1,422.47	-
1	UNIT, HEADLAMP (SN)	NOT NECESSARY	5,646.38	-
1	UNIT, HEADLAMP (SN)	BROKEN	5,646.38	5,646.38
1	RETAINER, ULTRASONIC (SN)	NECESSARY	18.10	18.10
2	RETAINER, ULTRASONIC (SN)	NECESSARY	27.20	27.20
2	CLIP, ULTRASONIC (SN)	NECESSARY	20.90	20.90
1	RETAINER, ULTRASONIC (SN)	NECESSARY	18.10	18.10
1	LAMP ASSY, FOG LH (SN) (ADDITIONAL)	BROKEN	438.60	438.60
1	BRACKET, FOG LAMP (SN) (ADDITIONAL)	BROKEN	83.47	83.47
			17,683.84	9,405.75
<b>LABOUR</b>				
R/I AND REFOCUS HEADLAMP.			122.40	122.40
DRILL HOLE AND INSTALL FRONT BUMPER SENSOR.			180.00	180.00

Report Ref No. CS/INC19008396/Eqd3e2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CONDUCT ADJUSTMENT ON WAVE RADAR SENSOR.		180.00	180.00
	TO RESET ECU AND REPROGRAMME.		180.00	180.00
	REPLACE ACC DAMAGED PARTS AND STRAIGHTEN / REALIGN ACC AFFECTED AREAS.		1,440.00	720.00
	RESPRAY ACC AFFECTED AREAS.		1,180.00	590.00
	LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION. (FRONT BUMPER)		91.59	91.59
			3,373.99	2,063.99
GRAND TOTAL			21,057.83	11,469.74
RECOMMENDED COST OF REPAIRS (CONFIRMED)				11,469.74

Report Ref No. CS/INC19008396/Eqd3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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