

minimn

REF

A16

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OB RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop no: _____

of: _____

Insured: _____

Policy No: _____

Claim No: _____

Sum Insured: _____ Excess: **bag \$0**

(Client's Person): _____

Make of Veh: _____

(Policy Condition): _____

Remark: The veh had commenced its repair at the time of inspection.

Est. of Market Value: **97410**

IRAC Accident Report: _____

Accident? : Yes or No

GIA / PIR: _____

Accident? : Yes or No

Est. Report: **6** days: _____

Est. Report: **6** days: _____

Lump Sum: _____

3 Vek: Yes or No

CA: **REV / REP / 24 HRS**

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **S SE 800M** V Regn: **2014 June**

Type: ☒ Car / ☐ Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover / ☐ Truck / ☐ Trailer or

Make: **Audi A4** CC: **1798**

Colour: **Black** AGE: **Insured / Std / NI / NA**

Sp. Location: **57211** T/Cable: **Insured / Std / NI / NA**

Log No: _____

C/Nr: **WAUZZZSK9EA14858**

Gen. Cond: **Good / Fair / Poor / Burnt**

Steering: **Inorder / Jammed / Leaked / Burnt or**

Brake: **Inorder / Jammed / Leaked / Burnt or**

Mod: **Nil / S/Rim / STD A/Rim or**

Tyre Size: **F: 245 / 35R19**

R: **2**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Hankook**

Front: _____ Rear: _____

R/Rat: **6** mm R/Rat: **6** mm

L/Rat: **6** mm L/Rat: **6** mm

D.O.A: _____ D.O.L: **6/5/190 10am**

Survey held at: **Premium Bank**

Des. of Damages: **Fit / Rear / O/S / HS / UIC / Rooftop or**

Fit n/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time: _____ Action / Instruction: **SJE 800M - X**

13/5 Revert via menman

14/5@15:59 mandate approved by victorkon

14/5@4:02pm sent email to premium authorise repair excess \$0

Part by part \$2,046.96 (Red: 6888.04; 34%)

RECEIVED 16 JAN 2020

Date / Time: _____ File Pass to: ☐ Prel. Report ☒ Final Report

16/1 Typist

Date / Time: _____ File Returned to: _____

Days Of Repair: **6**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Insp. (\$) ☐ Weekend. (\$)

Survey Fee: **200**

Transportation: **11**

Other: **211**

Report Format: _____

Lump Sum / L.B.E: **12,946.96**

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 14 May 2019 4:02 PM
To: Claims; Admin-D (LKKAUTO); assignments
Cc: SUR
Subject: RE: OD CLAIM FOR SJE 800 M

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJE 800M (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 14 May 2019 9:01 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJE 800 M

Dear Sir,

Still awaiting for AIG approval, already gave AIG a chaser.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 14 May 2019 8:48 AM

View Received Message

This mail is associated with :

***SJE800M (8885448244SG)**

OD

Apr 5 2019 12:45PM

[MICHAEL WONG WING KWONG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/05/2019 15:59 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12218.00) - SJE800M - Claim Handler: Gan, Hunchung

Approved:12218.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3985Z
Vehicle Details	
Vehicle No.:	SJE800M
Vehicle to be Exported:	No
Intended Deregistration Date:	13 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CJE076408
Chassis No.:	WAUZZZ8K9EA114858
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$28,964.00
Original Registration Date:	30 Jun 2014
First Registration Date:	30 Jun 2014
Transfer Count:	1
Actual ARF Paid:	\$22,550.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jun 2024
PARF Rebate Amount:	\$16,912.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jun 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$67,334.00
COE Rebate Amount:	\$34,511.00
Total Rebate Amount:	\$51,423.00

The information contained herein is correct as at 13 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/04/2019 17:02
Date Of Accident	05/04/2019 12:45
Exact Location Of Accident	CARPARK OF TAN BOON LIAT BUILDING
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJE800M
Insured/Policyholder	
Name Of Registered Owner	MICHAEL WONG WING KWONG
NRIC No	S7663985Z
Email Address	MINI_38@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91769996
Alternative Phone No	OTHERS-91769996

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.8 TFSI MU (EUG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100380684-04
Cover Note Number	

Driver

Name of Driver	MICHAEL WONG WING KWONG
NRIC No	S7663985Z
Date Of Birth	14/10/1976
Occupation	INDOOR
Date Of Driving Pass	19/02/2008
Driving Experience	11 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91769996
Fax Number	
Contact Number	OTHERS-91769996
Email Address	MINI_38@HOTMAIL.COM

Address	3B LENGKONG SATU
Postcode	417478
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPENED AT TAN BOON LIAT BUILDING CARPARK. WHILE I WAS DRIVING STRAIGHT SUDDENLY A CAR FROM MY LEFT COLLIDED WITH MY VEHICLE AND CAUSING DAMAGE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT2015Y
Vehicle Make/Model/Colour	AUDI A3 SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S8606446D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer [collectively the "Personal Information"] and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident [all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"], the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims [collectively the "Purposes"]
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

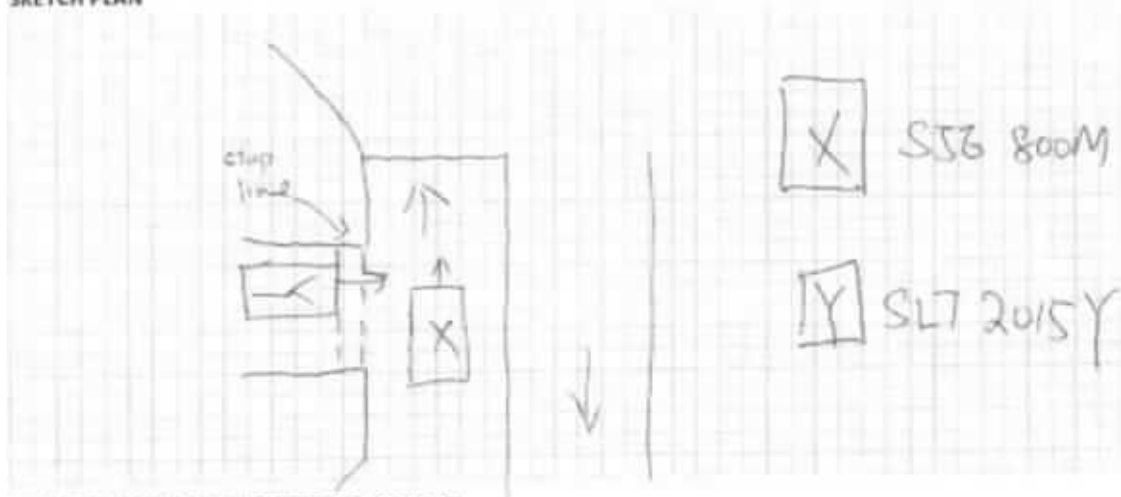
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Wong Koon
NRIC/IN No.: 68268902L

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happened at Tan Boon Liat Building carpark. While I was driving straight suddenly a car from my left collided with my vehicle and causing damage.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Kelvin Khoo
NRIC/FIN No: 60769026

Accident Photo



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MICHAEL WONG WING KWONG
 Period of Insurance : 30 Jun 2018 To 29 Jun 2019
 Engine No. : CJE076408
 Chassis No. : WAUZZZ6K9EA114858

Vehicle No. : SJE800M
 Policy No. : 2100380684-04
 Endorsement No. :
 Issued Date : 28 May 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU (LITE EDITION)
 Engine Capacity/Tonnage : 1,798.00 CC Sum Insured : Market Value First Year of Registration : 2014
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 185) and Section 55 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MICHAEL WONG WING KWONG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Lbl Road 1 Singapore 408899 E952323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SO Mobile App. Simply search and download "AIG SO" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125235

PREMIUM LEASING - MOK
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

80276

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6386 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0605/2019/KK
15-May-19
IGK
1 of 1
SJE800M
Audi A4 14 TFSI MU

Quantity	Description	Unit Price	Amount
<u>Labour</u>			
1	Ceramic Coating by owner	\$ 580.00	\$ 580.00
GRAND TOTAL :		\$ 580.00	\$ 580.00

For Premium Automobiles Pte Ltd

Authorised Signature

Detail.Lab

PREMIER@Kaki Bukit 8 Kaki Bukit

Ave 4

#02-03/04 Singapore 415875

63855510

98448533

Receipt**Transaction** 13091108

Issue Date 18/06/2019

Time 09:25:45

Salesperson Benedict Yap

Qty	Item Code	Description	Unit Price	Total
1	1	SJE800M - Audi A4B8 Full Polish/Ceramic Coating Three Layered on Bonnet, 1 x Front Side Panel, & 1 X Rim & Front Bumper Assy	\$580.00	\$580.00
			Total Amount	\$580.00
			Cash	\$580.00

**Please contact us for more information about this receipt.****Thank you for your business.**

Michael Wong

Attention: Michael Wong
Contact No.: 91769996

INVOICE: 1504097

DATE: 18/12/2018

VEHICLE NO.: SJE800M

MAKE/MODEL: Audi A4

CHASSIS/ENGINE NO.:

FULL CAR PREP/POLISH & CAMUI CC4 PREMIUM CERAMIC 10H COATING
3 Layers Finishing

AMOUNT S\$

\$ 1,200.00

E. & O.E.

TOTAL S\$:

\$1,200.00

*PLEASE MAKE CHEQUE PAYABLE TO "DETAIL LAB"



DETAIL LAB

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiuauto.com.sg / claims@premiuauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0605/2019/KK
Date : 9-May-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
6 days - ok - JB - 18 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. MichaelWong Wing Kwong
Address : 3B Lengkong Satu
Singapore 417478
Telephone : 91769996
Type of Claim : Own damage Claim
Policy No. : 2100380684-04
Vehicle No : **SJE 800 M**
Model Code : Audi A4 14 TFSI MU
Model / Year : 30/6/2014
Engine No : CJE 076408
Chassis No : WAUZZ8K9EA114858
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Apr-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJE 800 M

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights , horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, ins front fender, bonnet and lhs headlight. To inspect lock carrier for further damages. <i>Reorganize crash management components</i>	\$	2,700.00	\$ 1,750.00
3	To respray front bumper, bonnet and lhs front	\$	2,700.00	\$ 1,650.00
4	To renew lhs front rim and carry out wheel alignment.	S/N \$	280.00	\$ 280.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
6	Supplementary	\$	580.00	\$ 580.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,232.00</u>	<u>\$ 4,812.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJE 800 M

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,100.00	\$ 1,680.00
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
4	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	
5	FRONT WHEEL SPOILER - LH	\$ 45.00	
6	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	
7	FRONT BUMPER REINFORCEMENT BEAM	\$ 802.00	
8	FRONT BUMPER COVER	\$ 116.00	
9	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	\$ 26.08
10	SIGN "CAUTION"	\$ 13.00	
11	AIR CONDITIONER STICKER	\$ 22.00	
12	FRONT FENDER	\$ 904.00	\$ 722.80
13	FRONT FENDER ATTACHMENT PARTS - LH	\$ 52.00	
14	FRONT FENDER BRACKET - LH	\$ 48.00	\$ 37.92
15	FRONT FENDER BRACKET DEFORMATION - LH	\$ 45.00	\$ 35.60
16	FRONT FENDER BRACE - LH	\$ 107.00	\$ 85.60
17	FRONT STONE CHIP GUARD - LH	\$ 67.00	\$ 52.96
18	ADHESIVE TAPE	\$ 50.00	
19	FRONT WHEEL HOUSING - LH	\$ 223.00	\$ 178.40
20	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - LH	\$ 41.00	
	SUB SPARE PARTS CHARGES :	<u>\$5,345.00</u>	<u>\$ 2,819.36</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJE 800 M

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 2,819.36
21	BONNET	\$	2,549.00	\$ 2,039.20
22	BONNET PROTECTIVE FILM	\$	42.00	\$ 33.04
23	BONNET ATTACHMENT PARTS	\$	152.00	
24	BONNET GAS FILLED STRUT	\$	109.00	
25	BONNET FRONT EDGE PROTECTION	\$	25.00	\$ 19.92
26	BONNET LID HINGE - LH/RH	\$	136.00	
27	BONNET CATCH HOOK	\$	127.00	
28	HEADLIGHT - LH	\$	2,152.00	\$ 1,721.60
29	HEADLIGHT FOR POWER MODULE - LH	\$	520.00	
30	HEADLIGHT CONTROL UNIT - LH	\$	1,051.00	
31	HEADLIGHT BRACKET - LH	\$	96.00	\$ 76.56
32	HEADLIGHT MOUNTING - LH	\$	107.00	\$ 85.60
33	HEADLIGHT LIFT CYLINDER - LH	\$	192.00	
34	WASH WATER RESERVOIR	\$	200.00	
35	FRONT RIM - LHS	Owner supply	TBC	\$ 1,300.00
36	SUNDRIES	\$	800.00	\$ 39.68
	TOTAL SPARE PARTS CHARGES	:	\$13,603.00	\$ 8,134.96
	TOTAL LABOUR CHARGES		\$ 6,232.00	\$ 4,812.00
	GRAND TOTAL		\$19,835.00	\$12,946.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Detail.Lab
PREMIER@Kaki Bukit 8 Kaki Bukit
Ave 4
#02-03/04 Singapore 415875
63855510
98448533

Receipt

Transaction 13091108
Issue Date 18/06/2019
Time 09:25:45
Salesperson Benedict Yap

Qty	Item Code	Description	Unit Price	Total
1	1	SJE800M - Audi A4B8 Full Polish/Ceramic Coating Three Layered on Bonnet, 1 x Front Side Panel, & 1 X Rim & Front Bumper Assy	\$580.00	\$580.00
			Total Amount	\$580.00
			Cash	\$580.00



Please contact us for more information about this receipt.

Thank you for your business.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0605/2019/KK
Date : 9-May-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. MichaelWong Wing Kwong
Address : 3B Lengkong Satu
: Singapore 417478
Telephone : 91769996
Type of Claim : Own damage Claim
Policy No. : 2100380684-04
Vehicle No : **SJE 800 M**
Model Code : Audi A4 14 TFSI MU
Model / Year : 30/6/2014
Engine No : CJE 076408
Chassis No : WAUZZ8K9EA114858
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Apr-19

LIK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJE 800 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To inspect lock carrier for further damages. Reorganize crash management components. Reinstall all parts removed.	\$ 2,700.00 1750 ✓	✓
3	To respray front bumper, bonnet and lhs front fender.	\$ 2,700.00 1650 ✓	✓
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓	✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 6,232.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJE 800 M

		Damaged Parts & Prices	
S/N	Parts Description	S/Nett	Remark
1	FRONT BUMPER	\$ 2,100.00	de ✓ 1680
2	FRONT BUMPER FIXING PARTS	\$ 234.00	?
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	?
4	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	X
5	FRONT WHEEL SPOILER - LH	\$ 45.00	?
6	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	?
7	FRONT BUMPER REINFORCEMENT BEAM	\$ 802.00	?
8	FRONT BUMPER COVER	\$ 116.00	?
9	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	new ✓ 2608
10	SIGN "CAUTION"	\$ 13.00	X nn
11	AIR CONDITIONER STICKER	\$ 22.00	X nn
12	FRONT FENDER	\$ 904.00	bt ✓ 12280
13	FRONT FENDER ATTACHMENT PARTS - LH	\$ 52.00	X nn
14	FRONT FENDER BRACKET - LH	\$ 48.00	? dia ✓ 37.92
15	FRONT FENDER BRACKET DEFORMATION - LH	\$ 45.00	X? dia ✓ 35.60
16	FRONT FENDER BRACE - LH	\$ 107.00	? dia ✓ 35.60
17	FRONT STONE CHIP GUARD - LH	\$ 67.00	X dia ✓ 52.96
18	ADHESIVE TAPE	\$ 50.00	X nn
19	FRONT WHEEL HOUSING - LH	\$ 223.00	de ✓ 17840
20	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - LH	\$ 41.00	X nn
SUB SPARE PARTS CHARGES		\$5,345.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJE 800 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BONNET	\$ 2,549.00	bf - 2039.20
22	BONNET PROTECTIVE FILM	\$ 42.00	? net ✓ 33.04
23	BONNET ATTACHMENT PARTS	\$ 152.00	X un
24	BONNET GAS FILLED STRUT	\$ 109.00	X un
25	BONNET FRONT EDGE PROTECTION	\$ 25.00	ne 19.92
26	BONNET LID HINGE - LH/RH	\$ 136.00	X un
27	BONNET CATCH HOOK	\$ 127.00	X un
28	HEADLIGHT - LH	\$ 2,152.00	ave 1721.60
29	HEADLIGHT FOR POWER MODULE - LH	\$ 520.00	X un
30	HEADLIGHT CONTROL UNIT - LH	\$ 1,051.00	X un
31	HEADLIGHT BRACKET - LH	\$ 96.00	? 76.56 net
32	HEADLIGHT MOUNTING - LH	\$ 107.00	? 89.60 net
33	HEADLIGHT LIFT CYLINDER - LH	\$ 192.00	X un
34	WASH WATER RESERVOIR	\$ 200.00	X un
35	FRONT RIM - LHS	TBC	at - 1300
36	SUNDRIES	\$ 800.00	? 39.68 net
TOTAL SPARE PARTS CHARGES		\$13,603.00	
TOTAL LABOUR CHARGES		\$ 6,232.00	
GRAND TOTAL		\$19,835.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

2/2/15

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tanphik 17493749 / 67418434
Not Authorise Revert
10/5/19 @ 10am
Ex: to be refuse
Resing before paint
6 days
See @ 11am to come

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJE 800 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0441/2019/NH

14TH JAN 2020

Dear Sir,

RE: INSURANCE CLAIM FOR SJE 800 M, Audi A4 1.8 TFSI MU.

With reference to the above-mentioned vehicle, no. **SJE 800 M**, claimant, **Mr. Michael Wong Wing Kwong**, please find the related document per attached.

1. A copy of the Original invoice no. 85014737 – S\$ 13,853.25.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJE 800 M

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:50

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014737 Date : 13/01/2020 Order : SJE0800M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SJE0800M (V 23298)		Regn Date: 30/06/2014	Mileage: 38521	WIP No.: 49104	
Model: A4 1.8 TFSI MU (EU6) 8K203H		Chassis: WAUZZZ8K9EA114858	Engine: CJE076408	Dept: U	
You have been assisted by :- UB-Kelvin Khoo (138)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER,BONNET AND LHS HEADLIGHT. TO INSPECT LOCK CARRIER FOR FUTHER DAMAGES. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND LHS FRONT FENDER.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO SUPPLY CERAMIC COATING (BY OWNER)	580.00	1.00	580.00
Q	OTHERS	M: TO SUPPLY LHS FRONT RIM (BY OWNER)	1300.00	1.00	1,300.00
X	ASK0807065C GRU	COVER(LAST)	Less 020%	1.00	2100.00
X	ASK0807283H	GUIDE	Less 020%	1.00	32.60
X	ASK0010515AK	STICKER(LAST)	Less 020%	1.00	21.20
X	ASK0821105J	FENDER	Less 020%	1.00	903.50
X	ASK0821467B	BRACKET	Less 020%	1.00	47.40
X	ASK0821469C	BRACKET	Less 020%	1.00	44.50
X	ASK0821135H	SUPPORT	Less 020%	1.00	107.00
X	ASK0853823C	(A) (SK) STONEGUARD 15	Less 020%	1.00	66.20
X	ASK0821171P	(SK)WHEEL HOUS	Less 020%	1.00	223.00
X	ASK0823029H	HOOD(LAST)	Less 020%	1.00	2549.00
X	AST0823544	FOIL	Less 020%	1.00	41.30
X	ASK0823126J	EDGING	Less 020%	1.00	24.90

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2223
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 10:50

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014737	Account: A0006 (T 0)
	Date : 13/01/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SJE0800M	
	Term : 30	

Regn No: SJE0800M (V 23298) Regn Date: 30/06/2014 Mileage: 38521 WIP No.: 49104

Model: A4 1.8 TFSI MU (EU6) 8K203H Chassis: WAUZZZ8K9EA114858 Engine: CJE076408 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details		Qty	Unit Price	Amount
X	A8K0941043D	HEADLAMP (LAST)	Less 020%	1.00	2152.00	1,721.60
X	A8K0805607B	MOUNTING (LAST)	Less 020%	1.00	107.00	85.60
X	A3C0973737	HOUSING	Less 020%	1.00	28.40	22.72
X	A8T0941453D	BRACKET	Less 020%	1.00	95.70	76.56

Parts 6,834.96
Labour 1,880.00
Sublet 4,232.00
Menus 0.00
Lubricant 0.00



Sub-Total 12,946.96
7% GST 906.29
Grand Total 13,853.25

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJE 800 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0441/2019/KK
24 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 1.4 TFSI MU
Vehicle Chassis No. : WAUZZZ8K9EA114858
Vehicle Regn No. : **SJE 800 M**
Vehicle Mileage : 37200 KM
Vehicle Owner : Mr. Michael Wong Wing Kwong
Certificate No : 2100380684-04
Own Damage Excess : S\$0.00 (Inclusive GST)
Accident Date : 5/4/2019
Place : Carpark Of Tan Boon Liat Building
Repair Cost : \$ 13,853.25
WIP No. : 49104
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 25/5

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Apr 2019		13 May 2019 11:47 Edit Adj Rpt	S\$12,946.96 Edit Estimates	S\$12,946.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MICHAEL WONG WING KWONG, ID: S7663985Z, Tel: +6591769996, Email: MINI_38@HOTMAIL.COM								
Vehicle Reg. No.:	SJE800M	Date of Loss:	05/04/2019 12:00 - :59 [57 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8885448244SG	Policy/Cover Note No.:	2100380684-04 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (Benol) 24 Benol Sector, 629857 Pioneer - Tel: 67689911 / 63882323								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 23/05/2019]								
Driver/Custodian:	MICHAEL WONG WING KWONG (42 / Male), NRIC: S7663985Z, Tel: +6591769996 Email: MINI_38@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (05/12/2019): Alert - Adj Mandate Approved (S\$12946.96) - SJE800M - Claim Handler: Gan, Hunchu... - AIG_SG (14/05/2019): Alert - Adj Mandate Approved (S\$12218.00) - SJE800M - Claim Handler: Gan, Hunchu...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJE800M (88854482445G)
OD
Apr 5 2019 12:45PM
[MICHAEL WONG WING KWONG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video											1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								Thumbnail	Print	
1	05/04/19 17:14	Video - Accident [Linked Accident Report Documents]								Load MP4		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	13/05/19 12:12	Video - Accident								Load MP4		
Assessment Reports											1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	13/05/19 12:23	Adjuster Immediate Advice								Load HTM		
Photos/Images											3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	13/05/19 12:16	General View								Load JPG	☒	
2	13/05/19 12:16	General View								Load JPG	☒	
3	13/05/19 12:16	General View								Load JPG	☒	
4	13/05/19 12:16	General View								Load JPG	☒	
5	13/05/19 12:16	General View								Load JPG	☒	
6	13/05/19 12:16	General View								Load JPG	☒	
7	13/05/19 12:16	General View								Load JPG	☒	
8	13/05/19 12:16	General View								Load JPG	☒	
9	13/05/19 12:16	General View								Load JPG	☒	
10	13/05/19 12:16	General View								Load JPG	☒	
11	13/05/19 12:16	General View								Load JPG	☒	
12	13/05/19 12:16	General View								Load JPG	☒	
13	13/05/19 12:16	General View								Load JPG	☒	
14	13/05/19 12:16	General View								Load JPG	☒	
15	13/05/19 12:16	General View								Load JPG	☒	
16	13/05/19 12:16	General View								Load JPG	☒	
17	13/05/19 12:16	General View								Load JPG	☒	
18	13/05/19 12:16	General View								Load JPG	☒	
19	13/05/19 12:16	General View								Load JPG	☒	
20	13/05/19 12:16	General View								Load JPG	☒	
21	13/05/19 12:16	General View								Load JPG	☒	
22	13/05/19 12:16	General View								Load JPG	☒	
23	13/05/19 12:16	General View								Load JPG	☒	
24	13/05/19 12:16	General View								Load JPG	☒	
25	13/05/19 12:16	General View								Load JPG	☒	
26	13/05/19 12:16	General View								Load JPG	☒	
27	13/05/19 12:16	General View								Load JPG	☒	
28	13/05/19 12:16	General View								Load JPG	☒	
29	13/05/19 12:16	General View								Load JPG	☒	
30	13/05/19 12:16	General View								Load JPG	☒	
31	13/05/19 12:16	General View								Load JPG	☒	
32	13/05/19 12:16	General View								Load JPG	☒	
33	16/01/20 16:51	Reinspection Photo								Load JPG	☒	
34	16/01/20 16:51	Reinspection Photo								Load JPG	☒	
35	16/01/20 16:51	Reinspection Photo								Load JPG	☒	
36	16/01/20 16:51	Reinspection Photo								Load JPG	☒	

			1 per page	☒
Video			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		☒
			1 per page	☒
Documentation			Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	13/05/19 12:12	Singapore Accident Statement	Load PDF	
2	13/05/19 12:12	Certificate of Insurance / DRIVING LICENSE / NIRC	Load PDF	
3	13/05/19 12:12	ESTIMATE	Load PDF	
4	29/11/19 08:57	ESTIMATE	Load PDF	
5	29/11/19 08:57	DOCUMENTS	Load PDF	
6	04/12/19 10:07	Supplementary	Load PDF	
7	16/01/20 16:40	Workshop Invoice	Load PDF	
8	16/01/20 16:40	Discharge Voucher	Load PDF	

Linked Accident Report Documents

			View	View in Browser
			1 per page	☒
Video			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	05/04/19 17:14	Video - Accident	Load MP4	
			1 per page	☒
Assessment Reports			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	09/05/19 17:05	Addendum Sheet	Load JPG	☒
2	04/09/19 00:35	Accident Statement	Load HTM	
3	04/09/19 00:40	Accident Statement	Load HTM	
			3 per page	☒
Photos/Images			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	05/04/19 18:03	Accident Photo	Load JPG	☒
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19	05/04/19 18:04	Accident Photo	Load JPG	☒
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Documentation			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	05/04/19 17:11	Sketch Plan	Load JPG	☒
2	05/04/19 17:11	Sketch Plan #2	Load JPG	☒

Documents Checklist

			Reset	Save	Print
DOCUMENTS CHECKLIST					
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CS/AIG19008386/T1TD3E2

Date: 16/01/2020

REFERENCE

Insured/Claimant: MICHAEL WONG WING KWONG Policy No: 2100380684-04
Date of Loss: 05/04/2019 Nature of Claim: OD Claim No: 8885448244SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJE800M**
Make & Model: AUDI A4, 1.8 TFSI MU (EU6) (A) Engine No: CJE076408
Reg. Date: 30/06/2014 (Man. Year: 2014) Chassis No: WAUZZZ8K9EA114858
Colour: Black Odometer: 37211 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$74,000.00
Price:
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35 R19 Rear Tyre Size: 245/35 R19
Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,903.00	8,134.96	6,768.04	45.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,812.00	4,812.00	2,000.00	29.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,715.00	12,946.96	8,768.04	40.38
+ GST 7.00/7.00% (S\$)	1,520.05	906.29	613.76	40.38
Nett Amount (S\$)	23,235.05	13,853.25	9,381.80	40.38

INSPECTION

Date of Assignment: 13/05/2019
Date Inspected: 10/05/2019 Inspected At: Premium Automobiles Pte Ltd (Benoi)
6
24 Benoi Sector
Singapore 629857
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,100.00 FS	*1,680.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	207.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	123.00 FS	*- FS
5	1		*FRONT WHEEL SPOILER - LH	Not Necessary	45.00 FS	*- FS
6	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
7	1		*FRONT BUMPER REINFORCEMENT BEAM	Not Necessary	802.00 FS	*- FS
8	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
9	1		*FRONT BUMPER GUIDE SECTION - LH	Necessary	33.00 FS	*26.08 FS
10	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
11	1		*AIR CONDITIONER STICKER	Not Necessary	22.00 FS	*- FS
12	1		*FRONT FENDER	Bent	904.00 FS	*722.80 FS
13	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	52.00 FS	*- FS
14	1		*FRONT FENDER BRACKET - LH	Distorted	48.00 FS	*37.92 FS
15	1		*FRONT FENDER BRACKET DEFORMATION - LH	Distorted	45.00 FS	*35.60 FS
16	1		*FRONT FENDER BRACE - LH	Distorted	107.00 FS	*85.60 FS
17	1		*FRONT STONE CHIP GUARD - LH	Necessary	67.00 FS	*52.96 FS
18	1		*ADHESIVE TAPE	Not Necessary	50.00 FS	*- FS
19	1		*FRONT WHEEL HOUSING - LH	Deformed	223.00 FS	*178.40 FS
20	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - LH	Not Necessary	41.00 FS	*- FS
21	1		*BONNET	Bent	2,549.00 FS	*2,039.20 FS
22	1		*BONNET PROTECTIVE FILM	Necessary	42.00 FS	*33.04 FS
23	1		*BONNET ATTACHMENT PARTS	Not Necessary	152.00 FS	*- FS
24	1		*BONNET GAS FILLED STRUT	Not Necessary	109.00 FS	*- FS
25	1		*BONNET FRONT EDGE PROTECTION	Necessary	25.00 FS	*19.92 FS
26	2		*BONNET LID HINGE - LH / RH	Not Necessary	136.00 FS	*- FS
27	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
28	1		*HEADLIGHT - LH	Cracked	2,152.00 FS	*1,721.60 FS
29	1		*HEADLIGHT FOR POWER MODULE - LH	Not Necessary	520.00 FS	*- FS
30	1		*HEADLIGHT CONTROL UNIT - LH	Not Necessary	1,051.00 FS	*- FS
31	1		*HEADLIGHT BRACKET - LH	Distorted	96.00 FS	*76.56 FS
32	1		*HEADLIGHT MOUNTING - LH	Distorted	107.00 FS	*85.60 FS
33	1		*HEADLIGHT LIFT CYLINDER - LH	Not Necessary	192.00 FS	*- FS
34	1		*WASH WATER RESERVOIR	Not Necessary	200.00 FS	*- FS
35	1		*FRONT RIM - LHS	Cut	1,300.00 FS	*1,300.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
36	1		*SUNDRIES	Necessary	800.00 FS	*39.68 FS
F=Franchise part. S=SpcNett.						
				Total Parts (S\$)	14,903.00	8,134.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET AND LHS HEADLIGHT. TO INSPECT LOCK CARRIER FOR FURTHER DAMAGES. REORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,700.00	1,750.00
3	TO RESPRAY FRONT BUMPER, BONNET AND LHS FRONT FENDER	New	2,700.00	1,650.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	CERAMIC COATING BY OWNER	New	580.00	580.00
Gross Labour Cost (S\$)			6,812.00	4,812.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >