

ASS. REC. BY:

REF: LS3/MSG1A008385 / ECD302 Special Instruction:Surveyor: SteveASSIGNMENT (Office)From (Person): ONG Zi Hui of MS19 Date/Time: 10.5.19 5.23p.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SJT 6712R Insured: SML 8333Uat Workshop m/s 28 AUTO WORKZ Tel: 93628159of 1002 Bukit Merah Lane 3 #01-83Policy No: B28946576MCT Claim No: 593148

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 24.4.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

"wp"

After l.w.p.m

Date/Time: 13.5.19 9.26a.m Person Contacted: Roger H.O.D. Endorsement: \_\_\_\_\_Vehicle IN OUT

Date/Time	Action/Instruction ( X ) Estimate
	SJT 6712R - NBA / INC 1900731314 D.O.A. 24/04/2019
	SML 8333U - NBA / INC 1900731314 D.O.A. 24/04/2019
	Disassemble: 14/5/2019
	After repair: 16/5/2019

INSURANCE

Steve

REF: MSG

PRS

# ASSIGNMENT

From: Date: 13-5-2019

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJT 6712R

at Workshop m/s 28 Auto werkz

of 1002 Bukit merah Lane 3 #01-83

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 1.00p.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

rup'

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJT 6712R Yr Regn: 26/10/09

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis

C.C. 1598

Colour: Beige

A/C: Insured / Std / NI / NA

Sp. Reading: 108621

T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No: MR 0532EE106157734

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 24/4/19 D.O.I. 13/5/19

Survey held at Auto werkz

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV- 17,000  
Repair large - 2K - 3K  
Days - 4 days

14/5/2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Report Format : PRO

Lump Sum / I.B.I. (\$)

Survey Fee:

Transportation:

☐ : S + RS, SI

☐ : Photos

☐ : Others

TOTAL

120

11

131

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 May 2019 11:30		13 May 2019 14:12 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	SINARMAS LAND LIMITED, Co. Reg. No.: 199400619R			
Main Claimant:	SRS AUTO HOLDINGS PTE. LTD., Co. Reg. No.: 201709236H			
Vehicle Reg. No.:	SJT6712R	Date of Loss:	24/04/2019 16:00 - :59 [113 Months and 29 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 593148	Policy/Cover Note No.:	B28946576MCY (Comprehensive) Coverage: 15/06/2018 - 14/06/2019	
Vehicle Reg. No. (Insured):	SML8333U	Policy No. (Claimant):		
		Excess:	S\$1,000.00	
Repairer:	28 Auto Werkz Pte Ltd (HQ) Blk 1002 Bukit Merah Lane 3, #01-83, 159719 Bukit Merah - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 14/05/2019]			
Driver/Custodian (Insured):	ZAINI BIN ZIANAL (), NRIC: S1572003D Email:			
Adj Asg. Remarks:	in WP. (MANUAL ASSIGNED) SURVEY DISAGREE ON SJE - ASSIGN LKK. LIABILITY: 100% CONTACT: ROGER 6265 5929 / 9362 8159			

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Catherine Chong (LKK Auto)

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**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Friday, 10 May, 2019 5:23 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 10052019171848-0001.pdf

**PRI FOR SJT6712R YOUR REF: SJT6712R (V) 28 AUTO OUR REF: SML8333U DOA: 24/04/2019**

### Manual Assigned

Dear LKK

Refer to the attachment, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Venessa Chan  
**Sent:** Friday, 10 May, 2019 4:48 PM  
**To:** Hui Ling <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>  
**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Subject:** PRI FOR SJT6712R YOUR REF: SJT6712R (V) 28 AUTO OUR REF: SML8333U DOA: 24/04/2019

Dear Hui Ling,

We regret to inform you that we are unable to accept your list of Single Joint Experts( SJE).

We will proceed to appoint the following surveyor, M/s **LKK Auto Consultants** for your claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Thank you.

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

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**From:** Hui Ling [<mailto:riaz@justice.com.sg>]

**Sent:** Friday, 10 May, 2019 4:42 PM

**To:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>

**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** RE: PRI FOR SJT6712R YOUR REF: SJT6712R (V) 28 AUTO OUR REF: SML8333U DOA: 24/04/2019

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

## WITHOUT PREJUDICE

Dear sirs,

We refer to your below email.

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

1. Lim Chang Liang
2. Seah Kwang Boon
3. Phillip Foo
4. Ho Joo Loong, Danny
5. Kelvin Teo Hoon Tong
6. Lee Kok Weng
7. Lim Yong Tian, Sebastian
8. Ong Ah Keng, Kent
9. Ong Poh Meng
10. Allin

Kindly revert within the allotted time pursuant to NIMA protocol.

Thanks & Best Regards,

*Hui Ling*

RIAZ LLC  
133 NEW BRIDGE ROAD  
# 09-09 CHINATOWN POINT

Disclaimer: This message is privileged and confidential and is intended solely for the named recipient. If you are not the intended recipient, you are hereby notified that any dissemination or copying of this communication is strictly prohibited. If this e-mail has reached you in error, please delete the e-mail immediately and inform us of the error by sending an e-mail to [riaz@justice.com.sg](mailto:riaz@justice.com.sg). though internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost or infected with viruses, we have scanned this message to minimise the possibility of corruption.

**From:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>

**Sent:** Friday, May 10, 2019 4:39 PM

**To:** Hui Ling <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** PRI FOR SJT6712R YOUR REF: SJT6712R (V) 28 AUTO OUR REF: SML8333U DOA: 24/04/2019

Dear Sir/Madam,

We refer to your fax on 10.05.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) MSIG In-House Surveyors

**\*This Fast-Lane Settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house survey\***

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:

(a) **\*Fast-Lane Settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



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Insurer Claims  
Team of the Year  
2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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ADVOCATES AND SOLICITORS  
COMMISSIONER FOR OATHS

ACRA NUMBER : 200911078H

GST REGISTRATION NUMBER : 200911678H

10/05/2019

Our Ref: SJT 6712R (V) 28 AUTO

Your Ref: SML 8333U

RIAZ QAYYUM (LLD HONGI NUS  
DIRECTOR)

ABDUL HALIM BIN ROSALAN (LLD HONGI UTAS  
ASSOCIATE)

MUHD RIDHWAN ABDUL RAHIM (LLD HONGI LEEDS  
ASSOCIATE)

TO: MSIG Insurance (Singapore) Pte Ltd  
16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
Attn: Motor Claims Department

BY FAX ONLY (6225-7402)

### NOTICE OF ACCIDENT

Dear Sir

We are instructed by our client to *notify* you of a road traffic accident on 24 April 2019 at about 1625 hours along Sherwood Road involving our client's vehicle registration number SJT 6712R and vehicle registration number SML 8333U driven by you or your authorized driver at the material time. A copy of Singapore accident statement / traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice<sup>1</sup> whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop: 28 AUTO WERKZ PTE LTD

Address: 1002 BUKIT MERAH LANE 3

#01-83

SINGAPORE 159719

Telephone no.: 6265 5929 9362 8159 (Roger)

Fax no. : 6265 5729

Please let us hear from you by the stipulated time.

Yours faithfully

*Riaz*

encs

cc 1. Client

#### FOR SURVEYOR

Please Initial here after completion of pre-repair inspection, Thank you.

Appointed surveyor  
(Name & signature)

Date & time of inspection



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	9236H
<b>Vehicle Details</b>	
Vehicle No.:	SJT6712R
Vehicle to be Exported:	No
Intended Deregistration Date:	13 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Beige
Manufacturing Year:	2009
Engine No.:	3ZZ4940786
Chassis No.:	MR053ZEE106157734
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,853.00
Original Registration Date:	26 Oct 2009
First Registration Date:	26 Oct 2009
Transfer Count:	2
Actual ARF Paid:	\$17,853.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2019
PARF Rebate Amount:	\$8,926.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Oct 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,899.00
COE Rebate Amount:	\$848.00
<b>Total Rebate Amount:</b>	<b>\$9,774.00</b>

The information contained herein is correct as at 13 May 2019

OK

Cheap Car Insurance Renewal

Is your car insurance expiring soon?  
Receive best quotations from multiple insurers in as little as 2 hours.

toyota altis

Price Range

Depreciation

2009

Vehicle Type

Advanced Search

Home » Used Cars » Boeki Auto Pte Ltd » Toyota Corolla Altis 1.6A

Toyota Corolla Altis 1.6A

OverviewFinancialInsuranceAccessoriesSimilarResearchPhotos



BOEKI AUTO PTE LTD



Price	\$17,800		
Depreciation	N.A.	Reg Date	18-Sep-2009 (4mths 4days COE left)
Mileage	N.A.	Manufactured	2009
Road Tax	\$742 /yr	Transmission	Auto
Dereg Value	\$9,553 as of today (change)	OMV	\$17,853
COE	\$18,020	ARF	\$17,853
Engine Cap	1,598 cc	Power	80.0 kW (107 bhp)
Curb Weight	1,195 kg	No. of Owners	2
Type of Vehicle	Mid-Sized Sedan		

Features  
View specs of the Toyota Corolla Altis (2008-2013)

Description  
Trade In Welcome, Bank And In House Loan All Available, Interested Please Call For Viewing, Viewing By Appointment Only.

Category  
PARF Car

Status  
Available

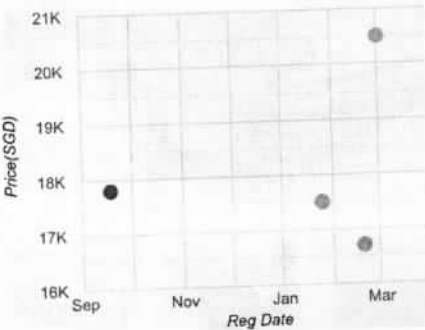
Resources  
Car Valuation - Free  
Find out the market value of your existing car for free. Get started



Compare Vehicle Evaluation



Price Chart



Click on the point to view the vehicle

ShortlistCompareAdd note

Report ErrorMore Actions

Seller Information

Company

Boeki Auto Pte Ltd  
» dealer's pricelist  
» 100 vehs sold | 36 vehs availat

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	25/04/2019 15:04
Date Of Accident	24/04/2019 16:25
Exact Location Of Accident	ALONG SHERWOOD ROAD BEFORE MINDEN ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJT6712R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SRS AUTO HOLDINGS PTE. LTD.
Co Reg No	201709236H
Email Address	ROGERKTM525@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-94598848
Alternative Phone No	OFFICE-94598848
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	DRIVING GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5108471704
Cover Note Number	
<b>Driver</b>	
Name of Driver	SEOW CHIEW SANG
NRIC No	S1484719G
Date Of Birth	09/09/1949
Occupation	OUTDOOR
Date Of Driving Pass	12/02/1972
Driving Experience	47 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94598848
Fax Number	
Contact Number	OTHERS-94598848
Email Address	ROGERKTM525@YAHOO.COM.SG

Address	BLK 650 ANG MO KIO STREET 61 #16-01
Postcode	560650
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : VICKY GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH (TYPE OF COLLISION IS HEAD TO SIDE)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SML8333U
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	91073414
Address	
Postcode	
Insurance Company Name	

\* Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 11/40am  
25/04/19

Reporting Centre Personnel's Signature  
Name: 8086  
NRIC/FIN No. 8086

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 24 OF APRIL 2019 AT ABOUT 1620PM WHILE I WAS TRAVELLING ALONG SHERWOOD ROAD BEFORE MINDEEN ROAD. A CAR DROVE OUT FROM CARPARK ON THE LEFT CAR NUMBER SML 8333U. BOOTH OUT TO THE RIGHT SIDE OF MY CAR & MY RIM THAT ALL.

## DECLARATION

I/We declare that the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

24/04/19 1140

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 May 2019 11:30		13 May 2019 14:12 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>SINARMAS LAND LIMITED</b> , Co. Reg. No.: 199400619R									
Main Claimant: <b>SRS AUTO HOLDINGS PTE. LTD.</b> , Co. Reg. No.: 201709236H									
Vehicle Reg. No.: <b>SJT6712R</b>		Date of Loss:	24/04/2019 16:00 - :59 [113 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type: <b>TP / 593148</b>		Policy/Cover Note No.:	B28946576MCY (Comprehensive) Coverage: 15/06/2018 - 14/06/2019						
Vehicle Reg. No. (Insured): <b>SML8333U</b>		Policy No. (Claimant):							
		Excess:	S\$1,000.00						
Repairer: <b>28 Auto Werkz Pte Ltd (HQ)</b> Blk 1002 Bukit Merah Lane 3, #01-83, 159719 Bukit Merah - Tel:									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Katherine Wong</b> - 6594 2544]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Imm.Advice due 14/05/2019]									
Driver/Custodian (Insured): <b>ZAINI BIN ZIANAL ()</b> , NRIC: S1572003D Email:									
Adj Asg. Remarks: in WP. (MANUAL ASSIGNED) SURVEY DISAGREE ON SJE - ASSIGN LKK. LIABILITY: 100% CONTACT: ROGER 6265 5929 / 9362 8159									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SJT6712R (593148)  
[SML8333U]  
TP  
SRS AUTO HOLDINGS PTE. LTD.  
Apr 24 2019 4:00PM  
[SINARMAS LAND LIMITED]  
28 Auto Werkz Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Photos/Images									3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
2	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
3	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
4	13/05/19 20:12	Odometer Reading								Load JPG	<input checked="" type="checkbox"/>	
5	13/05/19 20:12	Chassis Number								Load JPG	<input checked="" type="checkbox"/>	
6	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
7	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
8	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
9	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
10	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
11	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
12	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
13	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
14	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
15	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
16	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
17	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
18	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
19	13/05/19 20:12	General View								Load JPG	<input checked="" type="checkbox"/>	
20	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
21	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
22	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
23	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
24	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
25	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
26	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
27	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
28	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
29	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
30	14/05/19 19:55	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
31	04/06/19 20:01	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>	
32	04/06/19 20:01	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>	
33	04/06/19 20:01	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>	
34	04/06/19 20:01	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>	
									1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Documentation											Thumbnail	Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)										

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	13/05/19 11:38	Notice of PRI		Load PDF
2	13/05/19 11:39	SJT6712R GIA Rpt		Load PDF
3	13/05/19 11:40	SML8333U GIA Rpt		Load PDF
4	13/05/19 13:29	SURVEY DISAGREE ON SJE - ASSIGN LKK		Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail Print
1	13/05/19 14:10	email - manual assign		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19008385/ECD3E2

Date: 10/06/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28946576MCY

Claimant Vehicle  
No : SJT6712R

Insured Vehicle No : SML8333U

Date of Loss: 24/04/2019

Nature of Claim: TP

Claim No: 593148

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJT6712R

Make &amp; Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: 3ZZ4940786

Reg. Date: 26/10/2009 (Man. Year: 2009)

Chassis No: MR053ZEE106157734

Colour: Beige

Odometer: 108621 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 13/05/2019

Date Inspected: 13/05/2019 Inspected At:

28 Auto Werkz Pte Ltd (HQ)  
Blk 1002 Bukit Merah Lane 3, #01-83  
Singapore 159719

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 -\$3,000.00

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jun 2019)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJT6712R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >