1.5	0 10	900 8383/ F+d30V Special Instruction: NMENT (Office)
MEMA		C71 Date/Time: 10.5.19 17.09 p. 1
	Estimated Cost:	Bill to:
	OD/TP/WS/TP RES/OD RES/EVA/INV/M	IV/CS ·
	To Inspect Vehicle No: SM 9 20171 T	Insured:
	of 186 Pundan Loop	Tel: 91865113
	Policy No: DMPCSN 19035919000	Claim No: SN M 19D 2020 91 (0)
	Sum Insured:	Excess: 500 -
	Make of Veh: (Client's Record)	D.O.A. 9.5. 2019
	Date/Time: 13.5. 2019 9.3540 Person Conta	cted: H.O.D. Endorsement:
	Date/Time Action/Instruction ( / ) Esti	
*	1415- Revert via menn	Nen
	1515 9:15 mandate approved	by Ivene Tan Hui Ana.
	15/5@9:26am - email proces	ed to repair excess \$500 to kenyn
		68; (Red: 2522.271,36%)

72/03/2002

twenty Steve	REF:		
 in with Plens		ASSIG	NMENT
From Estimated Cost  QD / TP / WS / TP RES / OD RES / Fo Inspect Vehicle No:	Dale: / EVA / INV / MV		Veh No SMG 29717 Yi Rugu. 28/09/15  Type: M.Carl M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  Truck / Trailer or  Mera des benz CLA 180  CC 1595.
at Workshop m/s at Insured Policy No			Colour  Sp.Reading  4/855  T/Ractio: Insured / Std / NI / N.  Eng/No:  CiNo:  O 1173422N 257672  Gen. Cond: Good )Fair / Poor / Burnt
Claims No Sum Insured: (Client's Record) Make of Veh:	Excoss:		Steering: norder / Jammed / Leaked / Burnt or  Brake:   Norder / Jammed / Leaked / Burnt or  Modi:   Nil / S/Rim / STD A/Rim or  Tyre Size:   F:   225/49R/8
(Policy Condition)  Remark: The veh had commence repair at the time of install.  Bal. or Market Value:  IDAC Accident Rport:  GIA / PR Seen:		O/S	BS / DUN / EXNOVA (GY) FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or  Fron! R/Bal.
Est. Repairs: da Lum Sum: % CA / REV / REP. / 24 HF	3 Val.: Yes or No RS Vehiclo:		D.O.A. 9   5   /9 D.O.I. 13   5   /9 Survey held at C (C C Des. of Damages (Frt)   Rear   O/S   N/S   U/C   Rooftop or
Date: Person Co	tion	 EIVED	The U/C / Chassis frame / Body Structure affected due to collisi  2 2 MAY 2019
•	-	_	

Date/Timo, File Pass to:  1) 2 5 Typist Coate/Time, File Return to?	: Prell. Report	ë	Days Of Repair: 3	1	Survey Fee:	. 220
31	ØD	Add Fe	ee: : Site Insp (\$ : Interview (\$ : Tech Invs (\$		)S + R5SI	
Report Format :		1	: West end (\$	-	1014	220

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj R	pt	Adj Submitted	Ins Au	th'ed	Status	
Main	10 May 2019		10 May 2019 17:09 Assign						New Assig Cancel Ca	A CONTRACTOR OF THE PARTY OF TH
	Main	Ref	erence		Claim	Details	Do	cumen	ts	Show All
CLAIM S	UBFOLDER DET	TAILS	or property and the sale		Control of the			[Crea	ted by insu	rerl
Insured:		LIM SH	EAU CHIA (LIN	QIAOJIA	), ID:	S7977388C, Tel	: +6596441		Email: NOEM	
Vehicle Re	eg. No.:	SMG2	971T		Date	of Loss:			/2019 16:00	
Claim Typ	e:	<b>OD</b> / S	NM19D20209	1C01	Policy	olicy/Cover Note No.:		DMPCSN19035919000 (Comprehensive)		
								S\$500		
Repairer: Cyc			Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300							
Handling 1	Insurer:	China T Sen]	aiping Insuran	ce (Singa	pore) F	Pte. Ltd. (HQ) - T	el: 6389 61	11 [+	Handled by Cl	hong Boon
Adjuster:		LKK Au	to Consultants	Pte Ltd (F	1Q) - T	el: 6256-3561 [	Final Rpt	t due 2	22/05/2019	1
Driver/Cu	stodian:	LIM SHE	AU CHIA (LIN QI	AOJIA) (39	9 / Male	) , NRIC: S7977	388C, Tel	: +659	6441455 Ema	il: NOEMAIL
ASSOCIA	TED MAIL REC	EIVED					Vi	ew All	Compos	se Case Mail
There are	no mail for this c	ase.								
E ALL ASS	OCIATED TASK	c			hgs					,
		7.	**************************************		-	iew All Search	Tasks	Create	e New Task	Complete
Due Da		Type Task G	oup Subject	t Hand	ler	Assigned By	Complete	d On	Created	On Done

### Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Wednesday, 15 May 2019 9:26 AM

To:

kerlyn.ong@cyclecarriage.com.sg vincent.seah@cyclecarriage.com.sg

Cc: Subject:

SMG 2971T CHINA TAI PING

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SMG 2971T (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Wednesday, 22 May 2019 9:38 AM

To:

Mei Kwan (LKKAuto); Kerlyn Ong; Steve Chen (LKK Auto)

Cc:

Admin A; Admin-D (LKKAuto)

Subject:

RE: SMG2971T \*\*\* LKK REF: ref: CS/CTI19008383/Etd3

Attachments:

CHINA TAIPING (DV)\_0001.pdf

Dear Kerlyn,

Confirm final figure at \$4,314.63 before GST and excess

Working days 3

Attached China Taiping Discharge voucher.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 21 May 2019 8:59 AM

To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SMG2971T \*\*\* LKK REF: ref: CS/CTI19008383/Etd3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Hi Steve,

FYNA please. Our ref: CS/CTI19008383/Etd3.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### View Received Message

This mail is associated with :

#### \*SMG2971T (SNM19D202091C01)

OD
May 9 2019 4:00PM
[LIM SHEAU CHIA (LIN QIAOJIA)]
Cycle & Carriage Industries Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward			
From			e (Singapore) F	rte. Ltd. (HQ) (CI	HINA_TAIPING)	, sent on 15/05/2	2019 09:15 AM.	
To Subject	Alert -	) Adj Mandate App	roved (S\$5385	5.19) - SMG2971	T - Claim Handle	r: Chong Boon Se	en	
Approved	1:5385.19.							
DOCUM	ENTS SU	MMARY						
	re no docu							

### Note: This document has not been finalised.

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

3 Anson Road

#16-00 Springleaf Tower Singapore 079909

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Chong Boon Sen Attn:

Date:

14 May 2019

### Preliminary Advice

Vehicle No

: SMG2971T

China Taiping Insurance (Singapore) Pte. Ltd.

Accident Date

: 09/05/2019

Make

To:

: MERCEDES-BENZ CLA180

Policy No.

DMPCSN19035919000

Assignment Date

: 10/05/2019

Excess

: S\$500.00

Date of Inspection

: 13/05/2019

Est. Duration of Repair

: 3.00

Inspection At

: CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP)

188 PANDAN LOOP

SINGAPORE 128378

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

:S\$	6,836.90
:S\$	5,134.86
:S\$	250.33
:S\$	5,385.19
	:S\$ :S\$

Lump Sum Repair

:S\$

#### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	99,000.00
COE / PARF Rebate	:S\$	55,237.00
Salvage Value	:S\$	
Margin for Repair	:S\$	43,763.00

#### Remarks

( x )	)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kir	ndly
		let us have your authorisation.	

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

/ehicle Owner Particulars	C'assagra NDIC
Owner ID Type:	Singapore NRIC
Owner ID:	7388C
Vehicle Details	SMG2971T
Vehicle No.:	No.
Vehicle to be Exported:	13 May 2019
Intended Deregistration Date:	MERCEDES BENZ
Vehicle Make:	CLA180 (R18 BI)
Vehicle Model:	White
Primary Colour:	2015
Manufacturing Year:	27091030737872
Engine No.:	WDD1173422N257672
Chassis No.:	90.0 kW (120 bhp)
Maximum Power Output:	\$27,247.00
Open Market Value:	28 Sep 2015
Original Registration Date:	28 Sep 2015
First Registration Date:	1
Transfer Count:	\$25,146.00
Actual ARF Paid: Intended PARF Rebate Details	\$25,140.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2025
PARF Rebate Amount: Intended COE Rebate Details	\$18,859.00
COE Expiry Date:	27 Sep 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,089.00
COE Rebate Amount:	\$36,378.00
Total Rebate Amount:	\$55,237.00

The information contained herein is correct as at 13 May 2019

OK

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	7		-1.7	те	-	n = b	
AC	100	L/I	- 1		1	// -/ \	

 Date Of Report
 10/05/2019 14:32

 Date Of Accident
 09/05/2019 16:45

Exact Location Of Accident SHAW TOWER CARPARK EXIT

Country/State of Loss SINGAPORE

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SMG2971T

Insured/Policyholder

Name Of Registered Owner LIM SHEAU CHIA (LIN QIAOJIA)

NRIC No S7977388C Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-96441455

 Alternative Phone No
 OFFICE-96441455

Vehicle Particulars

Manufacturer MERCEDES-BENZ

Model CLA180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number

Cover Note Number

Driver

Name of Driver LIM SHEAU CHIA (LIN QIAOJIA)

 NRIC No
 S7977388C

 Date Of Birth
 19/10/1979

 Occupation
 INDOOR

 Date Of Driving Pass
 14/05/1999

Driving Experience 19 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96441455

Fax Number

Contact Number OFFICE-96441455

EMail Address NOEMAIL

Address

BLK 7 CLAYMORE ROAD #15-04

Postcode

229538

OWNER

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

200

Number of vehicles (including own vehicle) Involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS DRIVING MY CAR ALONG SHAW TOWER CARPARK EXIT TOWARD THE MAIN ROAD. THE FLOOR WAS WET WHILE I WAS DRIVING DOWNSLOPE AND IT WAS A BEND. AS I WAS MOVING ALONG THE BEND, SOMEHOW MY CAR SKIDDED AND COLLIDED ONTO RIGHT FRONT PORTION.

#### Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded? NO

#### SKETCH PLAN

#### IMPORTANT NOTICE

10

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Driver's Signature

Date & Time

(If driver is not the policyholder)

Policyholder's Signature

Date & Time 10/05/2019 1339

Kerlyn Ong Kai Li

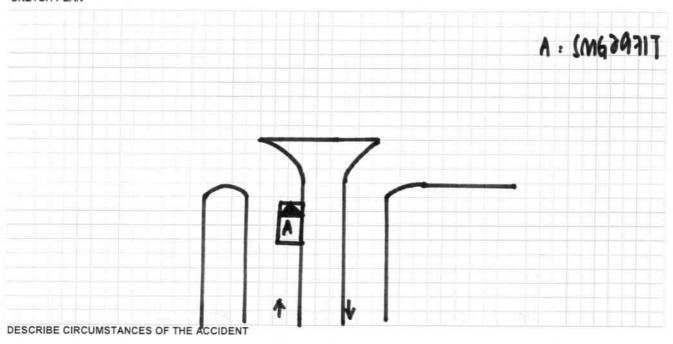
DID: 6771 4420 HP: 9186 5113 Email: kerlyn.ong@cyclecarriage.com.sg Cycle & Carriage Industries Pte Ltd

Cycle & Carriage Industries 1 to 2 to Customer Service Centre - Pandan Loop

Reporting Centre Personnel's

Name: KERLYN

NRIC/FIN No .:



I WAS DRIVING MY CAR (SMG2971T) ALONG SHAW TOWER CARPARK EXIT TOWARD THE MAIN ROAD. THE FLOOR WAS WET WHILE I WAS DRIVING DOWNSLOPE AND IT WAS A BEND. AS I WAS MOVING ALONG THE BEND, SOMEHOW MY CAR SKIDDED AND COLLIDED ONTO RIGHT FRONT PORTION.

#### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time 10/05/2019 1339

Driver's Signature

(If driver is not the policyholder)

Date & Time

Kerlyn Ong Kai Li

DID: 6771 4420 HP: 9186 5113

Email: kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd Customer Reporting Centre - Pandan Loop

Name: KERLYN

NRIC/FIN No .:

REPUBLIC OF SINGAPORE DRIVING LICENCE Licence Number: S7977388C LIM SHEAU CHIA (LIN QIAOJIA) Birth Date: 19 Oct 1979 Issue Date: 29 Sep 2003

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7977388C



SHAWN LIM SHEAU CHIA (LIN QIAOJIA)

CHINESE Date of birth

8797738BC

5568377

19-10-1979 Country/Place of birth MALAYSIA

FOR CAC USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

14 May 1999

CRCUSE OWLY

01-03-2016

7 CLAYMORE ROAD #15-04 SINGAPORE 229538

NRIC No: S7977388C

Date: 13/09/2017

NP 428A

Steve (LKK) OD - Not Authoria (Revert) 13/5/19 11.30am 83228813 FXCPSS - \$590.90

Mercedes-Benz befor Spray

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

### ESTIMATE FOR SMG2971T\*RA

CHINA TAIPING INSURANCE (S) PTE LTD ATTN: MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

62222366

Vehicle & Document Information

WIP No 33251

SMG2971T\*RA / 28/09/2015 Reg No/Reg Date

Date In/Mileage

1074

Chassis No. Engine No

27091030737872

Make/Model

MB/CLA 180 (C117) "URBAN"

WDD1173422N257672

026 650 Calcit Whit/ 041 151-Leather Twi

Colour/Trim CSE Account No Terms Date/Time Printed Operator 10/05/2019/ 14:00 KO 301 / Kerlyn Ong WC000668 Credit Description of Goods / Services Qtv Unit Price Disc% Amount Z REQUEST Customer Request M BPNSUN // 09/05/2019 POLICY NO/ACC DATE : TOWED IN/EXCESS : 09/05/2019 // DATE IN/DATE SURVEY: BY/AUTHRIZED ON 960 RPTI AR 1920.00

rs.	alo V
	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. 900
A	BPIRES
	RESPRAY FRONT BUMPER 600
Α	BPILAB
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
	IDENTIFICATION STANDARD. NETT
Α	BPILAB
	TO INSPECT & CONDUCT WHEEL ALIGNMENT.NEIT
ė.	DOMONIO

540.00 /

600

960.00

380.00 /

60.00/

S BPNSUB TRANSFER RIM AND BALANCING TYRE, NETT PURCHASE ORDER NO: S BPNSUB

SUPPLY RH/ FRONT TYRE x 1 PURCHASE ORDER NO:

FRONT BUMPER COMPANY SIGN

Confirmed & accepted by nirmation

380.00 266

0.10

	TOTAL STREET		
М	FRONT BUMPER 2 × M//	7.5	
) M	RH/ FRONT WHEEL HOUSE COVERING - 1	1/5	V
M	RH/ FRONT FENDER INTERMEDIATE LAYER	2 A193	$\wedge$
M	FRONT BUMPER UNDER COVER	ve val	
M	EDON'T RUMPED COMPANY SIGN	X N//	

1353.79 00.00 1353.79 1.00 1.00 188.53 00.00 188.53 1.00 17.71 00.00 17.71 326.11 00.00 326.11 1.00 61.80 61.80 00.00 1.00 648.96 00.00 648.96 1.00

M	RH/	FRONT	DISK	WHEEL	1	141	
				ts henc		ify	

· To resurvey before/after spray painting To display damaged part(s) during resurvey

Kerlyn Ong Kai Li DID: 6771 4420 HP: 9186 5113 7181 97

1/1/

6,836.90 Nett 6836.90 7% GST on 478.58

Third party survey is on a "Without Prejudice" bashmai : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage.com.sg

Authorized signatory and company stamp

Cycle & Carriage Industries Pte Ltd No inegal mountaining) is another
 Supplementary item(s) must be resurveyed and Customer Service Centre - Pandan Loop

Total Payable

7,315.48

Valuation this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be ced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur,

we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



### **ESTIMATE FOR SMG2971T\*RA**

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

CHINA TAIPING INSURANCE (S) PTE LTD ATTN: MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 62222366 
 Vehicle & Document Information

 WIP No
 33251

 Reg No/Reg Date
 SMG2971T\*RA / 28/09/2015

 Date In/Mileage
 15/05/2019/. 41855

 Chassis No
 VDD1173422N257672

 Engine No
 27091030737872

 Make/Model
 MB/CLA 180 (C117) "URBAN"

 Colour/Trim
 026 650 Calcit Whit/ 041 151-Leather Twi

Account No	Terms	Date/Time Prin	ited	SE 🐇	Operator	<b>一种特别的</b>	<b>美国联络安全</b>	1000年9月	表記記述。EDDI 1827日間
WC000668	Credit	17/05/2019/	14:38	0	301 / Kerlyn	Ong	armania menale di salam	and the second of the	where excess was seen as
<b>福州</b>		Descriptio	n of Goods / S	ervices	的場合。由於實際	Qty	Unit Pric	e Disc%	Amount
Z REQUEST Custom M BPNSUN				OF	FICI	AL T	AX I	NV	OICE
TOWED DATE I	IN/EXCESS	: // 09/05/2 : 09/05/2019 : 13/05/2019 : 15/05/2019	9 // \$500 9 1130 // LK	K - STEVE K - DENISE		75	3		***
A BPILAB		.marea Communities (Les comm			67909	AL 1	1		960.00
	EMBLE AND RE	PLACE ATTACHE	D DAMAGED P	ARTS & REF	INISH.	11 /	1		600.00
A BPIRES RESPRA	Y FRONT BUMP	PER			11 17 ~	7/ 11			200 00
A BPILAB					1111111	~		0.10	380.00
USING	XENTRY DIAGN	NOSTIC TO CHEC ANDARD. NETT	CK ON CONTRO	TOWN INF	& Mound no	26			
A BPILAB			(A)	II I	100				540.00
	PECT & CONDU	JCT WHEEL ALT	SNMENT NETT	11 ,	<b>A</b> 54.74				60.00
S BPNSUB	ED DIM AND F	BALANCING TYR	) NETT						
PURCHA	SE ORDER NO:	17	70						266.00
S BPNSUB		DUL FRONT THE	1 00						200.00
SUPPLY S BPNTOW	& INSTALL F	RH/ FRONT TYR	EXIPL						140.00
	NT TOWING FE	ROM MIDDLE RD	TO PLSC						
	KING DOLLEY								
WO: 16 X BPNEXC	4227								-500.00
INSURA	NCE EXCESS					1 00	100 6	3 00.00	188.53
X RH/ FR	ONT WHEEL HO	OUSE COVERING				1.00		1 00.00	326.11
	BUMPER UNDER ONT DISK WHE					1.00	648.9	6 00.00	648.96
X RH/ FH X RIVET	OHI DISK WIII					5.00		1 00.00	26.05
X PLASTI	C NUT					3.00			5.25 142.47
X RH/ BA	SIC MOUNTING	G FOR BUMPER				1.00	142.4	1/ 00.00	142.47

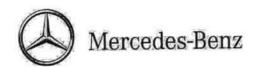
Confirmed & accepted by

Finalization

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



### **ESTIMATE FOR SMG2971T\*RA**

CHINA TAIPING INSURANCE (S) PTE

ATTN: MOTOR CLAIM DEPARTMENT

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Vehicle & Document Information

33251 WIP No

SMG2971T\*RA / 28/09/2015 Reg No/Reg Date

15/05/2019/ 41855 Date In/Mileage WDD1173422N25767 Chassis No.

Engine No

27091030737872

MB/CLA 180 (C117) "URBAN" Make/Model

026 650 Calcit Whit/ 041 151-Leather Twi

Account No WC000668

LTD

62222366

Terms

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Credit

Date/Time Printed

CSE

Operator

Colour/Trim

17/05/2019/ 14:38 K<sub>0</sub> / Kerlyn Ong

Description of Goods / Services

Unit Price Disc% Qty .

IS NOT AN OFFI



Confirmed & accepted by

Finalization

Nett 7% GST on 3814.63

3,814.63 267.02

Authorized signatory and company stamp

**Total Payable** 4,081.65

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worm or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



# **ESTIMATE FOR SMG2971T\*RA**

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

CHINA TAIPING INSURANCE (S) PTE LTD ATTN: MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Vehicle & Document Information 33251 WIP No

Reg No/Reg Date

SMG2971T\*RA / 28/09/2015

Date In/Mileage Chassis No.

15/05/20196 :41/855 WDD1973422N25767

Engine No

27091030737872

Make/Model

MB/CLA 180 (C117) "URBAN"

Colour/Trim

026 650 Calcit Whit/ 041 151-Leather Twi

Account No WC000668

Terms Credit

62222366

Date/Time Printed 17/05/2019/ 14:37

Operator

Description of Goods / Services

301 / Kerlyn Ong

Unit Price Disc% Amount

TOWING FROM MIDDLE RD TO PUSC ING KING DOLLER

WO: 164227

/ N/LL RIVET

PLASTIC NUT

RH/ BASIC MOUNTING FOR BUMPER

AFC

5.21 5.00 00.00 1.75

142.47 00.00 5.21 00.00

26.05 5.25 142.47 31.26

SUPPLEMENTARY

Confirmed & accepted by

Nett 345.03

345.03

7% GST on

24.15

**Total Payable** 

369.18

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Merimen e-Claims

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Status	
Main	10 May 2019		10 May 2019 17:09 Edit Adj Rpt	<b>S\$4,31</b> Edit Es	4.63 stimates	S\$4,314.63 View Rpt		Pendin Report Cance	
И	lain	R	eference		laim Detai	ls	Documents		Show All
CLAIM SUE	FOLDER DE	TAILS				[Created	by insurer]		
Insured:	LIM SHEA	U CHIA (LIN QI	AOJIA), ID: S797	7388C, T	el: +659644	41455, Email:	NOEMAIL		
Vehicle Reg. No.:	SMG297	1T			Date of Lo		19 16:00 - :59 hs and <b>11</b> Days Fro	m LTA Reg (	Date (Man Yr)]
Claim Type:	OD / SNI	M19D202091C	01		Policy/Cov Note No.:	er DMPCSN1	9035919000 (Com	prehensive)	
					Excess:	S\$500.00			
Repairer:	Cycle & C	arriage Industri	es Pte Ltd (Panda	n Loop) 18	88 Pandan L	oop, 128378 W	/est Coast - Tel: 91	865300	
Handling Insurer:	China Tai	ping Insurance (	(Singapore) Pte. L	.td. (HQ) -	Tel: 6389 6	111 [Handl	ed by Chong Boon	Sen]	
Adjuster:	LKK Auto	<b>Consultants Pte</b>	Ltd (HQ) - Tel: 62	56-3561	[Handled b	y CHEN TSUE	YEE] [Final R	tpt due 22	/05/2019]
Driver/Custo dian:	LIM SHEAL	CHIA (LIN QIAO	IIA) (39 / Male) ,	NRIC: S79	77388C, T	el: +65964414	455 Email: NOEMAI	L	
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Co	mpose Case Mail
CHINA_T	AIPING (15/0	5/2019): <b>Alert -</b>	Adj Mandate Appr	oved (S\$5	385.19) - 5	SMG2971T - 0	Claim Handler: Ch	ong Boon	•
ALL ASSO	CIATED TAS	KS⊟				View All	Search Tasks C	reate New Ta	sk Complete
Due Date	Priority	Type Task	Group Subject	t Hand	ler Ass	signed By	Completed On	Create	d On Done?

### Claim Documents

# \*SMG2971T (SNM19D202091C01) OD May 9 2019 4:00PM [LIM SHEAU CHIA (LIN QIAOJIA)] Cycle & Carriage Industries Pte Ltd

Ass	essment Reports		1 per	page 🔻	<b>V</b>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:37	Accident Statement	Ð	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	-	Thumbnail	Print
1	14/05/19 14:51	Adjuster Immediate Advice	0	Load HTM	
Pho	tos/Images		3 per	page 🔻	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	✓
2	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
3	10/05/19 14:37	Driving License [Linked Accident Report Documents]	0	Load JPG	V
4	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	~
5	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	~
6	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
7	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	<b>Z</b>
8	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
9	10/05/19 14:37	Accident Photo [Linked Accident Report Documents]	0	Load JPG	☑
Vo	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	13/05/19 19:56	Chassis Number	0	Load JPG	V
2	13/05/19 19:56	General View	0	Load JPG	~
3	13/05/19 19:56	General View	0	Load JPG	V
4	13/05/19 19:56	General View	0	Load JPG	V
5	13/05/19 19:56	Odometer Reading	0	Load JPG	V
6	13/05/19 19:56	General View	0	Load JPG	V
7	13/05/19 19:56	General View	Ø	Load JPG	~
8	13/05/19 19:56	General View	0	Load JPG	V
9	13/05/19 19:56	General View	0	Load JPG	V
10	13/05/19 19:56	General View	O	Load JPG	V
11	13/05/19 19:56	General View	0	Load JPG	V
12	13/05/19 19:56	General View	O	Load JPG	V
13	13/05/19 19:56	General View	0	Load JPG	V
14	13/05/19 19:56	General View	Ð	Load JPG	V
15	13/05/19 19:56	General View	0	Load JPG	V
16	13/05/19 19:56	General View	0	Load JPG	V
17	13/05/19 19:56	General View	6	Load JPG	V
18	13/05/19 19:56	General View	0	Load JPG	V
19	13/05/19 19:56	General View	0	Load JPG	V
20	13/05/19 19:56	General View	0	Load JPG	V
21	13/05/19 19:56	General View	Ō	Load JPG	

Merimen e-Claims Page 2 of 3

Ass	essment Reports		1 per p	age 🔻	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	_
					V
22	13/05/19 19:56	General View	0	Load JPG	✓
23	13/05/19 19:56	General View	0	Load JPG	☑
24	13/05/19 19:56	General View	0	Load JPG	~
25	13/05/19 19:56	General View	0	Load JPG	V
26	13/05/19 19:56	General View	0	Load JPG	V
27	13/05/19 19:56	General View	0	Load JPG	V
28	13/05/19 19:56	General View	0	Load JPG	V
29	13/05/19 19:56	General View	0	Load JPG	V
30	13/05/19 19:56	General View	0	Load JPG	V
31	13/05/19 19:56	General View	0	Load JPG	V
32	22/05/19 10:03	Reinspection Photo	0	Load JPG	V
33	22/05/19 10:03	Reinspection Photo	0	Load JPG	V
34	22/05/19 10:03	Reinspection Photo	0	Load JPG	V
35	22/05/19 10:03	Reinspection Photo	0	Load JPG	V
36	22/05/19 10:03	Reinspection Photo	0	Load JPG	✓
Doc	cumentation		1 per p	page V	V
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	_
1	10/05/19 17:10	od estimate	0	Load PDF	
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:36	Sketch Plan [Linked Accident Report Documents]	0	Load JPG	☑
2	10/05/19 14:36	Sketch Plan #2 [Linked Accident Report Documents]	0	Load JPG	V
3	10/05/19 14:36	Sketch Plan #3 [Linked Accident Report Documents]	0	Load JPG	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/06/19 09:47	Supplementary	0	Load PDF	

## **Linked Accident Report Documents**

			View	View in Brows	ser 🗸
Ass	essment Reports		1 per p	age 🔻	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:37	Accident Statement	0	Load HTM	
Pho	tos/Images		3 per i	age 🔻	<b>V</b>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:37	Accident Photo	0	Load JPG	V
2	10/05/19 14:37	Accident Photo	0	Load JPG	V
3	10/05/19 14:37	Driving License	0	Load JPG	V
4	10/05/19 14:37	Accident Photo	0	Load JPG	V
5	10/05/19 14:37	Accident Photo	0	Load JPG	V
6	10/05/19 14:37	Accident Photo	0	Load JPG	<b>V</b>
7	10/05/19 14:37	Accident Photo	0	Load JPG	<b>V</b>
8	10/05/19 14:37	Accident Photo	0	Load JPG	V
9	10/05/19 14:37	Accident Photo	0	Load JPG	✓
Doc	umentation		1 per j	page 🔻	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	10/05/19 14:36	Sketch Plan	0	Load JPG	V
2	10/05/19 14:36	Sketch Plan #2	0	Load JPG	<b>▼</b>
3	10/05/19 14:36	Sketch Plan #3	0	Load JPG	V

Merimen e-Claims Page 3 of 3

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road, #16-00 Springleaf Tower

Singapore 079909

Our File No:

CS/CTI19008383/ETD3E2

Date:

11/06/2019

REFERENCE

Date of Loss:

Insured/Claimant: LIM SHEAU CHIA (LIN QIAOJIA) Policy No:

09/05/2019 Nature of Claim: OD

DMPCSN19035919000

Claim No: SNM19D202091C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMG2971T

Make & Model:

MERCEDES-BENZ CLA180, 1.6 (A)

Engine No:

27091030737872

Reg. Date:

28/09/2015 (Man. Year: 2015)

Chassis No:

WDD1173422N257672

Colour:

White

Odometer:

41855 km

Engine Capacity:

1595 cc

Market Value/New Car Price: S\$99,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

225/40 R18

Rear Tyre Size:

225/40 R18

Front Left Side:

Goodyear 7 mm

Rear Left Side:

Goodyear 7 mm

Front Right Side: Goodyear 7 mm

Rear Right Side: Goodyear 7 mm

No

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,181.93	1,634.63	1,547.30	48.63
Miscellaneous Items		0.00	0.00	0.00	
Labour		4,000.00	2,680.00	1,320.00	33.00
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Calcula	ted Gross Total (S\$)	7,181.93	4,314.63	2,867.30	39.92
	- Excess (S\$)	500.00	500.00	0.00	0.00
	(S\$)	6,681.93	3,814.63	2,867.30	42.91
+ (	GST 7.00/7.00% (S\$)	467.74	267.02	200.72	42.91
	Nett Amount (S\$)	7,149.67	4,081.65	3,068.02	42.91

INSPECTION

Date of Assignment:

10/05/2019

Date Inspected:

13/05/2019 Inspected At:

Cycle & Carriage Industries Pte Ltd

(Pandan Loop) 188 Pandan Loop

Singapore 128378

Estimated Period of Repair:

3.0 days

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

### REPAIR DETAILS

Referen	ce	
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 11 Jun 2019)
Parts:	143	MERCEDES-BENZ CLA180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	no print-code for SMG2971T)
Validity:		tes are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH / FRONT TYRE (70%)	Torn	380.00 FS	*266.00 FS
2	1		*FRONT BUMPER	Not Necessary	1,353.79 FS	*-FS
3	1		*RH / FRONT WHEEL HOUSE COVERING	Missing	188.53 FS	*188.53 FS
4	1		*RH / FRONT FENDER INTERMEDIATE LAYER	Not Necessary	17.71 FS	*-FS
5	1		*FRONT BUMPER UNDER COVER	Broken	326.11 FS	*326.11 FS
6	1		*FRONT BUMPER COMPANY SIGN	Not Necessary	61.80 FS	*-FS
7	1		*RH / FRONT DISK WHEEL	Cut	648.96 FS	*648.96 FS
8	5		*RIVET	Necessary	26.05 FS	*26.05 FS
9	3		*PLASTIC NUT	Necessary	5.25 FS	*5.25 FS
10	1		*RH / BASIC MOUNTING FOR BUMPER	Broken	142.47 FS	*142.47 FS
11	6		*RIVET	Necessary	31.26 FS	*31.26 FS
F=Fra	anchise	part. S=Spc	Nett.			
				Total Parts (S\$)	3,181.93	1,634.63
				Total Parts (S\$)	3,181	.93

Report was unsubmitted during this print-out.

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### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	1,920.00	960.00
2	RESPRAY FRONT BUMPER	New	960.00	600.00
3	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
4	TO INSPECT & CONDUCT WHEEL ALIGNMENT	New	540.00	540.00
5	TRANSFER RIM AND BALANCING TYRE	New	60.00	60.00
6	ACCIDENT TOWING FROM MIDDLE RD TO PLSC USING KING DOLLEY	New	140.00	140.00
	Gross Labour	r Cost (S\$)	4,000.00	2,680.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >