| 11/11/11/  | PNAL Assess   | ment Cen                           | ttre Services  | [88] I Jan  | 551  |   |   |                           |          |
|--|---|------------------------------------|--|---|--|---|---|---------------------------|----------|
| Date In: /   | 13/05/19  |                                    | Job description  |   |  | Date &Time Com  | pleted  | Done                      | by       |
| Ref No.  | NA lINCIA   | 008376/                            | 3 SAS e-filin  | g   | W  |   |   |                           |          |
| Veh No   | PA7738P   |                                    | E-mail (with   | nn Shrs, AIC  | 2hrs)  |   |   |                           |          |
| DOA /  | 11/05/19  | 1440                               | i-Motor Cl   | aim Form  | 1  | MT/104411   | 1 - 00  | (                         |          |
|  | OD (IP) Reporting Only  |                                    |  | O (Within:  |  | Access to the second second   |   |                           |          |
| OD Treporting Omy  |   |                                    | i-Photo Up   | loaded  |  |   |   |                           | C#160 G  |
| TP Insure  | T   |                                    | Assessment/  | Survey Re   | port   |   |   |                           |          |
| 2011/10/20   |   |                                    |  | by Fax / I  | land to  | Owner/Wksp  |   | company programs          |          |
| Preferred V  | Wksp / INC Assign   | Wksp / QW: (                       | MUP SO   | on  |  | Tel:  | Fax:  |                           |          |
| TP Partice   |   | Veh No:                            | FO 43730   | . I   | NC(  | )/Non-INC (   | )   |                           |          |
| Owner / I  |   |                                    | A V Come many  |   |  | Tel:  |   | )                         |          |
| Policy No  |   | )                                  | Period: (  |   | )  | Cover Type: (   |   | )                         |          |
|  | onfirmed by : (   |                                    |  | Date:   |  | Time:   |   | )                         |          |
|  | Driver Liability:   | 10.17                              | [Note-Est. Status  | 7.1   |  |   | F: 80-100%  | 6]                        |          |
| Excess: (  | Registration: (   | )<br>Loading : 6                   | Warranty: YES (  | -   | )( )   |   |   |                           |          |
| General Re   |   | Loading: \$                        | 1,000 ( ) / \$2,00   | 00 ( )  |  |   |   |                           |          |
| Remarks:-  |   | ie: 6788 6616)                     | The state of the s |   | <b>/</b>   | wing Co. (<br>Date&Time Comp  | letad   | Done                      | by       |
| 1) Apply for<br>2) QC Chec<br>3) Upload I<br>Injury:   | or Transport Allock / Post Repair I<br>Resurvey Photo [                       | wance ( )                          | / Courtesy Car (   | )   | ,,10   |   | le*ud   | Done                      | by       |
| Apply for 2) QC Check     Upload F   | or Transport Allo<br>ck / Post Repair I                                       | wance ( )                          | / Courtesy Car (   | -   |  |   | leted   | Done                      | by       |
| 1) Apply fo<br>2) QC Chec<br>3) Upload F<br>Injury:<br>Date/Time   | or Transport Allock / Post Repair I Resurvey Photo [ Actions                  | wance ( )                          | / Courtesy Car (   | Inveic  | e Prepa  | Date&Time Comp  |   | Done  Anit (\$) List Bill | Amt (\$) |
| 1) Apply fo<br>2) QC Chec<br>3) Upload F<br>Injury:<br>Date/Time   | or Transport Allock / Post Repair I<br>Resurvey Photo [<br>Actions            | wance ( ) Inspection Repair Cost > | / Courtesy Car (   | Inveice 1) AR: A  | e Preps  | Date&Time Comp  |   | Anit (\$)                 | Amt (\$) |
| 1) Apply for 2) QC Check 3) Upload For Injury:  Date/Time Claimant's P   | or Transport Allock / Post Repair I Resurvey Photo [ Actions  Particulars :-  | wance ( ) Inspection Repair Cost > | / Courtesy Car (   | Invoice 1) AR: A 2) DA: B 3) TF: To   | e Prepa<br>ccident R<br>Damage A:  | Date&Time Comp  |   | Anit (\$)                 | Amt (S)  |
| 1) Apply for 2) QC Check (a) Upload For Injury : Date/Time Claimant's Poriver/Owner  | or Transport Allock / Post Repair I Resurvey Photo [ Actions  Particulars :-  | wance ( ) Inspection Repair Cost > | / Courtesy Car (   | Invoice  1) AR: A 2) DA: B 3) TF: Te 4) FT: Fe 5) FT: Fe  | e Prepa<br>ceident Romage Asowing Fee  | Date&Time Comp  | INC (\$80)<br>\$40/\$45<br>\$120<br>) \$30                                  | Anit (\$)                 | Amt (\$) |
| 1) Apply for 2) QC Check (a) Upload For Injury:  Date/Time Claimant's Poriver/Owner Contact No:  | or Transport Allock / Post Repair I Resurvey Photo [  Actions  Particulars :- | wance ( ) Inspection Repair Cost > | / Courtesy Car (   | Invoice  1) AR: A  2) DA: E  3) TF: Te  4) FT: Fe  For cla  6) TR: R  7) N1: Id   | e Prepa<br>ceident R<br>Parnage A:<br>owing Fee<br>ollow-Thre<br>iming aga<br>e-inspection   | Date&Time Comp  aration Checklist  eporting (\$30);  seessment (\$100);  ough Survey ough Survey (Resurvey inst INC Only (wef 10 on SMRT Survey   | INC (\$80)<br>\$40/\$45<br>\$120<br>) \$30                                  | Anit (\$)                 | Amt (S)  |
| 1) Apply for 2) QC Check (a) Upload For Injury:  Date/Time  Claimant's Poriver/Owner (a) Contact No:  Camaged Poriver/Owner (a) Contact No:  | or Transport Allock / Post Repair I Resurvey Photo [  Actions  Particulars :- | wance ( ) Inspection Repair Cost>  | / Courtesy Car (   | Invoice  1) AR: A  2) DA: D  3) TF: Te  4) FT: Fe  For cla  6) TR: R  7) N1: Id  8) NTUC  OD:*  *N5: C                          | e Prepa<br>ccident R<br>Damage As<br>owing Fee<br>ollow-Thre<br>iming aga<br>e-inspection<br>ac DA + &<br>Additions  | Date&Time Comp  aration Checklist eporting (\$30); seessment (\$100); ough Survey ough Survey (Resurvey inst INC Only (wef 10 on SMRT Survey al Services:-  | INC (\$80) \$40/\$45 \$120 ) \$30 Jan 2005) \$75 \$160                      | Anit (\$)                 | Amt (S)  |
| 1) Apply for 2) QC Checked Injury: Date/Time Claimant's Poriver/Owner Contact No: Camaged Poriver Contact No: Cama | Particulars:-  I by (Engr-In-C  | wance ( ) Inspection Repair Cost>  | / Courtesy Car (   | Invoice  1) AR: A  2) DA: D  3) TF: Te  4) FT: Fe  For cla  6) TR: R  7) N1: Id  8) NTUC  OD:*  *N5: C  *N6: R                  | e Prepa<br>coident R<br>Damage As<br>owing Fee<br>ollow-Three<br>iming aga<br>e-inspection<br>ac DA + &<br>Additions   | Date&Time Comp  aration Checklist eporting (\$30); esessment (\$100); ough Survey ough Survey (Resurvey inst INC Only (wef 10 on EMRT Survey al Services:-  | INC (\$80)<br>\$40/\$45<br>\$120<br>) \$30<br>Jan 2005)<br>\$75<br>\$160    | Anit (\$)                 | Amt (S)  |
| 1) Apply for 2) QC Checked Auditors' Co  | Particulars:-   | wance ( ) Inspection Repair Cost>  | / Courtesy Car (   | ) ) ) Invoice 1) AR: A 2) DA: D 3) TF: Te 4) FT: Fe 5) FT: Fe Forela 6) TR: R 7) N1: Id 8) NTUC OD* *N5: C *N6: R *N7: P *N8: D | e Prepse cecident Romage As coming aga e-inspection and the courtesy Compair Co-cost Repair V / Collection and the courtesy Compair Co-cost Repair V / Collection and the courtesy Co-cost Repair Co-cost Repair V / Collection and the courtesy Co-cost Repair V / Collection and the collection and  | Date&Time Comp  aration Checklist eporting (\$30); esessment (\$100); ough Survey ough Survey (Resurvey inst INC Only (wef 10 on EMRT Survey al Services:- er / Tpt Allowance ordination Inspection et Excess Coordination                      | INC (\$80) \$40/\$45 \$120 ) \$30  Jan 2005) \$75 \$160 \$55 \$100 \$25 \$5 | Anit (\$)                 | Amt (S)  |
| 1) Apply for 2) QC Checked Injury: Date/Time Claimant's Poriver/Owner Contact No: Camaged Poriver Contact No:  | Particulars:-  I by (Engr-In-C  | wance ( ) Inspection Repair Cost>  | / Courtesy Car (   | ) ) ) Invoice 1) AR: A 2) DA: D 3) TF: Te 4) FT: Fe 5) FT: Fe Forela 6) TR: R 7) N1: Id 8) NTUC OD* *N5: C *N6: R *N7: P *N8: D | e Prepa<br>ceident R<br>Damage A:<br>Damage A | Date&Time Comp  aration Checklist eporting (\$30); esessment (\$100); ough Survey ough Survey (Resurvey inst INC Only (wef 10 on EMRT Survey al Services:- er / Tpt Allowance ordination Inspection et Excess Coordination von INC) against INC | INC (\$80) \$40/\$45 \$120 ) \$30 Jan 2005) \$75 \$160                      | Anit (\$)                 | Amt (S)  |

# SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

|  | ACCIDENT STATEMENT                     |
|--|--|
| Date Of Report   | 13/05/2019 10:26                       |
| Date Of Accident   | 11/05/2019 14:40                       |
| Exact Location Of Accident   | ANG MO KIO CENTRAL BLK 703             |
| Country/State of Loss  | SINGAPORE                              |
|  | DETAILS OF OWN VEHICLE                 |
| Vehicle Registration Number  | PA7738P                                |
| Insured/Policyholder   |  |
| Name Of Registered Owner   | ACE BUS CHARTER & SERVICES             |
| Co Reg No  | 53366110B                              |
| Email Address  | NOEMAIL                                |
| Mobile Phone No  |  |
| Alternative Phone No   | OFFICE-91454034                        |
| Vehicle Particulars  |  |
| Manufacturer   | TOYOTA                                 |
| Model  | HIACE                                  |
| Exact Purpose for which vehicle was being us<br>time of accident           | sed at AFTER LUNCH LEAVING THE CARPARK |
| Are you claiming under your own insurance p<br>for repair to your vehicle? | policy NO                              |
| If No, Please state action to be taken                                     | THIRD PARTY                            |
| Vehicle Category   | BUS                                    |
| Insurance Company  |  |
| Name of Insurance Company  | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage   | THIRD PARTY FIRE AND/OR THEFT          |
| Fleet Policy   | NO                                     |
| Policy Number  | 5092620977-01                          |
| Cover Note Number  |  |
| Driver   |  |
| Name of Driver   | NG HOCK LAI                            |
| NRIC No  | S8335597B                              |
| Date Of Birth  | 21/11/1983                             |
| Occupation   | OUTDOOR                                |
| Date Of Driving Pass   | 25/08/2017                             |
| Driving Experience   | 1 YEAR AND 8 MONTHS                    |
| Gender   | MALE                                   |
| Mobile Number  | (LOCAL) +65-91454034                   |
| Fax Number   |  |
| Contact Number   |  |
| EMail Address  | NOEMAIL                                |

Address

BLK 612A PUNGGOL DRIVE

#15-807

Postcode

821612

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

2 involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

If Yes, Please state which Police Station

ANG MO KIO SOUTH NEIGHBOURHOOD POLICE CENTRE Police Station Name

NO

NO

1

YES

ROAD: 81 ANG MO KIO AVE 3, POSTCODE: 569929, COUNTRY: Police Station Address

SINGAPORE

Police Station Contact TEL NO: 1800-4519999 - FAX NO: 65535679

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

PLS REFER TO THE POLICE REPORT:T/20190511/2099

Attachment(s)

Are accident photos available for attachment?

YES

NO

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

FD4373E

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category Name of Driver

MOTORCYCLE

NRIC/Passport Number

Contact Number Address

Postcode

Insurance Company Name

Page 2 of 16

Nature Of Damage No. Of Passenger (Including Driver)

## SKETCH PLAN

# **IMPORTANT NOTICE**

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information personal Information to all insurer (collectively the "Personal Information") and disclose and transfer such vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

| MOTOR PARKING                      | 0001                                       | MACRO  | MACO      | AN             | GMOKIO CENTR         |
|------------------------------------|--|--|-----------|----------------|----------------------|
| THOOR PHREINS                      | 335  | Willichol  | Wiles.    | 0              | )PA 7738P            |
|                                    |  | 7  |           |                | 3) FD 4373E          |
|                                    | (A)  | -  | ->>       |                |                      |
|                                    |  |  |           |                | Cu                   |
|                                    |  |  |           |                | GANTRY               |
|                                    |  |  |           |                |                      |
|                                    |  |  |           |                | ///                  |
|                                    |  |  |           |                | 1                    |
| PLS REFER TO                       |  |  | ,         |                |                      |
| PLS REFER TO                       | POLKE                                      | KEPORT   | I/2018051 | 1 (20PP.       |                      |
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|                                    |  |  |           |                |                      |
|                                    |  |  |           |                |                      |
| LARATIONS                          |  |  |           | Design Control |                      |
| e declare the foregoing particular | s are true in every r                      | espect.  |           |                |                      |
|                                    | 1  |  |           | . D            |                      |
| yholder's Signature                | Driver's Since                             |  |           | Tym            | 13/05/19             |
| & Time:                            | Driver's Signature<br>(If driver is not th | e policyholder)  | Repor     | ting Centre Po | ersonnel's Signature |
|                                    | Date & Time:                               | According to the second  |           | IN No :        |                      |





T/20190511/2099

1 of 3

Report No. T/20190511/2099

Police Station Of Origin: Ang Mo Kio South N.P.C 81 Ang Mo Kio Avenue 3 SINGAPORE

Tel No: 1800-4519999

REPORT OF A TRAFFIC ACCIDENT

|  | Date/Time Report Made:<br>11/05/2019 15:54 |                  |                     | Vide Report No.:                            |                   | Station Diary No.<br>115 |
|--|--|------------------|---------------------|---|-------------------|--------------------------|
| Informa                                  | nt's Particu                               | ulars            |                     |   |                   |                          |
| Name of Informant:<br>NG HOCK LAI        |  |                  |                     | Address:<br>APT BLK 612A PUNGO<br>821612    | GOL DRIVE #15-    | 807 SINGAPORE            |
| ID Type / ID No.:<br>NRIC NO / S8335597B |  |                  |                     | Contact No.:<br>Home/Office:                | Mobile:           | 97355791                 |
| Nationality:<br>SINGAPORE CITIZEN        |  |                  |                     | Email:                                      |                   |                          |
| Sex:<br>Male                             | Age:<br>35                                 | - PER CONTROL OF | of Birth:<br>1/1983 | Type of Informant:<br>Driver                |                   |                          |
| Race:<br>Chinese                         |  | Language:        | Institution         | on / School Name:                           |                   |                          |
| Occupation:<br>SELF-EMPLOYED             |  |                  |                     | Driving Licence Informa<br>Class: 2B,2A,2,3 | ation:<br>Date of | Expiry:                  |

| Type of<br>Accident:  | Non-Injury<br>Hit and Run          | Drink<br>Drive:<br>No | Date/Time of<br>Accident:<br>11/05/2019 14:40 | Type of Location<br>Car Park |
|---|------------------------------------|-----------------------|---|------------------------------|
| Location: Along Road 1 ANG MO KIO  Carpark of Al Weather: Clear | CENTRAL 1  MK Ctrl 1, behind block | Road Surface:         |   | Road Speed Limit:            |
| Clear   |                                    | Traffic Control:      |   | Traffic Volume:              |
| Traffic Flow:<br>One Way  |                                    | Not Controlled        |   | Heavy                        |

| Details of Vehicle Involved |                       |        |       |        |           |                 |
|-----------------------------|-----------------------|--------|-------|--------|-----------|-----------------|
| Vehicle No.                 | Туре                  | Make   | Model | Color  | Condition | No of Passenger |
| FD4373E                     | Motorcycle            | VESPA  |       | Maroon |           | 0               |
| PA7738P                     | Bus/Coach/Mi<br>nibus | TOYOTA |       | Silver |           | 0               |

| Details of Person Involved      |                                |
|---------------------------------|--------------------------------|
| Any Pedestrian Involved: No     |                                |
| No. of Pedestrians Injured: NIL | Use of Pedestrian Crossing: NA |





T/20190511/2099

2 of 3

Report No. T/20190511/2099

Police Station Of Origin: Ang Mo Kio South N.P.C 81 Ang Mo Kio Avenue 3 SINGAPORE

Tel No: 1800-4519999

#### CONTINUATION OF REPORT

| Driver           |                             |              |  |   |
|------------------|-----------------------------|--------------|--|---|
| Name             | NG HOCK LAI                 | IE           | No.  | S8335597B                               |
| Related Vehicle  | PA7738P (Bus/Coach/Minibus) | C            | ontact No.   | 97355791                                |
| Hospital/Clinic  | NIL                         | D<br>L       | lass of<br>riving<br>icence &<br>xpiry Date  | Class: 2B,2A,2,3<br>Date of Expiry: NIL |
| Date Treatment   | NIL                         | Date Dischar | rge NIL  |   |
| No. of Days gran | ted Medical Leave NIL       | Degree of In | A STATE OF THE PARTY OF THE PAR |   |

## Brief Details.

On 11/05/2019, at about 1440hrs, I was driving my vehicle (PA7738P) along the service road of carpark behind Blk 705 Ang Mo Kio. As I travelling on the one lane service road, a motorcycle (FD4373E) reversed out of the motorcycle lot and hit onto the rear left side of my vehicle. We both stopped our vehicle, and as the place only have one lane, I told him to move to out of the carpark and exchange details there as it has 2 lanes which he acknowledged.

I then drove out of the carpark first, and when I make a check, I spotted his motorcycle doing a u-turn and driving off towards the opposite direction. I do not have any in-car camera. The rear left side of vehicle has a dent and a scratch along the left side of the vehicle.

The rider of the motorcycle is Caucasian, in his 30-40s.





T/20190511/2099

3 of 3

Report No. T/20190511/2099

Police Station Of Origin: Ang Mo Kio South N.P.C 81 Ang Mo Kio Avenue 3 SINGAPORE 569929 Tel No: 1800-4519999

CONTINUATION OF REPORT

|   | 2 14 | AN 43 | - |        |
|---|------|-------|---|--------|
| C |      | tch   |   |        |
| - | Ke   | TCD   | _ | lan.   |
| - | -    |       |   | I GI I |

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

| Signature Of Officer Recording F /                                    | The Report: | Signature Of Informant:        |  |
|---|-------------|--------------------------------|--|
| Sgt 3 SWEE WEI ERN  |             | A                              |  |
| Signature Of Interpreter:<br>Not applicable                           |             | Date/Time:<br>11/05/2019 15:54 |  |
| Officer In Charge Of Case:<br>TP / HRT /<br>Sr Staff Sgt ESTHER CHONG |             | Classification Of Case:        |  |
| Contact No.: 65476368   | West and    | SN 685                         |  |
| Authentication Stamp  |             |                                |  |
| 35  |             |                                |  |



BLK 2 KAKI BUKIT AUTOHUB, KAKI BUKIT AVE 2 #01-15 SINGAPORE 417921.

| 0                                 |                                 | 2 EMAIL: hupsoon238@yahoo. | com                             | ROC 53043448B            |
|-----------------------------------|---------------------------------|----------------------------|---------------------------------|--------------------------|
| VEHICLE NO:                       | 17388                           | MAKE/MODEL:                | TOYOTA                          | HIACE                    |
| DATE OF ACCIDENT                  | 11 /05 / 2019<br>DAY/MONTH/YEAR | TIME a                     | HR 4                            | OMIN AM/PM               |
| LOCATION OF ACCIDENT              | - ANG MO                        | KIO CENTRAC                | Blk 703                         |                          |
| EXACT PURPOSE USE DU              | JRING ACCIDENT                  | AFTER LUNCH                | LEAVING TE                      | HECAR PARK.              |
| CAR OWNER                         |                                 |                            |                                 |                          |
| NAME OF CAR OWNER                 |                                 | HARTAR &                   | ERVICES                         |                          |
| CONTACT NO                        | 7145 4034                       |                            |                                 |                          |
| NRIC                              |                                 |                            |                                 |                          |
| CLAIM TYPE                        |                                 | OD                         | THIRD PARTY                     | REPORTING ONLY           |
| INSURANCE COMPANY                 | Mac                             |                            |                                 |                          |
| TYPE OF COVERAGE                  |                                 | COMPREHENSIVE              | THIRD PARTY                     | THIRD PARTY FIRE & THEFT |
| POLICY NO                         | 5092620177-                     | -01                        |                                 |                          |
| ACCIDENT DRIVER                   |                                 | AS ABOVE                   | IF NOT- KINDL                   | Y FILL IN BELOW          |
| NAME OF DRIVER                    | NG HOCK L                       | Al                         | ****                            |                          |
| NRIC                              | 7833 22 HUR                     |                            | NO OF PASSENGER                 | R/S                      |
| DATE OF BIRTH                     | 21. 11-1983                     |                            |                                 |                          |
| OCCUPATION                        | SELF EMPLOY                     |                            | OUTDOOR                         | INDOOR                   |
| DATE OF DRIVING PASS              | 21/03/05                        |                            |                                 |                          |
| GENDER                            | O                               |                            | MALE                            | FEMALE                   |
| CONTACT NO                        | 9145 4034                       | 0 10 0 -                   |                                 | 20                       |
| ADDRESS                           | BUK 612A                        | PUNGOL PRIVE               | #12-807 (                       | 19)821612                |
| DRIVER OWN ANY VEHIC              | CLI NO/ IF YES- REGIST          | RATION NO                  |                                 |                          |
| RELATIONSHIP EMPLOY               | YEE/SPOUSE IF NOT:              | 1                          |                                 |                          |
| WEATHER CONDITION<br>ROAD SURFACE |                                 | CLEAR                      | RAINING                         | OTHER:                   |
| ANY INJURIES                      | L                               | NO/ IF YES- NAME:          | WET                             | OTHER:                   |
| CONTACT NO                        | 2                               | 1907 IF TES- NAIVIE.       |                                 |                          |
| POLICE REPORT                     |                                 | NO/ IF YES-LOCATION:       |                                 |                          |
| VIDEO FOOTAGE                     |                                 | NOV YES                    |                                 |                          |
| 3RD PARTY INFO                    |                                 | 2                          |                                 |                          |
| VEHICLE B NO                      | FD4373 F                        |                            | NO OF PASSENGER                 | K -                      |
| NAME                              | HIT & RUN                       |                            |                                 | ,-                       |
| CONTACT NO                        |                                 |                            |                                 |                          |
| VEHICLE C NO                      |                                 |                            | NO OF PASSENGER                 | /s                       |
| VEHICLE D NO                      |                                 |                            | NO OF PASSENGER                 | vo                       |
| VEHICLE E NO                      |                                 |                            | NO OF PASSENGER                 |                          |
| VEHICLE F NO                      |                                 |                            | NO OF PASSENGER                 |                          |
| ANY WITNESS                       |                                 |                            | - approximation sate factors of | 30                       |
| WITNESS CONTACT NO                |                                 |                            |                                 |                          |

# REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8335597B





Name

NG HOCK LAI



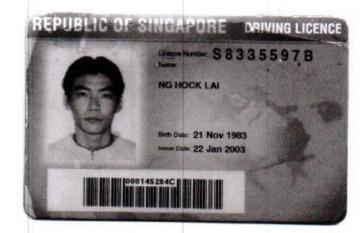








21-11-1983 Country/Place of birth SINGAPORE



5358051



29-09-2014

APT BLK 612A PUNGGOL DRIVE #15-807 SINGAPORE 821612

TOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES! 23 Jan 2002 25 Feb 2003 18 May 2004 29 Mar 2005 Class 2B Motorcycles >< 200 CC
Class 2A Motorcycles between 201 CC and 400 CC
Class 2 Motorcycles > 460 CC
Cashs 5 Motor Carr >> 5000 kg with << 7 passenge %, exclusive of the driver; 700 motors tracetres venicles >< 2500 kg S/No. 9000032618 \$8335597B

# Land Transport Authority



VOCATIONAL LICENCE Licence No : \$8335597B Name : NG HOCK LAI

Card Issue Date : 25/08/2017

Please visit www.lta.gov.sg to check the status of this vocational licence

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type

Description

03 04

BUS VL

BUS ATTENDANT

Issue Date

25/08/2017 25/08/2017





# Certificate of Insurance

| MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CH | APTER 189) |
|---|------------|
| MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES,  | 1960       |
| ROAD TRANSPORT ACT, 1987 (MALAYSIA)                         |            |
| 20 Y 10 C C C C C C C C C C C C C C C C C C                 |            |

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA) Certificate Number : 5092620977-01 Cover : Third Party, Fire & Theft 1. Index mark and Registration Number of Vehicle PA7738P

2. Name of Policyholder

3. Effective Date of Insurance

4. Expiry Date of Insurance

Chassis Number

5. Persons or Classes of Persons entitled to drive\*

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission. Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

KDH2230004580

17 Jul 2018

16 Jul 2019

: ACE BUS CHARTER & SERVICES

6. Limitations as to Use\*

- (a) Use for the carriage of passengers in connection with the Policyholder's business.
- (b) Limited to carry 13 passengers

#### This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.
- \* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

GEOGRAPHICAL LIMIT WITHIN THE REPUBLIC OF SINGAPORE ONLY

EXCESS (SECTION I) EXCESS (SECTION II)

N/A : \$\$1,500

INSURE WITH COE

YES

HIRE PURCHASE COMPANY

: ABWIN PTE LTD

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

S'PORE SCH&PTE HIRE BUS OWNS ASS (00000601247)

Date of Issue

: 12 Jul 2018 14:56 hrs

Reprint

: 15 Jul 2018 15:24 hrs

Countersigned By:

**Authorised Officer** 

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Chief Executive

# Claim Handling Accident MT/1044111

| Policy No.  | 5092620977-01                | Vel                           | hicle No.                   | PA7738P             |                              | GST Regis   | stration N |
|---|------------------------------|-------------------------------|-----------------------------|---------------------|------------------------------|---|------------|
| Certificate No.   |                              |                               |                             |                     |                              |   |            |
| Policyholder Name   | ACE BUS CHARTER & SE         | RVICES                        |                             |                     |                              | Policyhold  | er NRIC    |
| Product Code  | BUS INSURANCE                | Con                           | ver Type                    | Third Party, Fire 8 | k Theft                      | Loading   |            |
| Contact No.(Mobile)   | 91454034                     | Cor                           | ntact No.(Office)           | 0                   |                              | Contact N   | lo.(Home   |
| Email Address   |                              | Spe                           | ecial Remark                |                     |                              | eCode   |            |
| KFK   | = No Yes                     | TCA                           | A S                         | No Yes              |                              | eCode Rea   | ason       |
| NCD Protection  | No                           | NC                            | D Entitlement(%)            | 10                  |                              | Private Hi  | re         |
|   |                              |                               |                             |                     |                              |   |            |
| Report Date   | 13/05/2019 10:44             | Acc                           | ident Report Within 24 hrs  | Yes                 |                              | Accident 1  | Type       |
| Date of Accident  | 11/05/2019                   | Tim                           | ne of Accident hh:mm        | 14:40               |                              | Country o   |            |
| Reporting Centre  |                              | Ore                           | ange Force                  | Services            |                              | ICM No.   | Acciden    |
| Accident Location   | ANG MO KIO CENTRAL E         | 3LK 703                       |                             |                     |                              | ich no.   |            |
|   |                              |                               |                             |                     |                              |   |            |
| Own damage Excess   |                              | 0.00 Add                      | ditional Excess             |                     |                              | Windscree   | en Excess  |
| Unnamed Driver Excess   |                              | Out                           | tside Singapore OD Excess   |                     |                              |   |            |
| Third Party Excess  | 1                            | ,500.00 Out                   | tside Singapore TP Excess   |                     |                              |   |            |
| ♥ Benefits  |                              |                               |                             |                     |                              |   |            |
|   | ation                        |                               |                             |                     |                              |   |            |
| GST Registered  | No                           |                               |                             | GST Regi            | stration Date                |   |            |
| GST Registration No.  |                              |                               |                             | GST Stati           | us Verified                  | Yes   |            |
| Modification History  | 13/05/                       | /2019 10:46:50 System changed | GST Status Verified from No | to Yes              |                              |   |            |
|   |                              |                               |                             |                     |                              |   |            |
| Policyholder Mailing Ad   | ldress                       |                               |                             |                     |                              |   |            |
| Address 1   | BLK 612A #15-807             | Add                           | tress 2                     | PUNGGOL DRIVE       |                              | Address 3   |            |
| Address 4   | SINGAPORE 821612             | Add                           | tress Type                  | Singapore address   | i i                          | Post Code   |            |
| Unit No.  | 15-807                       | Rela                          | ated Policy Number          | 5092620977-01       |                              |   |            |
| ▽ OI Driver Info  |                              |                               |                             |                     |                              |   |            |
| Driver Name   | Unnamed Driver               |                               | ver Type                    | Unnamed Driver      |                              |   |            |
| Unnamed driver Name<br>Register Date of Driver License  | NG HOCK LAI                  |                               | ver NRIC                    | S8335597B           |                              | Driver DO   | В          |
| Contact No.(Mobile)   | 25/08/2017<br>91454034       |                               | ver Age                     | 35                  |                              | Driving Ex  | perience   |
| Address 1   |                              |                               | tact No.(Office)            | 0                   |                              | Contact No  | o.(Home)   |
| Address 4   | BLK 612A<br>SINGAPORE 821612 |                               | Iress 2                     | PUNGGOL DRIVE       |                              | Address 3   |            |
| Unit No.  | #15-807                      | Add                           | ress Type                   | Singapore address   | 15                           | Post Code   |            |
| Does he own a Singapore   |                              |                               |                             |                     |                              |   |            |
| Registered car?   | Yes * No                     | Driv                          | ver Vehicle No.             |                     |                              | Driver Insu   | urer Com   |
| Declaration   |                              |                               |                             |                     |                              |   |            |
|   |                              |                               |                             |                     |                              |   |            |
| Breathalyser or Blood Test  | 200000                       |                               |                             |                     |                              |   |            |
| Breathalyser or Blood Test<br>Reading?  | 0 mg                         | Any                           | injury?                     | Yes (a) No          |                              |   |            |
|   | 0 mg                         | Any                           | Injury?                     | Yes (e) No          |                              |   |            |
|   | 0 mg                         | Any                           | injury?                     | Yes • No            |                              |   |            |
| Reading?  Modification History  |                              | Any                           | injury?                     | Yes • No            |                              |   |            |
| Reading?  |                              | Any                           | injury?                     | Yes No              |                              |   |            |
| Reading?  Modification History  |                              | Any                           | injury?                     | Yes No              |                              |   |            |
| Reading?  Modification History  |                              | Any                           | injury?                     | Yes  No             | CO. 113                      | Insured   |            |
| Reading?  Modification History  Claim 001 OD-MX  Claim Type *   |                              | Any                           | injury?                     | Yes No              | OD-MX                        | ▼ Insured<br>Name   | ACE BU     |
| Reading?  Modification History  Claim 001 OD-MX   |                              | Any                           | injury?                     | Yes No              | OD-MX                        | Name<br>Contact<br>No.  | ACE BU     |
| Reading?  Modification History  Claim 001 OD-MX  New  Claim Type *  Contact No.(Mobile)   |                              | Any                           | injury?                     | Yes No              | OD-MX                        | Name<br>Contact<br>No.<br>(Home)  | _          |
| Reading?  Modification History  Claim 001 OD-MX  Claim Type *   |                              | Any                           | injury?                     | Yes No              | ОД-МХ                        | Name Contact No. (Home) OI Vehicle                                      | _          |
| Reading?  Modification History  Claim 001 OD-MX  New  Claim Type *  Contact No.(Mobile)   |                              | Any                           | injury?                     | Yes No              |                              | Contact<br>No.<br>(Home)<br>OI<br>Vehicle<br>Number                     | NIL        |
| Reading?  Modification History  Claim 001 OD-MX  Claim Type *  Contact No.(Mobile)  Email Address  Claim Description  |                              | Any                           | injury?                     | Yes No              | OD-MX PA7738P / FD4373E ON 1 | Contact<br>No.<br>(Home)<br>OI<br>Vehicle<br>Number                     | NIL        |
| Reading?  Modification History  Claim 001 OD-MX  Preferred Workshop   | Insured L                    |                               | •                           | Yes No              |                              | Contact<br>No.<br>(Home)<br>OI<br>Vehicle<br>Number                     | NIL        |
| Reading?  Modification History  Claim 001 OD-MX  Preferred  Modification History  New  New  New  New  New  New  New  Ne   | Preferered L                 |                               |                             | Yes No              |                              | Name Contact No. (Home) OI Vehicle Number                               | NIL        |
| Reading?  Claim 001 OD-MX  Claim 1001 OD-MX  Claim Type *  Contact No.(Mobile)  Email Address  Claim Description  Preferred Workshop Bootstart No. Yee                          | Insured L                    | iability Not at Fault         | ▼ GIA Pershed               |                     |                              | Name Contact No. (Home) OI Vehicle Number  1 May 2019  Claim Close      | NIL        |
| Reading?  Claim 001 OD-MX  Claim 1001 OD-MX  Claim Type *  Contact No.(Mobile)  Email Address  Claim Description  Preferred Workshop Rostator No. Finalisation  Date Registered | Preferered L                 | iability Not at Fault         | ▼ GIA Pershed               |                     | PA7738P / FD4373E ON 1       | Name Contact No. (Home) OI Vehicle Number  1 May 2019  Claim Close Date | NIL        |
| Reading?  Claim 001 OD-MX  Claim 1001 OD-MX  Claim Type =  Contact No.(Mobile)  Email Address  Claim Description  Preferred Workshop Bontact No. Finalisation  Yes              | Preferered L                 | iability Not at Fault         | ▼ GIA Pershed               |                     | PA7738P / FD4373E ON 1       | Name Contact No. (Home) OI Vehicle Number  1 May 2019  Claim Close      | NIL        |

|                             |  |   |                       | Save Submit |                  |   |               |
|-----------------------------|--|---|-----------------------|-------------|------------------|---|---------------|
| Attachment                  |  |   |                       |             |                  |   |               |
| V                           |  |   |                       |             |                  |   |               |
| Accident No.                | MT/1044111                                 |   | Claim No.             |             | 001              |   |               |
| Last Doc. Received          | • Yes O No                                 |   | Upload Date           |             | 13/05/2019 00:00 |   |               |
|                             |  | Path *                                      |                       |             | Category •       | í | Confidential  |
| Choose File No fi           | le chosen                                  |   |                       | Clear       | Please Select    | • | NO            |
| Choose File No fi           | le chosen                                  |   |                       | Clear       | Please Select    | • | NO            |
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| Choose File No fi           | le chosen                                  |   |                       | Clear       | Please Select    | • | NO            |
| Choose File No fi           | le chosen                                  |   |                       | Clear       | Please Select    | • | NO            |
| Choose File No fi           | le chosen                                  |   |                       | Clear       | Please Select    | • | NO            |
| Message Read                |  |   |                       |             |                  |   | 1000          |
| Attachment Li               | st   |   |                       |             |                  |   |               |
| Attachment                  | Uploade                                    | d By/Date                                   | Category              | 9           | Urgency          |   | Des           |
| Date<br>Date                | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on 019 10:48    | NRIC/ Driving Licens  | e           | Normal           |   | NRIC/ Driving |
| -7 - <b>Marie</b><br>(MILE) | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on 019 10:48    | NRIC/ Driving License |             | Normal           |   | NRIC/ Driving |
| 3                           | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | SAS                   |             | Normal           |   | SAS :         |
|                             | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | Photos                |             | Normal           |   | Photos        |
|                             | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on 019 10:48    | Photos                |             | Normal           |   | Photos        |
|                             | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on 019 10:48    | Photos                |             | Normal           |   | Photos        |
|                             | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | Photos                |             | Normal           |   | Photos        |
| a J                         | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | Photos                |             | Normal           |   | Photos        |
| L                           | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 2  | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | Photos                |             | Normal           |   | Photos        |
|                             | NAC_PAYA_UBI_800601( NATIONAL<br>13 May 20 | ASSESSMENT CENTRE SERVICES) on<br>019 10:48 | Photos                |             | Normal           |   | Photos        |
|                             |  |   |                       |             |                  |   |               |
|                             | Uploaded By/Date                           | Folder Date                                 |                       | File Name   |                  | 9 |               |

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