

15/3/2016

INS. CASE OWNER: Hansel

CC 6/EQ150 02608/T12

LKK:  
IDAC:

## ASSIGNMENT

Surveyor: TaufikDOI: 10/02/15Assg Date: 10/02/15

Pre-assign / CCU / FTE

Insured Vehicle No.: SKB 9837CName of Insured: ONG EE HOON

Insured Tel No.: \_\_\_\_\_

HP: 9845 0141D.O.A: 06/02/15

Excess Sec II :SS

Claim No.: \_\_\_\_\_

Policy No.: DMPDHQ 15-000390Make / Model: VolkswagenPlace of Accident: AYE (Before Buona Vista)

Is driver the owner? (YES / NO)

Nature of Accident: \_\_\_\_\_

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age: \_\_\_\_\_

(V/L: YES / NO Insured Liability: \_\_\_\_\_

% Final ? Yes / No

Driver Tel No.: \_\_\_\_\_



INSRS:

WSP: Mega Auto

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS:

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS:

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS:

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
20/05/15	Is driver the owner? (YES / NO)	Finalisation:	
Bevan	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number: <u>SHA 209R-X</u>	Apt letter to OI:	
	Insurance Company: <u>SKB 9137C-X</u>	Call OI: <u>210515</u>	
		After call ltr to OI: <u>210515</u>	
		Type Report:	
		Prepare Invoice:	
		Others:	
200515 @ 1630	CALL OI NO RESPONSE	Documentation Check List:	Handler Typist
210515 @ 930	CALL OI NO RESPONSE	OI Apt Ltr:	<input type="checkbox"/> <input type="checkbox"/>
@ 1045	OI CALLED confirm Accident details. OI mention that she was trying to filter to middle lane. TP from behind just drove pass OI from the right and damage to the side mirror. OI was still in the first lane and have not even move out to the middle lane. Inform about TP claim. OI is aware that NCD will be affected. OI will check with principal if she have the NCD protector. Letter send to OI. SIBB SWIPED. TO GET TP CEN IF ANY. LETTER FORWARD ON FOR THIS CASE ONLY.	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GIA:	<input type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Approval Email:	<input type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>

COPY SENT 27/04/16

FINAL SETTLEMENT

Date: \_\_\_\_\_

Confirm with \_\_\_\_\_

Repair Cost: 1530.10

SS

Final Liability

% (Agreed / Assessed)

BOLA S/N No.: 111

If NO or B 28, Ass. Lia: \_\_\_\_\_

days) 95

(08/11/13)

REF:

EQ

Surveyor:

Tayfikh

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHA 201R

Yr Regn:

2012 Apr

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Santa Fe

c.c

1991

Colour:

Yellow

A/C:

Insured / Std / NI / NA

Sp. Reading

5302015

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHE741V MCA 822/62

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

47

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Triangle

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

10/2/15

Survey held at

Mega Park

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$ )  
☐ : Interview (\$ )  
☐ : Tech. Invs (\$ )

Survey Fee:

Transportation:

S + RS, \$

Photos

Others




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQI15002608/T1we3		
22 GEMMILL LANESINGAPORE 069257		Date : 11-02-2015		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKB 9837C	Veh. Inspected	SHA 209R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/02/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	06/02/2015	Inspection Date	10/02/2015	
Survey held at	MEGA AUTO PTE LTD 249 JALAN BOON LAY SINGAPORE 619523			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised  
Our ref: CC6/EQ115002608/T1we3

Date: 13/02/2015

The Motor Claims Department  
M/s EQ Insurance Company Limited

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHA 209R**

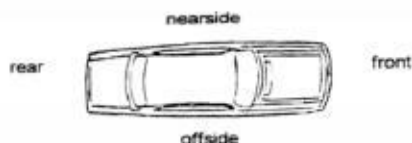
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on  
10.02.2015 at the premises of M/s Mega Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,490.70
Revised Estimate Amount	: S\$	1,270.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
N/S Body



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHAMAD TAUFIKH  
Licensed Appraiser



# Mega Auto Pte Ltd

TO :

## ESTIMATE REPORT

1ST Quotation

FAX NO:

09/02/2015 17:26

JOB-NO: 50108295

Page 1 of 2

### OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)  
ADDRESS: 383 SIN MING DRIVE  
SINGAPORE 575717 0

CONTACT: 65533880  
64739522

### VEHICLE DETAILS

LICENSE NO: SHA0209R  
MAKE / MODEL: HYUNDAI / Sonata 2.0 CRDi  
OWNER'S INSURER: FIRST CAPITAL INSURANCE LIMITED  
JOB-CODE: TP  
TRANS: AUTO  
SA: Edwin Caina

CHASSIS: KMHET41VMCA822162  
ENGINE: D4EAB062329

### CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 STRAIGHTEN & PANEL BEAT ACCIDENT AREAS	1.00	1,000.00	0.00	1,000.00		Y	300
2 CHECK & REPAIR WIRING SYSTEM	1.00	80.00	0.00	80.00		Y	30
3 RUST PROOFING	1.00	100.00	0.00	100.00		Y	40
4 SUNDRIES	1.00	50.00	0.00	50.00		Y	20
5 RESPRAY L/H/F DOOR	1.00	220.00	0.00	220.00		Y	200
6 RESPRAY L/H/R DOOR	1.00	220.00	0.00	220.00		Y	200
7 RESPRAY LH WING-MIRROR	1.00	100.00	0.00	100.00		Y	80
8 RESPRAY L/H/R FENDER	1.00	220.00	0.00	220.00		Y	200
TOTAL:		1,990.00	0.00	1,990.00			
<b>MATERIALS</b>							
1 FRT DOOR LH	1.00	1,212.42	242.48	969.94	L	Y	Rx
2 RR DOOR LH	1.00	1,128.28	225.66	902.62	L	Y	Rx
3 FRT DOOR STICKER LH-CITYCAB	1.00	80.00	0.00	80.00	S	Y	wa
4 RR DOOR STICKER LH-65521111	1.00	80.00	0.00	80.00	S	Y	wa
TOTAL:		2,500.70	468.14	2,032.56			
TOTAL PARTS & LABOUR:		4,490.70	468.14	4,022.56			

EXCESS/LOADING: S\$ 0.00

No. Of Day: 4

RE-SURVEY: BEFORE/AFTER PAINTING  
PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 10, 12, 15

SURVEYED BY: Tanpin

CONTACT NO: 92495709

FAX NO: 62564515

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

**Su Li (LKK Auto)**

**From:** Annabel Tan <annabel.tan@eqinsurance.com.sg>  
**Sent:** Monday, 18 May, 2015 10:32 AM  
**To:** Su Li (LKK Auto); Hansel Ang  
**Cc:** KKLau; Vivian Lau; Thin Thin; Admin A  
**Subject:** RE: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015  
**Attachments:** SKB9837C 06022015.pdf  
**Categories:** FILE PASS OUT, LSL1

Hi Su Li,

Please refer to attached OI Report.

Hi Hansel,

Please file for records.

Thank you both

Regards,

**Annabel Tan**  
Assistant Manager, Claims

EQ Insurance Company Limited  
22 Gemmill Lane, Singapore 069257  
DID: 6496 9115  
Tel: 6223 9433  
Fax: 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

**WE ARE MOVING!**

With effect from 25 May 2015 (Monday), our new address will be:  
**5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110**  
**Tel : 6223-9433 ; Fax : 6220-3903**

**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Friday, May 15, 2015 4:40 PM  
**To:** Hansel Ang  
**Cc:** KKLau; Vivian Lau; Thin Thin; Annabel Tan; Admin A  
**Subject:** RE: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015

Dear Hansel,

We refer to our below email.

Kindly let us have a copy of your insured's accident report as TP's repairer is keep chasing for the settlement.

Thank you.

Best Regards,

**Su Li** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto)

**Sent:** Friday, 24 April, 2015 9:52 AM

**To:** 'hansel.ang@eqinsurance.com.sg'

**Cc:** KKLau; Vivian Lau; Thin Thin; 'Annabel Tan'; Admin-A (LKK Auto)

**Subject:** RE: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015

Dear Hansel,

We refer to our below email.

Kindly let us have a copy of your insured's accident report as TP's repairer is keep chasing for the settlement.

Thank you.

Best Regards,

**Su Li** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto)

**Sent:** Thursday, 19 March, 2015 2:32 PM

**To:** 'hansel.ang@eqinsurance.com.sg'

**Cc:** KKLau; Vivian Lau; Thin Thin

**Subject:** RE: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015

Dear Hansel,

We refer to our below email.

Kindly let us have a copy of your insured's accident report as TP's repairer is keep chasing for the settlement.

Thank you.

Best Regards,

**Su Li** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-A (LKK Auto)

**Sent:** Friday, 13 February, 2015 2:30 PM

**Cc:** KKLau; Vivian Lau; Thin Thin

**Subject:** Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015

Dear Hansel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 209R AT M/S Mega Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID 6841 8625.

Best Regards,

**Su Li** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**2015**  
Happy New Year!



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: **CC6/EQI15002608/T1ne3**

22 MAY 2015

**ONG EE HOON**  
BLK716 CLEMENTI WEST STREET 2  
#09-33  
SINGAPORE 120716

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB9837C AND SHA209R ON 06/02/2015**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we are in the midst of investigating the matter. If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 01/06/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected. In the event that you are making a claim against third party and successful with 80% in your favor, our principal will also re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

  
Lim Chin Siong Bevan  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

Zayyer

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**From:** Zayyer  
**Sent:** Tuesday, 26 April, 2016 7:56 PM  
**To:** Annabel Tan  
**Cc:** Admin A; Zayyer; Olivia Lau  
**Subject:** FW: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015  
**Attachments:** SKB9837C 06022015.pdf; email with workshop.pdf

Dear Bel,

Refer to the above matter and below email.

Kindly be informed that this is a conflicting version and there is no conclusive evidence from either parties. In view of this, liability is to be 50/50 and offer was made to TP accordingly.

We made several reminders and follow-ups through call to third-party repairer since 22 October 2015 to confirm settlement however, they did not revert back though we tried to have an amicable settlement.

Now, almost 6 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this one (1) year outstanding claim file and submit our wp report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling. Thank you.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Annabel Tan [<mailto:annabel.tan@eqinsurance.com.sg>]  
**Sent:** Monday, 18 May, 2015 10:32 AM  
**To:** Su Li (LKK Auto); Hansel Ang  
**Cc:** KKLau; Vivian Lau; Thin Thin; Admin A  
**Subject:** RE: Direct Settlement - Acc Invl SKB 9837C (OI : EQI - TBA) & SHA 209R (TP : LKK - CC6/EQI15002608/T1we3) on 06.02.2015

Hi Su Li,

Please refer to attached OI Report.

Hi Hansel,

Please file for records.

Thank you both

Regards,



Blk 21 Sin Ming Ind. Estate Sector A  
#01-34/36 Singapore 575679  
Tel:98150616, Fax:64553290

Our Ref:  
Your Ref:

TP13-50108295  
Please advise

13-May-15

**EQ Insurance Company Limited**  
22 Gemmill Lane

Singapore 069257

Attention: Motor Claims Department

Dear Sir/Mdm

**ACCIDENT INVOLVING SHA0209R AND SKB9837C AND ON 6-Feb-2015 ALONG AVE BEFORE  
BUONA VISTA EXIT**

The accident was caused solely by the negligence of your insured and  
we had incurred the following costs and losses:

Description					Amount
Repair Costs					\$ 1,530.10
Loss of Rental	\$95.00	X	4	days	\$ 380.00
Loss of Income (Hirer)	\$80.00	X	4	days	\$ 320.00
Search Fees (LTA)					\$ 2.00
Surveyor fees					\$ -
Others Claim					\$ -
Claimed Amount:					<u>\$ 2,232.10</u>

We enclosed herewith the supporting documents for your perusal.

Please look into our client's claim and let us hear from you soon.

Thank you

Regards,

Sarah Chan

Mega Auto Pte Ltd

Email:mtc@mega-auto.com.sg

**MEGA AUTO PTE LTD**  
Business Reg. No. 200209020W  
Blk 21 Sin Ming Industrial  
Estate Sector A #01-34/36  
Singapore 575679  
Tel: 6456 7576 Fax : 6455 3290  
(24 hrs towing services)

**Bill To**  
EQ Insurance Company Limited  
22 Gemmill Lane

Singapore 069257

**Service Details**  
Vehicle No. : SHA0209R  
Vehicle Make : HYUNDAI SONATA  
Accident Date : 06/02/2015

**PROFORMA INVOICE**  
Invoice Date : 13-May-15  
Invoice No : P15-40927  
GST REG NO : 20-0209020-W  
TP Claim Ref : TP13-50108295

Item No	Description	Quantity	Unit Price	Amount	
1	REPAIRED PER SURVEYOR'S RECOMMENDATION LUMP SUM AMOUNT FOR REPAIR COST	1		\$1,430.00	
Remarks				Sub Total	\$1,430.00
				GST 7%	\$100.10
				Amount Due	\$1,530.10

for Mega Auto Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-15-013199

Date of Request: 09/02/2015

Your Ref No:

Online Purchase

Singapore Technologies Kinetics Ltd  
STAR Building  
No 249 Jalan Boon Lay  
Singapore 619523

Dear Sir/Madam,

Enquiry Date 09/02/2015  
Enquiry By WONG SIEW KEONG  
TP Vehicle No. SKB9837C  
Accident Date 06/02/2015

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB9837C	EQ Insurance Company Ltd	16/01/2015-15/01/2016	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-15-013199

Date of Request: 09/02/2015

Your Ref No:

Online Purchase

Singapore Technologies Kinetics Ltd  
STAR Building  
No 249 Jalan Boon Lay  
Singapore 619523

Dear Sir/Madam,

Enquiry Date 09/02/2015  
Enquiry By WONG SIEW KEONG  
TP Vehicle No. SKB9837C  
Accident Date 06/02/2015

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Our Ref: CC15020200



Date: 17 February 2015

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/02/2015 @ 12:15 hrs  
ALONG ALONG AYE BEFORE BUONA VISTA EXIT  
INVOLVING SKB9837C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0209R** (the "Taxi"). The Taxi was hired to **LIM POH HUAT IC NO S0028990F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$101.65** per day (inclusive of GST). 95 @95/-

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority

**VOCATIONAL LICENCE**

Licence No: S21492801

Name: LOCK FOCK LIM

Issue Date: 10/4/2010

Please visit [www.lta.gov.sg](http://www.lta.gov.sg) to check the status of this vocational licence

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10, Robinson Road, Singapore 068971.

Class: Motorcycles <= 200 CC

Class 2A: Motorcycles between 201 CC and 400 CC

Class 2: Motorcycles > 400 CC

Class 3: Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg

10 Mar 1977

10 Mar 1977

10 Mar 1977

04 Jul 1975

S21492801

Licence No: S21492801

REPUBLIC OF SINGAPORE DRIVING LICENCE

S21492801

LOCK FOCK LIM

Date of Birth: 29 Mar 1949

Valid Date: 21 May 2003

000500450E

YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 2B: Motorcycles <= 200 CC

Class 2A: Motorcycles between 201 CC and 400 CC

Class 2: Motorcycles > 400 CC

Class 3: Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg

10 Mar 1977

10 Mar 1977

10 Mar 1977

04 Jul 1975

S21492801

S/No: 9000194476

Licence No: S21492801

NP 428A

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S21492801

Name: LOCK FOCK LIM

陆福林

Race: CHINESE

Date of Birth: 29-03-1949

Sex: M

Country of Birth: SELANGOR

1751420

Barcode

NRIC No: S21492801

Blood Group: O+

Date of issue: 04-03-1994

APT BLK 105 JURONG EAST STREET 13

#03-222

SINGAPORE 2260

Mileage: 52923 | J.B NO.5010 8295

Vehicle No. SH A 0 2 0 9 R

[Hirer / Relief]

IJ: Y / N

Reporting Date: 06 / 02 / 15 Time: 1330 hrs

VD: Y / N

Accident Date: 06 / 02 / 15 Time: 1215 hrs

PG: 2 SP: 80

Contact No. 97607729 [CL / RN / OS] [DY / WT / OS]

Location: ALONG AYE TOWARD ALEXANDRA BEFORE BUONA VISTA EXIT

TP1 5 K B 9 R 3 7 A TP2 TP3

# LETTER OF AUTHORITY

Date: 9-Feb-2015

TO WHOM IT MAY CONCERN:

ACCIDENT INVOLVING SHA0209R & SKB9837C  
ON 6/2/2015 ALONG: ALONG AYE BEFORE BUONA VISTA

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I, LIM POH HUAT NRIC NO. S0028990F of CityCab Pte Ltd  
Owner/hirer of motor vehicle Registration No. SHA0209R insured by  
**First Capital Insurance** under policy No. **D-10015516MFSH** do hereby authorize M/s mega auto  
Pte Ltd as my authorized representative to write, negotiate and settle claim on my behalf in  
my claim against the owner and/or Motor Vehicle registration No. SKB9837C  
in respect of the above mentioned accident.

I also hereby authorize that agreed settlement sum (cost of repair, loss of Income, earning and  
rental Survey report fee & GIA report fee) be made in favour of my representative, M/s Mega  
Auto Pte Ltd and that the said Payment be forwarded to them as full and final discharge of my  
claim.



Date & signature of Hirer

# First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C  
GST Reg. No. M2-0001676-9

Date Issued : 03/11/2014

CERTIFICATE REF.: MZ400A

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD PARTY- RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE NO. D-15072702MFSH

Index Mark and Registration Number of Vehicle All Citycab taxis operating in the Republic of Singapore

Name of Insured Citycab Pte Ltd

Coverage Third Party Fire and Theft

Effective date of the Commencement of Insurance for the purpose of the Act 01/01/2015

Date of Expiry of Insurance 31/12/2017

Persons or Classes of Persons entitled to drive

- a) Any licensed taxi driver driving on the Insured's order or with their permission.
- b) Any person provided he is in the Insured's employ and is driving on their order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitations as to use:

Use as a taxi.

Use for social, domestic and pleasure purposes.

The Policy does not cover

- (1) Use for racing, pace-making, reliability trial or speed-testing.
- (2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

Excess: All Claims S\$2,000.00 each and every accident

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

First Capital Insurance Limited  
(Approved Insurers)

A/C NO.: B0101

  
Authorised Signature

**Zayyer**

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**From:** Zayyer  
**Sent:** Wednesday, 16 March, 2016 7:38 PM  
**To:** mtc@mega-auto.com.sg  
**Cc:** Zayyer; CS A Team  
**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Final Reminder

Dear Sarah,

Refer to the below email.

Kindly note that my colleague Mr Bevan is no longer working with us and I am taking over to conduct the above matter.

We would like to follow up your acceptance below offer made to you.

Please revert back. If we do not hear from you 5days from the date of this email, we will then inform our principal and proceed to close the file accordingly.

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S/408933)

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**From:** Bevan Lim (LKK Auto)  
**Sent:** Thursday, 4 February, 2016 11:38 AM  
**To:** 'MTC'  
**Cc:** Joy Irene (LKK Auto); Vic; Admin A  
**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)  
**Importance:** High

1<sup>st</sup> REMINDER  
WITHOUT PREJUDICE

Dear Sarah,

We refer to your email below.

Kindly revert acceptance for our closure of this matter.

Thank you.

Best Regards,

**Bevan Lim** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MTC [<mailto:mtc@mega-auto.com.sg>]

**Sent:** Tuesday, 19 January, 2016 9:34 AM

**To:** Bevan Lim (LKK Auto)

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Bevan,

Sorry for our delay.

We still waiting for our client's respond of your offer S\$ 1,200.00.

Will update you shortly.

*Thank You.*

*Best Regards,*

*Sarah Chan*

*Mega Auto Pte Ltd*

*Tel :9815 0616*

*Fax : 6455 3290*

**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Tuesday, 19 January, 2016 9:02 AM

**To:** MTC

**Cc:** Joy Irene (LKK Auto); Vic; Bevan Lim (LKK Auto)

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly revert acceptance for our closure of this file.

Thank you.

Best Regards,

**Bevan Lim** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Bevan Lim (LKK Auto)

**Sent:** Thursday, 7 January, 2016 2:43 PM

**To:** 'MTC'

**Cc:** Joy Irene (LKK Auto); Vic

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

**Importance:** High

WITHOUT PREJUDICE

Dear Sir/Madam,

May we wrap up the matter at a global sum of \$1,200.00(all-in)

Kindly revert acceptance for closure of this matter.

Thank you.

Best Regards,

**Bevan Lim** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTC [<mailto:mtc@mega-auto.com.sg>]

**Sent:** Wednesday, 6 January, 2016 2:54 PM

**To:** Bevan Lim (LKK Auto)

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Bevan,

For quickly resolve this matter. We wish to counter offer at global sum S\$1,350.00(All In).

Thank You.

Best Regards,

**Sarah Chan**

**Mega Auto Pte Ltd**

**Tel :9815 0616**

**Fax : 6455 3290**

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Wednesday, 6 January, 2016 2:16 PM

**To:** MTC

**Cc:** Joy Irene (LKK Auto); Vic; Bevan Lim (LKK Auto)

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly revert acceptance for closure of this matter.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Bevan Lim (LKK Auto)

**Sent:** Wednesday, 16 December, 2015 12:39 PM

**To:** 'MTC'

**Cc:** Joy Irene (LKK Auto); Vic

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Without Prejudice

Save As to Cost

Dear Sir/Madam,

We refer to your email below.

We maintain our offer as per our email dated 22/10/2015 unless your client is able to provide us with evidence for our review.

Kindly re-consider our offer for an amicable settlement

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MTC [<mailto:mtc@mega-auto.com.sg>]

**Sent:** Wednesday, 28 October, 2015 11:45 AM

**To:** Bevan Lim (LKK Auto)

**Subject:** RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Bevan,

We refer to your email dated 22.10.2015.

We're regret to inform that we are unable to accept.

We have confirmed and verified with our client.

Our client maintains that throughout the time, your insured encroach to our client's lane.

Also, the scene photo show your insured's vehicle toward to the right side. So we believe BOLA s15 is applied.

Thank You.

Best Regards,  
Sarah Chan  
Mega Auto Pte Ltd  
Tel :9815 0616  
Fax : 6455 3290

**From:** Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]  
**Sent:** Thursday, 22 October, 2015 8:59 AM  
**To:** mtc@mega-auto.com.sg  
**Cc:** Bevan Lim (LKK Auto); Vic; Joy Irene (LKK Auto)  
**Subject:** Your ref: SHA209R ,Our Ref: CC6/EQ15002608/T1ne3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

**WITHOUT PREJUDICE**  
**"SAVE AS TO COST"**

Your ref: SHA209R  
Our Ref: CC6/EQ15002608/T1ne3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 1,530.10
2. Loss of Rental(4days x \$95)	\$ 380.00
3. Loss of Income(4days x \$50)	\$ 200.00
	<b>\$ 2,110.10</b>
3. LTA/GIA search fee	@50% \$ 1,055.05
	\$ 5.35
<b>TOTAL</b>	<b>\$ 1,060.40</b>

Kindly revert.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2015.0.6172 / Virus Database: 4450/10866 - Release Date: 10/21/15

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No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2016.0.7303 / Virus Database: 4489/11334 - Release Date: 01/06/16

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No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2016.0.7303 / Virus Database: 4489/11431 - Release Date: 01/18/16



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ15002608/T1za3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 27-04-2016		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKB 9837C	Veh. Inspected	SHA 209R	
Policy No.	DMPPHQ15-000390	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	10/02/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KMHET41VMCA822162	Colour	YELLOW	
Odometer	530299	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	TRIANGLE	6 mm	
L/H Front Tyre	215/60 R16	TRIANGLE	6 mm	
R/H Rear Tyre	215/60 R16	TRIANGLE	6 mm	
L/H Rear Tyre	215/60 R16	TRIANGLE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	06/02/2015	Inspection Date	10/02/2015	
Survey held at	MEGA AUTO PTE LTD 249 JALAN BOON LAY SINGAPORE 619523			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 209R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRT DOOR LH	TO REPAIR SEE LABOUR	1,212.42	-
1	RR DOOR LH	TO REPAIR SEE LABOUR	1,128.28	-
	LESS 20% DISCOUNT		-468.14	-
			1,872.56	-
<b><u>SPECIAL NETT ITEMS</u></b>				
1	FRT DOOR STICKER LH -CITYCAB (SN)	NECESSARY	80.00	80.00
1	RR DOOR STICKER LH-65521111 (SN)	NECESSARY	80.00	80.00
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
			210.00	180.00
<b><u>LABOUR</u></b>				
	STRAIGHTEN & PANEL BEAT ACCIDENT AREAS.INCLUSIVE OF THE REPAIR OF FRT DOOR LH AND RR DOOR LH .		1,000.00	500.00
	CHECK & REPAIR WIRING SYSTEM.		80.00	30.00
	RUST PROOFING.		100.00	40.00
	RESPRAY L/H/F DOOR .		220.00	200.00
	RESPRAY L/H/R DOOR .		220.00	200.00
	RESPRAY LH WING-MIRROR .		100.00	80.00
	RESPRAY L/H/R FENDER .		220.00	200.00
			1,940.00	1,250.00
<b>GRAND TOTAL</b>			<b>4,022.56</b>	<b>1,430.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,430.00</b>

Report Ref No. CC6/EQI15002608/T1za3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.