

Mei Kwan (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 April, 2018 2:14 PM
To: Admin A
Cc: CS A Team
Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQ115002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi Admin,

Pls re-assign.

Thanks.

Remarks 1
<input type="checkbox"/> SHA 209R ; SKB 9837C
<input type="checkbox"/> SUR : TAUFIKH -- WSKP : MEGA AUTO -- EST : \$4490.70
<input type="checkbox"/> Email sent to Hansel for DS.
<input type="checkbox"/> Reminder sent to Hansel.
<input type="checkbox"/> Rec'd email from Annabel for DS. File pass to Bevan.
<input type="checkbox"/> 200515@1820 Call OI Ong Ee Hoon at hp: 98450141. no response - Bevan
<input type="checkbox"/> 210515@930 Call OI no response. - Bevan
<input type="checkbox"/> 210515@1045 OI Called. Confirm Accident Details. OI mention that she was trying to filter to middle lane. TP from behind just drove pass OI from the right and damaged out to the middle lane. Inform about TP claim. OI is aware that NCD will be affected. OI will check with principal if she have th NCD protector. Letter Send to OI. File pass
<input type="checkbox"/> 50% B(NIL)
<input type="checkbox"/> 220515 LOD with bevan
<input type="checkbox"/> ***TO GET TP CCTV FOOTAGE IF ANY BEFORE OFFER TO TP
<input type="checkbox"/> 020615 Received email from OI with photos. Replied to OI emails.
<input type="checkbox"/> 250515 Email to TP for Evidence. -Bevan
<input type="checkbox"/> 150715@1225 Called OI no response. - Bevan
<input type="checkbox"/> FILE TRANSFER TO ZAYER FROM BEVAN
<input type="checkbox"/> 16/3/16 pending acceptance. Final reminder out to TP. zayer
<input type="checkbox"/> Dear Bel, Refer to the above matter and below email. Kindly be informed that this is a conflicting version and there is no conclusive evidence from either parties. In view made several reminders and follow-ups through call to third-party repairer since 22 October 2015 to confirm settlement however, they did not revert back though we tried and the
<input type="checkbox"/> Now, almost 6 months had passed and there is still no further action initiated by third-party repairer for their claim. In view of non-development from the third-party, we and submit our report to your good-office. In future, if there are any new developments from the claimant, we will inform you for our further handling. Thank you.
<input type="checkbox"/> 26/4/16 file pass to admin to close. zayer
<input type="checkbox"/> FILE PASS TO TYPIST
<input type="checkbox"/> file pass to joanne to close
<input type="checkbox"/> "We refer to your email dated 25/08/2016. Please note we have yet received the payment bill to-date." (Sarah Chan, 03/05/2017)
<input type="checkbox"/> "Any update for payment?" (Sarah Chan, 21/07/2017)

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: MTC [mailto:mtc@mega-auto.com.sg]

Sent: Wednesday, 11 April 2018 1:47 PM

To: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear all,

Kindly update for the payment status.

Thank You.

Best Regards,

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838 Fax : 6458 5884

Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645

-----Original Message-----

From: MTC [mailto:mtc@mega-auto.com.sg]

Sent: Thursday, 8 March, 2018 2:32 PM

To: 'Zayyer (LKKAuto)'; 'Hsiao Tong (LKKAuto)'

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Zayer,

We refer to your email dd 17.11.2017.

Any update for the payment ?

Kindly revert.

Thank You.

Best Regards,

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838 Fax : 6458 5884

Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645

-----Original Message-----

From: Zayyer (LKKAuto) [mailto:zayyer@lkkauto.com]

Sent: Friday, 17 November, 2017 11:21 AM

To: MTC; Hsiao Tong (LKKAuto)

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Sara,

We are retrieving the document to submit for payment process as this case was closed previously without settlement. Kindly hold.

We will update you.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: MTC [mailto:mtc@mega-auto.com.sg]

Sent: Friday, 17 November, 2017 11:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: FW: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Hsiao Tong,

Can assist to follow up the payment status please...

Thank You.

Best Regards,

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838 Fax : 6458 5884

Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645

-----Original Message-----

From: MTC [mailto:mtc@mega-auto.com.sg]

Sent: Friday, 21 July, 2017 3:45 PM

To: 'Zayyer (LKKAuto)'

Cc: 'Admin A'; 'Hsiao Tong (LKKAuto)'

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Zayyer,

Any update for payment?

Thank You.

Best Regards,

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838 Fax : 6458 5884

Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645

-----Original Message-----

From: Zayyer (LKKAuto) [mailto:zayyer@lkkauto.com]

Sent: Wednesday, 3 May, 2017 2:45 PM

To: MTC

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQ115002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Sarah

We will check and get back to you. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: MTC [mailto:mtc@mega-auto.com.sg]

Sent: Wednesday, 3 May, 2017 2:35 PM

To: Zayer (LKKAuto) <zayer@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQ115002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Dear Zayer,

We refer to your email dated 25/08/2016.

Please note we have yet received the payment till to-date.

Can help us to follow up? Appreciate it!

Thank You.

Best Regards,

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838

Fax : 6458 5884

-----Original Message-----

From: Zayer (LKKAuto) [mailto:zayer@lkkauto.com]

Sent: Thursday, 25 August, 2016 9:44 AM

To: mtc@mega-auto.com.sg

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQ115002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

WITHOUT PREJUDICE

Hi Sarah,

Refer to the below matter.

Kindly take note, for EQ cases DV is not required as long as settlement amount is less than \$20k

So, for this case, we will help you submit the claim for payment process as per below accepted amount.
Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: mtc@mega-auto.com.sg [mailto:mtc@mega-auto.com.sg]

Sent: Thursday, 25 August, 2016 9:33 AM

To: Zayer (LKKAuto) <zayer@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1za3 (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

Hi Zayer,

I refer to the below email from Hsiao Tong.

I would like to follow up for the Discharge Voucher for our proceedings.

Regards,

Sarah

> Without Prejudice

>

> Dear Sarah,

>

> Thank you for your email.

>

> Please be informed that the case is handled by Mr Zayer(DID: 6841 2409).

>

> Dear Zayer,

>

> Kindly assist. CC6/EQI15002608/T1za3q2

>

>

>

> Best Regards,

> Hsiao Tong, Chew | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6742-3197 | email:

> chewht@lkkauto.com<mailto:chewht@lkkauto.com> |

> fax: 6741-4108

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

>

>

> From: MTC [mailto:mtc@mega-auto.com.sg]

> Sent: Wednesday, 17 August, 2016 2:27 PM

> To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
> Subject: FW: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
> Importance: High
>
> Dear Hsiao Tong,
>
> We refer to Bevan's email below.
>
> We hereby accept your offer at S\$ 1,200.00 all in.
>
> Please let us have your discharge voucher.
>
>
> Thank You.
>
> Best Regards,
> Sarah Chan
> Mega Auto Pte Ltd
> Tel : 8468 9838
> Fax : 6455 3290
>
>
>
> From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
> Sent: Thursday, 4 February, 2016 11:38 AM
> To: MTC
> Cc: Joy Irene (LKK Auto); Vic; Admin A
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
> Importance: High
>
> 1st REMINDER
> WITHOUT PREJUDICE
>
> Dear Sarah,
>
> We refer to your email below.
>
> Kindly revert acceptance for our closure of this matter.
>
> Thank you.
>
>
> Best Regards,
> Bevan Lim | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6841-6051 | email:
> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: MTC [mailto:mtc@mega-auto.com.sg]
> Sent: Tuesday, 19 January, 2016 9:34 AM
> To: Bevan Lim (LKK Auto)
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
>
> Dear Bevan,
>
> Sorry for our delay.
>

> We still waiting for our client's respond of your offer S\$ 1,200.00.
>
> Will update you shortly.
>
> Thank You.
>
> Best Regards,
> Sarah Chan
> Mega Auto Pte Ltd
> Tel :9815 0616
> Fax : 6455 3290
>
>
>
> From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
> Sent: Tuesday, 19 January, 2016 9:02 AM
> To: MTC
> Cc: Joy Irene (LKK Auto); Vic; Bevan Lim (LKK Auto)
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
>
> WITHOUT PREJUDICE
>
> Dear Sir/Madam,
>
> Kindly revert acceptance for our closure of this file.
>
> Thank you.
>
> Best Regards,
> Bevan Lim | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6841-6051 | email:
> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: Bevan Lim (LKK Auto)
> Sent: Thursday, 7 January, 2016 2:43 PM
> To: 'MTC'
> Cc: Joy Irene (LKK Auto); Vic
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
> Importance: High
>
> WITHOUT PREJUDICE
>
> Dear Sir/Madam,
>
> May we wrap up the matter at a global sum of \$1,200.00(all-in)
>
> Kindly revert acceptance for closure of this matter.
>
> Thank you.
>
>
> Best Regards,
> Bevan Lim | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6841-6051 | email:
> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>
> From: MTC [mailto:mtc@mega-auto.com.sg]
> Sent: Wednesday, 6 January, 2016 2:54 PM
> To: Bevan Lim (LKK Auto)
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
>
> Dear Bevan,
>
> For quickly resolve this matter. We wish to counter offer at global
> sum S\$1,350.00(All In).
>
>
>
> Thank You.
>
> Best Regards,
> Sarah Chan
> Mega Auto Pte Ltd
> Tel :9815 0616
> Fax : 6455 3290
>
>
>
>
> From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
> Sent: Wednesday, 6 January, 2016 2:16 PM
> To: MTC
> Cc: Joy Irene (LKK Auto); Vic; Bevan Lim (LKK Auto)
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
>
> WITHOUT PREJUDICE
>
> Dear Sir/Madam,
>
> Kindly revert acceptance for closure of this matter.
>
> Thank you.
>
>
> Best Regards,
> Bevan Lim | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6841-6051 | email:
> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: Bevan Lim (LKK Auto)
> Sent: Wednesday, 16 December, 2015 12:39 PM
> To: 'MTC'
> Cc: Joy Irene (LKK Auto); Vic
> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3
> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
>
> Without Prejudice
> Save As to Cost
>
> Dear Sir/Madam,
>
> We refer to your email below.

>

> We maintain our offer as per our email dated 22/10/2015 unless your

> client is able to provide us with evidence for our review.

>

> Kindly re-consider our offer for an amicable settlement

>

> Kindly note that this negotiation between parties on this matter is

> purely on a without prejudice basis with the sole intention of

> resolving the matter amicably without parties resorting to legal

> proceedings. No admission of liability, whatsoever, should be deemed /

> inferred from this negotiation of terms/settlement.

>

> In the event of new evidence being discovered or subsequently produced

> by either party that will materially affect/influence on the issues of

> liability/damages, either party is not bound, thereafter, by the

> negotiation terms/settlement.

>

>

> Best Regards,

> Bevan Lim | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6841-6051 | email:

> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk

> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> From: MTC [mailto:mtc@mega-auto.com.sg]

> Sent: Wednesday, 28 October, 2015 11:45 AM

> To: Bevan Lim (LKK Auto)

> Subject: RE: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3

> (ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)

>

> Dear Bevan,

>

> We refer to your email dated 22.10.2015.

>

> We're regret to inform that we are unable to accept.

>

> We have confirmed and verified with our client.

>

> Our client maintains that throughout the time, your insured encroach

> to our client's lane.

>

> Also, the scene photo show your insured's vehicle toward to the right

> side. So we believe BOLA s15 is applied.

>

>

>

> Thank You.

>

> Best Regards,

> Sarah Chan

> Mega Auto Pte Ltd

> Tel :9815 0616

> Fax : 6455 3290

>

>

>

> From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

> Sent: Thursday, 22 October, 2015 8:59 AM

> To: mtc@mega-auto.com.sg<mailto:mtc@mega-auto.com.sg>

> Cc: Bevan Lim (LKK Auto); Vic; Joy Irene (LKK Auto)

> Subject: Your ref: SHA209R ,Our Ref: CC6/EQI15002608/T1ne3 (ACCIDENT
 > INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015)
 >
 > WITHOUT PREJUDICE
 > "SAVE AS TO COST"
 >
 > Your ref: SHA209R
 > Our Ref: CC6/EQI15002608/T1ne3
 >
 > Dear Sir/Madam,
 >
 > ACCIDENT INVOLVING VEHICLES SKB9837C AND SHA209R ON 06/02/2015
 >
 > We refer to the above matter.
 >
 > We propose settlement as follows: -
 >
 > 1. Cost of Repair(w/GST)
 >
 > \$ 1,530.10
 >
 > 2. Loss of Rental(4days x \$95)
 >
 > \$ 380.00
 >
 > 3. Loss of Income(4days x \$50)
 >
 > \$ 200.00
 >
 >
 > \$ 2,110.10
 >
 > @50%
 >
 > \$ 1,055.05
 >
 > 3. LTA/GIA search fee
 >
 > \$ 5.35
 >
 > TOTAL
 >
 > \$ 1,060.40
 >
 >
 >
 > Kindly revert.
 >
 > Kindly note that this negotiation between parties on this matter is
 > purely on a without prejudice basis with the sole intention of
 > resolving the matter amicably without parties resorting to legal
 > proceedings. No admission of liability, whatsoever, should be deemed /
 > inferred from this negotiation of terms/settlement.
 >
 > In the event of new evidence being discovered or subsequently produced
 > by either party that will materially affect/influence on the issues of
 > liability/damages, either party is not bound, thereafter, by the
 > negotiation terms/settlement.
 >
 >
 >

>
>
>
>
> Best Regards,
> Bevan Lim | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6841-6051 | email:
> bevanlim@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> _____
> No virus found in this message.
> Checked by AVG - www.avg.com<<http://www.avg.com>>
> Version: 2015.0.6172 / Virus Database: 4450/10866 - Release Date:
> 10/21/15 _____ No virus found in this
> message.
> Checked by AVG - www.avg.com<<http://www.avg.com>>
> Version: 2016.0.7303 / Virus Database: 4489/11334 - Release Date:
> 01/06/16 _____ No virus found in this
> message.
> Checked by AVG - www.avg.com<<http://www.avg.com>>
> Version: 2016.0.7303 / Virus Database: 4489/11431 - Release Date:
> 01/18/16 _____ No virus found in this
> message.
> Checked by AVG - www.avg.com<<http://www.avg.com>>
> Version: 2016.0.7357 / Virus Database: 4522/11551 - Release Date:
> 02/03/16
>

No virus found in this message.
Checked by AVG - www.avg.com
Version: 2016.0.7752 / Virus Database: 4647/12874 - Release Date: 08/24/16

This email has been checked for viruses by AVG.
<http://www.avg.com>