

Hwee Jie

REF:

AIG (03) A161900934 / 8+d3e2

Menimen

ASSIGNMENT

From: _____ Date: _____

Veh No: SKB 310P Yr Regn: 2015 / Sept.

Estimated Cost: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: _____

Make: Audi A3 Cabriolet c.c. 1395

at Workshop n/s _____

Colour: Brown A/C: Insured / Std / NI / NA

of _____

Sp. Reading: 23294 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. 2100430353-03 VI

C/No: WAU228V5F057434

Claims No. 10172519559

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: 600

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: _____

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
<input checked="" type="checkbox"/>	

Bal. or Market Value: 98K.

Tyre Size: F: 235/35 R19

R: _____

IDAC Accident Rport: _____ Consistent? : Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Nexen

GIA / PR Seen: _____ Consistent? : Yes or No

Front R/Bal. 6 mm Rear R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

Est. Repairs: 06 M/s days Res.: Yes or No

D.O.A. _____ D.O.I. 10/5/19

Lum Sum: _____ % 3 Val.: Yes or No

Survey held at Premium

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	00 AIG. Part by Part \$55701 (Red: 2902; 61%) SKP 310P - X
13/5 @ 08:46	Revert via menimen RECEIVED 27 AUG 2019
14/5 @ 14:57	mandate approval by Vietor Koh
14/5 @ 3:05pm	email to premium authorise repair excess \$600/-

Date/Time: File Pass to?

: Proli. Report

Days Of Repair: 6

1) 27/8 Typast

: Final Report

Resurvey No. of Trip: 1

Survey Fee:

Date/Time: File Return to?

Transportation

2)

Add Fee: : Site Insp (\$)

) \$ + PG. \$

Report Format: DD

: Interview (\$)

) Photos

Lump Sum / (B): (\$ 55701)

: Tech. Invs (\$)

) Other

: Weekend (\$)

)

TOTAL

200

11

211

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 14 May 2019 3:05 PM
To: Claims
Cc: SUR
Subject: RE: SKB 310P / OD AIG
Attachments: index.pdf

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKB 310P (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 13 May 2019 11:40 AM
To: 'Claims' <claims@premiumauto.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKB 310P / OD AIG

Dear Denise,

Vehicle is in our compound, kindly assist to update on Approvals and I would like to request for the marked estimate.

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SK8310P (1017251755SG)**
OD
May 8 2019 5:50PM
[LEE EDWARD YUAN TSE]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/05/2019 14:57 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5427.00) - SK8310P - Claim Handler: Nadaraja, Deeban

Approved:5427.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 13 May 2019

Preliminary Advice

Vehicle No	: SKB310P	Accident Date	: 08/05/2019
Make	: AUDI A3	Policy No.	: 2100430853-03 V1
Assignment Date	: 10/05/2019	Excess	: S\$0.00
Date of Inspection	: 10/05/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,472.00
Revised Amount	:S\$	5,427.00
Check Items (Estimated)	:S\$	4,183.00
Total	:S\$	9,610.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	60,181.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,819.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :



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[Mileage](#)
[Veh Type](#)
[Status](#)

Search Selection: audi a3 cab Any Any Any Any Any Any Available



Audi A3 Cabriolet 1.8A TFSI S-tronic (New 10-yr COE) **\$63,800** \$6,370 /yr 31-Jul-2009 1,798 cc 82,680 km Sports Available

Consignment Unit, Call For Arrange Viewing!
Car Search [CONTACT OWNER](#)

Posted: 13-Apr-2019 Tags: 2009 Audi A3, 2009 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi



Audi A3 Cabriolet 1.8A TFSI S-tronic **\$31,888** N.A 09-Nov-2009 1,798 cc 121,888 km Sports Available

2 Owners, Soft Top Cabriolet, Both Interior And Exterior Well Maintained. Smooth And Drive Well. Loan/Trade In Available. Please Call/SMS For View Appointment Now!

Posted: 25-Apr-2019 Tags: 2009 Audi A3, 2009 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi



Audi A3 Cabriolet 1.8A TFSI S-tronic (New 10-yr COE) **\$68,688** \$6,860 /yr 12-Feb-2010 1,798 cc - Sports Available

View To Believe! Car Will Comes With 1 Year Premium Warranty! This Stylish And Sporty White Cabriolet Will Definitely Be A Head Turner On The Road. Interior And Exterior Well Maintained By Previous Ow...

Posted: 25-Mar-2019 Tags: 2010 Audi A3, 2010 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi



Audi A3 Cabriolet 1.8A TFSI S-tronic **\$38,800** \$20,040 /yr 01-Apr-2010 1,798 cc - Sports Available

Stylish, Sporty, Responsive And Luxurious Cabriolet. Excellent Condition And Award Winning Engine Cabriolet. Gorgeous White! Serviced At VAG. Cheapest In The Market! Well Maintained By Owner, Pristine...

Posted: 10-May-2019 Tags: 2010 Audi A3, 2010 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi

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Audi A3 Cabriolet 1.8A TFSI S-tronic **\$44,000** \$13,730 /yr 10-Jan-2011 1,798 cc 76,540 km Sports Available

Immaculate Condition. Very Low Mileage. View To Appreciate. [CONTACT OWNER](#)

Posted: 27-Apr-2019 Tags: 2011 Audi A3, 2011 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi



Audi A3 Cabriolet 1.4A TFSI S-tronic **\$88,800** \$13,490 /yr 28-Nov-2014 1,395 cc 66,000 km Sports Available

1 Owner With Low Mileage. Flexible In House Loan Available. Agent Service By Premium Auto. Style Sporty Audi Cabriolet. Please Visit Us Now For Further Details.

Pure Motors Pte Ltd

Posted: 03-May-2019 Tags: 2014 Audi A3, 2014 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi



Audi A3 Cabriolet 1.4A TFSI S-tronic **\$144,800** \$15,240 /yr 26-Sep-2017 1,395 cc 8,500 km Sports Available

Only Used As Recreation Car, Rarely Used. Very Low Mileage, Never Driven Outside Singapore, Under Warranty (Expiring Sept 2022) And Services Done By Audi Premium Automobiles. Perfect Car To Enjoy Bree...

Posted: 07-May-2019 Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi

[Compare \(3\)](#)

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Passport Country/Region: Hong Kong
Owner ID:	94508
Vehicle Details	
Vehicle No.:	SKB310P
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 CABRIOLET 1.4 TFSI (CZC)
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CZC206465
Chassis No.:	WAUZZZ8V5F1037434
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$36,236.00
Original Registration Date:	28 Sep 2015
First Registration Date:	28 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$32,731.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2025
PARF Rebate Amount:	\$24,548.00
Intended COE Rebate Details	
COE Expiry Date:	27 Sep 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,089.00
COE Rebate Amount:	\$35,633.00
Total Rebate Amount:	\$60,181.00

The information contained herein is correct as at 10 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/05/2019 10:33
Date Of Accident	08/05/2019 17:50
Exact Location Of Accident	ADAM ROAD/DUNEARN TRAFFIC LIGHT JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB310P
Insured/Policyholder	
Name Of Registered Owner	LEE EDWARD YUAN TSE
NRIC No	S2772263F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97281368
Alternative Phone No	OFFICE-97281368

Vehicle Particulars

Manufacturer	AUDI
Model	A3 CABRIOLET 1.4 TFS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100430853-03 V1
Cover Note Number	

Driver

Name of Driver	LEE EDWARD YUAN TSE
NRIC No	S2772263F
Date Of Birth	09/05/1967
Occupation	INDOOR
Date Of Driving Pass	21/08/2010
Driving Experience	8 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97281368
Fax Number	
Contact Number	OFFICE-97281368
EMail Address	NOEMAIL

Address	21C TREVOSE CRESCENT
Postcode	297751
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY CAR SKB310P WAS HIT FROM BEHIND BY VEHICLE SJP7871P AS MY CAR APPROACHED TRAFFIC LIGHTS AT THE ADAM ROAD/DUNEARN ROAD JUNCTION.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP7871D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:

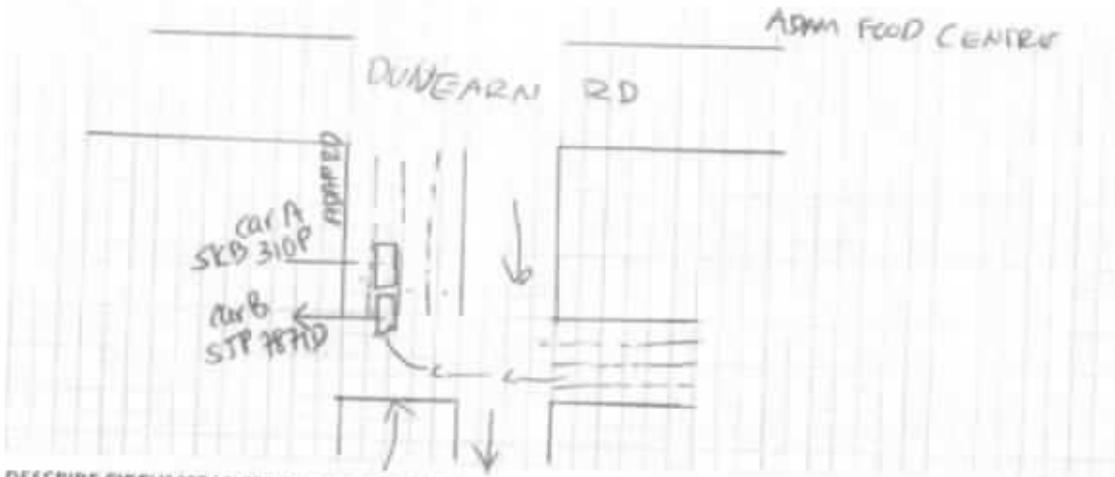


Records Centre Personnel's Signature

Name: S. S. LING
NRIC/PSN No: S89102602

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car (SKB 310P) was hit from behind by vehicle SJP 7871P as my car approached traffic lights at the Adam Road / Dunearn Road junction.

DECLARATION

I/We declare that the above particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Sib MVS 119*
NRIC ID: *SS94202*

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **F0139613R**

Name: **LEE YUAN TSE EDWARD**

Birth Date: **09 May 1967**

Issue Date: **21 Aug 2015**

Valid Till: **20/08/2020**

002464123J



REPUBLIC OF SINGAPORE

IDENTITY CARD NO: **S2772263F**



Name: **LEE YUAN TSE EDWARD**

Race: **CHINESE**

Date of birth: **09-05-1967**

Country/Place of birth: **HONG KONG**

Sex: **M**

9459245



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	EFFECTIVE DATE
Class 3	Motor Cars ≤ 3000kg with ≤ 7 passengers, exclusive of the driver; and other motor vehicles ≤ 2500kg	21 Aug 2010

NP 428A

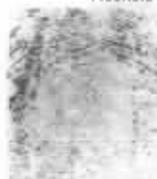
Licence No: F0139613R



9459245



ID No: **S2772263F**



Nationality: **CHINESE**

Date of issue: **14-09-2017**

Address: **21C TREVISE CRESCENT
SINGAPORE 297751**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE EDWARD YUAN TSE
Period of Insurance : 28 Sep 2018 To 27 Sep 2019
Engine No. : CZC206465
Chassis No. : WAUZZZ8V5F1037434

Vehicle No. : SKB310P
Policy No. : 2100430853-03
Endorsement No. :
Issued Date : 07 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A3 CABRIOLET 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2015
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorized Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1600cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE EDWARD YUAN TSE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1, Singapore 408599 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

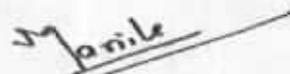
We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125211

PREMIUM LEASING - NC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SBCNFY

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Write/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

RENEWAL NOTICE

DI AUTO PROTECTOR PRIVATE VEHICLE

Policy No. : 2100430853-03 V1
Vehicle Registration No. : SKB310P
Next Period of Insurance : 28 Sep 2018 to 27 Sep 2019

Date : 31 Jul 2018



Scan this QR code to renew online or visit
www.aig.com.sg/renew-auto

LEE EDWARD YUAN TSE
21C TREVOSE CRESCENT
TREVOSE 12
SINGAPORE 297751

RENEWAL PREMIUM

After 5.00% Safe Driver Discount & 50% No Claim Discount

Please pay (incl. GST): \$1,591.28

Renew online at www.aig.com.sg/renew-auto

ABOUT THE COVER

Sum Insured : Market Value
Insuring with COE/PARF : Yes Off Peak Car : No
Driver Restriction : NA
Age Condition : 40 years old and above
Key Benefits :
Act of God, Loss of Use 1800cc - 2000cc Optional, Dealer + AIG
Authorised Workshops, PA Insured- \$100000, Fixture and Accessories
(Cosmetic)- \$5000, PA to Authorised Driver / Unnamed Passengers-
\$10000, Solar Film- \$1150, In-Car Camera Excess Waiver, Canvas
Top, Strike, Riots and Civil Commotions

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0
Section 2
Property Damage - \$0
Windscreen : \$100
Named Driver
LEE EDWARD YUAN TSE - \$600 (Own Damage)

CHANGES TO POLICY

Please refer to your existing policy documents for full terms and conditions which will be unchanged unless otherwise stated.

IMPORTANT NOTICE

- It is your duty to disclose in this Renewal Notice, fully and faithfully, all the facts which you know or ought to know in respect of this proposed insurance and to ensure that all information provided to AIG Asia Pacific Insurance Pte. Ltd. (AIG) is accurate and updated. Information that you should disclose to AIG would relate to the vehicle and to you or your authorised driver(s). Examples of such information include a change in occupation or nature of business, a change in claim experience, revocation/suspension of driver licence/ traffic related convictions, physical impairment(s) or illness(es) affecting driving ability, modification(s) done to the Vehicle or a change in the usage of the Vehicle. These information could result in additional premium being payable by you and different terms and conditions being applied to your policy. If such information is not disclosed to AIG, your policy may be void and you may not receive any benefits under the policy.
- All modifications made to the Vehicle must also be declared to AIG and is subject to AIG's acceptance. If accepted, additional terms and conditions may apply. If you fail to disclose such modifications to AIG, your policy may be void and you may not receive any benefits under the policy.
- In addition to the policy Excess, Young, and/or inexperienced Driver Excess (YIDR) of \$3000 (before GST) will apply to you or your authorized driver who is below the age of 23 (in the case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to (i) Named Driver policies and (ii) any other policies which expressly exclude the YIDR Excess.
- If your policy is subject to Driver's Age Condition, we will indemnify you or any authorised driver only if he/she meets the specified age condition. Please refer to the policy terms and conditions.
- If any accident occurs any time during this renewal notice and the expiry of your current policy resulting in a claim or if AIG increases its claims reserve on an existing claim on or before the expiry of your current policy, the renewal terms quoted on this notice may be revised or AIG may choose to withdraw this renewal offer.
- If you have the NCD Protector benefit, please note that the NCD protected under this benefit is not transferable to any other insurer and an offer to renew your policy is not guaranteed.
- If you have a comprehensive policy, windscreen cover will be automatically reinstated after each windscreen claim at no additional premium. Excess applies unless otherwise stated in the policy terms and conditions.
- If your policy is a private car policy, all third party liability incurred by your authorised driver will be settled by AIG, if payable, even if your authorised driver owns a vehicle insured by another insurer.
- To avoid road tax late payment penalty, your renewal and payment instructions must reach AIG at least 14 working days prior to expiry of your current policy. Please do not send the original road tax disc via mail as AIG will not be responsible for the loss of the road tax disc or delay in the road tax renewal.
- Please be reminded that driving or permitting someone to drive an uninsured vehicle may result in suspension of driver's license, fine and/or imprisonment.
- This Policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact AIG Asia Pacific Insurance Pte. Ltd. or visit the AIG, GIA or SDIC web-sites (www.aig.com.sg or www.gia.org.sg or www.sdic.org.sg)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0603/2019/KN
Date : 9-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lee Edward Yuan Tse
Address : 21C Trevoise Crescent
: Singapore 297751
Telephone : 97281368
Type of Claim : Own damage Claim
Policy No. : 2100430853-03 V1
Vehicle No : **SKB 0310 P**
Model Code : Audi A3 CAB 1.4 TFSI (A)
Model / Year : 28/9/2015
Engine No : CZC 206465
Chassis No : WAUZZZ8V5F037434
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-May-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 0310 P

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	✓
2	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	S/N \$ 480.00	? ✓
3	To dismantle and renew rear bumper. To cut out and reweld end panelling. To repair LHS rear fender. Re-organise rear crash management components. Reinstall all parts removed.	S/N \$ 3,850.00 500 ✓	} Not withoutstandly damage to end panel and rear fender.
4	To respray rear bumper, LHS rear fender and end panelling ?	\$ 2,500.00 550 ✓	
5	To renew center and LHS rear exhaust silencer. To align to position.	\$ 480.00	✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ <u>7,110.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 0310 P

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Distorted</i>	\$1,708.00 ✓	1366.40
2	REAR BUMPER FIXING PARTS <i>see in</i>	\$175.00 +	X
3	REAR BUMPER GUIDE SECTION <i>check</i>	✓ \$30.00 ?	11.44
4	REAR BUMPER LOCKING MECHANISM <i>see damaged</i>	✓ \$53.00 λ	42.40
5	REAR LIGHT REFLECTOR <i>check</i>	\$38.00 ✓	29.68
6	REAR BUMPER SPOLER - LH <i>check</i>	\$216.00 ✓	172.80
7	REAR BUMPER SIDE REINFORCEMENT <i>see in</i>	+ \$522.00 ?	
8	REAR BUMPER BRACKET <i>Not in</i>	✓ \$24.00 ?	
9	REAR BUMPER GUIDE SECTION - LH <i>check</i>	✓ \$60.00 ?	48
10	REAR PARKING SENSOR <i>1 piece damaged see</i>	\$462.00	231 134.30
11	REAR PARKING SENSOR SEAL RING <i>1 piece see in</i>	\$12.00	3 X
12	REAR BUMPER WIRING SET <i>see in</i>	\$472.00 x	X
13	REAR OUTER LED TAIL LIGHT - LH <i>lit</i>	\$800.00 ✓	640
14	TRIM FOR REAR OUTER LED TAIL LIGHT - LH <i>see in</i>	\$27.00 +	
15	REINFORCEMENT FOR CROSS PANEL <i>Repair</i>	\$699.00 ?	} X
16	REAR CROSS PANEL <i>Repair</i>	\$329.00 ?	
17	TRIM FOR REAR CROSS PANEL <i>see in</i>	\$141.00 +	
18	REAR SILENCER <i>Best</i>	\$663.00 ✓	530
19	REAR SILENCER FOR DUAL CLIP <i>see</i>	\$55.00 ?	40.96
20	REAR SILENCER RETAINING RING <i>see in</i>	\$26.00 ?	X
SUB TOTAL SPARE PARTS CHARGES		\$6,512.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 0310 P

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT SILENCER <i>Not m</i>	\$572.00 ?	} X
22	FRONT SILENCER RETAINING RING <i>Not m</i>	\$26.00 ?	
23	FRONT SILENCER DUAL CLIP <i>Not m</i>	\$18.00 ?	
24	RETAINER FOR EXHAUST SYSTEM <i>Not m</i>	\$114.00 ?	
25	TRIM FOR EXHAUST TAIL PIPE <i>Not m</i>	\$128.00 ?	
26	VENT TRIM <i>new</i>	\$64.00 ?	
27	A / SEALANT <i>Not m</i>	\$180.00 ?	
28	C / WAX <i>Not m</i>	\$140.00 ?	
29	STONE CHIP GUARD <i>Not m</i>	\$180.00 ?	
30	SUNDRIES <i>Not m</i>	\$600.00 ?	
TOTAL SPARE PARTS CHARGES		\$7,362.00	
TOTAL LABOUR CHARGES		\$ 7,110.00	
GRAND TOTAL		\$14,472.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

2022

2192

16316

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Huee Jie
Surveyed Date : 10/05/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : He Authorised, 06 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" base
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0603/2019/KN
Date : 9-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian, Hwee Jie
6 days - ok - jb - 3 Jun 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lee Edward Yuan Tse
Address : 21C Trevoze Crescent
: Singapore 297751
Telephone : 97281368
Type of Claim : Own damage Claim
Policy No. : 2100430853-03 V1
Vehicle No : **SKB 0310 P**
Model Code : Audi A3 CAB 1.4 TFSI (A)
Model / Year : 28/9/2015
Engine No : CZC 206465
Chassis No : WAUZZZ8V5F037434
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-May-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 0310 P

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>		<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$	280.00
2	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	S/N	\$ 480.00	\$	480.00
3	To dismantle and renew rear bumper. To cut out and reweld end panelling. To repair LHS rear fender. Re-organise rear crash management components. Reinstall all parts removed.	S/N	\$ 3,850.00	\$	500.00
4	To respray rear bumper, LHS rear fender and end panelling		\$ 2,500.00	\$	550.00
5	To renew center and LHS rear exhaust silencer. To align to position.		\$ 480.00	\$	480.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES			\$ 7,110.00	\$	2,482.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 0310 P

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$1,708.00	\$ 1,366.40
2	REAR BUMPER FIXING PARTS	\$175.00	
3	REAR BUMPER GUIDE SECTION	2 \$30.00	\$ 11.44
4	REAR BUMPER LOCKING MECHANISM	2 \$53.00	\$ 42.40
5	REAR LIGHT REFLECTOR	\$38.00	\$ 29.68
6	REAR BUMPER SPOLER - LH	\$216.00	\$ 172.80
7	REAR BUMPER SIDE REINFORCEMENT	\$522.00	
8	REAR BUMPER BRACKET	2 \$24.00	
9	REAR BUMPER GUIDE SECTION - LH	\$60.00	\$ 48.00
10	REAR PARKING SENSOR	2 \$462.00	\$ 184.80
11	REAR PARKING SENSOR SEAL RING	4 \$12.00	
12	REAR BUMPER WIRING SET	\$472.00	
13	REAR OUTER LED TAIL LIGHT - LH	\$800.00	\$ 640.00
14	TRIM FOR REAR OUTER LED TAIL LIGHT - LH	\$27.00	
15	REINFORCEMENT FOR CROSS PANEL	\$699.00	
16	REAR CROSS PANEL	\$329.00	
17	TRIM FOR REAR CROSS PANEL	\$141.00	
18	REAR SILENCER	\$663.00	\$ 530.00
19	REAR SILENCER FOR DUAL CLIP	\$55.00	\$ 40.96
20	REAR SILENCER RETAINING RING	2 \$26.00	
SUB TOTAL SPARE PARTS CHARGES		\$6,512.00	\$3,066.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 0310 P

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 3,066.48
21	FRONT SILENCER		\$572.00	
22	FRONT SILENCER RETAINING RING	2	\$26.00	
23	FRONT SILENCR DUAL CLIP		\$18.00	
24	RETAINER FOR EXHAUST SYSTEM	3	\$114.00	
25	TRIM FOR EXHAUST TAIL PIPE		\$128.00	
26	VENT TRIM		\$64.00	
27	A / SEALANT		\$180.00	
28	C / WAX		\$140.00	
29	STONE CHIP GUARD		\$180.00	
30	SUNDRIES		\$600.00	\$ 21.52
TOTAL SPARE PARTS CHARGES			\$7,362.00	\$3,088.00
TOTAL LABOUR CHARGES			\$ 7,110.00	\$ 2,482.00
GRAND TOTAL			\$14,472.00	\$5,570.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKB 310 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0603/2019/KK

22 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SKB 310 P, Audi A3 CABRIOLET 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SKB 310 P**, claimant, **Mr. Lee Edward Yuan Tee** please find the related document per attached.

1. A copy of the Original invoice no. 85014138 – S\$5,317.90.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKB 310 P

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:19

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014138 Date : 20/08/2019 Order : SKB0310P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKB0310P (V 24488)	Regn Date: 28/09/2015	Mileage: 25375	WIP No.: 52939
Model: A3 CABRIOLET 1.4 TFSI BV7CAG (Chassis: WAUZZZ8V5F1037434	Engine: CXC 206465	Dept: U
You have been assisted by :- UB-Siti Marsilla (137)			

	Details	Qty	Unit Price	Amount
Q	EXC M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS	480.00	1.00	480.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. TO CUT OUT AND REWELD END PANNELLING. TO REPAIR LHS REAR FENDER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK M: TO RENEW LHS REAR EXHAUST SILENCER AND ALIGN TO POSITION	480.00	1.00	480.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5253609F 007235/(V) (GER) SILEN Less 020%	1.00	662.50	530.00
X	ABV5945095A TAIL LIGHT LED(LAST) Less 020%	1.00	800.00	640.00
X	ABV5807067A GRU COVER Less 020%	1.00	1708.00	1,366.40
X	ABV5807521B SPOILER Less 020%	1.00	216.00	172.80
X	ABV5807571 GUIDE Less 020%	1.00	14.30	11.44
X	ABV5807975 CATCH Less 020%	2.00	26.50	42.40
X	ABV5807377 GUIDE Less 020%	1.00	60.00	48.00
X	A1K0253141R CLAMP Less 020%	1.00	51.20	40.96
X	ABV5945105A REFELCTOR Less 020%	1.00	37.10	29.68
X	A5Q0919275B GRU (SK) SENSOR Less 020%	1.00	231.00	184.80
X	ABV7945253A 007235/(V) (GER) TRIM 1 Less 020%	1.00	26.90	21.52

Parts 3,088.00
Labour 0.00
Sublet 2,482.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,970.00

7% GST 347.90

Grand Total 5,317.90



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKB 0310 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0603/2019/SM
23 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A3 CAB 1.4 TFSIU (A)
Vehicle Chassis No. : WAUZZZ8V5F037434
Vehicle Regn No. : **SKB 0310 P**
Vehicle Mileage : 23294 KM
Vehicle Owner : Mr. Lee Edward Yuan Tse
Certificate No : 2100430853-03 V1
Windscreen Excess : S\$ 642.00 (inclusive of 7% GST)
Accident Date : 09/05/2019
Place : 30 Metres before Adam Road /
Dunearn traffic light junction
Repair Cost : \$ 5,317.90
WIP No. : 52939
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte L
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

15:22

Date :

23/5/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 May 2019 08:38		10 May 2019 16:07 Edit Adj Rpt	S\$5,570.00 Edit Estimates	S\$5,570.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	LEE EDWARD YUAN TSE, ID: S2772263F, Tel: +6597281368, Email: NOEMAIL								
Vehicle Reg. No.:	SKB310P	Date of Loss:	08/05/2019 17:00 - :59 [43 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1017251755SG	Policy/Cover Note No.:	2100430853-03 V1 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/05/2019]								
Driver/Custodian:	LEE EDWARD YUAN TSE (51 / Male), NRIC: S2772263F, Tel: +6597281368 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> AIG_SG (14/05/2019): Alert - Adj Mandate Approved (S\$5427.00) - SKB310P - Claim Handler: Nadaraja, De... AIG_SG (13/05/2019): SKB310P / OD / 08/05/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB310P (1017251755SG)
OD
May 8 2019 5:50PM
[LEE EDWARD YUAN TSE]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Assessment Reports			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/05/19 08:46	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
2	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
3	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
4	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
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11	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
12	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
13	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
14	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
15	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
16	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
17	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
18	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
19	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
20	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
21	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
22	13/05/19 08:35	General View	Load JPG	<input checked="" type="checkbox"/>
23	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
24	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
26	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
27	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
28	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	08/07/19 17:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/19 17:47	ESTIMATE	Load PDF	<input type="checkbox"/>
2	10/05/19 17:47	Certificate of Insurance	Load PDF	<input type="checkbox"/>
3	10/05/19 17:47	NIRC and Driving License	Load PDF	<input type="checkbox"/>
4	10/05/19 17:47	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
5	13/09/19 08:26	Workshop Invoice	Load PDF	<input type="checkbox"/>
6	13/09/19 08:26	Discharge Voucher	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/05/19 11:15	Accident Statement	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	09/05/19 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/05/19 11:01	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	09/05/19 11:01	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19008341/ATD3E2

Date: 13/09/2019

REFERENCE

Insured/Claimant:	LEE EDWARD YUAN TSE	Policy No:	2100430853-03 V1	
Date of Loss:	08/05/2019	Nature of Claim:	OD	Claim No: 1017251755SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKB310P	Engine No:	CZC206465
Make & Model:	AUDI A3, 1.4 TFSI (A)	Chassis No:	WAUZZZ8V5F1037434
Reg. Date:	28/09/2015 (Man. Year: 2014)	Odometer:	23294 km
Colour:	Brown		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$98,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/35R19	Rear Tyre Size:	235/35R19
Front Left Side:	Nexen 6 mm	Rear Left Side:	Nexen 6 mm
Front Right Side:	Nexen 6 mm	Rear Right Side:	Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,534.00	3,088.00	5,446.00	63.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,782.00	2,482.00	5,300.00	68.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,316.00	5,570.00	10,746.00	65.86
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	15,716.00	4,970.00	10,746.00	68.38
+ GST 7.00/7.00% (S\$)	1,100.12	347.90	752.22	68.38
Nett Amount (S\$)	16,816.12	5,317.90	11,498.22	68.38

INSPECTION

Date of Assignment: 10/05/2019

Date Inspected: 10/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,708.00 FS	*1,366.40 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
3	2		*REAR BUMPER GUIDE SECTION	Cracked	30.00 FS	*11.44 FS
4	2		*REAR BUMPER LOCKING MECHANISM	Damaged	53.00 FS	*42.40 FS
5	1		*REAR LIGHT REFLECTOR	Cracked	38.00 FS	*29.68 FS
6	1		*REAR BUMPER SPOILER-LH	Deformed	216.00 FS	*172.80 FS
7	1		*REAR BUMPER SIDE REINFORCEMENT	Not Necessary	522.00 FS	*- FS
8	2		*REAR BUMPER BRACKET	Not Necessary	24.00 FS	*- FS
9	1		*REAR BUMPER GUIDE SECTION-LH	Damaged	60.00 FS	*48.00 FS
10	1		*REAR PARKING SENSOR (2 Pcs)	Damaged (1 Pc only)	462.00 FS	*184.80 FS
11	4		*REAR PARKING SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
12	1		*REAR BUMPER WIRING SET	Not Necessary	472.00 FS	*- FS
13	1		*REAR OUTER LED TAIL LIGHT-LH	Cut	800.00 FS	*640.00 FS
14	1		*TRIM FOR REAR OUTER LED TAIL LIGHT-LH	Not Necessary	27.00 FS	*- FS
15	1		*REINFORCEMENT FOR CROSS PANEL	Repair	699.00 FS	*- FS
16	1		*REAR CROSS PANEL	Repair	329.00 FS	*- FS
17	1		*TRIM FOR REAR CROSS PANEL	Not Necessary	141.00 FS	*- FS
18	1		*REAR SILENCER	Bent	663.00 FS	*530.00 FS
19	1		*REAR SILENCER FOR DUAL CLIP	Necessary	55.00 FS	*40.96 FS
20	2		*REAR SILENCER RETAINING RING	Not Necessary	26.00 FS	*- FS
21	1		*FRONT SILENCER	Not Necessary	572.00 FS	*- FS
22	2		*FRONT SILENCER RETAINING RING	Not Necessary	26.00 FS	*- FS
23	1		*FRONT SILENCER DUAL CLIP	Not Necessary	18.00 FS	*- FS
24	3		*RETAINER FOR EXHAUST SYSTEM	Not Necessary	114.00 FS	*- FS
25	1		*TRIM FOR EXHAUST TAIL PIPE	Not Necessary	128.00 FS	*- FS
26	1		*VENT TRIM	Not Necessary	64.00 FS	*- FS
27	1		*A/SEALANT	Not Necessary	180.00 FS	*- FS
28	1		*C/WAX	Not Necessary	140.00 FS	*- FS
29	1		*STONE CHIP GUARD	Not Necessary	180.00 FS	*- FS
30	1		*SUNDRIES	Necessary	600.00 FS	*21.52 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	8,534.00	3,088.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO COMPONENTS	New	480.00	480.00
3	TO DISMANTLE AND RENEW REAR BUMPER.TO CUT OUT AND REWELD END PANELLING.TO REPAIR LHS REAR FENDER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,850.00	500.00
4	TO RESPRAY REAR BUMPER,LHS REAR FENDER AND END PANELLING	New	2,500.00	550.00
5	TO RENEW CENTER AND LHS REAR EXHAUST SILENCER.TO ALIGN TO POSITION	New	480.00	480.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,782.00	2,482.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >