

REF:

A/G CC3/A29 19008341/210302

Hwee Jie

Winnin

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 800/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value: 120K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 08 Hrs days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 3MG 2967 G Yr Regn: 2018/ DecType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi Q2 c.c. 1395Colour: Black A/C: Insured / Std / NI / NASp. Reading: 4784 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222G48KA012181Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/40 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. 1 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. _____ D.O.I. 10/5/19Survey held at PremiumDes. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>00 A/G</u>
	<u>3MG 2967 G - X</u>
	<u>Part by Part \$8284/- Ured: (3000! 61%)</u>

On/Off Time. File Pass to?

23/11/18 Typist

Date/Time. File Return to?

☐ : Prol. Report☒ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

) \$ + PG. \$

) Photos

) Others

TOTAL

20011211Report Format: PR ODLump Sum / Ured: \$8284/-

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	6150T
Vehicle Details	
Vehicle No.:	SMG2967G
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.4 TFSI COD S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CZE845808
Chassis No.:	WAUZZZGABKA012181
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$25,171.00
Original Registration Date:	13 Dec 2018
First Registration Date:	13 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$27,240.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Dec 2028
PARF Rebate Amount:	\$20,430.00
Intended COE Rebate Details	
COE Expiry Date:	12 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$29,725.00
Total Rebate Amount:	\$50,155.00

The information contained herein is correct as at 10 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/05/2019 16:44
Date Of Accident	28/04/2019 17:00
Exact Location Of Accident	10 SIMS DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG2967G
Insured/Policyholder	
Name Of Registered Owner	LIANA ANSELL
Passport No/FIN	G5336150T
Email Address	LIANA56ANSELL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85262488
Alternative Phone No	OTHERS-85262488

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 SPORT 1.4 TFSI COD
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800150018
Cover Note Number	

Driver

Name of Driver	LIANA ANSELL
Passport No/FIN	G5336150T
Date Of Birth	29/01/1984
Occupation	INDOOR
Date Of Driving Pass	26/05/2016
Driving Experience	2 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85262488
Fax Number	
Contact Number	OTHERS-85262488
EMail Address	LIANA56ANSELL@GMAIL.COM

Address	10 SIMS DRIVE #01-40
Postcode	380060
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PARKING AND SIDE SWIPED VEHICLE AGAINST CONCRETE WALL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, law or court orders.



Policyholder's Signature

Date & Time: 30/04/2024
9:30

Driver's Signature

[If driver is not the policyholder]
Date & Time:



Reporting Centre Personnel's Signature

Name: Kelvin Lee
NIC/FIN No: 64461302

Sketch Plan #2

SKETCH PLAN

A - SM 6 2967 G

A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

PARKING AND SIDE SWIPED VEHICAL AGAINST
CONCRETE WALL

DECLARATION

(We declare the foregoing particulars are true in every respect.)

[Signature]
Policyholder's Signature
Date & Time: 3/14/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name: *[Name]*
NRCA# No: *[Number]*





Name of Policyholder : Liana Ansell
Period of Insurance : 13 Dec 2018 To 12 Dec 2019
Engine No. : CZE 845808
Chassis No. : WALJZZZGAR8KA012181

Vehicle No. : SMG2967G
Policy No. : 1800150018
Endorsement No. :
Issued Date : 05 Jan 2019

Make/Model	AUDI Q2/ Q2 Sport 1.4 TFSI COD S tronic				
Engine Capacity/Tonnage	1,395.00 CC	Sum Insured	Market Value	First Year of Registration	2018
Driver Restriction	NA	Off Peak Car	No	Insuring with COE/PARF	Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0. Civil Damage - \$800. Theft - \$0. Flood Cover - \$0.

Section 2
Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Linda Ansell - \$800 (Owen Daniels)

1 Audi Customer Service Center Add: 55 Ulu Road 1 Singapore 408695 83682121

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +85 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malawi) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malawi).

日本放送有線テレビ株式会社

PREMIUM LEASING = LTM

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident.
- Emergency breakdown service.
- Towing service (accident or non-accident related).
- Advice on Motor Claims procedures.
- Medical Referral Assistance.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Called details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Called details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit WHI/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e. refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE

DRIVING LICENCE

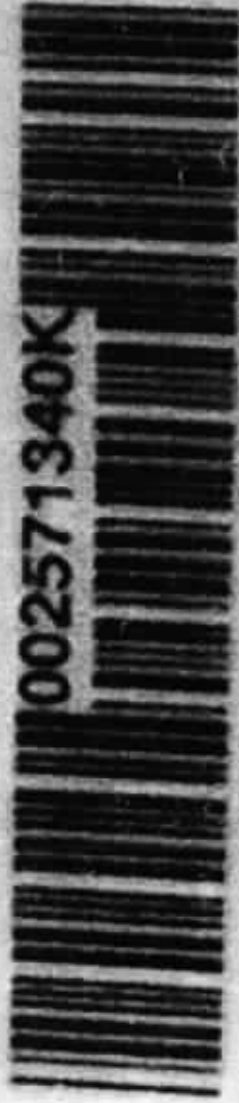
Vehicle Number: G 5 3 3 6 1 5 0 T

LIANA ANSELL

Birth Date: 29 Jan 1984

Issue Date: 26 May 2016

Valid Till 25/05/2021



EMPLOYMENT PASS

Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer

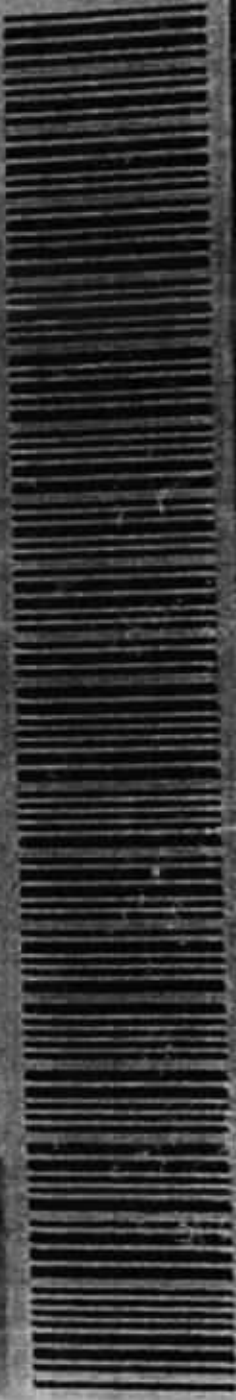
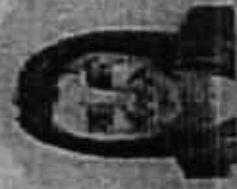
MAZON WEB SERVICES SINGAPORE PRIVATE LIMITED

Name

ANSELL LIANA

FIN

G5336150T



K0262181

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0606/2019/TF
Date : 2-May-19

Vehicle NOT-IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Liana Ansell
Address : 7 Alexandra View
#29-07
Singapore 158741
Telephone : HP +65 95262488
Type of Claim : Own Damage Claims
Policy No. : 1800150018
Vehicle No : **SMG 2967 G**
Model Code : Q2 1.4 TFSI COD S TR
Model / Year : Dec-18
Engine No : CZE 845808
Chassis No : WAUZZZGA8KA012181
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Apr-19
Place of Accident : 10 Sims Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 2967 G

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To dismantle and renew front bumper and lhs headlight. Re-organize crash management components. Reinstall all parts removed.	\$ 2,400.00 750 1250
3	To respray front bumper and lhs front fender	\$ 2,200.00 1100 1100
4	To renew lhs front rim and carry out wheel alignment test.	S/N \$ 280.00 ✓ 280
5	To carry out diagnostic check.	S/N \$ 192.00 ✓ 192
TOTAL LABOUR CHARGES		: \$ <u>5,432.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>Rehamed</i>	\$	1,706.00 ✓ 1364
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	314.00 x x
3	FRONT BUMPER AIR GUIDE GRILLE - LH <i>3 new</i>	\$	154.00 x x
4	FRONT BUMPER AIR GUIDE END CAP - LH	\$	31.00 x x
5	FRONT BUMPER SPOILER <i>lit</i>	\$	273.00 ✓ 218
6	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$	142.00 x x
7	FRONT WHEEL SPOILER - LH <i>new</i>	\$	31.00 x x
8	FRONT BUMPER ADAPTER - LH <i>new</i>	\$	32.00 x x
9	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$	32.00 x x
10	FOAM FILLER PIECE <i>3 new</i>	\$	71.00 x x
11	FRONT BUMPER CARRIER	\$	625.00 x x
12	FRONT FENDER - LH <i>2 new Dented.</i>	\$	1,047.00 ✓ 837.60
13	FRONT FENDER ATTACHMENT PARTS <i>2</i>	\$	36.00 x x
14	FRONT FENDER BRACKET - LH	2 \$	57.00 x x
15	POP RIVET <i>new</i>	\$	18.00 x x
16	FRONT FENDER BRACE - LH	\$	29.00 x x
17	FRONT WHEEL HOUSING LINER - LH	\$	183.00 x x
18	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$	52.00 x x
19	HEADLIGHT MOUNTING - LH <i>3 new</i>	\$	107.00 x x
20	HEADLIGHT - LH	\$	4,491.00 x x
SUB - TOTAL SPARE PARTS CHARGES		\$	9,431.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
21	HEADLIGHT LIFT CYLINDER - LH <i>3 new</i>	\$ 128.00	X
22	WATER RESERVIOR	\$ 156.00	X
23	FRONT WHEEL ARCH TRIM - LH / RH <i>New</i>	\$ 588.00	✓ 469.60
24	FRONT TYRE RIM - LH <i>cut</i>	\$ 548.00	✓ 432.40
25	RUBBER VALVE <i>new</i>	\$ 13.00	X
26	SUNDRIES <i>20 new</i>	\$ 400.00	? X
TOTAL SPARE PARTS CHARGES		\$ 11,264.00	:
TOTAL LABOUR CHARGES		\$ 5,432.00	
GRAND TOTAL		\$ 16,696.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

20261.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Hwee Jie
Surveyed Date : 10/05/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Reps, 05 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0606/2019/TF

Date

3-Jun-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SMG 2967 G

Model No

Q2 1.4 TFSI COD S TR

Quantity	Description	Unit Price	Amount
Parts			
1	Rear wheel arch cover LHS / cut	\$ 156.00	124.40
2	Rear door cover LHS X nn	\$ 206.00	X
3	Front door cover LHS X nn	\$ 235.00	X
		\$ 597.00	
LABORS			
1	To repair lhs rear door. / R	\$ 500.00	250 /
2	To respray lhs rear door. / R	\$ 1,050.00	550 /
3	To respray lhs rear fender. X	\$ 1,050.00	X
4	To dismantle lhs front door panel trim. / S/N	\$ 350.00	/ 300
	To remove and reinstall lhs wing mirror assy.		
5	To respray lhs front door. /	\$ 1,050.00	550 /
		\$ 4,000.00	
TOTAL		\$ 4,597.00	

For Premium Automobiles Pte Ltd



Authorised Signature

Steve
3/6/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description	Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>Rehanded</i>	\$ 1,706.00 ✓
2	FRONT BUMPER FIXING PARTS <i>not in</i>	\$ 314.00 X
3	FRONT BUMPER AIR GUIDE GRILLE - LH <i>3 new</i>	\$ 154.00 X
4	FRONT BUMPER AIR GUIDE END CAP - LH	\$ 31.00 X
5	FRONT BUMPER SPOILER <i>let</i>	\$ 273.00 ✓
6	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 142.00 X
7	FRONT WHEEL SPOILER - LH <i>not in</i>	\$ 31.00 X
8	FRONT BUMPER ADAPTER - LH <i>not in</i>	\$ 32.00 X
9	FRONT BUMPER GUIDE SECTION - LH <i>not in</i>	\$ 32.00 X
10	FOAM FILLER PIECE <i>3 new</i>	\$ 71.00 X
11	FRONT BUMPER CARRIER	\$ 625.00 X
12	FRONT FENDER - LH <i>Repair</i>	\$ 1,047.00 X
13	FRONT FENDER ATTACHMENT PARTS <i>2</i>	\$ 36.00 X
14	FRONT FENDER BRACKET - LH	2 \$ 57.00 X
15	POP RIVET	\$ 18.00 X
16	FRONT FENDER BRACE - LH	\$ 29.00 X
17	FRONT WHEEL HOUSING LINER - LH	\$ 183.00 X
18	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>not in</i>	\$ 52.00 X
19	HEADLIGHT MOUNTING - LH <i>3 new</i>	\$ 107.00 X
20	HEADLIGHT - LH	\$ 4,491.00 X
SUB - TOTAL SPARE PARTS CHARGES		\$ 9,431.00

All charges are net inclusive of GST

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Item.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
21	HEADLIGHT LIFT CYLINDER - LH <i>new</i>	\$	128.00 <i>X</i>
22	WATER RESERVIOR	\$	156.00 <i>X</i>
23	FRONT WHEEL ARCH TRIM - LH / RH <i>new</i>	\$	588.00 <i>/</i>
24	FRONT TYRE RIM - LH <i>cut</i>	\$	548.00 <i>/</i>
25	RUBBER VALVE <i>new</i>	\$	13.00 <i>X</i>
26	SUNDRIES <i>?</i>	\$	400.00 <i>?</i>
TOTAL SPARE PARTS CHARGES		\$	11,264.00
TOTAL LABOUR CHARGES		\$	5,432.00
GRAND TOTAL		\$	16,696.00

All charges are net inclusive of GST

Legend: Remarks (D) = Approved, Remarks (X) = Not approved

Spare parts are Special nett

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0606/2019/TF
Date	:	2-May-19

Vehicle NOT-IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Hwee Jie

We took 8 days exclude 1 PH 1 Sunday

jb 24 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Liana Ansell
Address	:	7 Alexandra View #29-07 Singapore 158741
Telephone	:	HP +65 95262488
Type of Claim	:	Own Damage Claims
Policy No.	:	1800150018
Vehicle No	:	SMG 2967 G
Model Code	:	Q2 1.4 TFSI COD S TR
Model / Year	:	Dec-18
Engine No	:	CZE 845808
Chassis No	:	WAUZZZGA8KA012181
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Apr-19
Place of Accident	:	10 Sims Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 2967 G

S/n	Nature of Jobs	Estimated Charges		
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and lhs headlight. Re-organize crash management components. Reinstall all parts removed. (LHS front fender replaced - \$500 added)		\$ 2,400.00	\$ 1,250.00
3	To respray front bumper and lhs front fender		\$ 2,200.00	\$ 1,100.00
4	To renew lhs front rim and carry out wheel alignment test.	S/N	\$ 280.00	\$ 280.00
5	Added labour charges - see attached		\$ 4,000.00	\$ 1,650.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 9,432.00	\$ 4,832.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6365 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	FRONT BUMPER	\$ 1,706.00	\$ 1,364.00
2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 154.00	
4	FRONT BUMPER AIR GUIDE END CAP - LH	\$ 31.00	
5	FRONT BUMPER SPOILER	\$ 273.00	\$ 218.00
6	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
7	FRONT WHEEL SPOILER - LH	\$ 31.00	
8	FRONT BUMPER ADAPTER - LH	\$ 32.00	
9	FRONT BUMPER GUIDE SECTION - LH	\$ 32.00	
10	FOAM FILLER PIECE	\$ 71.00	
11	FRONT BUMPER CARRIER	\$ 625.00	
12	FRONT FENDER - LH	\$ 1,047.00	\$ 837.60
13	FRONT FENDER ATTACHMENT PARTS	\$ 36.00	
14	FRONT FENDER BRACKET - LH	2 \$ 57.00	
15	POP RIVET	\$ 18.00	
16	FRONT FENDER BRACE - LH	\$ 29.00	
17	FRONT WHEEL HOUSING LINER - LH	\$ 183.00	
18	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	
19	HEADLIGHT MOUNTING - LH	\$ 107.00	
20	HEADLIGHT - LH	\$ 4,491.00	
SUB - TOTAL SPARE PARTS CHARGES		<u>\$ 9,431.00</u>	<u>\$ 2,419.60</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 2967 G

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	
			\$	2,419.60
21	HEADLIGHT LIFT CYLINDER - LH	\$	128.00	
22	WATER RESERVIOR	\$	156.00	
23	FRONT WHEEL ARCH TRIM - LH / RH	\$	588.00	\$ 469.60
24	FRONT TYRE RIM - LH	\$	548.00	\$ 438.40
25	RUBBER VALVE	\$	13.00	
26	<i>Added parts - see attached</i>	\$	597.00	\$ 124.40
27	SUNDRIES	\$	400.00	
	TOTAL SPARE PARTS CHARGES	\$	11,861.00	\$ 3,452.00
	TOTAL LABOUR CHARGES	\$	9,432.00	\$ 4,832.00
	GRAND TOTAL	\$	21,293.00	\$ 8,284.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0606/2019/TF 3-Jun-19 Glory Tan 1 of 1 SMG 2967 G Q2 1.4 TFSI COD S TR
Quantity	Description	Unit Price	Amount
Parts			
1	Rear wheel arch cover LHS	\$ 156.00	\$ 124.40
2	Rear door cover LHS	\$ 206.00	
3	Front door cover LHS	\$ 235.00	
		\$ 597.00	\$ 124.40
LABORS			
1	To repair lhs rear door.	\$ 500.00	\$ 250.00
2	To respray lhs rear door.	\$ 1,050.00	\$ 550.00
3	To respray lhs rear fender.	\$ 1,050.00	
4	To dismantle lhs front door panel trim. S/N	\$ 350.00	\$ 300.00
	To remove and reinstall lhs wing mirror assy.		
5	To respray lhs front door.	\$ 1,050.00	\$ 550.00
		\$ 4,000.00	\$ 1,650.00
		\$ 597.00	\$ 124.40
	TOTAL	\$ 4,597.00	\$ 1,774.40

For Premium Automobiles Pte Ltd

Authorised Signature



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Denise Tay / Motor Claims Dept
Yr Ref: SMG 2967 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0606/2019/KK

19 Sep 2019

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SMG 2967 G, Audi Q2 1.4 TFSI COD.

With reference to the above-mentioned vehicle, no. **SMG 2967 G**, claimant, **Ms Liana Ansell**, please find the related document per attached.

1. A copy of the Original invoice no. 85014259 – S\$ 8,007.88.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMG 2967 G

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1163

Customer Service
Service Appointment 6366 2223
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 14:06

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014259	Account: A0006 (T 0)		
		Date : 18/09/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SMG2967G			
		Term : 30			
Regn No: SMG2967G (V 40359)		Regn Date: 13/12/2018	Mileage: 5269	WIP No.: 52549	
Model: Q2 1.4 TFSI COD S TRONIC GABAC		Chassis: WAUZZZGASKA012181	Engine: CZE 845808	Dept: U	
You have been assisted by :- UB-Kelvin Khoo (139)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR LHS REAR DOOR	250.00	1.00	250.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR	550.00	1.00	550.00
S	BODYWORK	M: TO DISMANTLE LHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL LHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR	650.00	1.00	550.00
X	A81A601025	RIM 16" 5-SPOKE F32	Less 020%	1.00	548.00
X	A81A821105	007263/(V) (SK) FENDER	Less 020%	1.00	1047.00
X	A81A807107 GRU	(A) (SK) COVER 15/5/19	Less 020%	1.00	785.50
X	A81A807108 GRU	(A) (SK) COVER 15/5/19	Less 020%	1.00	785.50
X	A81A853617 4W3	COVER	Less 020%	1.00	155.50
X	A81A853718 4W3	(A) (SK) COVER 15/5/19	Less 020%	1.00	293.50
X	A81A807110 4W3	SPOILER	Less 020%	1.00	272.50

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMG 2967 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0606/2019/KK
3 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.4 TFSI
Vehicle Chassis No. : WAUZZZGA8KA012181
Vehicle Regn No. : **SMG 2967 G**
Vehicle Mileage : 5269 KM
Vehicle Owner : Ms. Liana Ansell
Certificate No : 1800150018
Own Damage Excess : \$856.00 (Inclusive 7%GST)
Accident Date : 28/4/2019
Place : 10 Sims Drive
Repair Cost : \$ 8,007.88
WIP No. : 52549
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

L. Ansell
4.20pm
13/06/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 May 2019		10 May 2019 15:54 Edit Adj Rpt	S\$8,284.00 Edit Estimates	S\$8,284.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: LIANA ANSELL , ID: G5336150T, Tel: +6585262488, Email: LIANA56ANSELL@GMAIL.COM									
Vehicle Reg. No.: SMG2967G		Date of Loss:	28/04/2019 17:00 - :59 [4 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type: OD / 2230142791SG		Policy/Cover Note No.:	1800150018 (Comprehensive)						
		Excess:	S\$800.00						
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/05/2019]									
Driver/Custodian: LIANA ANSELL (35 / Female) , NRIC: G5336150T, Tel: +6585262488 Email: LIANA56ANSELL@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/09/2019): Alert - Adj Mandate Approved (S\$8284.00) - SMG2967G - Claim Handler: Gan, Hunchu... - AIG_SG (13/05/2019): SMG2967G / OD / 28/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG2967G (2230142791SG)

OD

Apr 28 2019 5:00PM

[LIANA ANSELL]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View In Browser v		
Photos/Images														3 per page v		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	10/05/19 17:12	General View												Load JPG	☒		
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15	10/05/19 17:12	General View												Load JPG	☒		
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17	08/07/19 17:52	Reinspection Photo												Load JPG	☒		
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38	08/07/19 17:52	Reinspection Photo												Load JPG	☒		
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Documentation														1 per page v		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	10/05/19 16:42	Driver's Driving License / WORK PERMIT												Load PDF			
2	10/05/19 16:42	Certificate of Insurance												Load PDF			
3	10/05/19 16:42	Singapore Accident Statement												Load PDF			
4	10/05/19 17:11	ESTIMATE												Load PDF			
5	13/05/19 15:54	INTERVIEW LETTER												Load PDF			

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
6	13/05/19 15:54	UNDER TAKING LETTER	1	Load PDF	
7	23/07/19 17:51	Supplementary	2	Load PDF	
8	23/09/19 14:48	Workshop Invoice	3	Load PDF	
9	23/09/19 14:48	Discharge Voucher	4	Load PDF	

Linked Accident Report Documents

					View	View in Browser	View
Assessment Reports					1 per page	1	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	06/05/19 17:15	Accident Statement		 Load HTM			
Photos/Images					3 per page	3	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	06/05/19 17:01	Accident Photo		 Load JPG		☒	
2	06/05/19 17:01	Accident Photo		 Load JPG		☒	
Documentation					1 per page	1	☒
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1	06/05/19 17:14	Sketch Plan		 Load JPG		☒	
2	06/05/19 17:14	Sketch Plan #2		 Load JPG		☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

 AIG Asia Pacific Insurance Pte. Ltd.
 AIG Building, 78 Shenton Way #08-16
 Singapore 079120

Our File No: CC3/AIG19008337/ATD3E2

Date: 23/09/2019

REFERENCE

Insured/Claimant:	LIANA ANSELL	Policy No:	1800150018	
Date of Loss:	28/04/2019	Nature of Claim:	OD	Claim No: 2230142791SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMG2967G		
Make & Model:	AUDI Q2 SPORT, 1.4 TFSI COD S-TRONIC (A)	Engine No:	CZE845808
Reg. Date:	13/12/2018 (Man. Year: 2018)	Chassis No:	WAUZZZGA8KA012181
Colour:	Black	Odometer:	4784 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,829.40	3,452.00	8,377.40	70.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,432.00	4,832.00	4,600.00	48.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,261.40	8,284.00	12,977.40	61.04
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	20,461.40	7,484.00	12,977.40	63.42
+ GST 7.00/7.00% (S\$)	1,432.30	523.88	908.42	63.42
Nett Amount (S\$)	21,893.70	8,007.88	13,885.82	63.42

INSPECTION

Date of Assignment:	10/05/2019	
Date Inspected:	10/05/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	8.0 days	

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,706.00 FS	*1,364.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	154.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE END CAP - LH	Not Necessary	31.00 FS	*- FS
5	1		*FRONT BUMPER SPOILER	Cut	273.00 FS	*218.00 FS
6	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
7	1		*FRONT WHEEL SPOILER - LH	Not Necessary	31.00 FS	*- FS
8	1		*FRONT BUMPER ADAPTER - LH	Not Necessary	32.00 FS	*- FS
9	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	32.00 FS	*- FS
10	1		*FOAM FILLER PIECE	Not Necessary	71.00 FS	*- FS
11	1		*FRONT BUMPER CARRIER	Not Necessary	625.00 FS	*- FS
12	1		*FRONT FENDER - LH	Dented	1,047.00 FS	*837.60 FS
13	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	36.00 FS	*- FS
14	2		*FRONT FENDER BRACKET - LH	Not Necessary	57.00 FS	*- FS
15	1		*POP RIVET	Not Necessary	18.00 FS	*- FS
16	1		*FRONT FENDER BRACE - LH	Not Necessary	29.00 FS	*- FS
17	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	183.00 FS	*- FS
18	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	52.00 FS	*- FS
19	1		*HEADLIGHT MOUNTING - LH	Not Necessary	107.00 FS	*- FS
20	1		*HEADLIGHT - LH	Not Necessary	4,491.00 FS	*- FS
21	1		*HEADLIGHT LIFT CYLINDER - LH	Not Necessary	128.00 FS	*- FS
22	1		*WATER RESERVIOR	Not Necessary	156.00 FS	*- FS
23	2		*FRONT WHEEL ARCH TRIM - LH / RH	Necessary	588.00 FS	*469.60 FS
24	1		*FRONT TYRE RIM - LH	Cut	548.00 FS	*438.40 FS
25	1		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
26	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS
27	1		*REAR WHEEL ARCH COVER LHS	Cut	124.40 FS	*124.40 FS
28	1		*REAR DOOR COVER LHS	Not Necessary	206.00 FS	*- FS
29	1		*FRONT DOOR COVER LHS	Not Necessary	235.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 11,829.40 3,452.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,400.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	2,200.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT TEST	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REPAIR LHS REAR DOOR	New	500.00	250.00
7	TO RESPRAY LHS REAR DOOR	New	1,050.00	550.00
8	TO RESPRAY LHS REAR FENDER	New	1,050.00	0.00
9	TO DISMANTLE LHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL LHS WING MIRROR ASSY	New	350.00	300.00
10	TO RESPRAY LHS FRONT DOOR	New	1,050.00	550.00
Gross Labour Cost (S\$)			9,432.00	4,832.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >