

Celine Fong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Friday, 11 September 2020 8:59 AM
To: louisongautowheels@yahoo.com; assignments; SUR
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Dear Louis,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong [<mailto:louisongautowheels@yahoo.com>]

Sent: Thursday, 10 September 2020 5:51 PM

To: EricWoo@msfirstcapital.com.sg

Cc: Admin A

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Eric,

Thanks for the offer.

We would like to withdrawn the claim from our side.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

On Wed, 9 Sep 2020 at 16:14, Eric Woo
<EricWoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Louis,

As spoken, both parties were turning right into the same lane.

Also, both parties were not keeping to their lanes according to the video screen shot below.

Therefore, this is a 50-50 case.

Kindly let us know if you are still proceeding with third-party claim or to withdraw case.



Thank you.

Eric Woo

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Wednesday, September 9, 2020 3:49 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Eric,

Thanks for the video footage.

From the video footage, take a look on the silver vehicle (Toyota Sienta) beside the left hand of your client before making the right turn. The Toyota Sienta is making a right turn from Nicoll Highway to the 3rd lane of Raffles Blvd and your client(Taxi) is at the extreme right lane of Nicoll Highway making a right turn. He should be turning into lane 1 or lane 2 of Raffles Blvd. But he have make a wide turning to lane 3 of Raffles Blvd which is where our customer's vehicle was turning to. From the video footage, your client have the intention to turn into Suntec City.

As you can also see from the video footage, our client is also follow the turning angle with the Toyota Sienta.

The above attachment is the top view of the map. Hope you can reconsider the liability for our client.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Wednesday, 9 September 2020, 11:39:22 am SGT, Eric Woo <ericwoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Sir/Mdm,

Please find attached the video footage as requested.

This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Eric Woo

Motor Claim Department

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From: Louis Ong <louisongautowheels@yahoo.com>

Sent: Tuesday, September 8, 2020 5:23 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Eric,

Can we request for the full video.

If really our client faulty, we will withdrawn the claim from our end.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

On Tue, 8 Sep 2020 at 17:07, Eric Woo

<EricWoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Sir/Mdm,

Please find attached the video footage as requested.

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The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Tuesday, September 8, 2020 3:20 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Eric,

We would like to request for the video footage.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Tuesday, 8 September 2020, 12:15:25 am SGT, Eric Woo <ericwoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Louis,

Futher to our email below.

Pleaes advise if you are still proceeding with survey.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Eric Woo
Sent: Tuesday, 8 September 2020 12:11 am
To: Louis Ong <louisongautowheels@yahoo.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

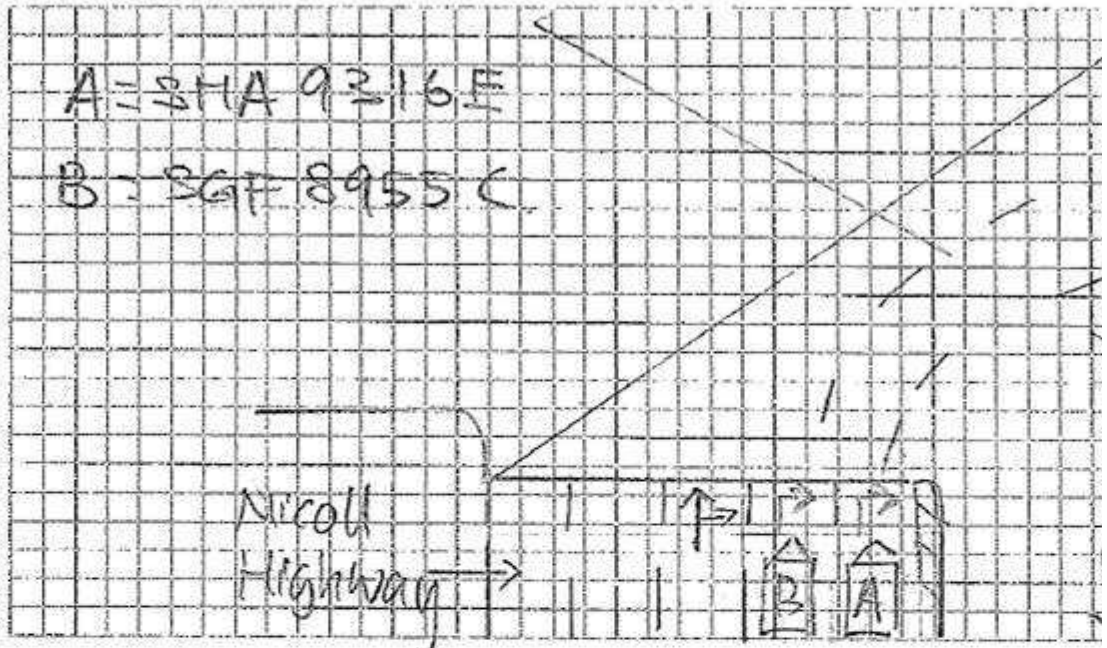
Without Prejudice

Dear Louis,

Attached copy of OI sketch plan as per request:

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 8/5/2019 at about 1330 hrs I ve
 making a right turn and going into m
 naffles boulevard. Suddenly vehicle B cor
 and brush against vehicle A left front f
 was injured at that time

Thank you.

Eric Woo

Motor Claim Department

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From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Monday, 7 September 2020 5:16 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Eric,

Can we request for your OI report.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

On Mon, 7 Sep 2020 at 16:30, Eric Woo

<EricWoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Louis,

Please note that we are unable to do direct settlement due to conflicting version of both parties accident report.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Louis Ong <louisongautowheels@yahoo.com>

Sent: Friday, 4 September 2020 3:05 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

H Eric,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us the liability.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Friday, 10 May 2019, 04:52:34 pm SGT, CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Sir/Madam,

The liability is currently unclear until further evidence are provided.

Kindly forward us your client's video footage.

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

From: Louis Ong <louisongautowheels@yahoo.com>

Sent: Friday, 10 May, 2019 3:47 PM

To: Henry Kao Cai Jie <HenryKao@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D19003094MFSH ; YOUR REF: SGF8955C

Hi Henry,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us the liability.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Fri, 10 May 2019 at 15:03, CWS Motor Claims

<cwsmotorclaims@msfirstcapital.com.sg> wrote:

Dear Sir/Madam

PRI Request For **SGF8955C** Accident Involving **SHA9316E** On 08-05-2019 AT 13:30:00HRS.

Please find below details for your reference

- **Claim number** : D19003094MFSH
- **Insured vehicle number** : SHA9316E
- **Accident date** : 08-05-2019
- **Third-party vehicle number** : SGF8955C
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : HENRY KAO

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849