

## Asher Sng (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 30 October 2019 12:23 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Your Ref: 19/19/19/VP05/021771, ACCIDENT INVOLVING SDF 137K (OI) AND GBG 7453U (TP) ON 08/05/2019 [External Confidential]

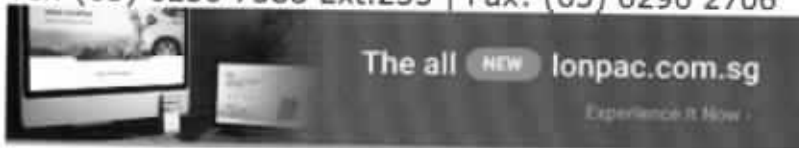
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - Confidential

Dear Asher,

For rental, kindly offer 6 days plus GST.  
The rest of the items remained unchanged

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 10 October, 2019 12:58 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Your Ref: 19/19/19/VP05/021771, ACCIDENT INVOLVING SDF 137K (OI) AND GBG 7453U (TP) ON 08/05/2019 [External Confidential]

Hi Gerald,

We refer to the email below.

There is supplementary item added after dismantle.

Enclosed a copy for your easy reference.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Thursday, 10 October 2019 12:55 PM

**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: [MANDATE REQUEST] Your Ref: 19/19/19/VP05/021771, ACCIDENT INVOLVING SDF 137K (OI) AND GBG 7453U (TP) ON 08/05/2019 [External Confidential]

### Lonpac External - Confidential

Dear Asher,

In your earlier advice dated 13 May 2019, the adjusted repair cost was \$2,677.28 but in your request for our approval, the repair costs was \$4,277.32.

Please clarify.

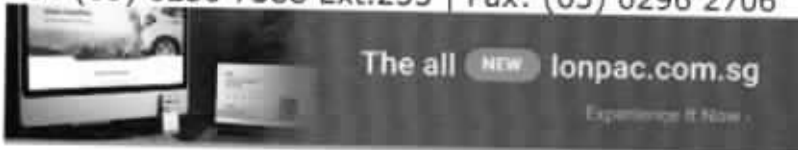
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Thursday, 10 October, 2019 11:51 AM

**To:** ONG LI LI; GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** [MANDATE REQUEST] Your Ref: 19/19/19/VP05/021771, ACCIDENT INVOLVING SDF 137K (OI) AND GBG 7453U (TP) ON 08/05/2019

Your Ref: 19/19/19/VP05/021771

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SDF 137K (OI) AND GBG 7453U (TP) ON 08/05/2019**

We have highlighted to your good office on 10/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **OPTIMA WERKZ PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,664.91	\$ 4,277.32
2. Loss of Rental (7days x \$100)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,415.91</b>	<b>\$ 5,028.32</b>

\*\*5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : GBG7453U / TP#823  
Your Ref : SDF137K

( Asher )  
**WITHOUT PREJUDICE**

Date : 18.09.2019

**LONPAC INSURANCE BHD**

300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING GBG7453U & SDF137K ON 08/05/2019  
ALONG CTE TOWARDS CITY**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST )	SS4,277.32
- Loss of Rentals (incl. of GST)	SS749.00 (\$107 x 07 days)
- GIA/LTA search Fees	SS2.00

<b>Grand Total</b>	<b><u>SS5,028.32</u></b>
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms.Lily  
at  
6481 1522 or email [sharon@ow.sg](mailto:sharon@ow.sg) / [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*


TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) LEM INTEGRATED ENGINEERING & MARKETING ('the third party claimant') of  
(Address) 81K 833 Woodlands St. 83 #03-101 S730833 registered owner of  
(Vehicle Number) GBG 74534 hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number GBG 74534 that was  
damaged pursuant to the accident which occurred on 08/05/19 along CTE towards  
City involving vehicle number SDF 137K.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 09 day of May year 2019.

  
\_\_\_\_\_  
Signature of Vehicle Registered Owner  
Company's stamp (if applicable)



## LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021771

DATE : 06 NOV 2019

### DISCHARGE VOUCHER


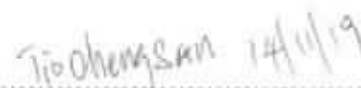
I/We, IEM INTEGRATED ENGINEERING & MARKETING confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SDF 137K the sum of Singapore Dollars FOUR THOUSAND NINE HUNDRED TWENTY ONE AND CENTS THIRTY TWO ONLY. **(\$4,921.32)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, GBG 7453U on 08/05/2019 along/at CTE TOWARDS CITY.

I /We hereby agree to indemnify and keep indemnify (**CHER THIEN LENG DESMOND /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to  
**M/s OPTIMA WERKZ PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

  
  
.....  
Name of vehicle owner/Date

#### Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

## TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Tel 62507388  
Fax: 62962706

INV NO. : 121905921  
INVOICE DATE : 14/09/2019  
REF : TP#823  
VEH NO. : GBG7453U  
CAR MODEL : PROACE COMFORT E2.0  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
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Remarks: DOA: 08/05/2019 @ 1020 HRS  
CLAIMANT: IEM INTEGRATED ENGINEERING & MARKETING  
TP VEHICLE: SDF137K

Singapore Dollars: Four Thousand Two Hundred Seventy-Seven And Cent Thirty-Two Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	3,997.50
GST 7.00%	SGD	279.82
GRAND TOTAL	SGD	<u>4,277.32</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.

I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

## TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Tel 62507388  
Fax: 62962706

INV NO. : 121905921  
INVOICE DATE : 14/09/2019  
REF : TP#823  
VEH NO. : GBG7453U  
CAR MODEL : PROACE COMFORT E2.0  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR TAILGATE EMBLEM 'TOYOTA'	1	PC	46.88	46.88
REAR TAILGATE EMBLEM 'PROACE'	1	PC	43.80	43.80
REAR TAILGATE EMBLEM LOGO	1	PC	48.75	48.75
REAR BUMPER	1	PC	1,196.25	1,196.25
REAR BUMPER REFLECTOR LH	1	PC	94.20	94.20
REAR TAILGATE OUTER HANDLE GARNISH COVER	1	PC	126.75	126.75
REAR TAILGATE INNER LOCK	1	PC	121.88	121.88
REAR BUMPER REINFORCEMENT	1	PC	393.75	393.74
REAR BUMPER REINFORCEMENT INNER RETAINER	1	PC	131.25	131.25
REAR TAILGATE RUBBER	1	PC	174.00	174.00
REAR TAILGATE STICKER '70 km/h'	1	PC	15.00	15.00
REAR TAILGATE STICKER '8 PAX'	1	PC		15.00
REAR BUMPER CLIPS	1	PC	60.00	60.00
REAR TAILGATE	1	PC	250.00	250.00
LABOUR CHARGES FOR REMOVE, REPLACE & READJUST REAR ACCIEDNT AREAS & ETC BACK TO ORIGINAL CONDITIONS	1	JOB	500.00	500.00
LABOUR CHARGES FOR SPRAY PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS	1	JOB	600.00	600.00
LABOUR CHARGES TO REMOVE & REINSTALL REAR TAILGATE INNER TRIM PART & ETC BACK TO ORIGINAL CONDITIONS	1	JOB	60.00	60.00
LABOUR CHARGES TO REMOVE & REINSTALL REAR TAILGATE WINDSCREEN TO PERFORM WATER LEAK TEST	1	JOB	120.00	120.00

**OPTIMA WERKZ PTE. LTD.**

9A SERANGOON NORTH AVE 5 SINGAPORE 554500  
Tel: 64849919 Fax: 64811101

**Rhino Rental Pte Ltd**

160 Sin Ming Drive #03-14,  
Sin Ming Autocity Singapore 575722  
Office: 6254 8858 Fax: 6250 9702  
Email: sales@rhinorental.sg  
Company/GST Reg. No.: 201325388E

**Rental Invoice****Inv No. : INV19060220****Date : 27 Jun 2019****Ref :****Currency : SGD****Terms : COD****RA No. : R19060064****Veh No. : GBG7451A**

#	Description	Amt
1	Rental (16/06/2019 18:00 to 24/06/2019 18:00)	700.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 700.00  
GST 7.0% : S\$ 49.00  
**Total : S\$ 749.00**

*For **Rhino Rental Pte Ltd***



(Authorised Signature)

**Rhino Rental Pte Ltd**

160 Sin Ming Drive #03-14,  
Sin Ming Autocity Singapore 575722  
Office: 6254 8858 Fax: 6250 9702  
Email: sales@rhinorental.sg  
Company/GST Reg. No.: 201325388E

**RENTAL AGREEMENT****No. R19060064**

Date: 27 Jun 2019

**MAIN DRIVER PARTICULARS**

Name : TIO CHENG SAN  
Address (Res) : APT BLOCK 833  
WOODLANDS STREET 83  
#03-101 SINGAPORE  
730833  
Driving License No. : S1390279H  
Passing Date : 27/09/1983  
Date of Birth : 31/08/1959  
NRIC/FIN/Passport No : S1390279H

**ADDITIONAL DRIVER PARTICULARS**

Name :  
Address (Res) :  
Driving License No. :  
Passing Date :  
Date of Birth :  
NRIC/FIN/Passport No :

**GUARANTOR PARTICULARS**

Guarantor Name :  
Guarantor IC :  
Guarantor Contact :  
Guarantor address :

**HIRER PARTICULARS**

Name : IEM INTEGRATED  
ENGINEERING &  
MARKETING  
Address (Res) : 30 MARSILING IND ESTATE  
ROAD 5 #03-06B  
WIDFIELD INDUSTRIAL  
BUILDING SINGAPORE  
739211  
Tel :

**VEHICLE PARTICULARS**

Vehicle No. : GBG7451A  
Make : TOYOTA  
Model : PROACE COMPACT  
COMFORT 1.6 M  
Out (Date & Time) : 16 Jun 2019 | 1800  
In (Date & Time) : 28 Jun 2019 | 1002  
Rental Period : 1 weeks

<b>PAYMENT</b>	<b>AMOUNT</b>
Day	0.00
Week: 1 weeks x 700.00	700.00
Month	0.00
Add HRS	0.00
<b>SUB TOTAL</b>	<b>700.00</b>
GST	49.00
<b>NETT AMOUNT</b>	<b>749.00</b>
SECURITY DEPOSIT	0.00

  
Hirer's Signature

  
Main Driver's Signature  
(if not hirer)

Guarantor's Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-073026

Date of Request: 09/05/2019

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 09/05/2019

Enquiry By: Loi Ya Lee

TP Vehicle No: SDF137K

Accident Date: 08/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-073026  
Date of Request: 09/05/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 09/05/2019  
Enquiry By: Loi Ya Lee  
TP Vehicle No: SDF137K  
Accident Date: 08/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDF137K	NTUC Income Insurance Co-operative Ltd	15/12/2018-14/12/2019	

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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