



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 07/06/2019
Your Ref : CC4/EG119008299/gb3 (GBD7383D)
To : ERGO INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm.

**RE: ACCIDENT INVOLVING VEHICLE SKQ8830Z & GBD7383D ON 08/05/2019
AT ALONG BEDOK NORTH ROAD TOWARDS PIE BEFORE BEDOK NORTH
FLYOVER.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198189 @ S\$11,823.50 (Inclusive Of 7% GST)
- 2) Loss of Rental @ S\$1,620.00 (9 Days x S\$180)
- 3) LTA Search @ S\$7.45
- 4) Towing Fee @ S\$100.00
- 5) Authorisation to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EGH19008299/Aeb3

29 AUG 2019

HIS INTERSECURE SOLUTIONS (S) PTE LTD
203 HENDERSON ROAD
#02-10 HENDERSON INDUSTRIAL PARK
SINGAPORE 159546

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

We refer to the above accident where we are acting for ERGO INSURANCE PTE LTD to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. **ERGO INSURANCE PTE LTD**
(Motor Claims Dept)

LETTER OF AUTHORITY

Name : KOO TINH KOK

Address : 30 JALAN SELAMAT
SINGAPORE 418558

Contact No : _____

TO:

ERGO INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SKQ 8830Z AND GBD 7313D ON 02/03/2019
AT/ALONG BEDOK NORTH ROAD TOWARDS PIE BEFORE BEDOK NORTH FLYOVER

I/We, KOO TINH KOK, am/are the registered owner of
motor car no. SKQ 8830Z

Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD,
#04-01 SUNTEC TOWER FIVE,
SINGAPORE 038985

INVOICE No : TI 199282

PB No : 198189

Date : 14-October-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SKQ 8830Z

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 11,050.00
BEFORE GST		11,050.00
7% GST		773.50
TOTAL		\$ 11,823.50

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature



Invoice

SKQ8830Z
KOO TING KOK
30 JALAN SELAMAT
S(1441)

Invoice No : GPLIN0001338
Invoice Date : 17/5/2019
Due Date : 17/5/2019
VHA No : 1546
Referral ID : M035

Description :	Amount
Rental for 9 Day/s @ \$180 per Day \$	1,620.00

Vehicle No : SLT6026P

Vehicle Description : Mazda 6 2.0 A

Rental Period : 08/05/2019 to 17/05/2019

Total Amount Payable : \$ 1,620.00

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 1546

Invoice No:

Hirer's Vehicle No:

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) KOO TIN Y KOK
NRIC / FIN No: 511783492
Address (Res): 30 TIAN SELINAT 3 (1441)

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth: 8/9/55

Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



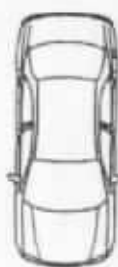
RIGHT



REAR



FRONT



TOP



LEFT

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SLT6026P Replace Veh No:

Mileage Out: 2331 Mileage Out:

Make & Model: MAZDA 6 Auto / Manual

Out : Date 08/5/19 Time: 10.00

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 3000/-

CHARGES

Daily 9 @ \$ 180 per day 1620

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Extension @ \$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
17/05	12:50pm				

CASH SALE/WORK ORDER

No: AE 8659 ✓



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-80, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date: 8/5/19

賣號

Messrs:

MG

車號

Vehicle No:

SKQ 8830Z 車型 Bmw

由

From:

Bedok North Road

到

To:

Kap! Bukit AVB 4

其他

Remark:

K/R

時間

Time:

0800082009:15

AMOUNT:

\$1001

注意: 本公司對被拖之車輛, 在進行中和有任何損失或損壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人

Authorised by:

M 567 ✓

收貨人

Received by:

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 May 2019 / 09:48:18

Receipt Date/Time : 08 May 2019 / 09:48:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190508-000554

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBD7383D As at 08 May 2019/07:40:00 Insurance Co: ERGO INSURANCE PTE. LTD.			
1	Insurance Enquiry - GBD7383D Enquiry Fee 20190508094717544613	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190508094735870 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 11 October 2019 3:43 PM
To: Asher Sng (LKKAUTO)
Cc: Phoebe Xie; Pauline Soh
Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please offer \$140/day (last offer).
Thanks!

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 11 October, 2019 3:41 PM
To: Ivy Yong
Cc: Phoebe Xie; Pauline Soh
Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

Hi Ivy,

We refer to the email dated on 02/10/2019.

Third party disagreed with our offer and counter proposed LOR @ \$150 per day.

Kindly let us have your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Wednesday, 2 October 2019 10:23 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

Hi Asher,

Please offer LOR at \$130/day and the rest of the items agreed.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID: +65 6829 9197

ivy.yong@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 1 October, 2019 5:45 PM
To: Ivy Yong; Pauline Soh; Phoebe Xie
Subject: [MANDATE REQUEST] ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GBD 7383D AND SKQ 8830Z ON 08/05/2019

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at **\$13,370.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,653.30	\$ 11,823.50
2. Loss of Rental (9days x \$180)	\$ 1,620.00	\$ 1,440.00 (9days x \$160)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 100.00	\$ 100.00
Total	\$ 26,380.75	\$ 13,370.95

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)