

ASS. REC. BY:

REF: CC3/AIG19008297/Avd3n2

Adrian  
MONTMONT

# ASSIGNMENT

Front: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: 17000 56950-01  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: 1000  
(Client's Record)  
Make of Velt: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 185K  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 3 days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Vehicle: IN / OUT  
Person Contacted: \_\_\_\_\_

Veh No: SDN75186 Yr Regn: 2017 Sept.  
Type: M.Cam / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 C.C. 1984

Colour: Blue A/C: Insured / Std / Nil / NA

Sp. Reading: 45704 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WAU222FYXH2045653

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R19

R: 235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 4/5/19 D.O.I. 09/05/19

Sunray held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SDN75186-CC3/AIG18001869/Avbn2

Don: 26/1/18

10/5/19 Informed Sheila vehicle ex \$1000 by email

17/6/19 Final fig \$3832.80 confirmed by email (Ref 7878-20, 678)

RECEIVED 05 JUL 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) SJ - typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

\$ + RS, \$

Photos

Others

TOTAL

200

11

211

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 17 June 2019 5:56 PM  
**To:** Boo seng yak; Carrine Leong; jlayee.yap@premiumauto.com.sg; Chang Chee Sing;  
SUR  
**Subject:** RE: FINAL REVISION - SDN7518G - OD AIG - SURVEYED 9 MAY 19

Dear Mr Boo,

Confirm repair cost of \$3832.80 before excess \$1000 and GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 17 June 2019 5:22 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jlayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SDN7518G - OD AIG - SURVEYED 9 MAY 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3832.80 @ 3 days of repairs.

Your early closure is appreciated.

Best regards - jb

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 10 May 2019 4:53 PM  
**To:** Claims; Admin A  
**Cc:** SUR; (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SDN 7518 G

Dear Sheila,

Vehicle excess \$1000/-

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 10 May 2019 2:57 PM  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** OD CLAIMS FOR SDN 7518 G

Dear All,

Kindly assist to register this car for Own Damage Claims. Survey was done on 9<sup>th</sup> May 2019 with Adrian, authorization was given.

Attached is GIA report and estimate for your reference.

Kindly advise excess amount.

Thank you and have a nice day.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

Best Regards,  
**Diyana**  
Claims Admin Assistant

**Premium Automobiles Pte Ltd** (Reg No: 199902273W)  
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7101G
<b>Vehicle Details</b>	
Vehicle No.:	SDN7518G
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU 5 TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	DAX012329
Chassis No.:	WAUZZZFYXH2045653
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$44,891.00
Original Registration Date:	26 Sep 2017
First Registration Date:	26 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$54,848.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Sep 2027
PARF Rebate Amount:	\$41,136.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,000.00
COE Rebate Amount:	\$41,037.00
<b>Total Rebate Amount:</b>	<b>\$82,173.00</b>

The information contained herein is correct as at 10 May 2019

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	06/05/2019 09:51
Date Of Accident	04/05/2019 19:35
Exact Location Of Accident	BLK 131 CASHEW ROAD CARPARK
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDN7518G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GAN FONG YIN
NRIC No	S6977101G
Email Address	GFONGYIN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97459128
Alternative Phone No	OTHERS-97459128
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700056950-01
Cover Note Number	
<b>Driver</b>	
Name of Driver	CHONG YIN-YIN
NRIC No	S7129751I
Date Of Birth	20/08/1971
Occupation	INDOOR
Date Of Driving Pass	13/04/1999
Driving Experience	20 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97454168
Fax Number	
Contact Number	
E-Mail Address	GFONGYIN@GMAIL.COM

Address	97 HAZEL PARK TERRACE
Postcode	678930
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ETHAN GAN GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 4 MAY 2019 AT 7.30 PM, I WAS ON THE WAY TO PICK MY DAUGHTER AT BLK 130 CASHEW RD. I WAS REVERSING THE CAR IN FRONT OF BLK 131 CASHEW RD, THE CAR-PARK WAS NOT BRIGHTLY LIT (POOR LIGHTING). I REVERSED AND CRASHED ON THE RED MAZDA WHICH WAS PARKED. I HIT THE LEFT (FRONT) OF THE RED MAZDA BUMPER. MY CAR WAS DAMAGED ON THE RIGHT (BEHIND) LIGHTS AND BUMPER. THE ACCIDENT WAS AT 7.35 PM. I HAVE NOTIFIED THE RED CAR OWNER TO CONTACT ME. AT THE TIME OF THE ACCIDENT, THE RED CAR OWNER WAS NOT IN HIS CAR. UNTIL NOW, THE RED CAR OWNER HAS NOT CONTACTED ME.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC5644B
Vehicle Make/Model/Colour	MAZDA 6/RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and their copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

6 May 2019  
8:30am

Regulator's Signature

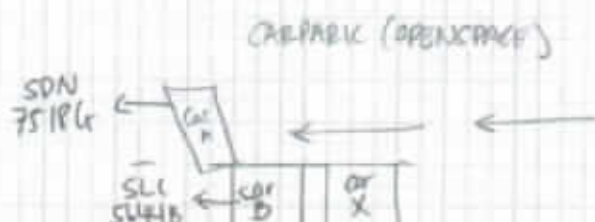
Name:

SPIC/PA No:

Sik Wai Sill  
589102606

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4 May 2019 at 7:30pm, I was on the way to pick my daughter at Blk 130 Cashew Rd. I was reversing the car in front of Blk 131 Cashew Road, the car park was not brightly lit (poor lighting). I reversed and crashed on the red Mazda which was parked. I hit the left (front) of the red Mazda. My car was damaged on the right (behind) lights bumper and bumper. The accident was at 7:35pm

I have notified the red car owner to contact me. At the time of the accident the red car owner was not in his car. Until now, the red car owner has not contacted me.

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time:

*[Signature]*  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 6 May 2019  
8:30am

Reporting Centre Personnel's Signature  
Name: S. Masile  
NRIC/PRN No.: 589102602



Accident Photo



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : GAN FONG YIN  
**Period of Insurance** : 26 Sep 2018 To 25 Sep 2019  
**Engine No.** : DAX012329  
**Chassis No.** : WAUZZFYXH2045653

**Vehicle No.** : SDN7518G  
**Policy No.** : 1700056950-01  
**Endorsement No.** :  
**Issued Date** : 29 Aug 2018

### ABOUT THE COVER

**Make/Model** : AUDI Q5 Sport 2.0 TFSI qu  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above  
**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

**Section 2**  
Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

GAN FONG YIN - \$2000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125264

PREMIUM LEASING -OKT  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938  
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE



**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



REPUBLIC OF SINGAPORE

Identity Number: **S71297511**

Name: **CHONG YIN-YIN**

Birth Date: **20 Aug 1971**

Passport Date: **10 Apr 2003**

1006373733D

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S71297511**

Name: **CHONG YIN-YIN**

Race: **CHINESE**

Date of Birth: **20-08-1971**

Sex: **F**

Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **13 Apr 1999**

NP 428A

Licence No: **S71297511**

3183932

NRIC No: **S71297511**

Biometric Group: **B+**

Date of Issue: **09-07-1994**

Address: **97 HAZEL PARK TERRACE SINGAPORE 678930**

NRIC No: **S71297511**

Date: **07/02/2011**

No: **6662554**

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0581/2019/DY/TF
Date	:	6-May-19

**Vehicle NOT IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120



**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr. Gan Fong Yin
Address	:	97 Hazel Park Terrace Singapore 678930
Telephone	:	HP +65 97459128
Type of Claim	:	Own Damage Claim
Policy No.	:	1700056950-01
Vehicle No	:	<b>SDN 7518 G</b> ✓
Model Code	:	Audi Q5 SPORT 2.0 TFSI QU
Model / Year	:	26/9/2017
Engine No	:	DAX 012329
Chassis No	:	WAUZZZFVXH2045653
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-May-19
Place of Accident	:	Blk 131 Cashew Road Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDN 7518 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew rear bumper assy. To inspect rhs tail lamp panel. Re-organise rear crash management components. Reinstall all parts removed. ✓ ✓	\$ <del>1,200.00</del> 500. ✓	✓
3	To respray rear upper bumper, rear lower bumper, and both rear wheel arch covers. ✓	\$ <del>2,500.00</del> 1500 ✓	550 x 2 = 1100 Arch Cover x 2 = 200 x 2 = 400 1500
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>4,252.00</u>	

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No.SDN 7518 G**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>3 Repairs</i>	\$ 1,571.00	+
2	REAR BUMPER MID	\$ 1,077.00	+
3	REAR BUMPER SPOILER <i>new</i>	\$ 754.00	+
4	REAR BUMPER TOWING CAP LH <i>2</i>	\$ 43.00	+
5	REAR BUMPER TOWING CAP RH	\$ 26.00	+
6	REAR BUMPER EXHAUST COVER TRIM - RH <i>new</i>	\$ 86.00	+
7	REAR BUMPER CHROME TRIM RH	\$ 213.00	+
8	REAR BUMPER TAILLIGHT RH <i>cracked</i>	\$ 627.00	501.60
9	REAR BUMPER CARRIER <i>2</i>	\$ 831.00	+
10	REAR BUMPER HOLDING STRAP <i>new</i>	\$ 151.00	+
11	REAR BUMPER GUIDE SECTION RH	\$ 76.00	+
12	REAR BUMPER FOAM FILLER PIECE RH <i>2</i>	\$ 56.00	+
13	REAR PARKING AID SENSOR <i>new</i>	2 \$ 462.00	+
14	REAR PARKING AID SENSOR SEAL <i>new</i>	\$ 12.00	+
15	REAR WHEEL ARCH COVER LH / RH <i>new</i>	2 \$ 974.00	779.20
16	SUNDRIES <i>new</i>	\$ 500.00	X
<b>TOTAL SPARE PARTS</b>		<b>\$ 7,459.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 4,252.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 11,711.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Lim*  
Surveyed Date : *09/05/19*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Authorised Repair, 03 Days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0581/2019/DY/TF
Date	:	6-May-19

**Vehicle NOT IN workshop. Please arrange for survey**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*3 days - ok - jb - 17 Jun 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr. Gan Fong Yin
Address	:	97 Hazel Park Terrace Singapore 678930
Telephone	:	HP +65 97459128
Type of Claim	:	Own Damage Claim
Policy No.	:	1700056950-01
Vehicle No	:	<b>SDN 7518 G</b>
Model Code	:	Audi Q5 SPORT 2.0 TFSI QU
Model / Year	:	26/9/2017
Engine No	:	DAX 012329
Chassis No	:	WAUZZZFVXH2045653
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-May-19
Place of Accident	:	Blk 131 Cashew Road Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDN 7518 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew rear bumper assy. To inspect rhs tail lamp panel. Re-organise rear crash management components. Reinstall all parts removed.	\$	1,200.00	\$ 500.00
3	To respray rear upper bumper, rear lower bumper, and both rear wheel arch covers.	\$	2,500.00	\$ 1,500.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,252.00</u>	<u>\$ 2,552.00</u>

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No.SDN 7518 G**

S/N	Parts Description	<b><u>Damaged Parts &amp; Prices</u></b>	
		<b><u>S/Nett</u></b>	<b><u>Remark</u></b>
1	REAR BUMPER	\$ 1,571.00	
2	REAR BUMPER MID	\$ 1,077.00	
3	REAR BUMPER SPOILER	\$ 754.00	
4	REAR BUMPER TOWING CAP LH	\$ 43.00	
5	REAR BUMPER TOWING CAP RH	\$ 26.00	
6	REAR BUMPER EXHAUST COVER TRIM - RH	\$ 86.00	
7	REAR BUMPER CHROME TRIM RH	\$ 213.00	
8	REAR BUMPER TAILLIGHT RH	\$ 627.00	\$ 501.60
9	REAR BUMPER CARRIER	\$ 831.00	
10	REAR BUMPER HOLDING STRAP	\$ 151.00	
11	REAR BUMPER GUIDE SECTION RH	\$ 76.00	
12	REAR BUMPER FOAM FILLER PIECE RH	\$ 56.00	
13	REAR PARKING AID SENSOR	2 \$ 462.00	
14	REAR PARKING AID SENSOR SEAL	\$ 12.00	
15	REAR WHEEL ARCH COVER LH / RH	2 \$ 974.00	\$ 779.20
16	SUNDRIES	\$ 500.00	
<b>TOTAL SPARE PARTS</b>		<b>\$ 7,459.00</b>	<b>\$ 1,280.80</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 4,252.00</b>	<b>\$ 2,552.00</b>
<b>GRAND TOTAL</b>		<b>\$ 11,711.00</b>	<b>\$ 3,832.80</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SDN 7518 G**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0581/2019/NK

02 July 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SDN 7518 G, Audi Q5 SB 2.0 TFSI Qu.**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SDN 7518 G** claimant, **Mr. Gan Fong Yin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013984 – S\$ 3,031.10.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SDN 7518 G



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6368 2323  
Main Telefax 6541 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9826 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 10:32

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013984 Date : 02/07/2019 Order : SDN7518G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SDN7518G (V 35400)	Regn Date: 26/09/2017	Mileage: 46919	WIP No.: 52429
Model: Q5 SPORT 2.0 TFSI qu S tronic	Chassis: WAUZZZFYXH2045653	Engine: DAX 012329	Dept: U
You have been assisted by :- UB-Siti Marsilla ( 137 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8668 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER.TO INSPECT RHS TAIL LAMP PANEL.REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR UPPER BUMPER,REAR LOWER BUMPER AND BOTH REAR WHEEL ARCH COVER	1500.00	1.00	1,500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A853817A GRU	COVER Less 020%	1.00	487.00	389.60
X	A80A945070	(A) TAILLIGHT (SK) 10/ Less 020%	1.00	627.00	501.60
X	A80A853818A GRU	COVER Less 020%	1.00	487.00	389.60

Parts 1,280.80  
Labour 0.00  
Sublet 2,552.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	2,832.80
7% GST	198.30
<b>Grand Total</b>	<b>3,031.10</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SDN 7518 G**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0581/2019/SM  
31 May 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

**Make & Model** : Audi Q5 SPORT 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZFVXH2045653  
**Vehicle Regn No.** : SDN 7518 G  
**Vehicle Mileage** : 46912 KM  
**Vehicle Owner** : Mr. Gan Fong Yin  
**Certificate No** : 1700056950-01  
**Own Damage Excess** : \$ 1070.00 (Inclusive GST)  
**Accident Date** : 04/05/2019  
**Place** : Block 131 Cashew Road Car Park  
**Repair Cost** : \$ 3,031.10  
**WIP No.** : 52429  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 2:55pm  
**Date** : 31/5/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2019 12:09		10 May 2019 10:44 <a href="#">Edit Adj Rpt</a>	<b>S\$3,832.80</b> <a href="#">Edit Estimates</a>	<b>S\$3,832.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	GAN FONG YIN, ID: S6977101G, Tel: +6597459128								
Vehicle Reg. No.:	SDN7518G	Date of Loss:	04/05/2019 19:00 - :59 [19 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4502064104SG	Policy/Cover Note No.:	1700056950-01 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Lim, Sheng Yang] ShengYang.Lim@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/05/2019]								
Driver/Custodian:	CHONG YIN-YIN (47 / Female), NRIC: S7129751I, Tel: +6597454168 Email: GFONGYIN@GMAIL.COM								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/05/2019): Re: POLICY EXCESS</li> <li>AIG_SG (10/05/2019): SDN7518G / OD / 04/05/2019 / Coverage &amp; Excess update</li> </ul>									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SDN7518G (4502064104SG)  
OD  
May 4 2019 7:35PM  
[GAN FONG YIN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer	
Video											1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail		Print	
1	06/05/19 10:16	Video - Accident <small>[Linked Accident Report Documents]</small>									Load MP4			
Photos/Images											3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	10/05/19 12:12	General View									Load JPG			
2	10/05/19 12:12	General View									Load JPG			
3	10/05/19 12:12	General View									Load JPG			
4	10/05/19 12:12	General View									Load JPG			
5	10/05/19 12:12	General View									Load JPG			
6	10/05/19 12:12	General View									Load JPG			
7	10/05/19 12:12	General View									Load JPG			
8	10/05/19 12:12	General View									Load JPG			
9	10/05/19 12:12	General View									Load JPG			
Documentation											1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	10/05/19 12:09	Singapore Accident Statement									Load PDF			
2	10/05/19 12:10	Certificate of Insurance									Load PDF			
3	10/05/19 12:10	Driver's Driving License									Load PDF			
4	10/05/19 12:10	MARK ESTIMATE									Load PDF			
5	10/07/19 16:39	WORKSHOP INVOICE									Load PDF			
6	10/07/19 16:39	DISCHARGE VOUCHER									Load PDF			

## Linked Accident Report Documents

												View	Use Viewer
<b>Video</b>												1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print	
1	06/05/19 10:16	Video - Accident									Load MP4		
<b>Assessment Reports</b>												1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print	
1	06/05/19 10:18	Accident Statement									Load HTM		
<b>Photos/Images</b>												3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print	
1	06/05/19 10:15	Accident Photo									Load JPG		
2	06/05/19 10:15	Accident Photo									Load JPG		
3	06/05/19 10:15	Driving License									Load JPG		
4	06/05/19 10:15	Accident Photo									Load JPG		
5	06/05/19 10:15	Accident Photo									Load JPG		
6	06/05/19 10:15	Accident Photo									Load JPG		
7	06/05/19 10:15	Accident Photo									Load JPG		
8	06/05/19 10:15	Accident Photo									Load JPG		
9	06/05/19 10:15	Accident Photo									Load JPG		
10	06/05/19 10:15	Accident Photo									Load JPG		
11	06/05/19 10:15	Accident Photo									Load JPG		

12	06/05/19 10:15	Accident Photo		Load JPG	
<b>Documentation</b>			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	06/05/19 10:02	Sketch Plan		Load JPG	
2	06/05/19 10:02	Sketch Plan #2		Load JPG	
3	06/05/19 10:03	UNDERTAKING LETTER		Load JPG	
4	06/05/19 10:03	MOTOR ACCIDENT INTERVIEW FORM		Load JPG	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid #ccc; height: 150px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19008297/AVD3N2

Date: 10/07/2019

### REFERENCE

Insured/Claimant:	GAN FONG YIN	Policy No:	1700056950-01	
Date of Loss:	04/05/2019	Nature of Claim:	OD	Claim No: 4502064104SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDN7518G	Engine No:	DAX012329
Make & Model:	AUDI Q5, 2.0 TFSI Quattro (A)	Chassis No:	WAUZZZFVXH2045653
Reg. Date:	26/09/2017 (Man. Year: 2017)	Odometer:	45704 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$185,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	235/55R19	Rear Tyre Size:	235/55R19
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,459.00	1,280.80	6,178.20	82.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,252.00	2,552.00	1,700.00	39.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,711.00</b>	<b>3,832.80</b>	<b>7,878.20</b>	<b>67.27</b>
<b>- Excess (S\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>10,711.00</b>	<b>2,832.80</b>	<b>7,878.20</b>	<b>73.55</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>749.77</b>	<b>198.30</b>	<b>551.47</b>	<b>73.55</b>
<b>Nett Amount (S\$)</b>	<b>11,460.77</b>	<b>3,031.10</b>	<b>8,429.67</b>	<b>73.55</b>

### INSPECTION

Date of Assignment:	10/05/2019	
Date Inspected:	09/05/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,571.00 FS	*- FS
2	1		*REAR BUMPER MID	Repair	1,077.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Not Necessary	754.00 FS	*- FS
4	1		*REAR BUMPER TOWING CAP LH	Not Necessary	43.00 FS	*- FS
5	1		*REAR BUMPER TOWING CAP RH	Not Necessary	26.00 FS	*- FS
6	1		*REAR BUMPER EXHAUST COVER TRIM-RH	Not Necessary	86.00 FS	*- FS
7	1		*REAR BUMPER CHROME TRIM RH	Not Necessary	213.00 FS	*- FS
8	1		*REAR BUMPER TAILLIGHT RH	Cracked	627.00 FS	*501.60 FS
9	1		*REAR BUMPER CARRIER	Not Necessary	831.00 FS	*- FS
10	1		*REAR BUMPER HOLDING STRAP	Not Necessary	151.00 FS	*- FS
11	1		*REAR BUMPER GUIDE SECTION RH	Not Necessary	76.00 FS	*- FS
12	1		*REAR BUMPER FOAM FILLER PIECE RH	Not Necessary	56.00 FS	*- FS
13	2		*REAR PARKING AID SENSOR	Not Necessary	462.00 FS	*- FS
14	1		*REAR PARKING AID SENSOR SEAL	Not Necessary	12.00 FS	*- FS
15	2		*REAR WHEEL ARCH COVER LH/RH	Necessary	974.00 FS	*779.20 FS
16	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcoNett.

<b>Total Parts (\$\$)</b>	<b>7,459.00</b>	<b>1,280.80</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY.TO INSPECT RHS TAIL LAMP PANEL.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY REAR UPPER BUMPER,REAR LOWER BUMPER,AND BOTH REAR WHEEL ARCH COVERS	New	2,500.00	1,500.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>4,252.00</b>	<b>2,552.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >