

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 6 January 2020 9:23 AM  
**To:** Veron Chen (LKKAUTO); Admin A; SUR; Adrian Ling (LKKAUTO)  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19  
**Attachments:** SAftersales20010609201.pdf

Dear Veron,

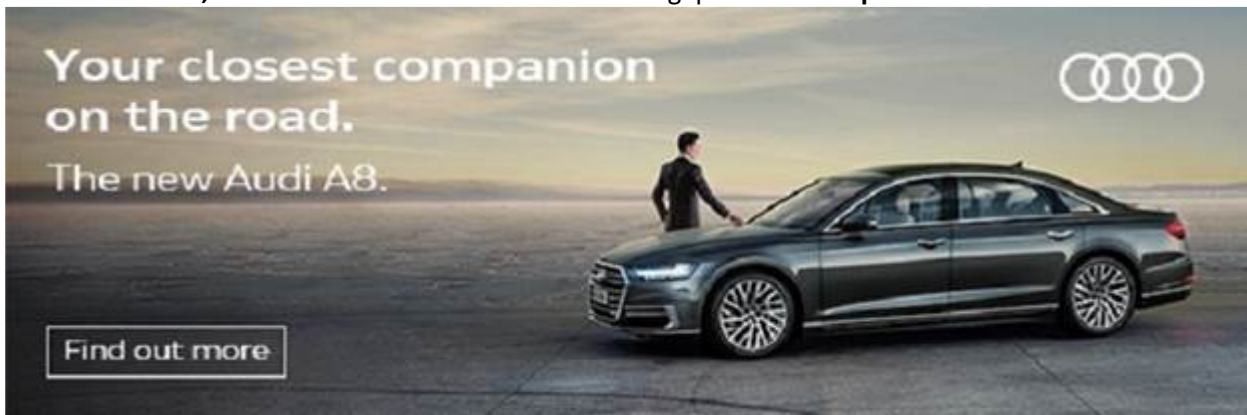
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Saturday, 16 November, 2019 12:21 PM  
**To:** Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** boojohnny@gmail.com; claims@premiumauto.com.sg; nora.khai@premiumauto.com.sg; jiajee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Dear Carrine,

Finalise amount \$56,728.72 before GST @ **26 working days.**

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>

**Sent:** Friday, 1 November 2019 2:04 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [boojohnny@gmail.com](mailto:boojohnny@gmail.com); [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Subject:** RE: FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Hi Veron,

Ok, Please get approval from AIG to close case.

**Thanks & Best Regard**

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) [[mailto:veronchen@lkkauto.com](mailto:mailto:veronchen@lkkauto.com)]

**Sent:** Friday, 1 November, 2019 2:01 PM

**To:** 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)

**Subject:** FW: FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Dear Carrine

After surveyor's review.

Kindly take out the items below-

- 1) AIRCOND AIR VENT-\$122.40
- 2) AIRCOND AIR VENT FOR WINDSCREEN-\$90
- 3) D-PILLAR INNER TRIM LH-\$149.20
- 4) D-PILLAR INNER TRIM RH-\$149.20

Finalise amount \$56,728.72 before GST @ **26 workings instead of 30 days.**

Please check and confirmed.

We need to get approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 25 October 2019 12:20 PM

**To:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** RE: FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Dear Jia Yee,

After surveyor's review.

Kindly take out the items below-

- 1) AIRCOND AIR VENT-\$122.40
- 2) AIRCOND AIR VENT FOR WINDSCREEN-\$90
- 3) D-PILLAR INNER TRIM LH-\$149.20
- 4) D-PILLAR INNER TRIM RH-\$149.20

Finalise amount \$56,728.72 before GST @ **24 workings instead of 30 days.**

Please check and confirmed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Sent:** Wednesday, 16 October 2019 2:54 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Hi Adrian/Veron and all,

Revised estimate, photo file, re-survey docs is attached.

Please confirm repair cost of \$57,239.52 @ 30 days of repairs exclude 2 PH and 4 Sundays. Extension of days was approved by Andy - AIG with Miiss Nora.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

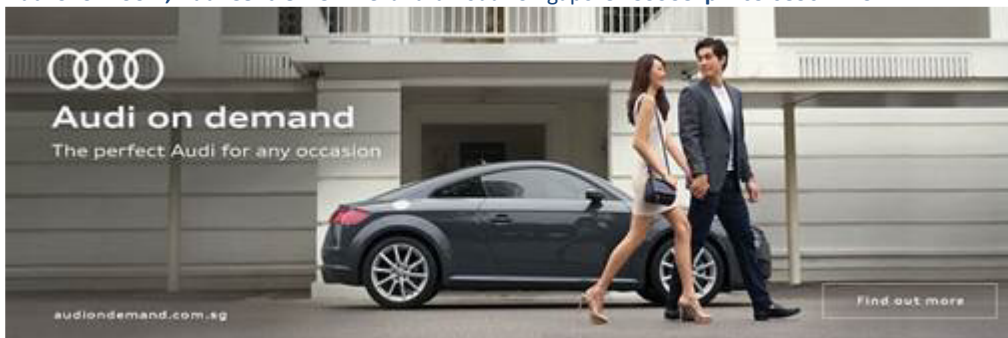
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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e. [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Sent:** Tuesday, 15 October 2019 5:15 PM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>;

[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Subject:** FINAL REVISION - SDY6818P - OD AIG - SURVEYED 9 MAY 19

Hi Adrian and all,

Revised estimate, photo file, re-survey docs is attached.

Please confirm repair cost of \$57,509.52 @ 30 days of repairs exclude 2 PH and 4 Sundays. Extension of days was approved by Andy - AIG with Miiss Nora.

Your early closure is well appreciated.

Best regards - jb