

INSURANCE

INS. CASE OWNER

CC 6 /AIG1900

8288, A 2639

LKK:
IDAC:

Surveyor:

adrian

DOI:

ASSIGNMENT

10/10/19

Date / Time:

10/15/19

Registered in Merimen:

10/15/19

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SJT 40612

Name of Insured:

WE WE MENA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

9/10/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

95 2558 278664

Policy No.:

21046897371

Make / Model:

BYD

Place of Accident:

28 JALIS KIS LINE

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SW 1508R



INSRS:
WSP:
Tel:
Liability:
RMKS:

Best Solution



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

04/10/19 - PENDING
9/12/19 - HCE PRO TO LAP TO COTE

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI:

04/10/19 - JIC

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 46

\$5 3,700.00

5 days Reduction:

52 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lit:

Repair Cost:

\$5 3700.00

Loss of Rental (LOR):

\$5 700.00

(7 days) x \$100

Loss of Use (LOU):

\$5 -

(5 x days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

LOU only

LOI only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

\$5 7.45

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost:

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

8

3) Survey fee:

4320

Total:

\$5 4407.45

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 4407.45

Name 1:

Best Solution Autocare Pte Ltd

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

COPY SENT 11/11/19

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

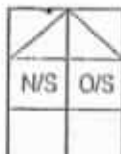
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SLL1508R. Yr Regn: 2017 / Feb.Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Jazz. c.c. 1498Colour: White A/C: Insured / Std / Nil / NASp. Reading: 34682 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: JHMGR5850N X201132Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/55R16.R: 185/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 10/05/19.Survey held at Best Solution.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPA16.L9 \$3,700.00Cash \$3,925.00 / 52%

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

☎ 6744 0777

☎ 6744 2377

TPAK₂

Sin Le

Estimate Quotation

Quotation No	May 002/2019
Date	08/05/19
Vehicle No	SLL1508R
Make / Model	Honda Jazz

To: AIG Asia Pacific Insurance Pte Ltd
Address: 78 Shenton Way #07-16 Singapore 079120

Qty	DESCRIPTION	UNIT	Amount
	Items		
1 pc	front bumper <i>replaced</i>		\$ 490.00
2 pcs	front bumper side retainer <i>new</i>		\$ 58.00
1 pc	front bumper reinforcement <i>Best</i>		\$ 265.00
1 pc	front grille <i>new</i>		\$ 255.00
1 pc	o/s head lamp <i>new</i>		\$ 950.00
1 pc	o/s head lamp lower bracket <i>new</i>		\$ 45.00
1 pc	o/s front fender <i>Dented</i>		\$ 380.00
1 pc	o/s front fender inner shield <i>replaced</i>		\$ 75.00
1 pc	o/s front bumper fog lamp garnish <i>new</i>		\$ 55.00
1 pc	o/s front bumper fog lamp <i>new</i>		\$ 245.00
1 pc	o/s front sport rim <i>new</i>		\$ 780.00
1 pc	o/s front shock absorber <i>new</i>		\$ 285.00
1 pc	o/s front lower arm <i>Best</i>		\$ 160.00
1 pc	o/s front knuckle arm <i>Best</i>		\$ 135.00
1 pc	o/s front knuckle arm bearing <i>new</i>		\$ 95.00
1 set	front bumper clip <i>new</i>		\$ 30.00
1 set	front grille clip <i>new</i>		\$ 30.00
1 pc	front support panel <i>new</i>		\$ 380.00
		2978	
		2382.40	
		SN: 450	
	Labour Charge		
1	to dismantle damaged parts, panel beat, repair		\$ 1,000.00
2	to putty and spray painting on affected area		\$ 900.00
3	air con		\$ 80.00
4	anti rust		\$ 150.00
5	undercarriage		\$ 250.00
6	wheel alignment		\$ 150.00
7	towing		\$ 80.00
		1560	
	Subtotal:		\$ 7,323.00

LKA Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

BEST SOLUTION AUTOCARE PTE LTD

Authorised Signature

Supplementary 280

total: 4672.40

n/s: 3.7K

Adrian Lim
4/5 10/05/19
05 Days

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

☎ 6744 0777

☎ 6744 2377

Supplementary Quotation (1)

Quotation No	May 002/2019
Date	10/05/19
Vehicle No	SLL1508R
Make / Model	Honda Jazz

To: AIG Asia Pacific Insurance Pte Ltd
Address: 78 Shenton Way #07-16 Singapore 079120

Qty	DESCRIPTION	UNIT	Amount
	Items		
1 pc	front right fender inner panel <i>Dented</i>		\$ 235.00
1 pc	washer tank <i>cracked</i>		\$ 115.00
Subtotal:			\$ 350.00

BEST SOLUTION AUTOCARE PTE LTD


Authorised Signature

350
280

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 May 2019 Edit Reg		10 May 2019 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

Main		Reference		Claim Details		Documents		Show All	
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CLAIM SUBFOLDER DETAILS						[Created by adjuster]			
Insured:	LEE WEE MENG, ID: S7621778E								
Main Claimant:	MR LIEW ZHENG WEN CHRISTOPHER, ID: S8714690A								
Vehicle Reg. No.:	SLL1508R			Date of Loss:	07/05/2019 09:00 - :59 [26 Months and 22 Days From LTA Reg Date (Man Yr)]				
Claim Type:	TP / 9525582286SG			Policy/Cover Note No.:	2100489771 (Comprehensive)				
Vehicle Reg. No. (Insured):	SJT4061Z			Policy No. (Claimant):	19-MK000189-R00				
				Excess:					
Repairer:	Best Solution Autocare Pte Ltd (HQ) 53 UBI AVE 1 #03-01 PAYA UBI INDUSTRIAL PARK, 408934 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/05/2019]								
ASSOCIATED MAIL RECEIVED						View All		Compose Case Mail	
There are no mail for this case.									
ALL ASSOCIATED TASKS						View All		Search Tasks	
						Create New Task		Complete	
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL1508R (9525582286SG)
[SJT4061Z]
TP
MR LIEW ZHENG WEN CHRISTOPHER
May 7 2019 9:00AM
[LEE WEE MENG]
Best Solution Autocare Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Letters/Correspondences													1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												Edit			
Assessment Reports													1 per page		☒		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	13/05/19 11:17	Accident Statement From: SC - Reg. No: SJT4061Z, Claimant: LEE WEE MENG												Load HTM			
Photos/Images													3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	01/07/19 14:08	General View												Load JPG	☒		
2	01/07/19 14:08	General View												Load JPG	☒		
3	01/07/19 14:08	General View												Load JPG	☒		
4	01/07/19 14:08	General View												Load JPG	☒		
5	01/07/19 14:08	General View												Load JPG	☒		
6	01/07/19 14:08	General View												Load JPG	☒		
7	01/07/19 14:08	General View												Load JPG	☒		
8	01/07/19 14:08	General View												Load JPG	☒		
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16	01/07/19 14:08	General View												Load JPG	☒		
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25	01/07/19 14:08	General View												Load JPG	☒		
26	01/07/19 14:08	General View												Load JPG	☒		
27	01/07/19 14:08	General View												Load JPG	☒		
28	01/07/19 14:09	General View												Load JPG	☒		
29	01/07/19 14:09	General View												Load JPG	☒		
30	01/07/19 14:09	General View												Load JPG	☒		
31	01/07/19 14:09	General View												Load JPG	☒		
32	01/07/19 14:09	General View												Load JPG	☒		
33	01/07/19 14:09	Reinspection Photo												Load JPG	☒		
34	01/07/19 14:09	Reinspection Photo												Load JPG	☒		
35	01/07/19 14:09	Reinspection Photo												Load JPG	☒		
36	01/07/19 14:09	Reinspection Photo												Load JPG	☒		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
37	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
38	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
39	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
40	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
41	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
42	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
43	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
44	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
45	01/07/19 14:09	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/19 09:48	TP GIA REPORT	 Load PDF	
2	04/11/19 11:23	TP ESTIMATE - MARKED	 Load PDF	
3	04/11/19 11:30	LETTER TO OI	 Load PDF	
4	19/12/19 10:59	WORKSHOP INVOICE	 Load PDF	
5	19/12/19 10:59	AUTHORISATION TO ACT FORM	 Load PDF	
6	19/12/19 10:59	Release Voucher	 Load PDF	
7	19/12/19 10:59	RENTAL RECEIPT	 Load PDF	
8	19/12/19 10:59	LTA SEARCH	 Load PDF	
9	19/12/19 10:59	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJT4061Z (Insd veh)	Model:	HONDA JAZZ 1.5 VTIR CVT
	SLL1508R (TP veh)		(A)
Date of Accident:	07/05/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	7,673.00
Final Repair Cost	:	\$	3,700.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	700.00 7 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,407.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Best Solution Autocare Pte Ltd	:	\$ 4,407.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

19 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19008288/ADB3Q2

Date: 19/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100489771
 Claimant SLL1508R Insured Vehicle No : SJT4061Z
 Vehicle No : SLL1508R
 Date of Loss: 07/05/2019 Nature of Claim: TP Claim No: 9525582286SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL1508R
 Make & Model: HONDA JAZZ, 1.5 VTIR CVT (A) Engine No: L15B31190804
 Reg. Date: 15/02/2017 (Man. Year: 2016) Chassis No: JHMGK5850HX201132
 Colour: White Odometer: 34692 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/55 R16 Rear Tyre Size: 285/55 R16
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,063.00	3,112.40	1,950.60	38.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,610.00	1,560.00	1,050.00	40.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,673.00	4,672.40	3,000.60	39.11
Approved Total (Overridden) (S\$)		3,700.00		
Nett Amount (S\$)	7,673.00	3,700.00	3,973.00	51.78
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,407.45		

INSPECTION

Date of Assignment: 10/05/2019
 Date Inspected: 10/05/2019 Inspected At: Best Solution Autocare Pte Ltd (HQ)
 53 UBI AVE 1 #03-01 PAYA UBI
 INDUSTRIAL PARK
 Singapore 408934
 Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	490.00 F	*490.00 FL
2	2		*FRONT BUMPER SIDE RETAINER	Necessary	58.00 F	*58.00 FL
3	1		*FRONT BUMPER REINFORCEMENT	Bent	265.00 F	*265.00 FL
4	1		*FRONT GRILLE	Cut	255.00 F	*255.00 FL
5	1		*O/S HEAD LAMP	Cut	950.00 F	*950.00 FL
6	1		*O/S HEAD LAMP LOWER BRACKET	Not Necessary	45.00 F	*- FL
7	1		*O/S FRONT FENDER	Dented	380.00 F	*380.00 FL
8	1		*O/S FRONT FENDER INNER SHIELD	Deformed	75.00 F	*75.00 FL
9	1		*O/S FRONT BUMPER FOG LAMP GARNISH	Cut	55.00 F	*55.00 FL
10	1		*O/S FRONT BUMPER FOG LAMP	Not Necessary	245.00 F	*- FL
11	1		*O/S FRONT SPORT RIM	Cut	780.00 FS	*450.00 FS
12	1		*O/S FRONT SHOCK ABSORBER	Not Necessary	285.00 F	*- FL
13	1		*O/S FRONT LOWER ARM	Bent	160.00 F	*160.00 FL
14	1		*O/S FRONT KNUCKLE ARM	Bent	135.00 F	*135.00 FL
15	1		*O/S FRONT KNUCKLE ARM BEARING	Necessary	95.00 F	*95.00 FL
16	1		*SET FRONT BUMPER CLIP	Necessary	30.00 F	*30.00 FL
17	1		*SET FRONT GRILLE CLIP	Necessary	30.00 F	*30.00 FL
18	1		*FRONT SUPPORT PANEL	Not Necessary	380.00 F	*- FL
19	1		*FRONT RIGHT FENDER INNER PANEL	Dented	235.00 F	*235.00 FL
20	1		*WASHER TANK	Cracked	115.00 F	*115.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,063.00	3,778.00
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	665.60
Total Parts (S\$)	5,063.00	3,112.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE DAMAGED PARTS ,PANEL BEAT ,REPAIR	New	1,000.00	600.00
2	TO PUTTY AND SPRAY PAINTING ON AFFECTED AREA	New	900.00	600.00
3	AIR CON	New	80.00	0.00
4	ANTI RUST	New	150.00	0.00
5	UNDERCARRIAGE	New	250.00	220.00
6	WHEEL ALIGNMENT	New	150.00	80.00
7	TOWING	New	80.00	60.00
Gross Labour Cost (\$\$)			2,610.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >