

Surveyor

REF: CSI/LPC19008265/ Jq d352

Special Instruction:

Part by Part: 11, 561.50

Third Parties:

Claimant:

Surveyor: HM Motor Appraisal

Workshop: Heng Yap Seng

From (Person): Lilian Sim of JPC Date/Time: 8/5/2019

Estimated Cost: Bill to:

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: SKH 1696M Insured: WSX 1154

at Workshop m/s Heng Yap Seng Auto Tel:

of 160 Sin Ming Drive #08-13

Policy No: Claim No: 17/18/18/VPO0/253637

Sum Insured: Excess:

Make of Veh: D.O.A. 17/01/2018

(Client's Record)

Market value of the vehicle at the material time of accident.

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig, days (Red \$ / %; Original 14 days)

Date/Time: 30/5/19 Submit Final Fig \$2700, 4 days (Red \$ 886.50 / 77 %; Original 14 days)

Date/Time	Action/Instruction
9/5/19	Pending TP GA Report. Requested from Lilian. SKH 1696M - X WSX 1154 - X. MV - \$35000 (est) PV - \$21615 (est) NV - \$13385 HWEF Jie, Pls see my remarks, check parts pics & Market value

Para(1): Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2): Comments on consistency of damages (Parts Not Consistent: NC)

RECEIVED 30 MAY 2019

Para(3): Nett Value

Market Value : 35000 (est)
 LTA
 Salvage Value : 21615 (est)
 Nett Value : 13385

Inspected/
Evaluated by:

Fee Charged:

Date:

Basic & Add
 Transport
 Photos
 Others
 Total

120 + 130.

150

1) Date/Time 30/5/19 File Pass to TMSR

2) Date/Time File Return to

3) Date/Time File Pass to

4) Date/Time File Return to

5) Date/Time File Pass to

6) Date/Time File Return to

Nivitha (LKK Auto)

From: LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>
Sent: Wednesday, 8 May 2019 4:20 PM
To: Admin-D (LKKAuto)
Cc: GERALD POH WEE BIN
Subject: FW: Second opinion - SKH 1696 M; DOL : 17/01/2018; OUR REF : 17/18/18/VP00/253637 [External Confidential]
Attachments: 253637 ADJ REPORT.pdf; 253637 PHOTOS.pdf; 253637 PHOTOS1.pdf; 253637 PHOTOS2.pdf; 253637 PHOTOS3.pdf; 253637 PHOTOS4.pdf; 253637 POLICE REPORT.pdf; 253637 RIMV.pdf

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Sir,

Refer to the above.

FYA.

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-27237716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

Lonpac External - Confidential data is for use by authorised external parties only.

From: LILLIAN SIM BEE LIAN
Sent: Thursday, 25 April, 2019 12:28 PM
To: LKK Ms Ang
Cc: GERALD POH WEE BIN
Subject: Second opinion - SKH 1696 M; DOL : 17/01/2018; OUR REF : 17/18/18/VP00/253637 [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Sirs,,

Refer to the above.

Would appreciate if you could help to get a second opinion from your panel adjusters on the reasonability of cost of repairs to the claimant's vehicle vis a vis the circumstances of accident as well as the **market value of the vehicle at the material time of accident.**

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-27237716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

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POLIS DIRAJA MALAYSIA

REPOt POLIS

Balai : TRAFIK JOHOR BAHRU(S) **Pegawai Penyiasat** : R190078
Daerah : J/BAHRU SELATAN
Kontinjen : JOHOR
No Repot : TRAFIK JOHOR BAHRU(S)/001548/18
Tarikh : 17/01/2018
Waktu : 1541 PM
Bahasa Diterima : B. Malaysia

Butir-butir Penerima Repot

Nama : HASRIN B ABD RAHMAN **No Personel** : R117756 **Pangkat** : KPL
Butir-butir Jurubahasa (Jika Ada)
Nama : --- **No K/P (Baru)** : --- **No Polis/Tentera** : ---
No Paspot : --- **Bahasa Asal** : ---
Alamat : ---

Butir-butir Pengadu

Nama : ABHILASH S/O KUNCHIAN KRISHNAN
No K/P (Baru) : --- **No Polis/Tentera** : --- **No Paspot** : E5173412J
No Sijil Beranak : ---
Jantina : Lelaki **Tarikh Lahir** : 20/06/1959 **Umur** : 58 tahun 6 bulan
Keturunan : India **Warganegara** : Singapore
Pekerjaan : SWASTA
Alamat Tempat Tinggal : APT BLK 413 SAUJANA ROAD #05-16 SINGAPORE, 670413
Alamat Ibu/Bapa : ---
Alamat Pejabat : ---
No Tel (Rumah) : --- **No Tel (Pejabat)** : --- **No Tel (HP)** : 97813975
Emel : ---

Pengadu Menyatakan:-

PADA 17/01/2018 JAM LEBIH KURANG 1500HRS SAYA MEMANDU M/KAR NO SKH1696M DARI TAMAN SERI
 TEBRAU HENDAK KE SINGAPURA. SEMASA SAYA SAMPAI DI JALAN SERAMPANG HENDAK BELOK KE KIRI
 JALAN JOHOR BAHRU KOTA TINGGI SAYA TELAH BERHENTI UNTUK MEMBERI LALUAN PADA KENDERAAN
 LALU TIBA-TIBA SEBUAH M/KAR NO WSX1154 DARI ARAH BELAKANG MELANGGAR M/KAR SAYA. KEROSAKAN
 M/KAR SAYA DI BAHAGIAN BELAKANG BUMPER, KAMERA BELAKANG, LAMPU BREK KANAN DAN LAIN-LAIN
 KEROSAKAN SAYA BELUM PASTI LAGI.

Tandatangan Pengadu:

SALINAN YANG DISAHKAN BENAR
 Tandatangan Jurubahasa (Jika ada)
 (HANYA UNTUK ADUN ITAN SIVIL)

Tandatangan Penerima Repot:

Salinan Yang Sah
KETUA POLIS JOHOR
TIDAK BOLEH DISAMPAIKAN KEPADA
(Disahkan Oleh KPD)

(Tandatangan & Cop KPD)

ID Pencetak | Tarikh @ Masa Cetak : R190078 | 20/01/2018 04:16:41 PM

The owner and vehicle particulars for Vehicle No. SKH1696M as at 15 Jun 2015 are as follows:

1.	Name	: ABHILASH S/O KUNCHIAN KRISHNAN
2.	Identification No. Type	: Singapore NRIC
3.	Identification No.	: S1380378A
4.	Place Of Passport Issue	: -
5.	Vehicle No.	: SKH1696M
6.	Previous Vehicle No.	: -
7.	Effective Date of Ownership	: 15 Jun 2015
8.	Original Registration Date	: 29 Dec 2006
9.	First Registration Date	: 29 Dec 2006
10.	Vehicle Type	: P11 - Passenger Station Wagon/Jeep/Land Rover
11.	Vehicle Scheme	: Normal
12.	Attachment 1	: No Attachment
13.	Attachment 2	: -
14.	Attachment 3	: -
15.	Vehicle Make	: TOYOTA
16.	Vehicle Model	: HARRIER 2.4 A
17.	Year of Manufacture	: 2006
18.	Primary Colour	: Black
19.	Secondary Colour	: -
20.	Passenger Capacity	: 4
21.	Chassis/Trailer Chassis No.	: ACU300059404 / -
22.	Propellant	: Petrol
23.	Engine No./Motor No.	: 2AZB230598 / -
24.	Engine Capacity(cc)/Power Rating(kW)	: 2362 / -
25.	Maximum Power Output(kW/bhp)	: 118.0 / 158
26.	Unladen Weight(kg)	: 1600
27.	Maximum Laden Weight(kg)	: 1875
28.	Open Market Value	: \$29,128.00
29.	PARF Eligibility	: Yes
30.	PARF Eligibility Expiry Date	: 28 Dec 2016
31.	Minimum PARF Benefit	: \$16,020.00
32.	No. of Transfers	: 2
33.	IU Label No.	: -
34.	COE No.	: 2006120103001731N
35.	COE Expiry Date	: 28 Dec 2016
36.	COE Category	: B - Car (1601cc & above)
37.	Quota Premium/Prevailing Quota Premium	: \$14,509.00 / -
38.	Actual Quota Premium/PQP Paid	: \$14,509.00
39.	Actual ARF Paid	: \$32,041.00
40.	CO2 Emission(g/km)	: -
41.	Actual CEVS Rebate Utilised	: -
42.	CEVS Surcharge Paid	: -
43.	Actual Green Vehicle Rebate Utilised	: -
44.	Vehicle Lifespan Expiry Date	: -
45.	Road Tax Amount	: \$685.00
46.	Road Tax Start Date	: 29 Jun 2015
47.	Road Tax End Date	: 28 Dec 2015
48.	Remarks	: To renew the COE, the Prevailing Quota Premium payable is that of Category B. This vehicle is eligible for PARF.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0378A
Vehicle Details	
Vehicle No.:	SKH1696M
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER 2.4 A
Primary Colour:	Black
Manufacturing Year:	2006
Engine No.:	2AZB230598
Chassis No.:	ACU300059404
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$29,128.00
Original Registration Date:	29 Dec 2006
First Registration Date:	29 Dec 2006
Transfer Count:	2
Actual ARF Paid:	\$32,041.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	28 Dec 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$27,594.00
COE Rebate Amount:	\$14,523.00
Total Rebate Amount:	\$14,523.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 10 May 2019

OK



HM MOTOR APPRAISAL

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Vehicle No.: SKH 1696 M

Report No.:

HM/0328/18TP

Vehicle Assessment Reports

Assessor's Recommendation

Repairer Estimate :	12,841.50
Our Adjustment :	<u>11,561.50</u>

Remarks

The repairer has agreed to undertake the repair of \$11,561.50, with a repair period of 14 working days.

SURVEYED WITHOUT PREJUDICE

Surveyed By :

CHONG HAN MENG
(HM Appraiser)



HM MOTOR APPRAISAL

ABHILASH S/O KUNCHIAN KRISHNAN
c/o Heng Yap Seng Auto Services
Blk 160, Sin Ming Drive,
#08-13 Sin Ming AutoCity,
Singapore 575722

Report No : HM/0328/18TP

Date : 17.10.2018

VEHICLE INSPECTION REPORT

REFERENCE

Requested by : Workshop, owner's behalf
Date of Request : 18.01.2018
Date of Accident : 17.01.2018
Date of Inspection : 18.01.2018
Inspected at : Heng Yap Seng Auto Services
Blk 160, Sin Ming Drive,
#08-13 Sin Ming AutoCity,
Singapore 575722

VEHICLE DETAILS

Vehicle No.	: SKH 1696 M	Make & Model	: Toyota Harrier
Year Make	: 2006	Colour	: Black
Engine No.	: 2AZB230598	Chasis No.	: ACU30059404
Engine Capacity	: 2362 cc	Mileage	: 177,113 km
Air-Con	: Yes	Radio/CD/Cassette	: Yes
Seat Belt	: Yes	Rims	: Sport

GENERAL CONDITON OF VEHICLE

General Condition	: Good	Modification	: Nil
Brakes	: Serviceable	Handbrake	: Serviceable
Steering	: Serviceable		

<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Rim</u>	<u>Tread Balance</u>
Front Right	Goodyear	225/65/R17	Sport	6mm
Front Left	Goodyear	225/65/R17	Sport	6mm
Rear Right	Goodyear	225/65/R17	Sport	6mm
Rear Left	Goodyear	225/65/R17	Sport	6mm

DESCRIPTION OF DAMEGES

The vehicle sustained damages at rear portion.
(For information of damages please refer to Parts/Labour/Photographs attached)

INSTRUCTION

This survey was conducted entirely on a "WITHOUT PREJUDICE" basis, and we have not authorised any repair.



HM MOTOR APPRAISAL

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ADJUSTMENT ON REPAIR COST & REPLACEMENT OF PARTS

Vehicle No.: SKH 1696 M

Report No.: HM/0328/18TP

<u>S/No</u>	<u>QTY</u>	<u>Description</u>	<u>Condition/ Remarks</u>	<u>Repairer's Estimates</u>	<u>My Recommendatio</u>
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REPLACEMENT OF DAMAGED PARTS

1)	1	Rear bumper DEF	Dented	\$ 824.10	\$ 824.10 ✓
2)	2	Rear bumper side retainer REC	Bent RH	\$ 110.30	\$ 110.30 ✓ 55.15
3)	2	Rear bumper bracket nn	Bent	\$ 145.10	\$ 145.10 X
4)	2	Rear bumper reflector CRA-RH	Broken	\$ 240.00	\$ 120 240.00 ✓
5)	1	Rear bumper sponge CRA	Broken	\$ 50.00	\$ 50.00 ✓
6)	1 set	Rear bumper clips REC	Necessary	\$ 40.00	\$ 30 40.00 ✓
7)	1	Rear tailgate Repair	Dented	\$ 1,062.40	\$ 1,062.40 X RD
8)	1	Rear tailgate lock SVC	Deformed	\$ 359.50	\$ 359.50 X
9)	1	Rear tailgate weatherstrip DEF	Torn	\$ 399.40	\$ 399.40 ✓
10)	1	Rear tailgate inner trim board nn	Deformed	\$ 580.10	\$ 580.10 X
11)	1 set	Rear tailgate inner trim clips nn	Necessary	\$ 60.00	\$ 60.00 X
12)	1	Rear tailgate hinges nn	Bent	\$ 137.80	\$ 137.80 X
13)	1	Rear end panel Repair	Dented	\$ 686.10	\$ 686.10 X RD
14)	1	Rear end panel top garnish nn	Deformed	\$ 453.10	\$ 453.10 X
15)	1	Rear spare tyre top board nn	Deformed	\$ 404.30	\$ 404.30 X
16)	1	Rear spare tyre compartment nn	Dented	\$ 706.10	\$ 706.10 X
17)	1	Rear exhaust silencer BUC	Dented	\$ 971.40	\$ 971.40 ✓
18)	1	Rear exhaust silencer mounting nn	Necessary	\$ 105.30	\$ 105.30 X

Less 10%

259.28

\$	7,335.00	\$	7,335.00
-	\$ 733.50	-	\$ 733.50
\$	6,601.50	\$	6,601.50

19)	1	Rear number plate nn	Necessary	\$ 60.00	SN \$ 60.00 X
20)	1 set	Reverse sensor Shorted	Malfunction	\$ 300.00	SN \$ 300.00 200

Total (Parts): \$ 6,961.50 \$ 6,961.50



HM MOTOR APPRAISAL

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Vehicle No.: SKH 1696 M

Report No.: HM/0328/18TP

Balance brought forward	\$	6,961.50	\$	6,961.50
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LABOUR CHARGES

21) To remove, cut out damage portion, jack out, straighten, panel beating, welding, align and renew replaced parts.	\$	2,500.00	\$	2,000.00 600
22) To check wirings and lightings.	\$	80.00	\$	50.00 30
23) To remove, replace rear tailgate fittings to facilitate repair.	\$	350.00	\$	300.00 X
24) To remove, replace rear windscreen glass.	\$	200.00	\$	150.00 X
25) To remove, replace reverse sensor.	\$	200.00	\$	150.00 30
26) To remove, replace rear exhaust silencer.	\$	250.00	\$	200.00 80
27) To remove, replace rear upholstery, garnish and attachments.	\$	300.00	\$	250.00 40
28) To puffy and respray painting on affected areas.	\$	2,000.00	\$	1,500.00 600
Total (Labour) :	\$	5,880.00	\$	4,600.00

Total :	<u>\$</u>	<u>12,841.50</u>	<u>\$</u>	<u>11,561.50</u>
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L/S \$2700/-

4 days.



Your Ref: 17/18/18/VP00/253637

Date: 30th May 2019

Our Ref: CS1/LPC19008265/Jqd3s2

M/s Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO: SKH 1696M
INSURED VEHICLE: WSX 1154 ACCIDENT DATE: 17/01/2019**

We thank you for your instruction on 08/05/2019.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SKH 1696M from M/s HM Motor Appraisal.
- b) Polis Diraja Malaysia Statement of Vehicle SKH 1696M.
- c) Colour damaged vehicle photographs of SKH 1696M.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: SKH 1696M
Make & Model	: Toyota Harrier 2.4 A
Year of Registration	: 20106
Chassis Number	: ACU300059404
Engine Capacity	: 2362 cc

2. We recommend that the repairs of the entire damage require about 4 (Four) working days to complete.
3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKH 1696M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	824.10	824.10
2	REAR BUMPER SIDE RETAINER	O/S NECESSARY	110.30	55.15
2	REAR BUMPER BRACKET	NOT NECESSARY	145.10	-
2	REAR BUMPER REFLECTOR	O/S CRACKED	240.00	120.00
1	REAR BUMPER SPONGE	CRACKED	50.00	50.00
1	SET REAR BUMPER CLIPS	NECESSARY	40.00	30.00
1	REAR TAILGATE	TO REPAIR SEE LABOUR	1,062.40	-
1	REAR TAILGATE LOCK	SERVICEABLE	359.50	-
1	REAR TAILGATE WEATHERSTRIP	DEFORMED	399.40	399.40
1	REAR TAILGATE INNER TRIM BOARD	NOT NECESSARY	580.10	-
1	SET REAR TAILGATE INNER TRIM CLIPS	NOT NECESSARY	60.00	-
1	REAR TAILGATE HINGES	NOT NECESSARY	137.80	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	686.10	-
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	453.10	-
1	REAR SPARE TYRE BOARD	NOT NECESSARY	404.30	-
1	REAR SPARE TYRE COMPARTMENT	NOT NECESSARY	706.10	-
1	REAR EXHAUST SILENCER	BUCKLED	971.40	971.40
1	REAR EXHAUST SILENCER MOUNTING	NOT NECESSARY	105.30	-
	LESS 10% DISCOUNT		-733.50	-
	LESS 25% DISCOUNT		-	-612.52
			6,601.50	1,837.53
<u>SPECIAL NETT ITEMS</u>				
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	60.00	-
1	SET REVERSE SENSOR (SN)	SHORTED	300.00	200.00
			360.00	200.00
<u>LABOUR</u>				
	TO REMOVE, CUT OUT DAMAGE PORTION, JACK OUT, STRAIGHTEN, PANEL BEATING, WELDING, ALIGN AND RENEW REPLACED PARTS. INCLUSIVE OF THE REPAIR OF REAR TAILGATE AND REAR END PANEL.		2,500.00	600.00
	TO CHECK WIRINGS AND LIGHTINGS.		80.00	30.00
	TO REMOVE, REPLACE REAR TAILGATE FITTINGS TO FACILITATE REPAIR.	NOT NECESSARY	350.00	-

Report Ref No. CS1/LPC19008265/Jqd3s2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE, REPLACE REAR WINDSCREEN GLASS.	NOT NECESSARY	200.00	-
	TO REMOVE, REPLACE REVERSE SENSOR.		200.00	30.00
	TO REMOVE, REPLACE REAR EXHAUST SILENCER.		250.00	80.00
	TO REMOVE, REPLACE REAR UPHOLSTERY, GARNISH AND ATTACHMENTS.		300.00	40.00
	TO PUTTY AND RESPRAY PAINTING AFFECTED AREAS.		2,000.00	600.00
			5,880.00	1,380.00
GRAND TOTAL			12,841.50	3,417.53
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,700.00

Report Ref No. CS1/LPC19008265/Jqd3s2

MARKET VALUE: \$35,000.00 (EST)

LTA VALUE: \$21,615.00 (EST)

NETT VALUE: \$13,385.00

ONG HWEE JIE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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