

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 27 November 2019 5:22 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Ben Tang; Alfred Toh; Chee So Chow
Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING SMG 4519D (OI) AND SKT 523Y (TP) ON 30/04/2019 - SNM19D201970C02/9(bt)

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please proceed to offer as follow:

| | |
|--|-------------------|
| Cost of repairs | \$3,921.55 |
| Loss of Use (999cc x \$50.00 x 3 days) | \$ 150.00 |
| LTA Search fee | \$ 2.00 |
| Total | \$4,073.55 |
| | ===== |

We await your payment advice to enable our Ben to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 27 November, 2019 5:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] ACCIDENT INVOLVING SMG 4519D (OI) AND SKT 523Y (TP) ON 30/04/2019

Your ref : SNM19D201970C02/9

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SMG 4519D (OI) AND SKT 523Y (TP) ON 30/04/2019

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIUM AUTOMOBILES PTE LTD**" at **\$4,103.55 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-------------------------------|----------------|--------------------------|
| 1. Cost of Repairs (with GST) | \$ 6,587.99 | \$ 3,921.55 |
| 2. Loss of Use (3days x \$60) | \$ 180.00 | \$ 180.00 (3Days x \$60) |
| 3. LTA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | | \$ 4,103.55 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Premium Automobiles

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept
Yr Ref: SNM19D201945 / SMG 4519 D

Norah Khai
6768 9925
6841 1183
Nora.khal@premiumauto.com.sg
Body & Paint Dept
PA/TP/0572/2019/KK

5 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKT 523 Y, Audi A3 SEDAN 1.0 TFSI.

With reference to the above mentioned vehicle, no. **SKT 523 Y**, claimant, **Mr. Chua Kian Tong, Peter**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014196 – S\$ 3,921.55.
2. A copy of Discharge voucher duly signed by client
3. A copy of Letter of Authorisation duly signed by client
4. Loss of Use – S\$ 180.00 (S\$60.00 x 3 working days)
5. A copy of GIA search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9828.

Regards

This is a computer generated document. No signature is required.

Norah Khai
Claims Dept

Encls

China – SKT 523 Y



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19008238/Apb3

17 MAY 2019

CHENG HEE YWAI
BLK 302A ANCHORVALE LINK
#03-68
SINGAPORE 541302

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 4519D AND SKT 523Y ALONG/AT HOLLAND ROAD ON 30/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKT 523Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Your Ref: SNM19D201945

Authorization letter

PA/TP/0572/2019/KK

20 June 2019

Mr. Chua Kian Tong, Peter
28B Jalan Lempeng
#21-19
Singapore 128809

China Taiping Insurance (SG) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SKT 523 Y / SMG 4519 D
ON HOLLAND RD/NORTH BUONA VISTA RD JUNCTION ON 30 APRIL
2019**

I am the owner of SKT 523 Y.

I confirmed that I will be claiming for Loss of Usages and hereby authorized your esteemed company to settle the repair bill and Loss of Usages and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Chua Kian Tiong, Peter

Copy to Norah Khai, Premium Automobiles Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3029321900

Claim No : SNM19D201970C02/9

Claimant : CHUA KIAN TIONG, PETER

Amount : S\$4,073.55

DOLLARS FOUR THOUSAND SEVENTY THREE AND CENTS FIFTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKT 523Y

Insured Vehicle No. : SMG 4519D

Date of Loss : 30/04/2019

Place of Accident : HOLLAND RD/NORTH BUONA VISTA RD JUNCTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHENG HEE YWAI

Driver Name : CHENG HEE YWAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 3,921.55 |
| (3) Loss of Use/Rental/Earning | S\$ | 150.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/Towing Fee/Disbursement | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | S\$ | 4,073.55 |

Claimant Name : CHUA KIAN TIONG, PETER

NRIC No : S8003817H

Signature : 

Date : 15/12/19

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 17:02

Company Reg. No. 199902271W
GST Reg. No. 199902271W

| | | |
|---|---|--|
| CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 ATTN: RICHARD/KAREN | Invoice: 85014196 Date : 03/09/2019 Order : SKT0523Y Term : 30 | Account: C0004 (T) CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 |
|---|---|--|

Regn No: SKT0523Y (V 38103) Regn Date: 16/06/2018 Mileage: 22059 WIP No.: 52015

Model: A3 SEDAN 1.0 TFSI BVMANG Chassis: WAUZZZ8V0J1057518 Engine: CHZ 907563 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

| | | Details | Qty | Unit Price | Amount |
|---|-----------------|--|--------|------------|----------|
| S | BODYWORK | M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION | 280.00 | 1.00 | 280.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | 700.00 | 1.00 | 700.00 |
| S | BODYWORK | M: TO RESPRAY REAR BUMPER | 700.00 | 1.00 | 700.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X | ABV5807067G GRU | COVER(LAST) | 1.00 | 1793.00 | 1,793.00 |

Parts 1,793.00
Labour 0.00
Sublet 1,872.00
Menus 0.00
Lubricant 0.00



419

Sub-Total 3,665.00

7% GST 256.55

Grand Total 3,921.55

Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-068421

Date of Request: 02/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/05/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SMG4519D
Accident Date 30/04/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| SMG4519D | China Taiping Insurance (Singapore) Pte. Ltd. | 22/04/2019-15/05/2020 | 6389 6111 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-068421
Date of Request: 02/05/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/05/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SMG4519D
Accident Date 30/04/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque