

ASS. REC. BY:

REF: CS/MSG 19008235 / RLV d382

Special Instruction:

Surveyor: RUSUASSIGNMENT (Office)From (Person): KWOK WOO CHOOof MSIGDate/Time: 9.5.19 16:34pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLW 76587

Insured:

at Workshop m/s Volkswagen CentreTel: 63057176of 247 Alexandra RoadPolicy No: 29074233Claim No: 592104

Sum Insured:

Excess: 5500.00

Make of Veh:

D.O.A. 27/04/2019

(Client's Record)

10.5.19 12:30pm

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.5.19 5:20pmPerson Contacted: charmaineVehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLW 7658 T-X</u>
<u>10/5/19</u>	<u>Revert via merimen</u>
<u>13/5/19</u>	<u>Recd approved \$592.27 from Chen How by merimen</u>
<u>13/5/19</u>	<u>Informed Pearllyn c/A ex \$500 by email</u>
<u>3/6/19</u>	<u>Final fig \$3589.91 Confirmed by email (Recd 3829, 5:20)</u>

Signature: *[Signature]*

REF: MS19

55596

ASSIGNMENT

From: Date: 10/5/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLW 7658T
at Workshop n/a: Volkswagen Centre
of 247 Alexandra Road

Insured

Policy No.

Claims No.

Sum Insured Excess: \$ 500.00

(Client's Record)

Make of Veh: 12:30p.m Owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 79K

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / (REV) REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLW 7658T Yr Regn: 2018 / FEB

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen GOLF TS1 TL c.c 999

Colour: BLUE A/C Insured / Std / NI / NA

Sp. Reading: 32006 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVW222ANZJW 155041

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R 16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 27/4/19 D.O.I: 10/05/19

Survey held at: Volkswagen

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

FAS O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 3 JUN 2019

Date/Time, File Pass to?

☐ : Proli. Report

Days Of Repair: 4

1)

☐ : Final Report

Resurvey No. of Trip: -

Date/Time, File Return to?

2) 3/6 - typet

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

3 + RS 20

Photos

Others

TOTAL

Report Format: merimen

Lump Sum / I.B.I: (\$ 3589.91

190

10

160

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2019		09 May 2019 16:34 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	SHI XIN, ID: S2665559E, Tel: +6591282878		
Vehicle Reg. No.:	SLW7658T	Date of Loss:	27/04/2019 16:00 - :59 [15 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 592104	Policy/Cover Note No.:	29074233 (Comprehensive) Coverage: 28/02/2019 - 27/02/2020
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/05/2019]		
Driver/Custodian:	ZHANG LINYUN (49 / Female), NRIC: S6978744D, Tel: +6598898375 Email: ZHANGLINYUN@HOTMAIL.COM		
Adj Asg. Remarks:	TO REVERT- CAR AT ALEXANDRA AND OWNER WAITING 10/05/2019 @ 12.30pm.		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5559E
Vehicle Details	
Vehicle No.:	SLW7658T
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF TSI TL
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CHZ644785
Chassis No.:	WVWZZZAUZJW155041
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$18,644.00
Original Registration Date:	28 Feb 2018
First Registration Date:	28 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$18,644.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2028
PARF Rebate Amount:	\$13,983.00
Intended COE Rebate Details	
COE Expiry Date:	27 Feb 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$44,000.00
COE Rebate Amount:	\$32,458.00
Total Rebate Amount:	\$46,441.00

The information contained herein is correct as at 10 May 2019

OK

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 13 May 2019 9:39 AM
To: Cheong, Pearlyn (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore; Wong, Mei (VWG Singapore; Goh, Edmund (VWG Singapore; SUR; Foo, John (VWG Singapore); Ong, Germaine (VWG Singapore)
Subject: SLW 7658T-DOA: 27/4/2019 (MSIG OD)

Dear Pearlyn,

As instructed by our client , please proceed to repair the **insured vehicle SLW 7658T (Excess S\$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLW7658T (592104)**

OD

Apr 27 2019 4:00PM

[SHI XIN]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 13/05/2019 08:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5192.27) - SLW7658T - Claim Handler: Kwok Woon Choo

Approved:5192.27.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Kwok Woon Choo

Date: 10 May 2019

Preliminary Advice

Vehicle No	: SLW7658T	Accident Date	: 27/04/2019
Make	: VOLKSWAGEN GOLF TDI CABRIOLET	Policy No.	: 29074233
Assignment Date	: 09/05/2019	Excess	: S\$500.00
Date of Inspection	: 10/05/2019	Est. Duration of Repair	: 4.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,418.91
Revised Amount	:S\$	5,192.27
Check Items (Estimated)	:S\$	551.64
Total	:S\$	5,743.91

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	79,000.00
COE / PARF Rebate	:S\$	46,441.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,559.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, #21-01, SGX Centre 2, Singapore 068807
 Tel: +65 6827 7888, Fax: +65 6827 7800
 Co. Reg. No. 200412212G, GST Reg. No. Z0-0412212G

VW DRIVEEASY		RENEWAL CERTIFICATE
Policy Number	Period of Insurance	Place of Issue
A 29074233 AVW	28/02/2019 to 27/02/2020	SINGAPORE
Name and Address of Insured		Date of Issue
Shi Xin B4 Corporation Road #16-10 Singapore 649821		07/01/2019
		Account Number
		156346
Premium	GST	Total Due
SGD1,087.33	SGD76.11	SGD1,163.44

RISK NUMBER	1	VW DRIVEEASY
OCCUPATION	Indoor Occupation	
FINANCIAL INTEREST	DBS Bank Ltd as Hire Purchase Owners	
SCOPE OF COVER	Comprehensive	
INTEREST INSURED		
REGISTRATION NO.	SLW7658T	SUM INSURED
MAKE/MODEL	Volkswagen Golf 1.0 TSI TL	INCL. COE/PARF
ENGINE NUMBER	CH2644785	OFF-PEAK CAR
CHASSIS NUMBER	WVWZZZAUEJW155041	NO CLAIM DISCOUNT
YEAR OF MFG	2017	GOOD DRIVER'S
CAPACITY	999 C.C.	DISCOUNT
SEATING CAPACITY	5 (INCL. DRIVER)	NCD PROTECTOR
WINDSCREEN	UNLIMITED	EXCESS
		ANNUAL PREMIUM
ACCESSORIES	Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.	
AUTHORISED DRIVERS	Shi Xin	

Handwritten notes: - 30% (near NO CLAIM DISCOUNT), 70% (near ANNUAL PREMIUM), 50.00% (near NO CLAIM DISCOUNT), 50.00% (near ANNUAL PREMIUM), 70% (near ANNUAL PREMIUM).

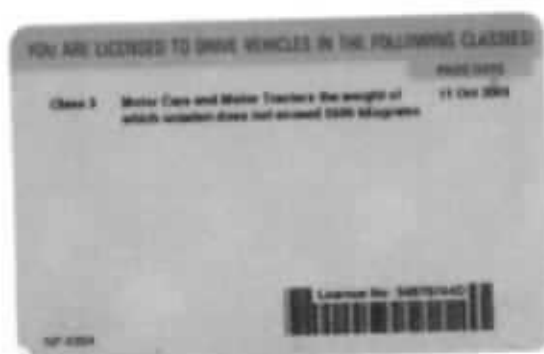
Driving License



98898375

zhanglinyun@hotmail.com

Identification Card



Accident Photo



MSIB (Wimmer)
OD
OUT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/04/2019 13:13
Date Of Accident	27/04/2019 16:55
Exact Location Of Accident	ALONG PIE TOWARDS TUAS(BFR CLEMENTI AVE 6)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW7658T
Insured/Policyholder	
Name Of Registered Owner	SHI XIN
NRIC No	S2665559E
Email Address	ZHANGLINYUN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98898375
Alternative Phone No	OFFICE-98898375
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	GOLF TRENDLINE 1.0 L TSI 81KW DSG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29074233 AVW
Cover Note Number	

Driver

Name of Driver	ZHANG LINYUN
NRIC No	S6978744D
Date Of Birth	30/10/1969
Occupation	INDOOR
Date Of Driving Pass	11/10/2003
Driving Experience	15 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98898375
Fax Number	(LOCAL) +65-98898375
Contact Number	
Email Address	ZHANGLINYUN@HOTMAIL.COM

Address	84 CORPORATION ROAD #16-10
Postcode	649821
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJY5896Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

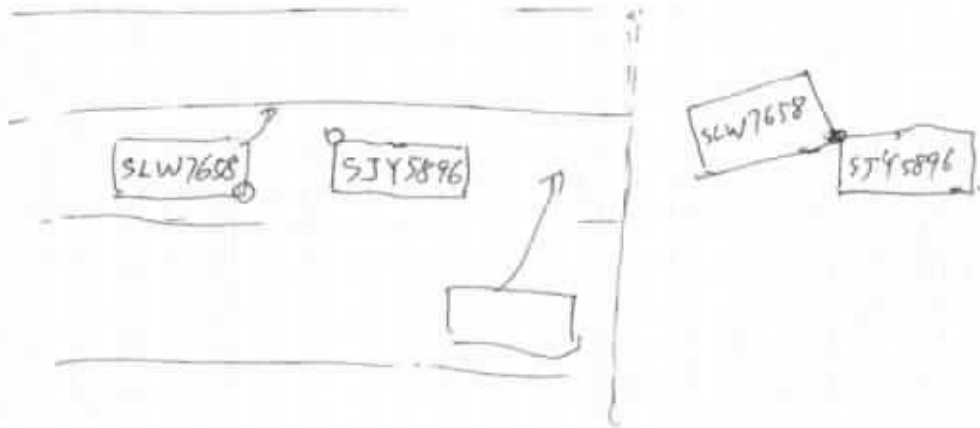
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 27 April 2019 at 4:57pm, I was driving along
 PIE towards Tuas (before Clementi Ave. 6) ~~near~~. when I was
 trying to change to left lane. The car in front
 (SJY5896)
 suddenly braked due to a vehicle on the right
 lane cut in. There was not enough distance to
 stop and my car hit SJY5896

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 – 17:00
UEN: S463500200 / GST Reg. No.: M400017795

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: M65 (a) 5619 Vehicle Registration No: SLW 7638 7
Name (as shown in NRIC): Zhang Linyun NRIC/FIN/Passport No: S 6478744P
[*Vehicle Driver / Vehicle Owner] [*] Please delete as appropriate
Address: 84 Corporation Road #16-10 Singapore 649821
Contact (Tel): _____ Mobile No.: _____
Email Address: zhanglun@outlook.com
Date of Accident: 27/04/19 Time of Accident: 16:55
Place of Accident: Along Die Towers - trees (off Clementi Ave 6)
Insurance Company: MS.L

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

→ From "Report only" revert to own damage claim

Policyholder / Driver's Signature
Date: 3/5/19

Reporting Centre Person's Signature
Name: _____
NRIC/FIN No.: 81030001
Date: _____



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Sub: 10/05, 1230, 247, ✓

Mr
SHI
XIN
84 CORPORATION ROAD
#16-10
Singapore 649821

Page 1/1
Document no.
Document date 06-05-2019
Customer no 5211040103
Customer GST-ID
Dealer 39999
Job order number 2019000503/ 1
Job order date 06-05-2019
Service Advisor PEI FANG CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLW7658T	BQ12AZ	28-02-2018	WWWZZZAUZJW155041	Golf Trendline 1.0 TSI 81kW DSG	211

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5NA807217J GRU	Cover For Bumper Primed <i>DE ✓</i>	1	pcs	1,076.60	#1	1,076.60	1,151.96
5NA805903A 9B9	Spoiler Satin Black <i>? x suc</i>	1	pcs	216.81	#1	216.81	231.99
5NA807532 YE4	Underrun Bar Granite Grey <i>? x suc</i>	1	pcs	315.65	#1	315.65	337.75
5NA807050A	Guide Piece <i>? x suc</i> (RHS)	1	pcs	19.18	#1	19.18	20.52
5NC941114D	Led Headlight <i>CH ✓</i> (RHS)	1	pcs	1,805.67	#1	1,805.67	1,932.07
	LABOUR	3	pcs	475.00	#1	1,425.00	1,524.75
	Spray Painting	4	pcs	500.00	#1	2,000.00	2,140.00
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00

Quotation valid till 13-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		7,418.91	7%	519.32	7,418.91	7,938.23
Total		7,418.91		519.32	7,418.91	7,938.23

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resur
Hp 90010068
4 days
10/05/19 @1350
EXCESS: 500
REVERT
Resurvey before paint

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200965052



Tax invoice

Preview

Page 1/2

Document no.
Document date 31-05-2019
Customer no. 5211040103
Customer GST-ID
Dealer 39999
Job order number 2019000584/ 1
Job order date 13-05-2019
Service Advisor PEI FANG CHEONG

Mr
SHI
XIN
84 CORPORATION ROAD
#16-10
Singapore 649821

License plate	Model code	First registration	VIN	Model	Mileage
SLW7658T	8Q12AZ	28-02-2018	WWZZZAUZJW155041	Golf Trendline 1.0 TSI 81kW DSG	32,872

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G0807217FNGRU	Cover For Bumper Primed XR-230519	1	pcs.	1,083.64	28.00% #1	780.22	834.84
5G2941006D	Twin Halogen Headlamps CD-240519	1	pcs.	894.01	28.00% #1	499.69	534.67
	LABOUR	2	pcs.	475.00	#1	950.00	1,016.50
	Spray Painting	2	pcs.	500.00	#1	1,000.00	1,070.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Insurance Excess	-1	pcs.	500.00	#1	-500.00	-535.00
	MSIG WINNER OD CLAIMS EXCESS : \$500 SURVEYED BY LKK RASUL						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		3,089.91	497.74	7%	216.29	497.74	3,089.91	3,306.20
Total		3,089.91	497.74		216.29	497.74	3,089.91	3,306.20

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2529214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Mr.
SHI
XIN
84 CORPORATION ROAD
#15-10
Singapore 649621

Page	2/2
Document no.	
Document date	31-05-2019
Customer no.	5211040103
Customer GST-ID	
Dealer	38999
Job order number	2019000584/ 1
Job order date	13-05-2019
Service Advisor	PEI FANG CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLW7658T	BQ12AZ	28-02-2018	WVWZZZAUZJW155041	Golf Trendline 1.0 TSI 81kW DSG	32,872

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 3 June 2019 10:42 AM
To: Cheong Pearlyn (VGS - SG/Singapore); Rasul (LKKAUTO); Admin A; SUR
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: RE: SLW7658T - FINALISE

Dear Pearlyn,

Confirmed COR \$3589.91 before Excess \$500 and GST @ 4 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Friday, 31 May 2019 5:14 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: SLW7658T - FINALISE

Dear Rasul,

Please confirmed

COR \$3306.20 after GST & Excess \$500

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2019		09 May 2019 16:34 Edit Adj Rpt	S\$3,589.91 Edit Estimates	S\$3,589.91 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SHI XIN, ID: S2665559E, Tel: +6591282878								
Vehicle Reg. No.:	SLW7658T	Date of Loss:	27/04/2019 16:00 - :59 [13 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 592104	Policy/Cover Note No.:	29074233 (Comprehensive) Coverage: 28/02/2019 - 27/02/2020						
		Excess:	S\$500.00						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/06/2019]								
Driver/Custodian:	ZHANG LINYUN (49 / Female), NRIC: S6978744D, Tel: +6598898375 Email: ZHANGLINYUN@HOTMAIL.COM								
Adj Asg. Remarks:	TO REVERT- CAR AT ALEXANDRA AND OWNER WAITING 10/05/2019 @ 12.30pm.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
MSIG_SG (13/05/2019): Alert - Adj Mandate Approved (S\$5192.27) - SLW7658T - Claim Handler: Kwok Woon C...									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW7658T (592104)
OD
Apr 27 2019 4:00PM
[SHI XIN]
Volkswagen Centre Singapore

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		☒	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	03/05/19 11:31	Acknowledgement Letter to OI						Load HTM		
Assessment Reports							1 per page		☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)						Thumbnail	Print	
1	29/04/19 13:23	Accident Statement						Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	10/05/19 16:31	Adjuster Immediate Advice						Load HTM		
Photos/Images							3 per page		☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)						Thumbnail	Print	
1	29/04/19 13:20	Driving License [Linked Accident Report Documents]						Load JPG	☒	
2	29/04/19 13:20	Identification Card [Linked Accident Report Documents]						Load JPG	☒	
3	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
4	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
5	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
6	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
7	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
8	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
9	29/04/19 13:20	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	03/06/19 10:32	General View						Load JPG	☒	
2	03/06/19 10:32	General View						Load JPG	☒	
3	03/06/19 10:32	General View						Load JPG	☒	
4	03/06/19 10:32	General View						Load JPG	☒	
5	03/06/19 10:32	General View						Load JPG	☒	
6	03/06/19 10:32	General View						Load JPG	☒	
7	03/06/19 10:32	General View						Load JPG	☒	
8	03/06/19 10:32	General View						Load JPG	☒	
9	03/06/19 10:32	General View						Load JPG	☒	
10	03/06/19 10:32	General View						Load JPG	☒	
11	03/06/19 10:32	General View						Load JPG	☒	
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13	03/06/19 10:32	General View						Load JPG	☒	
14	03/06/19 10:32	General View						Load JPG	☒	
15	03/06/19 10:32	General View						Load JPG	☒	
16	03/06/19 10:32	General View						Load JPG	☒	
17	03/06/19 10:32	General View						Load JPG	☒	

Letters/Correspondences			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
18	03/06/19 10:32	General View	 Load JPG	☒
19	03/06/19 10:32	General View	 Load JPG	☒
20	03/06/19 10:32	General View	 Load JPG	☒
21	03/06/19 10:32	General View	 Load JPG	☒
22	03/06/19 10:32	General View	 Load JPG	☒
23	03/06/19 10:32	General View	 Load JPG	☒
24	03/06/19 10:32	General View	 Load JPG	☒
25	03/06/19 10:32	General View	 Load JPG	☒
26	03/06/19 10:32	General View	 Load JPG	☒
27	03/06/19 10:32	General View	 Load JPG	☒
28	03/06/19 10:32	General View	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/05/19 13:34	E MAIL FR WORKSHOP	 Load PDF	
2	08/05/19 13:39	OD ESTIMATE	 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	29/04/19 13:19	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/19 10:47	Workshop Invoice	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	29/04/19 13:23	Accident Statement	 Load HTM	
2	03/05/19 16:53	Addendum Sheet	 Load TIF	
3	03/05/19 16:56	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	29/04/19 13:20	Driving License	 Load JPG	☒
2	29/04/19 13:20	Identification Card	 Load JPG	☒
3	29/04/19 13:20	Accident Photo	 Load JPG	☒
4	29/04/19 13:20	Accident Photo	 Load JPG	☒
5	29/04/19 13:20	Accident Photo	 Load JPG	☒
6	29/04/19 13:20	Accident Photo	 Load JPG	☒
7	29/04/19 13:20	Accident Photo	 Load JPG	☒
8	29/04/19 13:20	Accident Photo	 Load JPG	☒
9	29/04/19 13:20	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	29/04/19 13:19	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19008235/R1VD3E2

Date: 06/06/2019

REFERENCE

Insured/Claimant:	SHI XIN	Policy No:	29074233	
Date of Loss:	27/04/2019	Nature of Claim:	OD	Claim No: 592104

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLW7658T		
Make & Model:	VOLKSWAGEN GOLF TDI CABRIOLET, 2.0 (A)	Engine No:	CHZ644785
Reg. Date:	28/02/2018 (Man. Year: 2017)	Chassis No:	WWWZZZAUZJW155041
Colour:	Blue	Odometer:	32006 km
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$79,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,433.91	1,279.91	2,154.00	62.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,985.00	2,310.00	1,675.00	42.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,418.91	3,589.91	3,829.00	51.61
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	6,918.91	3,089.91	3,829.00	55.34
+ GST 7.00/7.00% (S\$)	484.32	216.29	268.03	55.34
Nett Amount (S\$)	7,403.23	3,306.20	4,097.03	55.34

INSPECTION

Date of Assignment: 09/05/2019

Date Inspected: 10/05/2019 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)
Parts:	M1-COUPE	VOLKSWAGEN GOLF TDI CABRIOLET 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLW7658T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,076.60 FS	*780.22 FS
2	1		*SPOILER SATIN BLACK	Serviceable	216.81 FS	*- FS
3	1		*UNDERRUN BAR GRANITE GREY	Serviceable	315.65 FS	*- FS
4	1		*GUIDE PIECE (RHS)	Serviceable	19.18 FS	*- FS
5	1		*LED HEADLIGHT (RHS)	Cracked	1,805.67 FS	*499.69 FS
					Total Parts (S\$)	3,433.91 1,279.91

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	1,425.00	950.00
2	SPRAY PAINTING	New	2,000.00	1,000.00
3	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
4	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	200.00	0.00
Gross Labour Cost (S\$)			3,985.00	2,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >