

INSURANCE

INS. CASE OWNER:

*Wiley*  
*UMP*

CC 4 / FWD18005153

*Asst*  
*a*  
*1-239*

LICK:  
IDAC:

Supervisor:

DOI:

*7/18/19*

Date / Time:

*2/02/19*

Registered in Merimen:

*20-3-18*

Pro-assign / CCU / FTE



Insured Vehicle No.:

*BW 1454C*

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

*28/02/18*

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

*PRG 58046*



INSRS:

WSP: *No Buy*

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

*PRG 48046 - 10/01/19 12:00:00/14 2019 28/02/18*  
*PRG 1454C - 02/01/19 12:00:00/14 2019 28/02/18*  
*PRG 1454C - 02/01/19 12:00:00/14 2019 28/02/18*

*09-01-19*

*to claim claim*

*4*

*20-05-19*

*Return exp Library Come*

*14/10/19 - File - type mandate*

*13/12/19 - PV sent*

*16/14/19 - File - MK to close*

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

*13/12/19*

Confirm with *Chirs*

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

*94*

Email

Call

Repair Cost:

SS *1300.00*

Cost of Rental (LOR):

SS

( days)

Cost of Use (LOU):

SS

*180.00 (\$ 60 x 3*

days)

Cost of Income (LOI):

SS

( \$ x days)

LOI only

☐ LOU only

☒ LOR + LOU

☐ LOR + LOI

☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Repair Cost

SS

1) Claim status: *60* Mandate/Reject/Private Settle

2) Report Format:

3) Survey fee:

*1400.00 (\$ 1400.00)*

Final:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Page 1:

SS

Name 1:

*Hu Beng Trading*

Page 2: (Strike if N.A.)

SS

Name 2:

Page 3: (Strike if N.A.)

SS

Name 3:

*COPY SENT*  
*16/12/19*

Adrian

## ASSIGNMENT

28 Feb  
107.

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

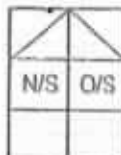
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SGR9804K Yr Regn: \_\_\_\_\_Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Rio c.c. 1399Colour: Brown A/C: Insured / Std / NI / NASp. Reading: 218269 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SR / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

195/55R15R: 195/55R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nexen

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 07/05/19Survey held at: Ho Bery

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FWD.US \$ 1300 (Reel # 19666466)

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, \$

Photos

Others

TOTAL

CC4/FWD 1800SIS3/Apa3

Hsiao Tong

Sheet1

## HO BENG TRADING

Block 3020A Ubi Road 1 # 01-33 Singapore 408714  
 Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526  
 Email : [chris\\_chanhebe@hotmail.com](mailto:chris_chanhebe@hotmail.com)

7<sup>th</sup> May 2019

NG HOCK HAI  
 Blk 3020A Ubi Road 1  
 # 01-33  
 Singapore 408717

T.P.FWD  
 Vivian

Accident date: 28<sup>th</sup> Feb 2018  
 Estimated repair cost for vehicle no: SGR9804K KIA RIO

S/n	Qty	Items	U/price	Amount
1	1	Front L/H Fender <i>Regis</i>		\$642.80
2	1	Front L/H Fender Cowling <i>3 All</i>		\$75.00
3	1	Front L/H Fender Cowling Clips <i>1 new</i>		\$52.00
4	1	Front L/H Head Lamp <i>cracked</i>		\$555.00
5	2	Front head lamp lower bracket <i>new</i>	\$43.90	\$87.80
6	1	Front bumper <i>deland</i>		\$520.00
7	2	Front bumper side bracket <i>1 new</i>	\$28.00	\$56.00
8	8	Front bumper clips <i>new</i>	\$5.00	\$40.00
			Subtotal :-	\$2,028.60

1133  
 1019.70

Labour charges

\$80.00

Tuff kote

\$60.00

To Check Wiring System

\$0.00

Towing charges

\$500.00

Panel beating

\$600.00

Spray painting

Subtotal :- \$1,240.00

Total:- \$3,268.60

total: 1649.70

L/S: 1-3K

03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be recommended and is subject to final approval from Insurance Company

Page 459

Acknowledged by Repairer

Signature:

Date:

## Enquire Vehicle Transfer Fee

### Vehicle Details

Vehicle No.  
**SGR9804K**

Make / Model  
**KIA / RIO 1.4M**

Vehicle Type :  
**P10 - Passenger Motor Car**

Vehicle Attachment 1 :  
**No Attachment**

Vehicle Scheme :  
**Normal**

Chassis No. :  
**KNADE221276215056**

Propellant :  
**Petrol**

Engine No. :  
**G4EE6H078918**

Motor No. :  
**-**

Engine Capacity :  
**1399 cc**

Power Rating :  
**-**

Maximum Power Output :  
**69.9 kW (93 bhp)**

Maximum Laden Weight :

**1580 kg**

Unladen Weight :

**1154 kg**

Year Of Manufacture :

**2006**

Original Registration Date :

**28 Feb 2007**

Lifespan Expiry Date :

-

COE Category :

**E - Open Category**

PQP Paid :

**\$25,197.00**

COE Expiry Date :

**27 Feb 2022**

Road Tax Expiry Date :

**27 Feb 2020**

PARF Eligibility Expiry Date :

-

Inspection Due Date :

**27 Feb 2020**

Intended Transfer Date :

**12 Oct 2019**

CO2 Emission :

-

CEV/VES Rebate Utilised Amount :

-

CO Emission :

-

HC Emission :

-

NOx Emission :

-

PM Emission :

## Fees To Be Paid For Transfer

Transfer Fees

\$25.00

## Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

Print

OK →

Save as PDF

Copy as Text

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 369B

### Vehicle Details

Vehicle No.: SGR9804K  
Vehicle to be Exported: No  
Intended Deregistration Date: 12 Oct 2019  
Vehicle Make: KIA  
Vehicle Model: RIO 1.4M  
Primary Colour: Orange  
Manufacturing Year: 2006  
Engine No.: G4EE6H078918  
Chassis No.: KNADE221276215056  
Maximum Power Output: 69.9 kW (93 bhp)  
Open Market Value: \$10,186.00  
Original Registration Date: 28 Feb 2007  
First Registration Date: 28 Feb 2007  
Transfer Count: 0  
Actual ARF Paid: \$11,205.00

### Intended PARF Rebate Details

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 27 Feb 2022  
COE Category: E - Open Category  
COE Period(Years): 5  
PQP Paid: \$25,197.00  
COE Rebate Amount: \$11,983.00  
**Total Rebate Amount: \$11,983.00**

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 12 Oct 2019

OK

## Nivitha (LKK Auto)

---

**From:** motorclaims.sg@fwd.com  
**Sent:** Monday, 19 March 2018 6:40 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report  
**Attachments:** file-12.jpeg; file1-1.jpeg; file2-1.jpeg

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



10:44am @ 20/03/18  
vehicle not in  
person @ Chris

	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>		<b>2.02%</b> p.a. fwd.com.sg <b>SAVE NOW</b>
--	--	--	--

---

**From:** chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

**Sent:** Monday, 19 March, 2018 6:38 PM

**To:** Motor Claims SG - SG Common

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks



Regards,  
Chris Chan Pick Yuen

---

From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
Sent: Monday, March 19, 2018 6:28 PM  
To: [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)  
Cc: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

**WITHOUT PREJUDICE**

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards  
Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E [clara.li@fwd.com](mailto:clara.li@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



	<p><b>Endowment Plan</b>          Get the biggest guaranteed return for a 3          year plan available online.  <b>Limited time offer!</b></p>		<p><b>2.02%</b>          p.a.          fwd.com.sg  <b>SAVE NOW</b></p>
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From: chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
 Sent: Monday, March 19, 2018 5:18 PM  
 To: [MOTORCLAIMS.SG@FWD.COM](mailto:MOTORCLAIMS.SG@FWD.COM)  
 Subject: Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .  
 please confirm liability 100% in our favour & your insured agree to direct settle with us .  
 Please let us have your 10 name list of surveyor . Thanks

Regards,  
 Chris Chan Pick Yuen  
 HO BENG TRDING  
 Block 3020A UBI ROAD 1  
 # 01-33  
 Singapore  
 HP: 92712214

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**Asher Sng (LKKAUTO)**

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Friday, 19 October 2018 10:33 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher ,

Cancel claim , Our clients car no repair yet . Please inform Mr Adrian cancel his survey estimate . Thanks

Get Outlook for iOS

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, October 19, 2018 8:58:18 AM  
**To:** chan pick yuen  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

81k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Friday, 19 October 2018 12:40 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Did your insured file report already ?  
Please check & revert to us asap . Thanks

Regards,  
Chris Chan Pick Yuen

---

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
Sent: Tuesday, May 8, 2018 12:11 PM  
To: chan pick yuen  
Cc: Vic (LKKAuto); Admin A  
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,  
Asher Sng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108  
88k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
Sent: Tuesday, 8 May 2018 11:29 AM  
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
Cc: Vic (LKKAuto) <[yicalpeh@lkkauto.com](mailto:yicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Sir ,

Did your insured report ? Pls confirm liability

Get [Outlook for iOS](#)

---

From: chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
Sent: Tuesday, April 3, 2018 12:02:25 PM  
To: Asher Sng (LKKAuto)  
Cc: Vic (LKKAuto); Admin A  
Subject: Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

Your insured report aird ?

Get [Outlook for iOS](#)

---

From: Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
Sent: Wednesday, March 21, 2018 8:54:59 AM  
To: chan pick yuen  
Cc: Vic (LKKAuto); Admin A  
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
Sent: Wednesday, 21 March 2018 8:51 AM  
To: Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
Subject: Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Please confirm your liability & let us have your insured report asap .

Once confirm liability then arrange PRS . Thanks

Regards,  
Chris Chan Pick Yuen  
HO BENG TRADING  
HP: 92712214

---

From: Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
Sent: Tuesday, March 20, 2018 10:29 AM  
To: chan pick yuen; Asher Sng (LKKAuto); assignments  
Cc: Admin-D (LKKAuto); Admin A  
Subject: FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Chris,  
We refer to the above matter.  
Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.  
Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
Sent: Monday, 19 March, 2018 6:38 PM  
To: Motor Claims SG - SG Common  
Subject: Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks

Regards,  
Chris Chan Pick Yuen

---

From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
Sent: Monday, March 19, 2018 6:28 PM  
To: [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)  
Cc: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

**WITHOUT PREJUDICE**

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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-------------------------	---	---	--

From: chan pick yuen <chris\_chanbebe@hotmail.com>  
Sent: Monday, March 19, 2018 5:18 PM  
To: [MOTORCLAIMS.SG@FWD.COM](mailto:MOTORCLAIMS.SG@FWD.COM)  
Subject: Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .

please confirm liability 100% in our favour & your insured agree to direct settle with us .

Please let us have your 10 name list of surveyor . Thanks

Regards,  
Chris Chan Pick Yuen  
HO BENG TRDING  
Block 3020A UBI ROAD 1  
# 01-33  
Singapore  
HP: 92712214

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 21 May 2019 10:23 AM  
**To:** chan pick yuen  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Wednesday, 24 April 2019 10:52 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

As spoken , I will arrange survey our client car & call Mr Adrain survey once car in . Please let us have your confirmation liability & agree direct settlement. Thanks

Get [Outlook for iOS](#)

## Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	20 Mar 2018 10:25	<b>Cim Veh Model Changed</b>	(200391) KIA RIO 1.4 4dr (M).	[A] Hiew May Fung
2	20 Mar 2018 10:25	<b>Cim Created</b>	Reg No: SGR9804K. Acct Date: 2018/02/28. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: H o Beng Trading (HQ)	[A] Hiew May Fung
3	20 Mar 2018 10:25	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.	[A] Hiew May Fung
4	20 Mar 2018 10:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/29	[A] Hiew May Fung
5	20 Mar 2018 10:25	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Hiew May Fung
6	20 Mar 2018 10:25	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Hiew May Fung
7	20 Mar 2018 10:55	<b>Cim Registration Modified</b>	Pol No:->PNPV2017-00007482.	[I] Belliana
8	25 Mar 2019 09:14	<b>Cim Cancelled</b>	Withdrawn by Claimant	[A] Asher Sng Rong Yi
9	09 Apr 2019 13:46	<b>Cim Cancelled Reopened</b>		[I] Josey Loh
10	09 May 2019 16:42	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
11	09 May 2019 16:42	<b>Label Added</b>	(20005):Direct Settlement .	[A] HOW MEI KWAN
12	12 Oct 2019 14:32	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/03/29	[A] CHEW HSIAO TONG
13	06 Nov 2019 10:27	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	06 Nov 2019 10:27	<b>Cim Dtl Modified</b>	3P3 Reg. Date: -> 2007/02/28.	[A] JOANNE LEE KHANG MIN
15	06 Nov 2019 10:27	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	09 Nov 2019 14:23	<b>Adj Mandate Request</b>	Cur.Req:1480.00:LIABILITY: 100%(BOLA 9d) QUANTUM: (a) COR: \$1,300.00 + (b) LOU: \$180 (3days x \$60) Total: a+b= \$1,480.00 *VEH MODEL: KIA RIO(1399cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc. Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2310971	12 Oct 2019 14:32:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGR9804K	SJW1454C	11.77

## Print Received Message

This mail is associated with :

**\*SGR9804K (1201800003458)**

**[SJW1454C]**

TP

NG HOCK HAI

Feb 28 2018 6:00PM

[Wam Hui Kiang]

Ho Beng Trading

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 02/12/2019 09:13 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1480.00) - SGR9804K - Claim Handler: Josey Loh

Approved:1480.00.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 December 2019 9:08 AM  
**To:** chan pick yuen  
**Cc:** Admin A  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/Apa3  
**Attachments:** DV\_SGR9804K.pdf

Without Prejudice

Hi Chris,

We confirm settlement at \$1,480.00(all-in).

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Thursday, 12 December 2019 9:27 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Hsiao Tong ,

### Final Reminder

Case submitted 2 month . ( refer to below email 21 May 2019 , liability is clear & agree direct settlement )  
Please let us have your offer & reply tomorrow . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Wednesday, November 6, 2019 10:09 PM  
**To:** Hsiao Tong <chewht@lkkauto.com>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Hsiao Tong ,

**2ND REMINDER**

case submitted 1 month no heard from your offer yet ?  
Please check & revert to us asap . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, October 11, 2019 10:48 AM  
**To:** chan pick yuen <chris\_chanbebe@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Hsiao Tong,**

**Kindly assist.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Friday, 11 October 2019 10:36 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

Refer your email 21.05.19 . This case liability is clear .

Enclosed is the invoice & LOA .

As request following :

1. RC \$1300 ( AS AGREED )
  2. Lou \$180 ( \$60 x 3 days )
- @ 100%

Total \$1480/-.

Please let us have your offer soon .

Regards,  
Chris Chan Pick Yuen  
HO BENG TRADING

HP: 92712214

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, May 21, 2019 10:22 AM

**To:** chan pick yuen <chris\_chanbebe@hotmail.com>

**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Wednesday, 24 April 2019 10:52 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

As spoken , I will arrange survey our client car & call Mr Adrain survey once car in . Please let us have your confirmation liability & agree direct settlement. Thanks

Get [Outlook for iOS](#)

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, October 19, 2018 8:58:18 AM  
**To:** chan pick yuen  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.



Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Friday, 19 October 2018 12:40 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Did your insured file report already ?

Please check & revert to us asap . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, May 8, 2018 12:11 PM

**To:** chan pick yuen

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]

**Sent:** Tuesday, 8 May 2018 11:29 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Sir ,

Did your insured report ? Pls confirm liability

Get [Outlook for iOS](#)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Tuesday, April 3, 2018 12:02:25 PM

**To:** Asher Sng (LKKAuto)

**Cc:** Vic (LKKAuto); Admin A

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

Your insured report alrd ?

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, March 21, 2018 8:54:59 AM

**To:** chan pick yuen

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]

**Sent:** Wednesday, 21 March 2018 8:51 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Please confirm your liability & let us have your insured report asap .

Once confirm liability then arrange PRS . Thanks

Regards,

Chris Chan Pick Yuen

HQ BENG TRADING

HP: 92712214

---

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Tuesday, March 20, 2018 10:29 AM

**To:** chan pick yuen; Asher Sng (LKKAuto); assignments

**Cc:** Admin-D (LKKAuto); Admin A

**Subject:** FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Chris,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Monday, 19 March, 2018 6:38 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Sent:** Monday, March 19, 2018 6:28 PM  
**To:** [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

**WITHOUT PREJUDICE**

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.



6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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--	--	---	--

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Monday, March 19, 2018 5:18 PM

**To:** [MOTORCLAIMS.SG@FWD.COM](mailto:MOTORCLAIMS.SG@FWD.COM)

**Subject:** Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .

please confirm liability 100% in our favour & your insured agree to direct settle with us .

Please let us have your 10 name list of surveyor . Thanks

Regards,

Chris Chan Pick Yuen

HO BENG TRDING

Block 3020A UBI ROAD 1

# 01-33

Singapore

HP: 92712214

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notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



Virus-free. [www.avg.com](http://www.avg.com)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2018 <a href="#">Edit Reg</a>		20 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Wam Hui Kiang, ID: S7626545C								
Main Claimant:	NG HOCK HAI, ID: S0457369B								
Vehicle Reg. No.:	SGR9804K	Date of Loss:	28/02/2018 18:00 - :59 [132 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800003458	Policy/Cover Note No.:	PNPV2017-00007482 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJW1454C	Policy No. (Claimant):	5098414679						
		Excess:							
Repairer:	Ho Beng Trading (HQ) Blk 3020A #01-33, Ubi Road 1, 408714 Ubi - Tel: 81862100								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (02/12/2019): Alert - Adj Mandate Approved (S\$1480.00) - SGR9804K - Claim Handler: Josey Loh									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SGR9804K (1201800003458)  
[SJW1454C]

TP  
NG HOCK HAI  
Feb 28 2018 6:00PM  
[Wam Hui Kiang]  
Ho Beng Trading

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/10/19 14:32	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	27/09/19 18:12	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	27/09/19 18:12	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
18	27/09/19 18:12	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
19	27/09/19 18:12	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
20	27/09/19 18:12	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/03/18 10:25	TP GIA REPORT	1	Load PDF	
2	20/03/18 15:35	ACKNOWLEDGEMENT EMAIL TO FWD DD 20.03.2018	1	Load PDF	
3	10/05/18 12:08	EMAIL FROM FWD TO OI -1ST REMINDER OINR	1	Load PDF	
4	09/01/19 16:46	EMAIL FROM WSP DD 191018	1	Load PDF	
5	09/01/19 16:46	EMAIL TO FWD DD 090119	1	Load PDF	
6	12/10/19 14:28	TP ESTIMATE_MARKED	1	Load PDF	
7	06/11/19 10:30	WORKSHOP INVOICE	1	Load PDF	
8	09/11/19 14:18	LOD	1	Load PDF	
9	18/12/19 08:32	AUTHORISATION TO ACT FORM	1	Load PDF	
10	18/12/19 08:32	Release Voucher	1	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	09/04/19 13:46	E-filed GIA Report	1	Load PDF	

## Documents Checklist



**DOCUMENTS CHECKLIST**[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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v

**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJW1454C (Insd veh)	Model:	KIA RIO 1.4 4DR (M)
	SGR9804K (TP veh)		
Date of Accident:	28/02/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,268.60
Final Repair Cost	:	\$	1,300.00
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,480.00

3.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Ho Beng Trading	:	\$ 1,480.00
2)		:	\$

JOANNE LEE KHANG MIN

18 Dec  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18005153/APA3Q2

Date: 18/12/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007482  
 Claimant: SGR9804K Insured Vehicle No: SJW1454C  
 Vehicle No: SGR9804K Date of Loss: 28/02/2018 Nature of Claim: TP Claim No: 1201800003458

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SGR9804K  
 Make & Model: KIA RIO, 1.4 4dr (M) Engine No: G4EE6H078918  
 Reg. Date: 28/02/2007 (Man. Year: 2006) Chassis No: KNADE221276215056  
 Colour: Brown Odometer: 218269 km  
 Engine Capacity: 1399 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/55 R15 Rear Tyre Size: 195/55 R15  
 Front Left Side: Nexen 6 mm Rear Left Side: Nexen 6 mm  
 Front Right Side: Nexen 6 mm Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,028.60	1,019.70	1,008.90	49.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,240.00	630.00	610.00	49.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,268.60</b>	<b>1,649.70</b>	<b>1,618.90</b>	<b>49.53</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>3,268.60</b>	<b>1,300.00</b>	<b>1,968.60</b>	<b>60.23</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,480.00</b>		

## INSPECTION

Date of Assignment: 20/03/2018  
 Date Inspected: 07/05/2019 Inspected At: Ho Beng Trading (HQ)  
 Blk 3020A #01-33, Ubi Road 1  
 Singapore 408714  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)
<b>Parts:</b>	143	KIA RIO 1.4 4dr (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGR9804K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT L/H FENDER	Repair	642.80 F	*- FL
2	1		*FRONT L/H FENDER COWLING	Not Necessary	75.00 F	*- FL
3	1		*FRONT L/H FENDER COWLING CLIPS	Not Necessary	52.00 F	*- FL
4	1		*FRONT L/H HEAD LAMP	Cracked	555.00 F	*555.00 FL
5	2		*FRONT HEAD LAMP LOWER BRACKET	Not Necessary	87.80 F	*- FL
6	1		*FRONT BUMPER	Deformed	520.00 F	*520.00 FL
7	1		*FRONT BUMPER SIDE BRACKET	N/S Necessary	56.00 F	*28.00 FL
8	8		*FRONT BUMPER CLIPS	Necessary	40.00 F	*30.00 FL

F=Franchise part, L=ListItemDisc

<b>Sub Total (S\$)</b>	<b>2,028.60</b>	<b>1,133.00</b>
<b>- List Item Discount on L Items 0.00/10.00% (S\$)</b>	<b>0.00</b>	<b>113.30</b>
<b>Total Parts (S\$)</b>	<b>2,028.60</b>	<b>1,019.70</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TUFF KOTE	New	80.00	0.00
2	TO CHECK WIRING SYSTEM	New	60.00	30.00
3	TOWING CHARGES (NPA)	New	0.00	0.00
4	PANEL BEATING	New	500.00	200.00
5	SPRAY PAINTING	New	600.00	400.00
<b>Gross Labour Cost (S\$)</b>			<b>1,240.00</b>	<b>630.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >