

INS. CASE OWNER

Sanku

CCK 1111900 8226, J 2639

LKK
IDAC

Surveyor:

HJ.

DOI:

ASSIGNMENT

1/5/19

Date / Time:

8/6/19

Registered in Merimen:

1/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 7503U

Name of Insured:

CTP

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

1/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TED HOCK 47M

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MUT19150014

Policy No.:

MLO MOD 9

Make / Model:

MERCEDES

Place of Accident:

LOE 3 GUYANG CROSS JUNG
SINGAPORE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUK 1545T

INSRS:
WSP
Tel:
Liability:
RMKS

World

INSRS:
WSP
Tel:
Liability:
RMKSINSRS:
WSP
Tel:
Liability:
RMKSINSRS:
WSP
Tel:
Liability:
RMKS

Date/ Time

SUK 1545T - 8

SHA 7503U - 8

- pending video footage from 111
 TP video footage in show Traffic light is
 in OTD fault. See
 - seek approval to reject TP claim ✓

19/06/19
 18/06/19

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

141

If NO or B 28, Ass. Lia

Repair Cost:

\$5

TP beat traffic light

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(S

x

days)

Loss of Income (LOI):

\$5

(S

x

days)

LOR only

LOU only

LOI only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claims status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$350.00

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Surrogate

Huee Jia

REF:

III

ASSIGNMENT

From

Date:

9.5.2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLK 1595T

at Workshop m/s

World Auto

of

NO1 Kranji LWP

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days

Res:

Yes or No

Lum Sum:

181

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

mwp

Vehicle: IN / OUT

Date:

Person Contacted

Veh No.

SLK1595T

Vr Regn:

6 Jan 2017

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda vazel

c.c. 1496

Colour

silver

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

RU31222742

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/B / STD A/Rim or

Tyre Size:

F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

1/5/19

D.O.A.

9/5/19

Survey held at

World Auto

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

p/p: 9.735.04 (Rohf 5,126.48) 34.49%

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation

S = RS, SA

Prelis

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4597K
Vehicle Details	
Vehicle No.:	SLK1595T
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	LEB5922755
Chassis No.:	RU31222742
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$26,443.00
Original Registration Date:	06 Jan 2017
First Registration Date:	06 Jan 2017
Transfer Count:	1
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Jan 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	05 Jan 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,508.00
COE Rebate Amount:	\$44,012.00
Total Rebate Amount:	\$47,762.00

The information contained herein is correct as at 10 May 2019

OK

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04-05 IOB BUILDING

049711

Attention : Motor Claim Department

Contact : 6223 8122

Estimate : ES190080

Date : 01/05/2019

Vehicle Num. : SLK 1595T (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 01/05/2019

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	FRONT DOOR - RH <i>BUC ✓</i>		1,042.00
2.	1	FRONT DOOR INNER TRIM BOARD RH <i>?Xnn</i>		526.00
3.	1	FRONT DOOR INNER LOCK RH <i>Jam ✓</i>		288.90
4.	1	FRONT DOOR POWER WINDOW REGULATOR RH <i>?Xnn</i>		382.60
5.	2	FRONT DOOR HINGE RH <i>BT ✓</i>	98.60	197.20
6.	1	FRONT DOOR CHECKER RH <i>?Xnn</i>		96.50
7.	1	FRONT DOOR FRAME WEATHERSTRIP RH <i>?Xnn</i>		85.00
8.	1	REAR DOOR - RH <i>BUC ✓</i>		1,080.00
9.	2	REAR DOOR HINGE RH <i>BT ✓</i>	98.20	196.40
10.	1	REAR DOOR CHECKER RH <i>?Xnn</i>		95.40
11.	1	REAR DOOR SUB RUBBER SEAL RH CENTRE <i>CUT ✓</i>		45.00
12.	1	DOOR FRAME PANEL RH <i>Repair x</i>		882.00
13.	1	SIDE SKIRT RH <i>DEF ✓</i>		258.60
14.	1	ROOF INNER LINING <i>DEF ✓</i>		733.80
15.	1	SIDE CURTAIN AIRBAG RH <i>Activated ✓</i>		935.20
16.	1	DRIVER SEAT AIRBAG <i>Activated ✓</i>		680.00
17.	1	DRIVER SEAT CUSHION COVER <i>?Xnn</i>		450.00
18.	1	AIRBAG CONTROL MODULE <i>rec ✓</i>		936.20
19.	1	SIDE AIRBAG IMPACT SENSOR, FRONT RH <i>rec ✓</i>		243.80
20.	1	SIDE AIRBAG IMPACT SENSOR, REAR RH <i>rec ✓</i>		243.80
21.	1	FRONT SEATBELT RH <i>Jam ✓</i>		588.60
22.	1	FRONT SEATBELT BUCKLE RH <i>nn x</i>		225.60
23.	1	FRONT DOOR SUB RUBBER SEAL RH, LOWER <i>DEF ✓</i>		35.00
24.	1	FRONT DOOR SUB RUBBER SEAL RH, FRT <i>nn x</i>		35.00
25.	1	DOOR FRAME PILLAR RUBBER SEAL RH <i>nn x</i>		80.00
26.	1	FRONT DOOR GLASS OUTER MOULDING RH <i>rec ✓</i>		89.30
List TotalS\$:				10,451.90
20.00% Discount S\$:				2,090.38
				8,361.52

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES190080

Date : 01/05/2019
 Vehicle Num. : SLK 1595T (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/05/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1SET	SPECIAL NETT ITEMS :		
2.	1SET	FRONT DOOR INNER TRIM BOARD CLIPS <i>nee</i>	20	300.00
3.	1SET	SIDE SKIRT CLIPS <i>nee</i>		20.00
4.	1SET	REAR DOOR INNER TRIM BOARD CLIPS <i>nee</i>	20	300.00
4.	1	TOWING CHARGE (KING DOLLY) <i>Invoice provided</i>		120.00

Special Nett Total S\$: 200.00

LABOUR :
 TRANSFER DOOR MECHANISM (X2 DOORS) 120 360.00

WIRINGS CHECK AND RECTIFY WHERE NECESSARY 40 180.00

REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE
 REPAIRS INCLUDING PANEL BEAT, CUT/WELD DOOR PILLAR
 PANELS, STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE
 ABOVE PARTS 1600 2,200.00

REMOVE INTERIOR UPHOLSTERY INCLUDING ROOF INNER LINING,
 FLOOR PANEL LINING, FRONT AND REAR CAR SEATS IN ORDER
 TO FACILITATE REPAIRS, REPLACE AAND REFIT ABOVE PARTS 120 480.00

REMOVE AND REPLACE DAMAGED SRS COMPONENTS INCLUDING
 SRS CONTROL MODULE 80 380.00

DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE
 REPAIRS AND REACTIVATE BACK SAME
 (HV HYBRID SYSTEM SAFETY PROCEDURES) 450.00 X

PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT 120 450.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
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INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
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Estimate : ES190080

Date : 01/05/2019
 Vehicle Num. : SLK 1595T (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/05/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		CODES, REINITIALISE HV HYBRID SYSTEM, PERFORM SRS FUNCTIONALITY CHECK (HV HYBRID SYSTEM SAFETY PROCEDURES)		
		PUTTY AND SPRAY PAINT ALL AFFECTED AREAS	1400	1,800.00
		Labour Total S\$:		6,300.00

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damages/partial during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK

9/5/19

P/P 8 days.



E. & O.E.

Total S\$: 14,861.52

=====

for WORLD AUTO PTE LTD

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 8 May 2019 2:01 PM
To: Gan Ping; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sundari Nagarajan - III
Subject: RE: REQUEST FOR THIRD PARTY MOTOR CLAIM SURVEY

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLK1595T and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee

Ting: 219P.M
P: gan ping
V: in
E: ✓



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gan Ping [mailto:ganping@worldauto.com.sg]
Sent: 08 May, 2019 12:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Adrian' <adrian22@worldauto.com.sg>; geraldine@worldauto.com.sg; daniel@worldauto.com.sg
Subject: RE: REQUEST FOR THIRD PARTY MOTOR CLAIM SURVEY

Dear Sir/Mdm,
We are agreeable with LKK Auto Consultants

Thks & Rgds,
Gan ping
World Auto Pte Ltd
Tel: 63621776
Fax: 63631250

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, May 8, 2019 12:02 PM
To: daniel@worldauto.com.sg

Cc: 'Ping, Gan' <ganping@worldauto.com.sg>; 'Adrian' <adrian22@worldauto.com.sg>;
geraldine@worldauto.com.sg

Subject: RE: REQUEST FOR THIRD PARTY MOTOR CLAIM SURVEY

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: daniel@worldauto.com.sg [mailto:daniel@worldauto.com.sg]

Sent: 08 May, 2019 11:37 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Ping, Gan' <ganping@worldauto.com.sg>; 'Adrian' <adrian22@worldauto.com.sg>;
geraldine@worldauto.com.sg

Subject: REQUEST FOR THIRD PARTY MOTOR CLAIM SURVEY

Importance: High

Good afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLK1595T

Your Insured: SHA7503U

DOA: 01-05-2019

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thks & Rgds,
Daniel
World Auto Pte Ltd
Tel: 63621776

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 17 June 2019 5:15 PM
To: daniel@worldauto.com.sg
Cc: Admin A; geraldine@worldauto.com.sg
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 1595T AND SHA 7503U ON 01/05/2019

Importance: High

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Our Ref: CC4/III19008226/Jfb3
Your Ref: SLK 1595T

Dear Daniel,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 1595T AND SHA 7503U ON 01/05/2019

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by beat traffic light. This is evidenced by print screen photos from our insured driver.





Below is a copy of our insured's accident report statement for your perusal.

Brief Details.

On 1/5/2019 at around 0200hrs, I was driving my white Mercedes Benz taxi (SHA7503U) straight along Lorong 3 Geylang towards Upper Boon Keng Road. At the cross-junction of Lorong 3 Geylang and Sims Avenue, as the traffic light was green in my favour, I continued to go straight. However, at the same time, there was a champagne-coloured Honda Vezel (SLK1595T) that was going straight as well and it collided with my taxi (SHA7503U) on the front left side bumper. This resulted in my front bumper and front bonnet shifted, left headlight glass broken, some scratches at the front and license plate dropped off.

After the collided, both cars came to a stop. I felt dizzy and numb and did not step out of my car (SHA7503U). I was ferrying a passenger at that time who is also my witness. He was not injured. Shortly after, the ambulance and traffic police came. I was conveyed to Tan Tock Seng Hospital for outpatient treatment. I am not sure exactly of the damage of the other car (SLK1595T) or if the driver or passengers were injured, and he shifted his car to the side of the road after that.

My taxi (SHA7503U) has a in-car camera and I have handed my memory card to the traffic police and was handed an acknowledgement slip.

In view of this, we regret to inform you that we are unable to look into your claim.

We will now close the matter in our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Print Received Message

This mail is associated with :

***SLK1595T (MCT19050014)**

[SHA7503U]

TP

LCRF PTE LTD

May 1 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd - Halcyon 2

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 17/06/2019 16:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLK1595T - Claim Handler: Sundari Nagarajan

Approved:0.00:To reject TP claim

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 May 2019 16:42	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	09 May 2019 16:42	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	09 May 2019 16:42	Clim Created	Reg No: SLK1595T, Acct Date: 2019/05/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: World Auto Pte Ltd - Halcyon 2 (HQ)	[A] Lau Shu Pei
4	09 May 2019 16:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	09 May 2019 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/21	[A] Lau Shu Pei
6	09 May 2019 16:42	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	09 May 2019 16:43	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	09 May 2019 16:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	13 May 2019 15:04	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> ONG HWEE JIE	[A] Lau Shu Pei
10	13 May 2019 15:05	Clim Dtl Modified	Claimant's Name: - -> LCRF PTE LTD, Claimant's ID: -> 201624597K.	[A] Lau Shu Pei
11	13 May 2019 15:05	Clim Veh Model Changed	(206086) -> (204152) HONDA VEZEL 1.5 HYBRID (A).	[A] Lau Shu Pei
12	29 May 2019 11:09	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	10 Jun 2019 09:07	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: control traffic light junction, both mention traffic light was in their favor, kindly upload OI video footage for liability assessment.(if you have)	[A] Chong Poh Kin
14	10 Jun 2019 11:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/21, Mandate Remarks: uploaded	[I] Sundari Nagarajan
15	10 Jun 2019 11:52	Adj Mandate Set	Approved:0.00:uploaded	[I] Sundari Nagarajan
16	17 Jun 2019 14:53	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
17	17 Jun 2019 15:03	Video Downloaded	Downloaded Video - Accident	[A] Chong Poh Kin
18	17 Jun 2019 15:12	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% against TP Remarks: OI video footage show traffic light is in OI favor, we hereby seek your approval to reject TP claim.	[A] Chong Poh Kin
19	17 Jun 2019 16:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/05/21. Mandate Remarks: To reject TP claim	[I] Sundari Nagarajan
20	17 Jun 2019 16:07	Adj Mandate Set	Approved:0.00:To reject TP claim	[I] Sundari Nagarajan

Date FromDate ToAudit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2171649	10/06/2019 11:52	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLK1595T	Sundari Nagarajan	xx.xx

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 May 2019 Edit Reg		08 May 2019 00:00 Edit Adj Rpt	\$9,735.04 Edit Estimates	\$9,735.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Vehicle Reg. No.:	SLK1595T	Date of Loss:	01/05/2019 00:00 - :59 [27 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19050014	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA7503U	Policy No. (Claimant):	19-MK000194-R00
		Excess:	
Repairer:	World Auto Pte Ltd - Halcyon 2 (HQ) 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG, 577200 Bishan - Tel: 6451 3933		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 21/05/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)































- III_SG (17/06/2019): Alert - Adj Mandate Approved (\$0.00) - SLK1595T - Claim Handler: Sundari Nagara...
- III_SG (10/06/2019): Alert - Adj Mandate Approved (\$0.00) - SLK1595T - Claim Handler: Sundari Nagara...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK1595T (MCT19050014)
[SHA7503U]
TP
LCRF PTE LTD
May 1 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Halcyon 2

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)				Thumbnail		Print	
1	10/06/19 11:52	Video - Accident				 Load MP4			
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
2	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
3	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
4	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
5	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
6	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
7	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
8	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
9	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
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11	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
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27	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
28	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
29	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
30	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
31	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
32	10/05/19 13:02	General View				 Load JPG		<input checked="" type="checkbox"/>	
Documentation						1 per page		<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/19 16:44	EMAIL FROM III DO 08052019.	 Load PDF	
2	13/05/19 18:47	TP ESTIMATE- MARKED	 Load PDF	
3	13/05/19 18:47	TP GIA REPORT	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/05/19 09:06	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19008226/JFB3Q2

Date: 24/06/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SLK1595T

Insured Vehicle No : SHA7503U

Date of Loss: 01/05/2019

Nature of Claim:

TP

Claim No: MCT19050014

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLK1595T

Make & Model: HONDA VEZEL, 1.5 HYBRID (A)

Engine No: LEB5922755

Reg. Date: 06/01/2017 (Man. Year: 2016)

Chassis No: RU31222742

Colour: Silver

Odometer: 0 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Giti 6 mm

Rear Left Side: Giti 6 mm

Front Right Side: Giti 6 mm

Rear Right Side: Giti 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,441.52	6,135.04	2,306.48	27.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,420.00	3,600.00	2,820.00	43.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,861.52	9,735.04	5,126.48	34.49
+ GST 7.00/7.00% (S\$)	1,040.31	681.45	358.86	34.50
Nett Amount (S\$)	15,901.83	10,416.49	5,485.34	34.50

INSPECTION

Date of Assignment: 08/05/2019

Date Inspected: 09/05/2019 Inspected At:

NO 1 KRANJI LOOP

Repairer: World Auto Pte Ltd - Halcyon 2 (HQ)

Estimated Period of Repair: 8.0 days

Adjuster: ONG HWEE JIE

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Jun 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLK1595T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -RH	Buckled	1,042.00 FL	*1,042.00 FL
2	1		*FRONT DOOR INNER TRIM BOARD RH	Not Necessary	526.00 FL	*- FL
3	1		*FRONT DOOR INNER LOCK RH	Jammed	288.90 FL	*288.90 FL
4	1		*FRONT DOOR POWER WINDOW REGULATOR RH	Not Necessary	382.60 FL	*- FL
5	2		*FRONT DOOR HINGE RH	Bent	197.20 FL	*197.20 FL
6	1		*FRONT DOOR CHECKER RH	Not Necessary	96.50 FL	*- FL
7	1		*FRONT DOOR FRAME WEATHERSTRIP RH	Not Necessary	85.00 FL	*- FL
8	1		*REAR DOOR -RH	Buckled	1,080.00 FL	*1,080.00 FL
9	2		*REAR DOOR HINGE RH	Bent	196.40 FL	*196.40 FL
10	1		*REAR DOOR CHECKER RH	Not Necessary	95.40 FL	*- FL
11	1		*REAR DOOR SUB RUBBER SEAL RH CENTRE	Cut	45.00 FL	*45.00 FL
12	1		*DOOR FRAME PANEL RH	Repair	882.00 FL	*- FL
13	1		*SIDE SKIRT RH	Deformed	258.60 FL	*258.60 FL
14	1		*ROOF INNER LINING	Deformed	733.80 FL	*733.80 FL
15	1		*SIDE CURTAIN AIRBAG RH	Activated	935.20 FL	*935.20 FL
16	1		*DRIVER SEAT AIRBAG	Activated	680.00 FL	*680.00 FL
17	1		*DRIVER SEAT CUSHION COVER	Not Necessary	450.00 FL	*- FL
18	1		*AIRBAG CONTROL MODULE	Necessary	936.20 FL	*936.20 FL
19	1		*SIDE AIRBAG IMPACT SENSOR ,FRONT RH	Necessary	243.80 FL	*243.80 FL
20	1		*SIDE AIRBAG IMPACT SENSOR ,REAR RH	Necessary	243.80 FL	*243.80 FL
21	1		*FRONT SEATBELT RH	Jammed	588.60 FL	*588.60 FL
22	1		*FRONT SEATBELT BUCKLE RH	Not Necessary	225.60 FL	*- FL
23	1		*FRONT DOOR SUB RUBBER SEAL RH ,LOWER	Deformed	35.00 FL	*35.00 FL
24	1		*FRONT DOOR SUB RUBBER SEAL RH,FRT	Not Necessary	35.00 FL	*- FL
25	1		*DOOR FRAME PILLAR RUBBER SEAL RH	Not Necessary	80.00 FL	*- FL
26	1		*FRONT DOOR GPASS OUTER MOULDING RH	Necessary	89.30 FL	*89.30 FL
27	1		*SET FRONT DOOR INNER TRIM BOARD CLISP	Necessary	30.00 FS	*20.00 FS
28	1		*SET SIDE SKIRT CLIPS	Necessary	20.00 FS	*20.00 FS
29	1		*SET REAR DOOR INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	10,531.90	7,653.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	2,090.38	1,518.76
Total Parts (\$\$)	8,441.52	6,135.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING CHARGE (KING DOLLY)	New	120.00	120.00
2	TRANSFER DOOR MECHANISM (X2 DOORS)	New	360.00	120.00
3	WIRINGS CHECK AND RECTIFY WHERE NECESSARY	New	180.00	40.00
4	REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING PANEL BEAT ,CUT/WELD DOOR PILLAR PANELS ,STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS	New	2,200.00	1,600.00
5	REMOVE INTERIOR UPHOLSTERY INCLUDING ROOF INNER LINING,FLOOR PANEL LINING, FRONT AND REAR CAR SEATS IN ORDER TO FACILITATE REPAIRS ,REPLACE AND REFIT ABOVE PARTS	New	480.00	120.00
6	REMOVE AND REPLACE DAMAGED SRS COMPONENTS INCLUDING SRS CONTROL MODULE	New	380.00	80.00
7	DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	0.00
8	PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES ,REINITIALISE HV HYBRID SYSTEM,PERFORM SRS FUNCTIONALITY CHECK (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	120.00
9	PUTTY AND SPRAY PAINT ALL AFFECTED AREAS	New	1,800.00	1,400.00
Gross Labour Cost (S\$)			6,420.00	3,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >