

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 July 2019 2:18 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

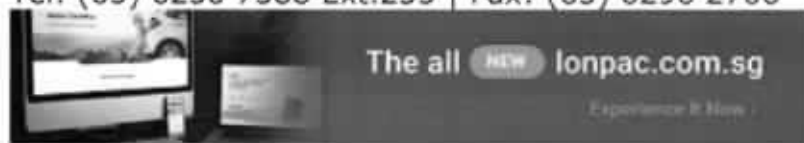
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 2 July, 2019 9:38 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 09/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CYS AUTOMOBILE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 15,029.43	\$ 6,955.00

2. Loss of Rental (9days x \$100)	\$ 900.00	\$ 800.00 (8days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,931.43	\$ 7,757.00

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 14 May 2019 11:39 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJJ 9114A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0053 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 9 May, 2019 4:49 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

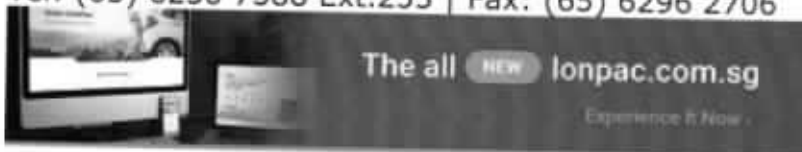
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 9 May, 2019 4:20 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; CS A Team; Hsiao Tong (LKKAUTO)

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 19/29/19/VC10/021767

LKK REF: CC4/LPC19008218/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 9 May, 2019 12:15 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 9 May 2019 10:52 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/VC10/021767

Dear Nivitha,

Kindly proceed as arranged.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]
Sent: Thursday, 9 May, 2019 10:25 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; sur@lkkauto.com
Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External General]

Dear Mr Gerald Poh,

WITHOUT PREJUDICE

We would like request Mr Bryan Ang to survey this car. Thanks

Dear Ms Veron,

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, May 09, 2019 10:10 AM
To: CYSAUTO <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External General]

From: GERALD POH

Lonpac External - General
WITHOUT PREJUDICE

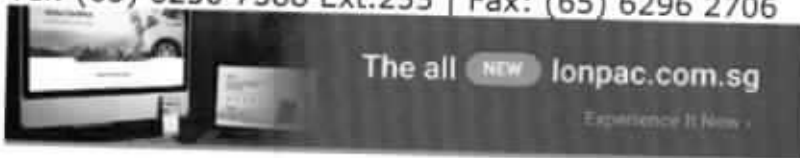
Our Ref : 19/29/19/VC10/021767

Dear Wee Sin,

Please see attached and revert.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Thursday, 9 May, 2019 9:53 AM

To: MT_Claim_SG

Subject: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our Ref: SJJ9114A

Your Insured: XE4676M

WITHOUT PREJUDICE

Dear Sirs/ Madam,

ACCIDENT INVOLVING SJJ9114A AND XE4676M ALONG PIE TOWARDS VHANGI ON 06 MAY 2019

Attached herewith estimate, GIA report and scene photos for your attention. Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have your list of 10 motor surveyors. Thanks

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

This email has been checked for viruses by AVG antivirus software.
www.avg.com

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : SJJ9114A
Your Ref : 19/29/19/VC10/021767

23 May 2019

IMMEDIATE ATTENTION
BY EMAIL ONLY

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Mr. Gerald Poh Wee Bin, Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING SJJ9114A AND XE4676M ALONG PIE TOWARDS CHANGI ON 06 MAY 2019

We act for Mr Yap Kok Seng, the owner of vehicle registration no. SJJ9114A.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 06 May 2019 at 7:25pm along PIE towards Changi involving our client's vehicle registration number SJJ9114A and vehicle registration number XE4676M driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 6,955.00
Rental Charges (9daysX\$100)	\$ 900.00
GIA/ LTA Search Fees	\$ 2.00
TOTAL	<u>\$ 7,857.00</u>

Our Ref : SJJ9114A
Your Ref : 19/29/19/VC10/021767
Date : 23 May 2019

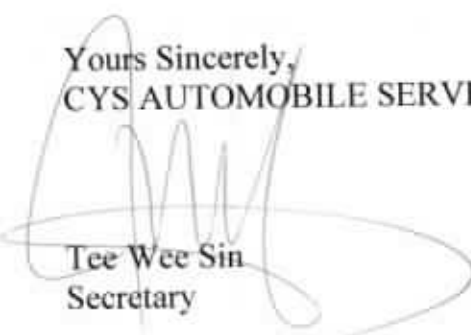
2

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Performance Invoice no.TP6022 for the sum of S\$6,955.00;
2. CYS Car Rental Pte Ltd's Rental Agreement no 4071 for the sum of \$900.00; and
3. GIA/ LTA report on vehicle no XE4676M dated 06 May 2019 with tax invoice for the sum of \$2.00;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO SJJ9114A and XE4676M
on 6.5.19 along BIE towards Changi

I/we, Yap Kok Seng NRIC No 974714657
of (Address) Blk 825 Woodlands St. 22 #02-124 Spore 730853 the
owner of motor vehicle No. SJJ9114A hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 7.5.19


Owner Signature
Name: YAP KOK SENG


 雅友盛汽車服務私人有限公司
CYS Automobile Services Pte Ltd
Witness's Signature
Name: Seah Joo Ee
Tel: 6219 2058 (3lines) Fax: 6219 2096



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC10/021767

DATE : 18 JULY 2019


DISCHARGE VOUCHER


I/We, YAP KOK SENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner XE 4676M the sum of Singapore Dollars **SEVEN THOUSAND SEVEN HUNDRED AND FIFTY SEVEN ONLY. (\$7,757.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJJ 9114A on 06/05/2019 along/at PIE TOWARDS CHANGLI

I /We hereby agree to indemnify and keep indemnify (**SAB LOGISTICS PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s CYS AUTOMOBILE SERVICES PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


19-7-19
.....
Signature of vehicle owner/Date


.....
Name of vehicle owner/Date



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO. 20-0105041-E

P. Invoice TP 6022

M/S YAP KOK SENG
BLK. 853 WOODLANDS ST. 83
#03-124 SINGAPORE 730853

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP 6022
VEHICLE NO : SJJ 9114 A
MAKE/MODEL : MERCEDES C230
DATE OF ACCIDENT : 6-May-19

SURVEY BY

DATE : 23-May-19

AGREED TO REPAIR THE ABOVE VEHICLE AT LUMP SUM BASIC AT
GST 7%

S\$	6,500.00
	455.00
<u>S\$</u>	<u>6,955.00</u>

SIN DOLLARS: SIX THOUSAND NINE HUNDRED AND FIFTY-FIVE ONLY

YOURS FAITHFULLY,


CYS AUTOMOBILE SERVICES PTE LTD

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
TEL: 6287 0750 H/P: 8163 0101
BUSINESS REG. NO: 201205697K

NO: 4071

RENTAL AGREEMENT

Hirer Yap Kok Seng			Car Regn No. SLD 4887 T		Make & Model Kia K3	
Address Bke K3 Woodlands St- 83			OUT		IN	
Date 7/5/19			16.5.19		Expected Return	
Occupation Spwr	Office 730853	Home Phone 97929566	Time 5:50pm		4:30pm	
Driving Licence No. S7471465Z	Date of Expiry	Place of Issue	Form of Payment Cash	Cheque	Credit Card	
NRIC/Passport No. S7471465Z	Date of Birth 21.9.1974	Place of Issue Spwr	Deposit		Prepayment	
Driver As Above			Hour		@ \$	
Address			9 Day &		@ \$ 100 900	
			Week		@ \$	
Occupation			Month		@ \$	
Driving Licence No.	Date of Expiry	Place of Issue	By initiating Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge	
NRIC/Passport No.	Date of Birth	Place of Issue			Delivery Fee	
Important Notes: 1. This rental Vehicle is used within Singapore only. 2. Hirer is liable to pay first \$ 3500.00 under section 1 & ii in any accident plus loss of earnings while damaged vehicle is under repair. 3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged. 4. No insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence. 5. For Usage in Malaysia subject to higher excess all claims of \$55,000.00 and different rental rate. 6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs. 7. No refund will be given for petrol left in vehicle. 8. Hirer is liable to pay all parking fee and traffic summonses. 9. Vehicles to be return during office hour only.					Collection Fee	
			Sub Total			
			Per Day			
			Total Charge		900	
E X T	DO MM YY	Cash	Receipt No	DO MM YY	Cash	Receipt No
Amount Due / Refund						
Remarks			I Hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.			

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature _____

CYS CAR RENTAL PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-071934
Date of Request: 07/05/2019

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 07/05/2019
Enquiry By LIM XING SU, ESTHER
TP Vehicle No. XE4676M
Accident Date 06/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XE4676M	Lonpac Insurance Bhd	29/01/2019-28/01/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-071934

Date of Request: 07/05/2019

Your Ref No:

Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 07/05/2019
Enquiry By LIM XING SU, ESTHER
TP Vehicle No. XE4676M
Accident Date 06/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque