

INS. CASE OWNER:

CC 4, 42 1900 8/18

DAC:

Supervisor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SJJ9114 A - X; XE4676M - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by: OI3

Email ☒ Call ☐Email ☒ Call ☐

If NO or B 28, Ask Lia:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +450

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$ 6,500

(6 days) Reduction:

54 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 18-01-19

Confirm with: T&E

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: 27

Email ☒ Call ☐

Repair Cost:

S\$ 6,965.00

Loss of Rental (LOR):

S\$ 800.00

(8 days) x +100

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 7,751.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 18-01-19

Confirm with: T&E

Email ☒ Call ☐

Payee 1:

S\$ 7,751.00

Name 1:

CJA AUTOMOBILE SERVICES PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: LONPAC

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or NoLum Sum: 25 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: S5J9114A Yr Regn: 5 Aug 2009Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Mercedes C2030 c.c. 2496Colour: Black A/C: Insured / Std / NI / NASp. Reading: 232043 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD2040522A301SS5Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt or _____Brake: In order / Jammed / Leaked / Burnt or _____Modl: Nil / S/Rim / STD A/Rim or _____Tyre Size: F: 245/45 R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mmD.O.A. 6/5/19D.O.I. 9/5/19

Survey held at

CYSDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooflap or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>CLIS \$6,500 / Reel \$7,546.20 / 54%.</u>
	<u>MV - \$32000</u>
	<u>PV - \$25190</u>
	<u>NU - \$6810</u> <u>(6 days + 1 Sunday + 1 PRS = 8 days)</u>

On/Off Time: File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) _____

Days Of Repair:

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

) \$ + PG. \$ _____

) Phone

) Other

)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/29/19/VC10/021767
Our ref: CC4/LPC19008218/Jpa3

Date: 13/05/19

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJJ 9114A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09/05/19 at the premises of M/s CYS Automobile Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	14,046.20
Revised Estimate Amount	: S\$	9,026.80
"Check" Items Amount	: S\$	2,007.90
Total (Including Check Items)	: S\$	11,034.70

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser

Das WeltAuto.

Used cars you can trust. Guaranteed.

Low on mileage. High on savings.



mercedes c230

Price Range

Depreciation

Year Reg

Vehicle Type

Advanced Search

Home » Used Cars » StarBright Auto » Mercedes-Benz C-Class C230 (New 10-yr COE)

Mercedes-Benz C-Class C230 (New 10-yr COE)

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

Price

\$65,800

Depreciation

\$6,570 /yr

Reg Date

27-Mar-2009
(10yrs COE left)

Mileage

N.A.

Manufactured

2008

Road Tax

\$1,794 /yr

Transmission

Auto

Dereg Value

N.A.

OMV

\$37,301

COE

N.A.

ARF

\$37,301

Engine Cap

2,496 cc

Power

150.0 kW (201 bhp)

Curb Weight

1,560 kg

No. of Owners

3

Type of Vehicle

Luxury Sedan



Location Map

Shortlist

Compare

Add note

Report Error

More Actions

Seller Information

Company

StarBright Auto

- dealer's pricelist
- 100 vehs sold | 43 vehs available

Address

1 Bukit Batok Crescent #02-13/14
Search cars nearby this location

Location

WCEGA Plaza

Office No

67930080

Contact Person(s)

Richard
Soh81667779
97955598

Features

2.5 Litre V6 Engine, 7G Tronic Transmission, Full Memory Seats For Driver And Passenger. Rare Unit In Singapore. View specs of the Mercedes-Benz C-Class Saloon (2007-2012)

Accessories

Accessories Dual Memory Electric Seats, Multi-Function Steering, 2 Zone Climate Control, Factory Fitted CD Changer Audio System And Bluetooth Tel

Description

3 Months Warranty From Our In House Workshop. Brand New Engine & Gearbox Mounting & Shock Absorber, Head Cover & Casket, Steering, Belt Tensioner, Bearing, Etc. Column, 100% Accident Free, Well Taken Care By Owner, Loan Available, Trade In Welcome. Call Our Senior Consultant For More Photos And Details.

Category

COE Car

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



Car Valuation - Free

Find out the market value of your existing car for free. Get started

Posted on: 04-Apr-2019 | Last Updated on: 08-May-2019

» more financial info

Upfront Payment

Transfer Fee

\$25

Down

\$19,740 (change)

Maximum 70% Loan

1s Compare

\$692

Based on 3.75% interest rate

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1465Z
Vehicle Details	
Vehicle No.:	SJJ9114A
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C230
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	27292131261613
Chassis No.:	WDD2040522A301555
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$49,596.00
Original Registration Date:	05 Aug 2009
First Registration Date:	05 Aug 2009
Transfer Count:	1
Actual ARF Paid:	\$49,596.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Aug 2019
PARF Rebate Amount:	\$24,798.00
Intended COE Rebate Details	
COE Expiry Date:	04 Aug 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$17,501.00
COE Rebate Amount:	\$392.00
Total Rebate Amount:	\$25,190.00

The information contained herein is correct as at 10 May 2019

OK



進友成汽車服務私人有限公司 CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

MR YAP KOK SENG
BLK. 853 WOODLANDS ST. 83
#03-124 SINGAPORE 730853

POLICY NO
YOUR REF
OUR REF
VEHICLE NO
MAKE/MODEL
DATE OF ACCIDENT

Auto Consultants hence notify
To survey before later spray painting
To display prices subject to confirmation
Third party survey is on a "Without Prejudice" basis
No modification(s) is allowed
Supplementary benefit is subject to insurance Company
THIRD PARTY CLAIMS
XE 4678 M (LONPAC)
TP 6022
SJB 8114 A
MERCEDES C230
06.05.19

SURVEY BY

DATE : 08.05.19

2	PCS HEADREST REPAIR KIT	Activated ✓	895.00	SS	1,790.00 ✓
1	PC BOOTLID	BUC ✓			1,660.00 ✓
1	PC BOOTLID CENTRE EMBLEM	rec ✓			50.00 ✓
1	PC BOOTLID CHROME HANDLE	DEF ✓			210.00 ✓
2	PCS BOOTLID HINGES	rec ✓	155.00		310.00 x
1	PC BOOTLID TOP LOCK	SUC x			320.00 x
1	PC BOOTLID LOWER LOCK	rec x			48.00 x
1	PC BOOTLID WEATHERSTRIP	DEF ✓			173.00 ✓
2	PCS TAILLAMP ASSY	NV	555.00		1,110.00 x
1	PC REAR BUMPER	DEF ✓			1,455.00 ✓
1	PC REAR BUMPER REINFORCEMENT (WITH BRACKETS)	? MV			695.00 x
1	PC REAR BUMPER TOW COVER	rec x MV			67.00 x
3	PCS REAR BUMPER CENTRE SPONGE	? MV	142.00		426.00 x
1	PC REAR BUMPER CENTRE CHROME MOULDING	scr ✓			112.00 ✓
2	PCS REAR BUMPER SIDE CHROME MOULDING	rec ✓	105.00		210.00 ✓
2	PCS REAR BUMPER REVERSE SENSOR	Shorted ✓			2,090.00 300 ✓
1	PC REAR END PANEL	DD ✓			1,680.00 ✓
1	PC REAR END PANEL TOP GARNISH	CRA ✓			456.00 ✓
2	PCS REAR FENDER SIDE GARNISH	CRA ✓	28.00		56.00 ✓
				SS	12,918.00
			LESS 10%		1,291.80
				SS	11,626.20
1	SET REAR BUMPER CLIPS	rec ✓		SS	30.00 S/ NETT ✓
10	PCS REAR FENDER SIDE GARNISH CLIPS	rec ✓	9.00		30 90.00 ✓
				SS	120.00

TO DISMANTLE AND REFIX REVERSE CAMERA

TO DISMANTLE AND REFIX REVERSE CAMERA/ REVERSE SENSOR

TO REMOVE AND REFIX CUSHION SEAT AND REAR FENDER INNER TRIM BOARD

TO COMPUTER RESET

TO CHECK WIRING FUNCTION

TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL

LABOUR CHARGES

TO PUTTY AND SPRAY PAINTING CHARGES

SS 14,046.20

SIN DOLLARS: FOURTEEN THOUSAND FORTY-SIX AND CENTS TWENTY ONLY
YOUR FAITHFULLY,

Hwee Jie-Lkk
9/5/19
L/S 6 days.



Hsiao Tang L/s \$6500/ 6days.

進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No: A05041/2001E

GST Reg. NO: 20-0105041-E

MR YAP KOK SENG
BLK. 853 WOODLANDS ST. 83
#03-124 SINGAPORE 730853

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : XE 4676 M (LONPAC)
OUR REF : TP 6022
VEHICLE NO : SJJ 9114 A
MAKE/MODEL : MERCEDES C230
DATE OF ACCIDENT : 06.05.19

SURVEY BY

DATE : 08.05.19

2	PCS HEADREST REPAIR KIT	Activated /	895.00	SS	1,790.00
1	PC BOOTLID	Buc /			1,660.00
1	PC BOOTLID CENTRE EMBLEM	nee /			50.00
1	PC BOOTLID CHROME HANDLE	DEF /			210.00
2	PCS BOOTLID HINGES	nnx	155.00		310.00
1	PC BOOTLID TOP LOCK	SVC x			320.00
1	PC BOOTLID LOWER LOCK	nnx			48.00
1	PC BOOTLID WEATHERSTRIP	DEF /			173.00
2	PCS TAILLAMP ASSY		555.00		1,110.00
1	PC REAR BUMPER	DEF /			1,455.00
1	PC REAR BUMPER REINFORCEMENT (WITH BRACKETS)	DD /			695.00
1	PC REAR BUMPER TOW COVER	nnx			67.00
3	PCS REAR BUMPER CENTRE SPONGE	2 nnx	142.00		426.00
1	PC REAR BUMPER CENTRE CHROME MOULDING	scr			112.00
2	PCS REAR BUMPER SIDE CHROME MOULDING	nee /	105.00		210.00
2	PCS REAR BUMPER REVERSE SENSOR	Shorted /			2,090.00 300
1	PC REAR END PANEL	DD /			1,680.00
1	PC REAR END PANEL TOP GARNISH	CRA /			456.00
2	PCS REAR FENDER SIDE GARNISH	CRA /	28.00		56.00
			LESS 10%		SS 12,918.00
					1,291.80
					SS 11,626.20
1	SET REAR BUMPER CLIPS	nee /			SS 30.00 S/ NETT
10	PCS REAR FENDER SIDE GARNISH CLIPS	nee /	9.00		30 90.00 "
					SS 120.00
	TO DISMANTLE AND REFIX REVERSE CAMERA				SS 80.00 30
	TO DISMANTLE AND REFIX REVERSE CAMERA/ REVERSE SENSOR				40.00 30
	TO REMOVE AND REFIX CUSHION SEAT AND REAR FENDER INNER TRIM BOARD				80.00 50
	TO COMPUTER RESET				150.00 120
	TO CHECK WIRING FUNCTION				50.00 30
	TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL				100.00 20
	LABOUR CHARGES				800.00 700
	TO PUTTY AND SPRAY PAINTING CHARGES				1,000.00 700
					SS 14,046.20

SIN DOLLARS. FOURTEEN THOUSAND FORTY-SIX AND CENTS TWENTY ONLY
YOUR FAITHFULLY,

Hwee Jie-Lkk
9/5/19
L/s 6days.

38 Woodlands Industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

CYS AUTOMOBILE SERVICES PTE LTD Tel: 6219 2096 Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 9 May 2019 10:52 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: FW: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]
Attachments: SURVEYOR LIST.jpg

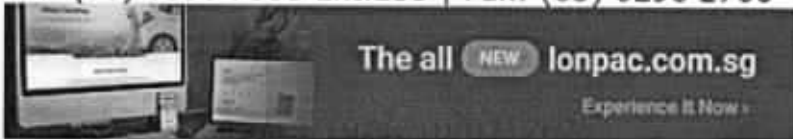
Lonpac External - Confidential

Our Ref : 19/19/19/VC10/021767

Dear Nivitha,

Kindly proceed as arranged.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Thursday, 9 May, 2019 10:25 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; sur@lkkauto.com
Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External General]

Dear Mr Gerald Poh,

WITHOUT PREJUDICE

We would like request Mr Bryan Ang to survey this car. Thanks

Dear Ms Veron,

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Warm regards,
Ms Tee Wee Sin

12:13pm @ 9/5/19
wee sin
vehicle in
wesp agree hwee
jie to survey.



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: GERALD

POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, May 09, 2019 10:10 AM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
[External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/29/19/VC10/021767

Dear Wee Sin,

Please see attached and revert.

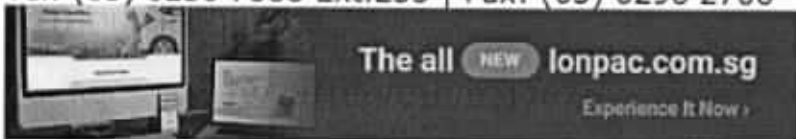
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Thursday, 9 May, 2019 9:53 AM

To: MT_Claim_SG

Subject: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our Ref: SJJ9114A

Your Insured: XE4676M

WITHOUT PREJUDICE

Dear Sirs/ Madam,

ACCIDENT INVOLVING SJJ9114A AND XE4676M ALONG PIE TOWARDS VHANGI ON 06 MAY 2019

Attached herewith estimate, GIA report and scene photos for your attention. Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have your list of 10 motor surveyors. Thanks

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 14 May, 2019 11:39 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJJ 9114A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 9 May, 2019 4:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 9 May 2019 10:52 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
[External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC10/021767

Dear Nivitha,

Kindly proceed as arranged.

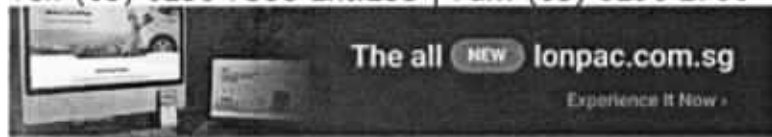
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Thursday, 9 May, 2019 10:25 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; sur@lkkauto.com

Subject: RE: OUR REF: SJJ9114A YOUR INSURED: XE4676M - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
[External General]

Dear Mr Gerald Poh,

WITHOUT PREJUDICE

We would like request Mr Bryan Ang to survey this car. Thanks

Dear Ms Veron,

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Warm regards,

Ms Tee Wee Sin

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 18 May 2019 1:17 PM
To: 'Jeremiah Ng'
Cc: Admin A
Subject: Your ref: SJK 1054L *Our Ref: CC4/LPC19007031/Upa3 [ACCIDENT INVOLVING GBC 1612M(LONPAC) AND SJK 1054L ON 18/04/2019]

Your ref: **SJK 1054L** **Without Prejudice**
Our Ref: CC4/LPC19007031/Upa3

Dear Sirs,

ACCIDENT INVOLVING GBC 1612M(LONPAC) AND SJK 1054L ON 18/04/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19008218/Jea3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 30-07-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 4676M		Veh. Inspected	SJJ 9114A
Policy No.	Z/19/VC10/103130		Coverage (\$)	0.00
Claim No.	19/19/19/VC10/021767		Excess (\$)	0.00
Assign From	GERALD		Assign Date	09/05/2019
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES C230		c.c	2496
Engine No.	HIDDEN		Year of Reg.	2009
Chassis No.	WDD2040522A301555		Colour	BLACK
Odometer	232043		Steering	IN ORDER
Brakes	IN ORDER		Modification	SPORTS RIM
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45 R17	PIRELLI	6 mm	
L/H Front Tyre	245/45 R17	PIRELLI	6 mm	
R/H Rear Tyre	245/45 R17	PIRELLI	6 mm	
L/H Rear Tyre	245/45 R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/05/2019		Inspection Date	09/05/2019
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJJ 9114A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	HEADREST REPAIR KIT @\$895.00	ACTIVATED	1,790.00	1,790.00
1	BOOTLID	BUCKLED	1,660.00	1,660.00
1	BOOTLID CENTRE EMBLEM	NECESSARY	50.00	50.00
1	BOOTLID CHROME HANDLE	DEFORMED	210.00	210.00
2	BOOTLID HINGES @\$155.00	NOT NECESSARY	310.00	-
1	BOOTLID TOP LOCK	SERVICEABLE	320.00	-
1	BOOTLID LOWER LOCK	NOT NECESSARY	48.00	-
1	BOOTLID WEATHERSTRIP	DEFORMED	173.00	173.00
2	TAILLAMP ASSY @\$555.00	NOT NECESSARY	1,110.00	-
1	REAR BUMPER	DEFORMED	1,455.00	1,455.00
1	REAR BUMPER REINFORCEMENT (WITH BRACKETS)	NOT NECESSARY	695.00	-
3	REAR BUMPER CENTRE SPONGE @\$142.00	NOT NECESSARY	426.00	-
1	REAR BUMPER CENTRE CHROME MOULDING	SCRATCHED	112.00	112.00
2	REAR BUMPER SIDE CHROME MOULDING @\$105.00	NECESSARY	210.00	210.00
4	REAR BUMPER REVERSE SENSOR	SHORTED (2 PCS ONLY)	2,090.00	300.00
1	REAR END PANEL	DENTED	1,680.00	1,680.00
1	REAR END PANEL TOP GARNISH	CRACKED	456.00	456.00
2	REAR FENDER SIDE GARNISH @\$28.00	CRACKED	56.00	56.00
1	REAR BUMPER TOW COVER	NOT NECESSARY	67.00	-
	LESS 10% DISCOUNT		-1,291.80	-815.20
			11,626.20	7,336.80
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	30.00	30.00
10	REAR FENDER SIDE GARNISH CLIPS @\$9.00 (SN)	NECESSARY	90.00	30.00
			120.00	60.00
LABOUR				
	TO DISMANTLE AND REFIX REVERSE CAMERA.		80.00	30.00
	TO DISMANTLE AND REFIX REVERSE CAMERA /REVERSE SENSOR.		40.00	30.00

Report Ref No. CC4/LPC19008218/Jea3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIX CUSHION SEAT AND REAR FENDER INNER TRIM BOARD .		80.00	50.00
	TO COMPUTER RESET .		150.00	120.00
	TO CHECK WIRING FUNCTION .		50.00	30.00
	TO APPLY RUSTING AND PROOFING ON REPLACED AND REPAIR PANEL .		100.00	20.00
	LABOUR CHARGES.		800.00	700.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		1,000.00	750.00
			2,300.00	1,730.00
GRAND TOTAL			14,046.20	9,126.80

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,500.00
--	--	--	----------

Report Ref No. CC4/LPC19008218/Jea3n2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.