

## Vic (LKKAUTO)

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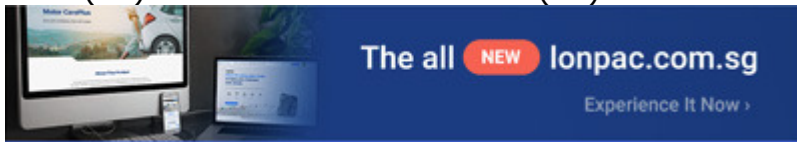
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 17 September, 2019 12:52 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY Our Ref: 18/19/19/VC05/021770 [External General] LKK REF CC6/LPC19008215/Eha3

## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, 12 September 2019 1:59 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY Our Ref: 18/19/19/VC05/021770 [External General] LKK REF CC6/LPC19008215/Eha3

**Your Ref: 18/19/19/VC05/021770**

**Our Ref: CC6/LPC19008215/Eha3**

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GX 6725T (OI) AND SLL 9042P(TP) ON 07/05/2019

We refer to the subject matter and to the assignment dated 8<sup>th</sup> May 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle lost control and collided to the TP vehicle.

As such, under MCF and BOLA scenario 21 for Insured vehicle that lost control, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**VERMOGEN ACE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,676.70	\$ 5,350.00
Loss of Use (\$100 x 10 days)	\$ 1,000.00	\$ 540.00 (\$60 x 9 days)
GIA Search Fee	\$ 31.00	\$ 31.00
<b>TOTAL</b>	<b>\$ 17,707.70</b>	<b>\$ 5,921.00</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>9 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 8 July, 2019 5:11 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG; Joy Irene (LKKAuto); CS A Team; Admin A

**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY

Our Ref: 18/19/19/VC05/021770 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please ignore my earlier emails which the attachment should be meant for another file.

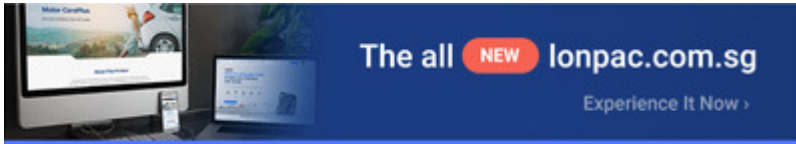
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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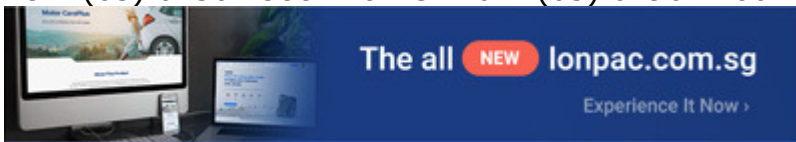
**From:** ONG LI LI  
**Sent:** Monday, 8 July, 2019 4:03 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Joy Irene (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY Our Ref: 18/19/19/VC05/021770 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please see attached and handle.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 16 May, 2019 2:37 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Joy Irene (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY Our Ref: 18/19/19/VC05/021770 [External General]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VC05/021770**  
**LKK REF: CC4/LPC19008215/Eja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 13 May, 2019 3:46 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY  
Our Ref: 18/19/19/VC05/021770 [External General]

**Your ref: 18/19/19/VC05/021770**

**LKK ref : CC4/LPC19008215/ja3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Li Li,

Yes, wksp contacted/ emailed us on 09/05/2019.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 10 May 2019 6:29 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY  
Our Ref: 18/19/19/VC05/021770 [External General]

**Lonpac External - General**

Dear Nivitha

Have the workshop contacted you?

FYA

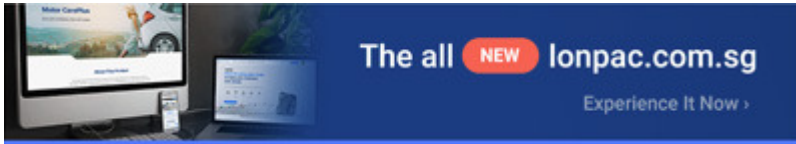
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** ONG LI LI

**Sent:** Wednesday, 8 May, 2019 5:03 PM

**To:** 'Pila Ng'; MT\_Claim\_SG

**Cc:** Minoko Chan; Glorioso Eric Paul Patambang; Tejano Exequiel Dawal; Edmond Lim; Yira Rahman; Baldoz Juan Paulo Bongon; Vermogen Ace

**Subject:** RE: Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY Our Ref: 18/19/19/VC05/021770 [External General]

## Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Pila

Our Insured has not reported the accident.

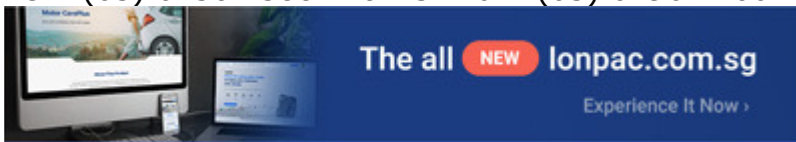
Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Pila Ng [<mailto:pila@vermogen-group.com>]

**Sent:** Wednesday, 8 May, 2019 2:46 PM

**To:** MT\_Claim\_SG; GERALD POH WEE BIN

**Cc:** Minoko Chan; Glorioso Eric Paul Patambang; Tejano Exequiel Dawal; Edmond Lim; Yira Rahman; Baldoz Juan Paulo Bongon; Vermogen Ace

**Subject:** Accident involving SLL9042P & GX6725T ( Your Insured ) on 07/05/2019 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **6 Benoi Sector**.

**\*VEHICLE IN WORKSHOP\***

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards,

Pila

**Vermogen Ace Pte Ltd**

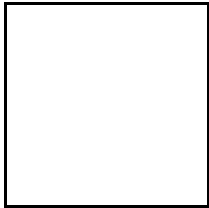
1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 6358 3031

Fax: 6694 4929



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