

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 25 March 2021 10:07 AM
To: Lee, Ming-Yao; Hsiao Tong (LKKAUTO)
Cc: Admin A; Mavis, Chew
Subject: RE: Our Ref : 5137135931SG-003 | Accident Involving SJE496H & FE6565A on 06/05/2019 *** LKK REF:CC4/AIG19008211/T1pb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Thursday, 25 March, 2021 9:47 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mavis, Chew <Chew.Mavis@aig.com>

Subject: RE: Our Ref : 5137135931SG-003 | Accident Involving SJE496H & FE6565A on 06/05/2019 *** LKK REF: CC4/AIG19008211/T1kb3

Hi,

We have received PD LOD from solicitor.

Please assist to submit WP report asap.

Upon ready, appreciate to notify us via email.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 02 November 2020 09:03

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 5137135931SG-003 | Accident Involving SJE496H & FE6565A on 06/05/2019 ***
LKK REF: CC4/AIG19008211/T1kb3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Saturday, 31 October, 2020 11:33 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 5137135931SG-003 | Accident Involving SJE496H & FE6565A on 06/05/2019

Hi Team,

We refer to above mentioned case.

Wish to check if there are any update from TP repairer. If case idle > 12 months, may proceed to close the file and submit WP report.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19008211/T1kb3

18 OCTOBER 2019

ASSET LIMO

18 SIN MING LANE
#06-31
MIDVIEW CITY
SINGAPORE 573960

Dear Sir/Madam,

ACCIDENT INVOLVING SJE496H [AIG] & FE6565A ON 06/05/2019 ALONG/AT WEST COAST HIGHWAY (TOWARDS KEPPEL ROAD)

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **28/10/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)