

REF: 08/08/19008200 / RHD3m2

ASSIGNMENT (Office)

From/To: Elaine Cheong CTI Date/Time: 8/5/19 @ 8:41am

Estimated Cost: Bill to: 00 / 01 WS / TP RIG / OH RIG / EVA / INV / MY TON

To/Type of Vehicle: SCR S400R Inamed GBD 2289B  
at Workshop: Cycle & Carriage Ind. Tel: 9186 5112 / 6771 9377  
of: 188 punden loop

Policy No.: Claim No: SNM19D201828C02/9

Sum Insured: P.O.A. 24/4/2019  
Make of Vch: (Client's Record)

CA / REV / REP. / REV 24 HRS lap? H.O.D. Endorsement:  
Date/Time: 08/05/19 Person Contacted: Alan Vehicle IN / OUT

| Date/Time | Action/Instruction (✓) Estimate             |
|-----------|---|
|           | SCR S400R - NBA/CTI 19007194/Y DDA: 24/4/19 |
|           | GBD 2289B - NBA/CTI 19007194/Y DDA: 24/4/19 |
|           | Part by Part \$4,478.65 (Red: 2206.82; 33%) |

REF:

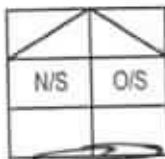
6353H

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SCR 5400R  
 at Workshop m/s Cycle & Carriage  
 of 188, Pinner Road  
 Insured: CU  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SCR 5400R Yr Regn: 2017 / MAR  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: MERCEDES BENZ E250 cc: 1591  
 Colour: Grey A/C: Insured / Std / NI / NA  
 Sp. Reading: 54890 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WDD 2130 45 2A 150 583  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 245/45 R18  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /  
 TOYO / YOKO or

Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 24/04/19 D.O.I. 21/05/19

Survey held at: Cycle & Carriage (PL)Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 13 JUN 2019

Date/Time. File Pass to?

1) 18/6 Typist

Date/Time. File Return to?

2) \_\_\_\_\_

☐ : Preli. Report☒ : Final ReportDays Of Repair: 3

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Report Format: TPLump Sum / 18: (\$ 47865)

120

## Nivitha (LKK Auto)

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**From:** Alan Quek <alan.quek@cyclecarriage.com.sg>  
**Sent:** Wednesday, 8 May 2019 11:41 AM  
**To:** Elaine Cheong  
**Cc:** 'sur@lkkauto.com'; assignments@lkkauto.com; Thin Thin (LKKAuto); 'Zayyer (LKKAuto)'; 'vivianlau@lkkauto.com'; 'Vic (LKKAuto)'; 'Mei Kwan (LKKAuto)'; Asher Sng (LKKAuto)  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019 (CLAIM REF: SNM19D201818C02/9)

Dear Elaine,

We agree to use your surveyor panel LKK Auto Consultant. Kindly assist to check liability for direct settlement. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]  
**Sent:** Tuesday, 7 May 2019 2:36 PM  
**To:** Alan Quek  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019 (CLAIM REF: SNM19D201818C02/9)

### **WITHOUT PREJUDICE**

Dear Alan,

We refer to your email of 07.05.19.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

|               |
|---------------|
| ADRIAN LING   |
| Kelvin Ang    |
| SEE CHEW SENG |

|                         |
|-------------------------|
| MOHD FADHILAH BIN OSMAN |
| XING QUO QIANG          |
| KENNETH KONG            |
| SIMON HO                |
| CHUA WEIJIE             |
| MARCUS CHUA             |
| HENRY NG                |

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** Tuesday, 7 May, 2019 11:54 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019

Good Morning Elaine,

Till date car is in our premise for 7 days. Still no surveyor turn up, may I know your side given up your right to arrange your own appointed surveyor panel.

May I know the liability for direct settlement, thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Monday, 6 May 2019 4:20 PM  
**To:** 'Claims Dept of CTI'; Elaine Cheong  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019

Good Afternoon Elaine,

Good day to you, may you assist me to check your insured reported. Would like to know the liability for direct settlement. Which surveyor will you appoint to survey my client car, we have no objection on your surveyor panel.

Kindly assist me, thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Monday, 6 May 2019 10:28 AM  
**To:** Elaine Cheong; Alan Quek  
**Cc:** Angie Foo; Chong Boon Sen; Alfred Toh; Chee So Chow  
**Subject:** FW: SCR5400R / GBD2289B Date of accident:29-03-2019

Dear Elaine,

Please conduct PRS – TP: SCR5400R (SNM19D201818) soonest possible.  
File with OIC – ELAINE CHEONG - 63896530

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**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** Monday, 6 May 2019 10:11 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019

Dear Officer,

Car is in our premise for 6 days, till date no surveyor dropby to survey our client car. Kindly assist to check for liability and surveyor arrangement too. Thank you


Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Tuesday, 30 April 2019 6:19 PM  
**To:** Claims Dept of CTI  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019

Dear Officer,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arranger for survey and the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Monday, 29 April 2019 3:22 PM  
**To:** Claims Dept of CTI  
**Subject:** RE: SCR5400R / GBD2289B Date of accident:29-03-2019

Hi Officer In-charge,

Kindly assist to check liability for direct settlement and which surveyor panel of yours to use. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Alan Quek  
**Sent:** Wednesday, 24 April 2019 5:10 PM  
**To:** Claims Dept of CTI  
**Subject:** SCR5400R / GBD2289B Date of accident:29-03-2019

**CHINA TAIPING INSURANCE (S) PTE LTD**  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SCR 5400 R & GBD 2289 B.**  
Along **WEST COAST ROAD.**

We have instructs by our client's of motor vehicle no:**SCR 5400 R**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**GBD 2289 B** are willing to **DIRECT SETTLEMENT** on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 18 June 2019 2:06 PM  
**To:** 'Alan Quek Ai Lun'  
**Subject:** SCR 5400R / TP / DOA: 29/03/2019

Dear Alan,

Confirm final figure \$ 4,478.65, 3days.

Please submit your relevant document to China Taiping

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 24/04/2019 16:25 |
| Date Of Accident           | 24/04/2019 09:40 |
| Exact Location Of Accident | WEST COAST ROAD  |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SCR5400R             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | BORIG KLAUS GERHARD  |
| NRIC No                     | S2686353H            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-91809765 |
| Alternative Phone No        | OFFICE-91809765      |

### Vehicle Particulars

|              |               |
|--------------|---------------|
| Manufacturer | MERCEDES-BENZ |
| Model        | E250          |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100504322-02                        |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | NOOR BIN SUKOR        |
| NRIC No              | S1110136D             |
| Date Of Birth        | 22/08/1955            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 21/07/1981            |
| Driving Experience   | 37 YEARS AND 9 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-91809765  |
| Fax Number           |                       |
| Contact Number       |                       |
| Email Address        | NOEMAIL               |

|   |                  |
|---|------------------|
| Address   | 27 SUNSET SQUARE |
| Postcode  | 897324           |
| Was driver an employee of the Insured's Company     | NO               |
| If No, Relationship of the Driver with the Insured  | PAID DRIVER      |
| Vehicle Registration Number of Driver's Own Vehicle | -                |
|   | -                |
|   | -                |
| Insurance Company of Driver's Own Vehicle           | -                |
|   | -                |
|   | -                |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of Intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

TRAFFIC LIGHT IS RED, MY CAR STATIONARY POSITION, ALL OF SUDDEN, CAR B (GBD2289B) COLLIDED MY CAR REAR. NO ONE WAS INJURED AND WE EXCHANGE PARTICULAR.

#### Attachment(s)

|   |              |
|---|--------------|
| Are accident photos available for attachment? | YES          |
| Was there any video captured by Car Camera?   | YES          |
| Remarks/ Reasons:                             | REFER CSE AQ |
| Was there any audio recorded?                 | NO           |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                    |
|-------------------------------------|--------------------|
| Vehicle Registration Number         | GBD2289B           |
| Vehicle Make/Model/Colour           |                    |
| Details Of Properties               |                    |
| Vehicle Category                    | COMMERCIAL VEHICLE |
| Name of Driver                      | ARNOLD TAN         |
| NRIC/Passport Number                |                    |
| Contact Number                      |                    |
| Address                             |                    |
| Postcode                            |                    |
| Insurance Company Name              |                    |
| Nature Of Damage                    |                    |
| No. Of Passenger (Including Driver) |                    |

## SINGAPORE ACCIDENT STATEMENT

## ACCIDENT STATEMENT

Date Of Accident

24/04/19

Time Of Accident

09:40 am

Exact Location Of Accident

West Coast Road

Country/State of Loss

Singapore/ ~~Malaysia~~

## DETAILS OF OWN VEHICLE

Vehicle Registration Number

SCR 5400 R

## Insured/Policyholder

Name Of Registered Owner

Boris Klaus Gerhard

NRIC No

S26086353H

Email Address

Mobile Phone No

67232761

Alternative Phone No

## Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

E250

Exact Purpose for which vehicle was being used at time of accident

Private use ☒ Commercial use ☐ Hire & reward ☐  
Others - Please specify

Are you claiming under your own insurance policy for repair to your vehicle?

Yes ☐ No ☒ Other

If No, Please state action to be taken

Third Party Claim ☒ Reporting Only ☐

Vehicle Category

PRIVATE CAR

## Insurance Company

Name of Insurance Company

AIG

Type Of Coverage

Comprehensive Others

Fleet Policy

Yes ☐ No ☒

Policy Number

2100504322

Cover Note Number

## Driver

Name of Driver

Mr Nour Bin Sukun

NRIC No

51110136D

Date Of Birth

22/08/1981

Occupation

Indoor ☐ Outdoor ☒

Date Of Driving Pass

21/07/1981

Driving Experience

-

Gender

Male ☒ Female ☐

Mobile Number

91809765

Fax Number

-

Contact Number

-

Email Address

-

Address

27 Sunset Square

Postcode

547324

Was driver an employee of the Insured's Company

Yes ☒ No ☐

If No, Relationship of the Driver with the Insured

Owner ☐ Paid Driver ☒ Relative ☐ Friend ☐ Parent ☐  
Spouse ☐ Children ☐ Sibling ☐ Other: \_\_\_\_\_

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

### General Information of the Accident

Type Of Accident

Weather Conditions

Clear ☒ Raining ☐ Others

Road Surface

Dry ☒ Wet ☐ Others

### Details of Injured Persons

Was anybody injured in the Accident?

No ☐ Yes ☐

Name

Address

Injuries Sustained

If vehicle Occupants, state in which vehicle?

Were seat belts worn?

No ☐ Yes ☒

Was injured conveyed to hospital by ambulance?

No ☐ Yes ☐

### Other Information

Was any foreign vehicle involved in this accident?

No ☒ Yes ☐

Number of vehicles involved in the accident

Was any other material or property damaged?

No ☒ Yes ☐

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

No ☒ Yes ☐

Number of Passengers (Including Driver)

Passenger 1

Male ☐ Female ☐

Passenger 2

Male ☐ Female ☐

Passenger 3

Male ☐ Female ☐

Passenger 4

Male ☐ Female ☐

Passenger 5

Male ☐ Female ☐

### Details of Police Action

Was the accident reported to the police?

No ☒ Yes ☐

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

No ☒ Yes ☐

NO If Yes, against whom?

### Circumstances of Accident

|  |
|--|
|  |
|--|

### Attachment(s)

Are accident photos available for attachment?

No ☒ Yes ☐

Was there any video captured by Car Camera?

No ☐ Yes ☒

Was there any audio recorded?

No ☒ Yes ☐

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBD 2289 B

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

Mr Arnold Tan

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Details of Witness

Was there any witness?

No ☐ Yes ☒

Name

Phone Number

Email Address

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

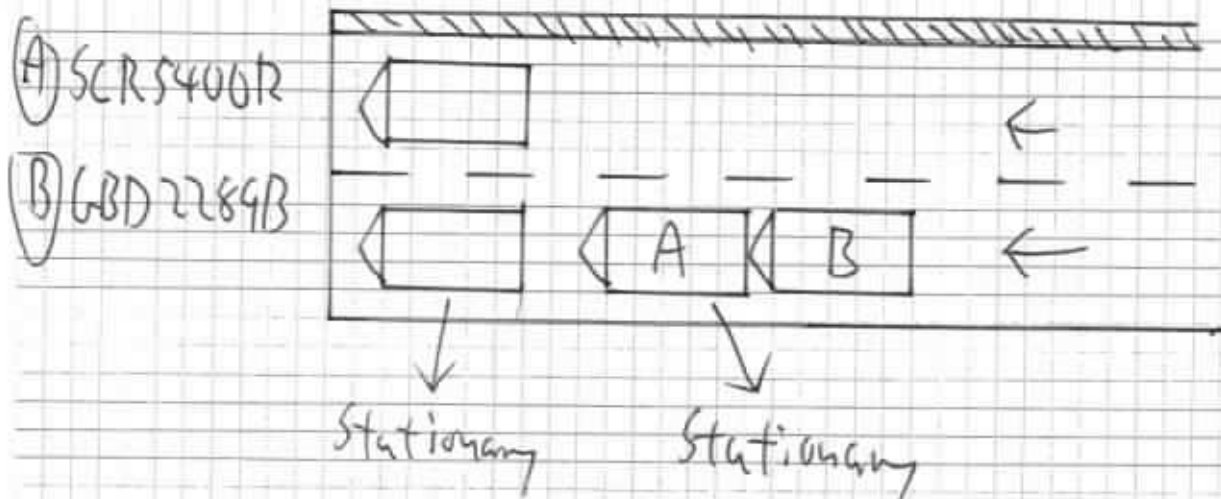
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time

\_\_\_\_\_  
Reporting Centre Personnel's  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① Traffic light is red
- ② 'A' vehicle stationary position.
- ③ All of sudden 'B' vehicle collided 'A' vehicle rear.
- ④ No one was injured and we exchange particulars.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's  
Name:  
NRIC/FIN No.:





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SCR5400R

CHINA TAIPING INSURANCE (S) PTE  
LTD  
ATTN: MOTOR CLAIM DEPARTMENT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
62222366

Vehicle & Document Information  
WIP No 32868  
Reg No/Reg Date SCR5400R / 23/03/2017  
Date In/Mileage / 0  
Chassis No WDD2130452A150583  
Engine No 27492030892441  
Make/Model MB/MB E 250 2.0 SEDAN (W213) "AVANTGARDE  
Colour/Trim 027 775 Iridium sil/ 042 201 Black

| Account No  | Terms  | Date/Time Printed | CSE | Operator        |      |            |       |             |
|---|--------|-------------------|-----|-----------------|------|------------|-------|-------------|
| WC000668  | Credit | 24/04/2019/ 17:06 |     | 305 / Alan Quek |      |            |       |             |
| Description of Goods / Services   |        |                   |     |                 | Qty  | Unit Price | Disc% | Amount      |
| M BPNSUN<br>POLICY NO/ACC DATE :2100504322 // 24-04-2019<br>DRIVE IN:24-04-2019 // TP CAR NO:GBD2289B (CHINA TAIPING INS)<br>DATE IN/DATE SURVEY:<br>BY/AUTHORIZED ON : |        |                   |     |                 |      |            |       |             |
| A BPILAB<br>USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO<br>STANDARD SETTINGS.NETT   |        |                   |     |                 |      |            | 0.10  | 380.00      |
| A BPILAB<br>REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT<br>ASSY COMPONENTS & REFINISH.   |        |                   |     |                 |      |            |       | 960 1440.00 |
| A BPIRES<br>RESPRAY REAR BUMPER   |        |                   |     |                 |      |            |       | 600 720.00  |
| M REAR BUMPER   | DE     |                   |     |                 | 1.00 | 1956.71    | 00.00 | 1956.71     |
| M REAR BOTTOM PANEL   | DE     |                   |     |                 | 1.00 | 269.37     | 00.00 | 269.37      |
| M REAR BOTTOM PANEL GARNISH   | DE     |                   |     |                 | 1.00 | 312.57     | 00.00 | 312.57      |
| M CT/R PARKING SENSOR   | DE     |                   |     |                 | 4.00 | 177.22     | 00.00 | 708.88      |
| M CT/R PARKING SENSOR SEAL  | DE     |                   |     |                 | 4.00 | 6.42       | 00.00 | 25.68       |
| M CT/R BASIC MOUNTING FOR BUMPER  | DE     |                   |     |                 | 1.00 | 82.65      | 00.00 | 82.65       |
| M REAR CROSS MEMBER   | DE     |                   |     |                 | 1.00 | 789.61     | 00.00 | 789.61      |



PHOTO BEFORE PAINT

Alan Quek  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
Tel: 6771-4377 (UP: 9188 5117) Fax: 6672 1272  
Email: alan@ccr.com.sg

Confirmed &amp; accepted by

Authorized signatory and company stamp

Nett 6,685.47  
7% GST on 6685.47 467.98  
Total Payable 7,153.45

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer

GST Reg No. MR-8100111-X

## ESTIMATE FOR SCR5400R

Finalization

CHINA TAIPING INSURANCE (S) PTE  
LTD  
ATTN: MOTOR CLAIM DEPARTMENT  
3 ANSON ROAD #15-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
6222366

Rasul

## Vehicle &amp; Document Information

WIP No 32868  
Reg No/Reg Date SCR5400R / 23/03/2017  
Date in/Mileage 21/05/2019 / 54890  
Chassis No WDD2130452A150583  
Engine No 27492030892441  
Make/Model MB/MB E 250 2.0 SEDAN (W213) "AVANTGARDE  
Colour/Trim 027 775 Iridium sil/ 042 201 Black

SCR5400R

| Account No | Terms  | Date/Time Printed | CSE | Operator               |
|------------|--------|-------------------|-----|------------------------|
| WC000668   | Credit | 30/05/2019/ 22:33 | AQ  | 305 / Alan Quek Ai Lun |

| Description of Goods / Services  | Qty  | Unit Price | Disc% | Amount  |
|--|------|------------|-------|---------|
| M. BPNSUN<br>POLICY NO/ACC DATE : 2100504322 // 24-04-2019<br>DRIVE IN/DATE SURVEY : 21-05-2019 // LKK RASUL<br>BY/AUTHORIZED ON : ELAINE CHEONG // 13-05-2019 |      |            |       |         |
| A BPILAB<br>USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO<br>STANDARD SETTINGS.NETT  |      |            | 0.10  | 380.00  |
| A BPILAB<br>REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT<br>ASSY COMPONENTS & REFINISH.  |      |            |       | 960.00  |
| A BPIRES<br>RESPRAY REAR BUMPER  |      |            |       | 600.00  |
| X REAR BUMPER  | 1.00 | 1956.71    | 00.00 | 1956.71 |
| X REAR BOTTOM PANEL  | 1.00 | 269.37     | 00.00 | 269.37  |
| X REAR BOTTOM PANEL GARNISH  | 1.00 | 312.57     | 00.00 | 312.57  |

3D  
ESTIMATE

Alan Quek  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272  
Email: alan.quek@cyclecarriage.com.sg

Confirmed &amp; accepted by

Nett 4,478.65  
7% GST on 4478.65 313.51  
Total Payable 4,792.16

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document. No signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19008200/R1TD3N2

Date: 24/06/2019

## REFERENCE

|                       |   |                      |                  |                           |
|-----------------------|---|----------------------|------------------|---------------------------|
| Handling Insurer:     | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No:           | DMCVSN1425601804 |                           |
| Claimant Vehicle No : | SCR5400R                                      | Insured Vehicle No : | GBD2289B         |                           |
| Date of Loss:         | 24/04/2019                                    | Nature of Claim:     | TP               | Claim No: SNM19D201818C02 |

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

|                             |                              |             |                   |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No:                     | SCR5400R                     | Engine No:  | 27492030892441    |
| Make & Model:               | MERCEDES-BENZ E250, 2.0 (A)  | Chassis No: | WDD2130452A150583 |
| Reg. Date:                  | 23/03/2017 (Man. Year: 2016) | Odometer:   | 54890 km          |
| Colour:                     | Grey                         |             |                   |
| Engine Capacity:            | 1991 cc                      |             |                   |
| Market Value/New Car Price: | N/A                          |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price   |             |                   |

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

## CONDITION OF TYRES

|                   |              |                  |              |
|-------------------|--------------|------------------|--------------|
| Front Tyre Size:  | 245/45 R18   | Rear Tyre Size:  | 245/45 R18   |
| Front Left Side:  | Pirelli 6 mm | Rear Left Side:  | Pirelli 6 mm |
| Front Right Side: | Pirelli 6 mm | Rear Right Side: | Pirelli 6 mm |

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

|                               | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                         | 4,145.47        | 2,538.65        | 1,606.82        | 38.76        |
| Miscellaneous Items           | 0.00            | 0.00            | 0.00            |              |
| Labour                        | 2,540.00        | 1,940.00        | 600.00          | 23.62        |
| Paintwork Labour              | 0.00            | 0.00            | 0.00            |              |
| Towing                        | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>      | <b>6,685.47</b> | <b>4,478.65</b> | <b>2,206.82</b> | <b>33.01</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>467.98</b>   | <b>313.51</b>   | <b>154.47</b>   | <b>33.01</b> |
| <b>Nett Amount (S\$)</b>      | <b>7,153.45</b> | <b>4,792.16</b> | <b>2,361.29</b> | <b>33.01</b> |

## INSPECTION

|                             |                          |   |
|-----------------------------|--------------------------|---|
| Date of Assignment:         | 13/05/2019               |   |
| Date Inspected:             | 21/05/2019 Inspected At: | Cycle & Carriage Industries Pte Ltd<br>(Pandan Loop)<br>188 Pandan Loop<br>Singapore 128378 |
| Estimated Period of Repair: | 3.0 days                 |   |

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

|                      |  |  |
|----------------------|--|--|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 24 Jun 2019)                |
| <b>Parts:</b>        | 143  | MERCEDES-BENZ E250 2.0 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                            |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SCR5400R)  |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

### Recommended Parts

| No. | Qty | Part No. | Particulars                     | Condition     | Repairer's                | Amount                        |
|-----|-----|----------|---------------------------------|---------------|---------------------------|-------------------------------|
| 1   | 1   |          | *REAR BUMPER                    | Deformed      | 1,956.71 FS               | *1,956.71 FS                  |
| 2   | 1   |          | *REAR BOTTOM PANEL              | Deformed      | 269.37 FS                 | *269.37 FS                    |
| 3   | 1   |          | *REAR BOTTOM PANEL GARNISH      | Cracked       | 312.57 FS                 | *312.57 FS                    |
| 4   | 4   |          | *CT/R PARKING SENSOR            | Not Necessary | 708.88 FS                 | *-FS                          |
| 5   | 4   |          | *CT/R PARKING SENSOR SEAL       | Not Necessary | 25.68 FS                  | *-FS                          |
| 6   | 1   |          | *CT/R BASIC MOUNTING FOR BUMPER | Not Necessary | 82.65 FS                  | *-FS                          |
| 7   | 1   |          | *REAR CROSS MEMBER              | Not Necessary | 789.61 FS                 | *-FS                          |
|     |     |          |                                 |               | <b>Total Parts (\$\$)</b> | <b>4,145.47      2,538.65</b> |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars  | Lab.Type | Repairer's      | Amount          |
|-------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>     |  |          |                 |                 |
| 1                       | USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.         | New      | 380.00          | 380.00          |
| 2                       | REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH. | New      | 1,440.00        | 960.00          |
| 3                       | RESPRAY REAR BUMPER.   | New      | 720.00          | 600.00          |
| Gross Labour Cost (S\$) |  |          | <b>2,540.00</b> | <b>1,940.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >