

AXA Insurance Singapore Pte Ltd  
Singapore  
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO FDG 3380 Y & FBP 312 S  
ALONG Bedok North Ave 4 Towards Upper Changi Road ON 30/04/2019

We understand that you are the insurer of FBP 312 S vehicle.

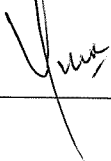
I/We wish to inform you that my/our vehicle FDG 3380 Y have been completed repairs to my/our satisfaction by M/s Ban Hock Hin Co. Pte Ltd. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ <u>2,461.00</u>
2.	Loss of Use/Rental(S\$ <u>20</u> x <u>4</u> days)	S\$ <u>80.00</u>
3.	LTA Search Fee/GIA Reports	S\$ <u>2.00</u>
TOTAL		S\$ <u>2,543.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

  
\_\_\_\_\_


## AUTHORISATION TO ACT

I/We, Yeo Chin Heng (the third party claimant) of BK 206 Serangoon Central  
#11-164 Singapore 550206 (address), owner of FBG 3380Y (vehicle no.) hereby  
authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me with respect  
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.  
FBG 3380Y that was damaged pursuant to the accident which occurred on 30/4/2019 (date)  
along Bedok North Ave 4 Towards Upper Changi Road (location) involving  
vehicle no/s FBP 312S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 21<sup>st</sup> (day) of August (month) 2020 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with company stamp if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with company stamp)





## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBP 312S (Insd veh)	Model: SYM MAXSYM (400cc)
	FBG 3380Y (TP veh)	
Date of Accident/ Time:	30/04/2019	

Repair Estimate	: \$		
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,500.00	
Payee Name : Ban Hock Hin Co. Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>NO</del> BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: Audrey Tan  
Date: 16/09/2020

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Tan Chok Lok  
Date: 16/09/2020

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 16/09/2020



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## TAX INVOICE

Customer :  
AXA INSURANCE SINGAPORE PTE LTD

GST Reg No. : M2-0010542-7

Invoice No. : **DLCR40104901-I11329**  
Invoice Date : 22/08/2020  
Payment Due Date : 21/09/2020

MOTOR CLAIMS DEPT

CLAIM NO. : 11329  
POLICY NO. :  
VEHICLE NO. : FBG3380Y  
MAKE/MODEL : SYM / MAXSYM 400I CVT

S/N	Description	Amount
1	LUMPSUM REPAIR	\$2,300.00
SUB TOTAL		\$2,300.00
GST @ 7 %		\$161.00
GRAND TOTAL (SGD)		<b>\$2,461.00</b>

Validity: 30 days

For & on Behalf of  
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

*bizSAFE<sub>3</sub>*



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-068552

Date of Request: 02/05/2019

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd  
No. 6 Defu Lane 4  
Singapore 539410

Dear Sir/Madam,

Enquiry Date 02/05/2019  
Enquiry By Tan Chok Lok  
TP Vehicle No. FBP312S  
Accident Date 30/04/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBP312S	AXA Insurance Pte Ltd	24/01/2019-23/01/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Ban Hock Hin Co. Pte Ltd  
No. 6 Defu Lane 4  
Singapore 539410

Dear Sir/Madam,

Enquiry Date 02/05/2019  
Enquiry By Tan Chok Lok  
TP Vehicle No. FBP312S  
Accident Date 30/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

01 July, 2019

**LOW KHEE HENG**  
BLK 100 BEDOK NORTH AVENUE 4  
#10-1916  
SINGAPORE 460100

Dear Sir/Mdm,

**OUR REF : CC4/ASM19008197/Upa3**  
**YOUR REF : FBP 312S**  
**ACCIDENT INVOLVING FBP312S AND FBG3380Y ALONG BEDOK NORTH AVE 4**  
**TOWARDS UPPER CHANGI ROAD ON 30/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Ban Hock Hin Co Pte Ltd** acting on behalf of the owner of **FBG3380Y** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.



*Auto  
Consultants  
Pte Ltd*

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)