

## Hsiao Tong (LKKAuto)

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**From:** Raymond <raymond@bhh.com.sg>  
**Sent:** Tuesday, 19 November 2019 4:21 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Hsiao Tong,

Our client confirmed he has not signed any document and received payment from your insured at the accident scene.

He has just taken photo of your insured bike plate number then both left the accident scene without exchange any particulars.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 19 November, 2019 3:32 PM  
**To:** Raymond <raymond@bhh.com.sg>  
**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

**Without Prejudice**

Dear Raymond,

We refer to your email dated 03/09/2019.

Your client mentioned that he did not exchange particular with our insured. However the attached signed paper had indicated your client name and phone number.

We have spoken to our insured again and he adamant that he had paid \$50 to your client and your client had signed on the paper.

Kindly assist to check with your client again.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Friday, 4 October 2019 5:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Hsiao Tong,

We refer to our email dated 11/09/2019.

Appreciate for you to advise your insured liability for direct settlement as soon as possible.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Wednesday, 11 September, 2019 5:52 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Hsiao Tong,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Tuesday, 3 September, 2019 5:06 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Hsiao Tong,

Refer to our email below.

Please assist.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Tuesday, 3 September, 2019 5:01 PM

**To:** 'Jimmy Chen (LKK Auto)' <[jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)>

**Cc:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Jimmy,

Our client has denied he has signed any document and received \$50 from your insured.

Both of them had left the accident scene without exchanged for particulars.

We attached the Traffic Police Investigation Result for your perusal.

Appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Thursday, 18 July, 2019 4:36 PM

**To:** 'Jimmy Chen (LKK Auto)' <[jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)>

**Cc:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Jimmy,

Thank you for your email.

We will check with our client and revert to you.

Thanks

Best Regards,

Raymond

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**From:** Jimmy Chen (LKK Auto) <[jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)>  
**Sent:** Thursday, 18 July, 2019 4:29 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Hi all,

Any updates?

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jimmy Chen (LKK Auto)  
**Sent:** Thursday, 4 July 2019 2:08 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Accident Involving FBG3380Y & FBP312S on 30/04/2019

Hi Raymond,

We've received the attached from our insured.

Our insured mentioned that there was private settlement made between both parties right after the accident occurred, then the attached was furnished with the following details,

- 1) Your client's name and signature (Mr Yeo), and also his contact no.
- 2) Location of the accident (BEDOK NORTH AVE 4 NEAR BLK 3014)
- 3) Settlement amount of \$50 which our insured mentioned that he has already made payment to your client.
- 4) Your client's vehicle no. FBG3380Y

Please assist to verify the attached with your client and let us know if your client is aware of this private settlement, thank you.

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Wednesday, 8 May 2019 4:50 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Subject:** Accident Involving FBG3380Y & FBP312S on 30/04/2019

Dear Sir / Madam,

We attached the third party claim file for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,  
Raymond

**Ban Hock Hin Co., Pte Ltd**

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