

NTUC

REF:

NTUC NS/INC 19008169 / Jsd30r

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop n/s _____
of _____
Insured: SJT 16973
Policy No: 5105019300 (26/10/2018 - 27/09/2019)
Claims No: MT/1040359 - 002
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SG5575 M Yr Regn: 31 Aug 2016
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Volvo B9TL c.c. 9364
Colour: Green A/C: Insured / Std / NI / NA
Sp. Reading: 156886 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: YV3S4P9296A179445
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 275/70R22.5
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
Front Rear
R/Bal. 7 mm R/Bal. 7/7 mm
L/Bal. 7 mm L/Bal. 7/7 mm
D.O.A. 12/4/19 D.O.I. 8/5/19
Survey held at smrt
Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SG 5575M - X
	SJT 16973 - CCB / AXH15003056 / KJG 352 D.O.A - 14/02/2015
	Confirmed L/S \$1400/- 3days of repair.
	(\$1,037.00 Red - 43%)

RECEIVED 27 MAY 2019

Date/Time, File Pass to? 27/05/19
1) Typist
Date/Time, File Return to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 3
Resurvey No. of Trip: 1

Survey Fee:
Transportation:
Photos
Others

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$) 1,400/- L/S

TOTAL

160
160

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="12/04/2019 11:16"/>
Vehicle No.(For Motor)	<input type="text" value="SJT1697J"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5105019300		KH LEASING PTE. LTD.	201611813C	GPC	Third Party	SJT1697J	SJT1697J	26/10/2018	27/09/2019

TP Claims against NTUC Income: Follow-Through Survey

Date: 24/5/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1026513-002	SMRT TAXIS PTE LTD	SHD 6453X	SLP 8306P	05/01/2019	02:40	\$ 11,137.85	\$ 2,812.74
2	MT/1040359-002	SMRT BUSES LTD	SG 5575M	SJT 1697J	12/04/2019	08:15	\$ 2,437.00	\$ 1,400.00

Claim received from LKK Auto

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/04/2019 10:16
Date Of Accident	12/04/2019 08:15
Exact Location Of Accident	DUNEARN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG5575M
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	VOLVO
Model	B9TL-9.4 D AUTO TURBO ABS (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	

Driver

Name of Driver	SUN ZHENGQU
NRIC No	G2291110X
Date Of Birth	06/02/1980
Occupation	OUTDOOR
Date Of Driving Pass	14/10/2013
Driving Experience	5 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	15

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE TRAVELLING STRAIGHT ON THE CENTRE LANE ALONG DUNEARN ROAD, PTE CAR () ON THE RIGHT MOST LANE, SUDDENLY CUT INTO MY PATH. I WAS UNABLE TO STOP THE BUS ON TIME HENCE COLLIDED ONTO THE REAR LEFT PORTION OF THE PTE CAR. NO INJURIES REPORTED

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJT1697J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: :

GENDER: :

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z

SKETCH PLAN

DUNEAVN Road

(A) SG5575M (67)
(B) SJT1697J

15

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signat
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

孙王曲



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/05/2019

User ID : JeongCH

Section A - Accident Details	
Registration Number	SG5575M
Case Reference Number	BUS/04/19/5023
Registration Date	11/29/2018
Company Type	SMRT Buses Ltd
Make	VOLVO
Model	B9TL
Name of Driver	Sun Zhengqu
Type of Accident	Side Swipe
Accident Date and Time	4/12/2019 4:15 PM
Accident Reported Date and Time	4/12/2019 9:15 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24101345
Special Instruction to ARC, if any	SG5575M - FRONT RIGHT PORTION SJT1697J (TP) - INSURED WITH NTUC
Prepared Date and Time	5/3/2019 2:20 PM
Chassis Number	YV3S4P929GA179445
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$1,060.00
Total Spray Cost	\$772.00	\$602.00
Total Spare Part Cost	\$75.00	\$75.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,437.00	\$1,737.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Jeong Choon Hwee	Hwee Jie
ARC / Surveyor Sign Off Date	03/05/2019 2:37 PM	03/05/2019 4:26 PM
Signature		
Remarks		After repair photo

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/05/2019

User ID : JeongCH

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REPAIR FRONT LH PORTION		\$1,590.00				\$1,060.00			
Total Labour		\$1,590.00				\$1,060.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO PUTTY & RESPRAY		\$772.00				\$602.00			
Total Spray Painting & Panel Beating		\$772.00				\$602.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			SMRT LOGO FRONT	1.00	\$75.00	0.00	\$75.00	Replace	Replace <i>rec</i>
Total					\$75.00		\$75.00		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

207A

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee He-LKK

8/5/19

P/P 3 days

[Signature]
10/5/19



SMRT Accident Vehicle Repair Estimates

Shirley

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 23/05/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SG5575M
Case Reference Number	BUS/04/19/5023
Registration Date	29/11/2018
Company Type	SMRT Buses Ltd
Make	VOLVO
Model	B9TL
Name of Driver	Sun Zhengqu
Type of Accident	Side Swipe
Accident Date and Time	12/4/2019 4:15 PM
Accident Reported Date and Time	12/4/2019 9:15 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101345
Special Instruction to ARC, if any	SG5575M - FRONT RIGHT PORTION SJT1697J (TP) - INSURED WITH NTUC
Prepared Date and Time	3/5/2019 2:20 PM
Chassis Number	YV3S4P929GA179445
Mileage	
Work Shop	
Repair Completion Date and Time	

L/S \$1400/- 3 days.

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$1,060.00
Total Spray Cost	\$772.00	\$602.00
Total Spare Part Cost	\$75.00	\$75.00
Total Other Cost	\$0.00	(\$347.40)
TOTAL COST	\$2,437.00	\$1,389.60
Lump Sum Total	\$0.00	\$1,400.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Jeong Choon Hwee	Hwee jie
ARC / Surveyor Sign Off Date	03/05/2019 2:37 PM	03/05/2019 4:26 PM
Signature		
Remarks		After repair photo

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 23/05/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REPAIR FRONT LH PORTION		\$1,590.00				\$1,060.00			
Total Labour		\$1,590.00				\$1,060.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO PUTTY & RESPRAY		\$772.00				\$602.00			
Total Spray Painting & Panel Beating		\$772.00				\$602.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Lump Sum Adjustment by Surveyor		\$0.00				(\$347.40)			
Total Other Costs		\$0.00				(\$347.40)			
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			SMRT LOGO FRONT	1.00	\$75.00	0.00	\$75.00	Replace	Replace
Total					\$75.00		\$75.00		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19008169/Jsd3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 27-05-2019	
Code: INC4			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJT 1697J	Veh. Inspected	SG 5575M
Policy No.	5105019300	Coverage (\$)	0.00
Claim No.	MT/1040359-002	Excess (\$)	0.00
Assign From		Assign Date	08/05/2019
2. Vehicle Particulars & Condition			
Make & Model	VOLVO B9TL	c.c	9364
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	YV3S4P929GA179445	Colour	GREEN
Odometer	156886	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	BRIDGESTONE	7 mm
L/H Front Tyre	275/70 R22.5	BRIDGESTONE	7 mm
R/H Rear Tyre	275/70 R22.5 (D)	BRIDGESTONE	7/7 mm
L/H Rear Tyre	275/70 R22.5 (D)	BRIDGESTONE	7/7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/04/2019	Inspection Date	08/05/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 5575M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	NECESSARY		
	SMRT LOGO FRONT (SN)		75.00	75.00
			75.00	75.00
	LABOUR			
	TO REPAIR FRONT LH PORTION.		1,590.00	1,060.00
	TO PUTTY & RESPRAY.		772.00	602.00
			2,362.00	1,662.00
GRAND TOTAL			2,437.00	1,737.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,400.00

Report Ref No. NS/INC19008169/Jsd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.