



## ASSIGNMENT

ok

Front: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

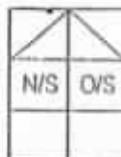
Policy No. 1300123524Claims No. 233314372159Sum Insured: \_\_\_\_\_ Excess: 800

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 160k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 21 1/2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SMG5000B Yr Regn: 2018 OctType: MCap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan cc 1984Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 7054 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZZ42JA225896Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 26 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 08/05/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

09 AUG.SMG 5000B-X9/5- Revert via merimen9/5- 17:00 - Authorise repair by Victor Koh.MV:PV:Nett:9/5- 533pm - inform authorise. premium authorise repair excess \$800.Part by Part \$27,190.56 (Red: 19705.44; 42%)

Date/Time, File Pass to?

1) G11 Typist

Date/Time, File Return to?

2)3)4)5)6)7)8)9)

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

Date:

20011211

RECEIVED 18 JUL 2019

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Singapore NRIC                        |
| Owner ID:                           | 3909G                                 |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | SMG5000B                              |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 09 May 2019                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | A4 SEDAN 2.0 TFSI S TRONIC (NAV)      |
| Primary Colour:                     | Blue                                  |
| Manufacturing Year:                 | 2018                                  |
| Engine No.:                         | CVK068490                             |
| Chassis No.:                        | WAUZZZF42JA229896                     |
| Maximum Power Output:               | 140.0 kW (187 bhp)                    |
| Open Market Value:                  | \$33,436.00                           |
| Original Registration Date:         | 30 Oct 2018                           |
| First Registration Date:            | 30 Oct 2018                           |
| Transfer Count:                     | 0                                     |
| Actual ARF Paid:                    | \$38,811.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 29 Oct 2028                           |
| PARF Rebate Amount:                 | \$29,108.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 29 Oct 2028                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$31,302.00                           |
| COE Rebate Amount:                  | \$29,644.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$58,752.00</b>                    |

The information contained herein is correct as at 09 May 2019

OK

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 9 May 2019 5:33 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: OD CLAIM FOR SMG 5000 B

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMG 5000B (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 9 May 2019 2:17 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SMG 5000 B

Dear all,

Kindly assist on the approval for above mentioned vehicle.

Thank You.

Best Regards,

**George Wong**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## View Sent Message

This mail is associated with :

**\*SMG5000B (2333143721SG)**

OD

May 6 2019 8:00PM

[TAN YI LIN, SYLVIA]

Premium Automobiles Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 09/05/2019 17:32 PM.

**To** Victor-CK.Koh@aig.com

**CC** denisetay@lkkauto.com

**Subject** Re: Alert - Adj Mandate Approved (S\$26602.00) - SMG5000B - Claim Handler: Nadaraja, Deeban

Dear victor,

please note that the still panel and B Pillar will also be replaced as they are replacing the whole frame( rear fender, B Pillar and Sill Panel).

Regards,

Denise Tay.

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG

To: LKK\_HQ

Sent On: 09/05/2019 05:00 PM

Subject: Alert - Adj Mandate Approved (S\$26602.00) - SMG5000B - Claim Handler: Nadaraja, Deeban

Approved:26602.00:Labour at max of 9 days \$4500 for replacement of rear fender, front and rear door, B pillar. Kindly readjust. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SMG5000B (2333143721SG)**

OD

May 6 2019 7:45PM

[TAN YI LIN, SYLVIA]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 09/05/2019 17:00 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$26602.00) - SMG5000B - Claim Handler: Nadaraja, Deeban

Approved:26602.00:Labour at max of 9 days \$4500 for replacement of rear fender, front and rear door, B pillar. Kindly readjust. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

Please note that the sill panel and  
B Pillar will also be replaced as they are  
replacing the whole frame (rear fender, B Pillar and  
Sill Panel).

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 09 May 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SMG5000B                                                               | Accident Date           | : 06/05/2019 |
| Make               | : AUDI A4                                                                | Policy No.              | : 1800123524 |
| Assignment Date    | : 08/05/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 08/05/2019                                                             | Est. Duration of Repair | : 18.00      |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 23,332.00 |
| Revised Amount              | :S\$ | 26,602.00 |
| Check Items (Estimated)     | :S\$ | 3,875.00  |
| Total                       | :S\$ | 30,477.00 |
| Lump Sum Repair             | :S\$ |           |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 160,000.00 |
| COE / PARF Rebate  | :S\$ | 58,752.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 101,248.00 |

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 07/05/2019 09:59 |
| Date Of Accident           | 06/05/2019 19:45 |
| Exact Location Of Accident | ZION ROAD        |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                       |
|-----------------------------|-----------------------|
| Vehicle Registration Number | SMG5000B              |
| <b>Insured/Policyholder</b> |                       |
| Name Of Registered Owner    | TAN YI LIN, SYLVIA    |
| NRIC No                     | S9313909G             |
| Email Address               | SYLVIATANYL@GMAIL.COM |
| Mobile Phone No             | (LOCAL) +65-97113570  |
| Alternative Phone No        | OTHERS-97113570       |

### Vehicle Particulars

|                                                                              |                            |
|------------------------------------------------------------------------------|----------------------------|
| Manufacturer                                                                 | AUDI                       |
| Model                                                                        | A4 SEDAN 2.0 TFSI S TRONIC |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE                |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                        |
| If No, Please state action to be taken                                       |                            |
| Vehicle Category                                                             | PRIVATE CAR                |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1800123524                           |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | TAN YI LIN, SYLVIA    |
| NRIC No              | S9313909G             |
| Date Of Birth        | 22/04/1993            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 10/06/2015            |
| Driving Experience   | 3 YEARS AND 10 MONTHS |
| Gender               | FEMALE                |
| Mobile Number        | (LOCAL) +65-97113570  |
| Fax Number           |                       |
| Contact Number       | OTHERS-97113570       |
| EMail Address        | SYLVIATANYL@GMAIL.COM |

|                                                     |                             |
|-----------------------------------------------------|-----------------------------|
| Address                                             | BLK 415 EUNOS ROAD 4 #02-48 |
| Postcode                                            | 400415                      |
| Was driver an employee of the Insured's Company     | NO                          |
| If No, Relationship of the Driver with the Insured  | OWNER                       |
| Vehicle Registration Number of Driver's Own Vehicle | -                           |
|                                                     | -                           |
|                                                     | -                           |
| Insurance Company of Driver's Own Vehicle           | -                           |
|                                                     | -                           |
|                                                     | -                           |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - CHANGE/CROSS LANE |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|                                                                                             |                                         |
|---------------------------------------------------------------------------------------------|-----------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                      |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                       |
| Was any body injured in the Accident?                                                       | NO                                      |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                      |
| Was any other material or property damaged?                                                 | YES                                     |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                      |
| Number of Passengers (Including Driver)                                                     | 2                                       |
| Passenger 1                                                                                 | NAME: : MADI COMMEN<br>GENDER: : FEMALE |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I SIGNALLED AND WAS CHANGING LANES AND WAS HIT BY ONCOMING CAR.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                |
|-------------------------------------|----------------|
| Vehicle Registration Number         | SLQ4360C       |
| Vehicle Make/Model/Colour           | TOYOTA CAMRY   |
| Details Of Properties               |                |
| Vehicle Category                    | PRIVATE CAR    |
| Name of Driver                      | BHARAT MANDLOI |
| NRIC/Passport Number                | S2708230J      |
| Contact Number                      | 96774285       |
| Address                             |                |
| Postcode                            |                |
| Insurance Company Name              |                |
| Nature Of Damage                    |                |
| No. Of Passenger (Including Driver) |                |

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and so copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 07/05/2019  
19:13pm

Driver's Signature

(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

Name: *Richard Wong*  
NRIC/IN No.: 079804021

### SKETCH PLAN

A - SMG 5000 B  
B - SLQ 4360 C

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I signalled and was changing lanes and was hit by oncoming car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date & Time: 07/05/2019

Q 1304

DeBorja's Signature: \_\_\_\_\_

(If driver is not that policyholder)

Date &amp; Time:

Reporting Centre Personnel's Signature \_\_\_\_\_

Name: Victor Weiss

NRIC/IN NO: 1-800-855-0000

Accident Photo





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN YI LIN, SYLVIA  
Period of Insurance : 30 Oct 2018 To 29 Oct 2020  
Engine No. : CVK 068490  
Chassis No. : WAUZZZF42JA229896

Vehicle No. : SMG5000B  
Policy No. : 1800123524  
Endorsement No. :  
Issued Date : 30 Oct 2018

### ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic  
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

TAN YI LIN, SYLVIA - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938  
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Sheffany Loh

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0586/2019/DY/KJ  
Date : 7-May-19

## Vehicle IN workshop.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

We took 21 days exclude 4 Sundays  
and 1 PH. Additional repairs - JB 24/6/19

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms.Tan Yi Lin, Sylvia  
Address : Blk 415 Eunos Road 5  
: #02-48  
: Singapore 400415  
Telephone : HP +65 97113570  
Type of Claim : Own Damage Claims  
Policy No. : 1800123524  
Vehicle No : **SMG 5000 B**  
Model Code : Audi A4 Sedan 2.0 TFSI  
Model / Year : 30/10/2018  
Engine No : CVK 068490  
Chassis No : WAUZZZ42JA229896  
Mileage : 9054  
Date In : 7-May-19  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 6-May-19

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMG 5000 B

| S/n                       | Nature of Jobs                                                                                                                                              |     | Estimated<br>Charges | Surveyor's<br>Recommendation |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                         | To remove and reinstall rear parking aid and rear lid kick sensor. Check function.                                                                          | S/N | \$ 360.00            | \$ 360.00                    |
| 2                         | To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.                                                                                    | S/N | \$ 600.00            | \$ 600.00                    |
| 3                         | To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.                                  | S/N | \$ 580.00            | \$ 580.00                    |
| 4                         | To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.                              | S/N | \$ 1,400.00          | \$ 1,400.00                  |
| 5                         | To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc. | S/N | \$ 1,400.00          | \$ 1,400.00                  |
| SUB -TOTAL LABOUR CHARGES |                                                                                                                                                             | :   | <u>\$ 4,340.00</u>   | <u>\$ 4,340.00</u>           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMG 5000 B

| S/n                         | Nature of Jobs                                                                                                                                                                                                                                                                                                                          | Estimated Charges     | Surveyor's Recommendation |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------------|
|                             | <i>c/f</i>                                                                                                                                                                                                                                                                                                                              |                       | \$ 4,340.00               |
| 6                           | To dismantle rear bumper, rear lid, rhs front door and rhs rear door. Cut out and weld rhs rear fender, rhs rear inner side panel, rhs rear outer wheel housing and rhs B-pillar and rhs sill panel. To renew rear bumper, rhs front door and rhs rear door. Re-organize rear crash management components. Reinstall all parts removed. | \$ 11,900.00          | \$ 6,000.00               |
| 7                           | To respray rear bumper, rhs rear fender, rhs front door, rhs rear door, rhs outer wheel housing, rhs inner side panel, rhs B-pillar, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.                                                             | \$ 8,400.00           | \$ 4,400.00               |
| 8                           | To renew rhs rear rim and carry out wheel alignment.<br>To inspect rhs rear suspension for further damages.                                                                                                                                                                                                                             | S/N \$ 280.00         | \$ 280.00                 |
| 9                           | <i>Added labours - report attached</i>                                                                                                                                                                                                                                                                                                  | \$ 2,600.00           | \$ 2,600.00               |
| 10                          | To carry out diagnostic check.                                                                                                                                                                                                                                                                                                          | S/N \$ 384.00         | \$ 384.00                 |
| <b>TOTAL LABOUR CHARGES</b> |                                                                                                                                                                                                                                                                                                                                         | <b>: \$ 27,904.00</b> | <b>\$ 18,004.00</b>       |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMG 5000 B

| S/N                           | Parts Description                      | Damaged Parts & Prices |                    |
|-------------------------------|----------------------------------------|------------------------|--------------------|
|                               |                                        | S/Nett                 | Remark             |
| 1                             | REAR BUMPER                            | \$ 2,015.00            |                    |
| 2                             | REAR BUMPER FIXING PARTS               | \$ 66.00               |                    |
| 3                             | REAR BUMPER SECURING STRIP             | \$ 203.00              |                    |
| 4                             | REAR BUMPER LIGHT REFLECTOR - RH       | \$ 38.00               |                    |
| 5                             | REAR BUMPER GUIDE SECTION - RH         | \$ 41.00               |                    |
| 6                             | REAR BUMPER TOP GUIDE SECTION - RH     | \$ 20.00               |                    |
| 7                             | REAR BUMPER TOP GUIDE SECTION PIN - RH | \$ 3.00                |                    |
| 8                             | SIDE PANEL FRAME - RH                  | \$ 2,856.00            | \$ 2,284.80        |
| 9                             | REAR WINDOW                            | \$ 1,049.00            | \$ 839.20          |
| 10                            | REAR SIDE WINDOW - RH                  | \$ 561.00              | \$ 448.40          |
| 11                            | REAR WHEEL HOUSING LINER OUTER - RH    | \$ 574.00              |                    |
| 12                            | REINFORCEMENT FOR LOWER C PILLAR - RH  | \$ 183.00              | \$ 146.40          |
| 13                            | SILL TRIM STRIP - RH                   | \$ 109.00              | \$ 87.20           |
| 14                            | FRONT DOOR- RH                         | \$ 2,152.00            | \$ 1,721.60        |
| 15                            | FRONT DOOR OUTER DOOR SEAL - RH        | \$ 185.00              | \$ 147.60          |
| 16                            | BONDING AGENT                          | \$ 45.00               |                    |
| 17                            | CLEANING SOLUTION                      | \$ 65.00               |                    |
| 18                            | CLEANING SOLUTION APPLICATOR           | \$ 7.00                |                    |
| 19                            | FRONT DOOR ATTACHMENT PARTS            | \$ 488.00              |                    |
| 20                            | FRONT DOOR DOOR CATCH - LH             | \$ 96.00               |                    |
| SUB TOTAL SPARE PARTS CHARGES |                                        | <b>\$ 10,756.00</b>    | <b>\$ 5,675.20</b> |

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Material List for Accident Vehicle Regn No. SMG 5000 B**

| S/N | Parts Description                           | c/f | Damaged Parts & Prices |                    |
|-----|---------------------------------------------|-----|------------------------|--------------------|
|     |                                             |     | S/Nett                 | Remark             |
|     |                                             |     |                        | \$ 5,675.20        |
| 21  | DATA PLATE FOR TYRE PRESSURE                |     | \$ 35.00               | \$ 27.36           |
| 22  | REAR DOOR - RH                              |     | \$ 2,152.00            | \$ 1,721.60        |
| 23  | REAR DOOR OUTER DOOR SEAL - RH              |     | \$ 185.00              | \$ 147.60          |
| 24  | BONDING AGENT - 30ML                        |     | \$ 45.00               |                    |
| 25  | CLEANING SOLUTION - 250ML                   |     | \$ 65.00               |                    |
| 26  | CLEANING SOLUTION APPLICATOR                |     | \$ 7.00                |                    |
| 27  | REAR DOOR SEALING STRIP                     |     | \$ 15.00               |                    |
| 28  | REAR DOOR ATTACHMENT PARTS                  |     | \$ 515.00              |                    |
| 29  | REAR DOOR DOOR CATCH - LH                   |     | \$ 109.00              |                    |
| 30  | REAR WINDOW REGULATOR W/O MOTOR - RH        |     | \$ 250.00              |                    |
| 31  | REAR WINDOW REGULATRO MOTOR - RH            |     | \$ 309.00              |                    |
| 32  | REAR DOOR CONTROL UNIT                      |     | \$ 685.00              |                    |
| 33  | WHEEL HOUSING LINER - RH                    |     | \$ 223.00              |                    |
| 34  | WHEEL HOUSING LINER ATTACHMENT PARTS - FRON |     | \$ 82.00               |                    |
| 35  | FRONT WINDOW SLOT SEAL WITH TRIM STRIP - RH |     | \$ 280.00              |                    |
| 36  | REAR WINDOW SLOT SEAL WITH TRIM STRIP - RH  |     | \$ 335.00              |                    |
| 37  | ALUMINIUM RIM                               |     | \$ 651.00              | \$ 520.80          |
| 38  | RUBBER VALVE FOR ALUMINIUM RIM              | 4   | \$ 13.00               |                    |
| 39  | REAR WINDSCREEN SEALANT                     |     | \$ 200.00              | \$ 200.00          |
| 40  | 1/4 GLASS SEALANT                           |     | \$ 100.00              | \$ 100.00          |
|     | <b>SUB TOTAL SPARE PARTS CHARGES</b>        | :   | <b>\$ 6,256.00</b>     | <b>\$ 8,392.56</b> |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMG 5000 B

| S/N                         | Parts Description   | <u>Damaged Parts &amp; Prices</u> |               |
|-----------------------------|---------------------|-----------------------------------|---------------|
|                             |                     | <u>S/Nett</u>                     | <u>Remark</u> |
|                             |                     | <i>c/f</i>                        | \$ 8,392.56   |
| 41                          | A / SEALANT         | S/N \$ 180.00                     | \$ 180.00     |
| 42                          | C / WAX             | S/N \$ 140.00                     | \$ 140.00     |
| 43                          | STONE CHIP GUARD    | S/N \$ 180.00                     | \$ 180.00     |
| 44                          | METAL FILLER POWDER | S/N \$ 280.00                     | \$ 280.00     |
| 45                          | SUNDRIES            | \$ 1,200.00                       | \$ 14.00      |
| TOTAL SPARE PARTS CHARGES : |                     | \$ 18,992.00                      | \$ 9,186.56   |
| TOTAL LABOUR CHARGES        |                     | \$ 4,340.00                       | \$ 18,004.00  |
| GRAND TOTAL                 |                     | \$ 23,332.00                      | \$ 27,190.56  |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br><b>Attn: Mr. Adrian Ling - Motor Claims Dept</b><br><b>Tel: 6841 0055 - Fax: 6256 4315</b> |                                                     | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA/OD/0586/2019/DY/KJ<br>28-May-19<br>Glory Tan<br>1 of 1<br>SMG 5000 B<br>Audi A4 Sedan 2.0 TFSI |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Quantity                                                                                                                                                                                             | Description                                         | Unit Price                                                                                                        | Amount                                                                                            |
| <u>Parts</u>                                                                                                                                                                                         |                                                     |                                                                                                                   |                                                                                                   |
|                                                                                                                                                                                                      |                                                     | \$ -                                                                                                              |                                                                                                   |
| <u>LABORS</u>                                                                                                                                                                                        |                                                     |                                                                                                                   |                                                                                                   |
| <u>1</u>                                                                                                                                                                                             | To carry out first measurement test on car-o-liner. | S/N \$ 800.00                                                                                                     | \$ 800.00                                                                                         |
| <u>2</u>                                                                                                                                                                                             | To place vehicle on car-o-liner.                    | S/N \$ 1,800.00                                                                                                   | \$ 1,800.00                                                                                       |
| <b>TOTAL</b>                                                                                                                                                                                         |                                                     | \$ 2,600.00                                                                                                       | \$ 2,600.00                                                                                       |

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                       |
|------------|---|-----------------------|
| Estimate   | : | Accident Repairs      |
| Workshop   | : | Ubi Road 1            |
| Contact No | : | 6366 2323             |
| Fax No     | : | 6841 1183             |
| Reference  | : | PA/OD/0586/2019/DY/KJ |
| Date       | : | 7-May-19              |

## Vehicle IN workshop.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|               |   |                        |
|---------------|---|------------------------|
| Owner's Name  | : | Ms.Tan Yi Lin, Sylvia  |
| Address       | : | Blk 415 Eunos Road 5   |
|               | : | #02-48                 |
|               | : | Singapore 400415       |
| Telephone     | : | HP +65 97113570        |
| Type of Claim | : | Own Damage Claims      |
| Policy No.    | : | 1800123524             |
| Vehicle No    | : | <b>SMG 5000 B</b>      |
| Model Code    | : | Audi A4 Sedan 2.0 TFSI |
| Model / Year  | : | 30/10/2018             |
| Engine No     | : | CVK 068490             |
| Chassis No    | : | WAUZZZ42JA229896       |
| Mileage       | : | 9054                   |
| Date In       | : | 7-May-19               |
| Liability     | : | -                      |
| Excess Cost   | : | -                      |
| Estimated By  | : | Johnny Boo / Allan Wu  |
| Accident Date | : | 6-May-19               |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMG 5000 B

| S/n                       | Nature of Jobs                                                                                                                                              |        | Estimated<br>Charges | Surveyor's<br>Recommendation |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|------------------------------|
| 1                         | To remove and reinstall rear parking aid and rear lid kick sensor. Check function.                                                                          | S/N \$ | 360.00               | ✓                            |
| 2                         | To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.                                                                                    | S/N \$ | 600.00               | ✓                            |
| 3                         | To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.                                  | S/N \$ | 580.00               | ✓                            |
| 4                         | To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.                              | S/N \$ | 1,400.00             | ✓                            |
| 5                         | To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge rood liner and disengage curtain airbag etc. | S/N \$ | 1,400.00             | ✓                            |
| SUB -TOTAL LABOUR CHARGES |                                                                                                                                                             | :      | \$ 4,340.00          |                              |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMG 5000 B

| S/n                  | Nature of Jobs                                                                                                                                                                                                                                                                                                                          | Estimated Charges       | Surveyor's Recommendation                   |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------------------------------|
| 6                    | To dismantle rear bumper, rear lid, rhs front door and rhs rear door. Cut out and weld rhs rear fender, rhs rear inner side panel, rhs rear outer wheel housing and rhs B-pillar and rhs sill panel. To renew rear bumper, rhs front door and rhs rear door. Re-organize rear crash management components. Reinstall all parts removed. | \$ <del>11,900.00</del> | 6500. ✓                                     |
| 7                    | To respray rear bumper, rhs rear fender, rhs front door, rhs rear door, rhs outer wheel housing, rhs inner side panel, rhs B-pillar, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.                                                             | \$ <del>8,400.00</del>  | 8 x 550 = 4400<br><del>3350</del><br>4400 ✓ |
| 8                    | To renew rhs rear rim and carry out wheel alignment.<br>To inspect rhs rear suspension for further damages.                                                                                                                                                                                                                             | S/N \$ 280.00 ✓         | ✓                                           |
| 9                    | To carry out diagnostic check.                                                                                                                                                                                                                                                                                                          | S/N \$ 384.00 ✓         | ✓                                           |
| TOTAL LABOUR CHARGES |                                                                                                                                                                                                                                                                                                                                         | : \$ <u>25,304.00</u>   |                                             |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMG 5000 B

| S/N                             | Parts Description                                      | Damaged Parts & Prices |           |
|---------------------------------|--------------------------------------------------------|------------------------|-----------|
|                                 |                                                        | S/Nett                 | Remark    |
| 1                               | REAR BUMPER <i>Repair</i>                              | \$ 2,015.00            | R X       |
| 2                               | REAR BUMPER FIXING PARTS <i>3 pcs</i>                  | \$ 66.00               | + X       |
| 3                               | REAR BUMPER SECURING STRIP                             | \$ 203.00              | + X       |
| 4                               | REAR BUMPER LIGHT REFLECTOR - RH <i>1 pc</i>           | \$ 38.00               | + X       |
| 5                               | REAR BUMPER GUIDE SECTION - RH <i>2 pcs</i>            | \$ 41.00               | + X       |
| 6                               | REAR BUMPER TOP GUIDE SECTION - RH <i>1 pc</i>         | \$ 20.00               | + X       |
| 7                               | REAR BUMPER TOP GUIDE SECTION PIN - RH                 | \$ 3.00                | + X       |
| 8                               | SIDE PANEL FRAME - RH <i>Distorted</i>                 | \$ 2,856.00            | ✓ 2284.80 |
| 9                               | REAR WINDOW <i>3 pcs</i>                               | \$ 1,049.00            | ✓ 839.20  |
| 10                              | REAR SIDE WINDOW - RH                                  | \$ 561.00              | ✓ 448.40  |
| 11                              | REAR WHEEL HOUSING LINER OUTER - RH <i>Not Nee</i>     | \$ 574.00              | ? X       |
| 12                              | REINFORCEMENT FOR LOWER C PILLAR - RH <i>Distorted</i> | \$ 183.00              | ✓ 146.40  |
| 13                              | SILL TRIM STRIP - RH <i>1 pc</i>                       | \$ 109.00              | ✓ 87.20   |
| 14                              | FRONT DOOR - RH <i>Distorted</i>                       | \$ 2,152.00            | ✓ 1721.60 |
| 15                              | FRONT DOOR OUTER DOOR SEAL - RH <i>1 pc</i>            | \$ 185.00              | ✓ 147.60  |
| 16                              | BONDING AGENT <i>Not Nee</i>                           | \$ 45.00               | ? X       |
| 17                              | CLEANING SOLUTION <i>Not Nee</i>                       | \$ 65.00               | ? X       |
| 18                              | CLEANING SOLUTION APPLICATOR <i>Not Nee</i>            | \$ 7.00                | ? X       |
| 19                              | FRONT DOOR ATTACHMENT PARTS <i>Not Nee</i>             | \$ 488.00              | ? X       |
| 20                              | FRONT DOOR DOOR CATCH - LH <i>1 pc</i>                 | \$ 96.00               | + X       |
| SUB TOTAL SPARE PARTS CHARGES : |                                                        | \$ 10,756.00           |           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMG 5000 B

| S/N                             | Parts Description                                          | Damaged Parts & Prices |           |
|---------------------------------|------------------------------------------------------------|------------------------|-----------|
|                                 |                                                            | S/Nett                 | Remark    |
| 21                              | DATA PLATE FOR TYRE PRESSURE <i>new</i>                    | \$ 35.00               | → 27.36   |
| 22                              | REAR DOOR - RH <i>Distorted</i>                            | \$ 2,152.00            | → 1921.60 |
| 23                              | REAR DOOR OUTER DOOR SEAL - RH <i>new</i>                  | \$ 185.00              | → 149.40  |
| 24                              | BONDING AGENT - 30ML <i>Free Not New</i>                   | \$ 45.00               | ? X       |
| 25                              | CLEANING SOLUTION - 250ML                                  | \$ 65.00               | ? X       |
| 26                              | CLEANING SOLUTION APPLICATOR <i>Not New</i>                | \$ 7.00                | ? X       |
| 27                              | REAR DOOR SEALING STRIP <i>new</i>                         | \$ 15.00               | +         |
| 28                              | REAR DOOR ATTACHMENT PARTS <i>Not New</i>                  | \$ 515.00              | ? X       |
| 29                              | REAR DOOR DOOR CATCH - LH <i>new</i>                       | \$ 109.00              | +         |
| 30                              | REAR WINDOW REGULATOR W/O MOTOR - RH <i>Not New</i>        | \$ 250.00              | ? X       |
| 31                              | REAR WINDOW REGULATRO MOTOR - RH <i>Not New</i>            | \$ 309.00              | ? X       |
| 32                              | REAR DOOR CONTROL UNIT <i>new</i>                          | \$ 685.00              | +         |
| 33                              | WHEEL HOUSING LINER - RH <i>Not New</i>                    | \$ 223.00              | ? X       |
| 34                              | WHEEL HOUSING LINER ATTACHMENT PARTS - FRON <i>Not New</i> | \$ 82.00               | ? X       |
| 35                              | FRONT WINDOW SLOT SEAL WITH TRIM STRIP - RH <i>Free</i>    | \$ 280.00              | +         |
| 36                              | REAR WINDOW SLOT SEAL WITH TRIM STRIP - RH <i>Free</i>     | \$ 335.00              | +         |
| 37                              | ALUMINIUM RIM <i>cut</i>                                   | \$ 651.00              | → 520.80  |
| 38                              | RUBBER VALVE FOR ALUMINIUM RIM <i>new</i> 4                | \$ 13.00               | +         |
| 39                              | REAR WINDSCREEN SEALANT <i>Free</i>                        | \$ 200.00              | ✓ ✓       |
| 40                              | 1/4 GLASS SEALANT                                          | \$ 100.00              | ✓ ✓       |
| SUB TOTAL SPARE PARTS CHARGES : |                                                            | \$ 6,256.00            |           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMG 5000 B

| S/N                       | Parts Description             | <u>Damaged Parts &amp; Prices</u> |         |
|---------------------------|-------------------------------|-----------------------------------|---------|
|                           |                               | S/Nett                            | Remark  |
| 41                        | A / SEALANT } <i>new</i>      | S/N \$ 180.00                     | ✓ ✓     |
| 42                        | C / WAX                       | S/N \$ 140.00                     | ✓ ✓     |
| 43                        | STONE CHIP GUARD } <i>new</i> | S/N \$ 180.00                     | ✓ ✓     |
| 44                        | METAL FILLER POWDER           | S/N \$ 280.00                     | ✓ ✓     |
| 45                        | SUNDRIES } <i>new</i>         | \$ 1,200.00                       | ? 14.00 |
| TOTAL SPARE PARTS CHARGES |                               | \$ 18,992.00                      |         |
| TOTAL LABOUR CHARGES      |                               | \$ 4,340.00                       |         |
| GRAND TOTAL               |                               | \$ 23,332.00                      |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

46896

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 08/05/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 18 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Estimate No.**

PA/OD/0586/2019/DY/KJ

**Date**

28-May-19

**Service Advisor**

Glory Tan

**Pages**

1 of 1

**Regn No**

SMG 5000 B

**Model No**

Audi A4 Sedan 2.0 TFSI

| Quantity | Description | Unit Price | Amount |
|----------|-------------|------------|--------|
|----------|-------------|------------|--------|

### Parts

\$ -

### LABORS

- |   |                                                     |                   |
|---|-----------------------------------------------------|-------------------|
| 1 | To carry out first measurement test on car-o-liner. | S/N \$ 800.00 ✓   |
| 2 | To place vehicle on car-o-liner.                    | S/N \$ 1,800.00 ✓ |

**TOTAL** \$ 2,600.00

For Premium Automobiles Pte Ltd

Adrian Ling  


\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMG 5000 B**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0586/2019/NH

24TH Dec 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SMG 5000 B, Audi A4 SEDAN 2.0 TFSI.**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMG 5000 B**, claimant, **Ms. Tan Yi Lin, Sylvia**, please find the related document per attached.

1. A copy of the Original invoice no. 85014610 – S\$ 28,237.90.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMG 5000 B

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6386 3323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:46

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014610<br>Date : 16/12/2019<br>Order : SMG5000B<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                     |                            |                    |                |
|-----------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SMG5000B (V 39464)                         | Regn Date: 30/10/2018      | Mileage: 16088     | WIP No.: 52631 |
| Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,               | Chassis: WAUZZZF42JA229896 | Engine: CVR 068490 | Dept: U        |
| You have been assisted by :- UB-Kelvin Khoo ( 138 ) |                            |                    |                |

|   |          | Details                                                                                                                                                                                                                                                                                                               | Qty     | Unit Price | Amount   |
|---|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| Q | EXC      | M: 8888<br>Insurance Excess/Liability                                                                                                                                                                                                                                                                                 | -800.00 | 1.00       | -800.00  |
| S | BODYWORK | M:<br>TO REMOVE AND REINSTALL REAR PARKING AID<br>AND REAR LID KICK SENSOR.CHECK FUNCTION                                                                                                                                                                                                                             | 360.00  | 1.00       | 360.00   |
| S | BODYWORK | M:<br>TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS<br>TO FACILITATE FENDER RENEWAL                                                                                                                                                                                                                                      | 600.00  | 1.00       | 600.00   |
| S | BODYWORK | M:<br>TO REMOVE AND TRANSFER RHS FRONT DOOR AND<br>RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER<br>WINDOW DEVICES.INSPECT FOR DAMAGES                                                                                                                                                                                  | 580.00  | 1.00       | 580.00   |
| S | BODYWORK | M:<br>TO DISLODGE AND REINSTALL REAR WIRE HARNESS<br>FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY<br>TRAYS,ELECTRICAL AND AUDIO EQUIPMENT                                                                                                                                                                                 | 1400.00 | 1.00       | 1,400.00 |
| S | BODYWORK | M:<br>TO REMOVE AND REINSTALL REAR SEAT,BACK<br>REST,HAT TRAY,ABCD PILLAR TRIM,LUGGAGE<br>COMPARTMENT TRIMS.DISLODGE ROOF LINER<br>AND DISENGAGE CURTAIN AIRBAG                                                                                                                                                       | 1400.00 | 1.00       | 1,400.00 |
| S | BODYWORK | M:<br>TO DISMANTLE REAR BUMPER,REAR LID,RHS FRONT DOOR<br>AND REAR DOOR.CUT OUT AND WELD RHS REAR FENDER,<br>RHS REAR INNER SIDE PANEL,RHS REAR OUTER WHEEL<br>HOUSING AND RHS B PILLAR AND SILL PANEL.TO RENEW<br>RHS FRONT AND REAR DOOR.REORGANISE REAR CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | 6000.00 | 1.00       | 6,000.00 |
| S | BODYWORK | M:<br>TO RESPRAY REAR BUMPER,RHS REAR FENDER,<br>RHS FRONT DOOR,RHS REAR DOOR,RHS OUTER<br>WHEEL HOUSING,RHS INNER SIDE PANEL,RHS B<br>PILLAR,RHS SILL PANEL AND END PANELLING.<br>TO CARRY OUT STONE CHIP TREATMENT AND JOINT                                                                                        | 4400.00 | 1.00       | 4,400.00 |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
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**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 2 17:46

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014610<br>Date : 16/12/2019<br>Order : SMG5000B<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SMG5000B (V 39464) Regn Date: 30/10/2018 Mileage: 16088 WIP No.: 52631

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAUZZZF42JA229896 Engine: CVK 068490 Dept: U

You have been assisted by :- UB-Kelvin Khoo ( 138 )

|   |                 | Details                                                                                                                                 | Qty       | Unit Price | Amount   |
|---|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|----------|
| S | BODYWORK        | SEALER WORK<br>M:<br>TO RENEW RHS REAR RIM AND CARRY OUT<br>WHEEL ALIGNMENT. TO INSPECT RHS REAR<br>SUSPENSION FOR FURTHER DAMAGES      | 280.00    | 1.00       | 280.00   |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                     | 384.00    | 1.00       | 384.00   |
| S | BODYWORK        | M:<br>TO SUPPLY REAR WINDSCREEN SEALANT, 1/4 GLASS<br>SEALANT, ACRYLIC SEALANT, CAVITY WAX,<br>STONE CHIP GUARD AND METAL FILLER POWDER | 1080.00   | 1.00       | 1,080.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT FIRST MEASUREMENT TEST ON<br>CAR-O-LINER                                                                             | 800.00    | 1.00       | 800.00   |
| S | BODYWORK        | M:<br>TO PLACE VEHICLE ON CAR-O-LINER                                                                                                   | 1800.00   | 1.00       | 1,800.00 |
| X | ASW5810076      | 007228/ (V) (GER) FRAME                                                                                                                 | Less 020% | 1.00       | 2856.00  |
| X | ASW5845501B NVB | (A) (SK) REAR WINDOW 10                                                                                                                 | Less 020% | 1.00       | 1049.00  |
| X | ASW5845298D NVB | 007228/ (V) (GER) SIDE                                                                                                                  | Less 020% | 1.00       | 560.50   |
| X | ASW0809264      | 007228/ (V) (GER) REINF                                                                                                                 | Less 020% | 1.00       | 183.00   |
| X | ASW0853374F 9B9 | (A) (SK) SCUFF PLAT 10                                                                                                                  | Less 020% | 1.00       | 109.00   |
| X | ASW0831052D     | (A) (SK) DOOR 10/5/19                                                                                                                   | Less 020% | 1.00       | 2152.00  |
| X | ASW0837912A     | SEAL (LAST)                                                                                                                             | Less 020% | 1.00       | 184.50   |
| X | ASW0010502D     | LABEL                                                                                                                                   | Less 020% | 1.00       | 34.20    |
| X | ASW5833052C     | (A) (SK) DOOR 10/5/19                                                                                                                   | Less 020% | 1.00       | 2152.00  |
| X | ASW5839912A     | (A) (SK) SEAL 10/5/19                                                                                                                   | Less 020% | 1.00       | 184.50   |
| X | ASW0601025EF    | RIM 16" CX1 (LAST)                                                                                                                      | Less 020% | 1.00       | 651.00   |
| X | ASK5827261      | CAP                                                                                                                                     | Less 020% | 1.00       | 3.30     |
| X | A4G5827489      | BUMPER                                                                                                                                  | Less 020% | 1.00       | 2.70     |
| X | AWHT005180      | BOLT                                                                                                                                    | Less 020% | 1.00       | 8.30     |
| X | ASK9805673C     | SPEED NUT                                                                                                                               | Less 020% | 1.00       | 1.20     |
| X | AN 91233601     | NUT                                                                                                                                     | Less 020% | 2.00       | 1.60     |

Parts 8,106.56  
Labour 0.00  
Sublet 19,084.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 26,390.56

7% GST 1,847.34

Grand Total 28,237.90



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMG 5000 B**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0586/2019/KK  
4 June 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ42JA229896  
**Vehicle Regn No.** : **SMG 5000 B**  
**Vehicle Mileage** : 9056 KM  
**Vehicle Owner** : Ms. Tan Yi Lin , Sylvia  
**Certificate No** : 1800123524  
**Own Damage Excess** : \$856.00 (Inclusive 7%GST)  
**Accident Date** : 6/5/2019  
**Place** : Zion Road  
**Repair Cost** : \$ 28237.90  
**WIP No.** : 52631  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 4/6

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                      |               |                                                      |                                                       |                                                 |            |                                                                 |
|--------------------------|----------------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified             | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
| Main                     | 09 May 2019<br>08:45 |               | 08 May 2019<br>17:57<br><a href="#">Edit Adj Rpt</a> | <b>S\$27,190.56</b><br><a href="#">Edit Estimates</a> | <b>S\$27,190.56</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Reference                                                                                                                           | Claim Details          | Documents                                                                  | Show All |         |             |              |            |       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                     |                        |                                                                            |          |         |             |              |            |       |
| Insured:                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | TAN YI LIN, SYLVIA, ID: S9313909G, Tel: +6597113570, Email: SYLVIATANYL@GMAIL.COM                                                   |                        |                                                                            |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                                                                                                                                                                                                                                                                                                                | SMG5000B                                                                                                                            | Date of Loss:          | 06/05/2019 20:00 - :59<br>[6 Months and 6 Days From LTA Reg Date (Mon Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | OD / 2333143721SG                                                                                                                   | Policy/Cover Note No.: | 1800123524 (Comprehensive)                                                 |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                     | Excess:                | S\$800.00                                                                  |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                               |                        |                                                                            |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                                                                                                                                                                                                                                                                                                                | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban]<br>Deeban@nadaraja.nadaraja@aig.com |                        |                                                                            |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by DENISE TAY KWEE CHENG] ... [Final Rpt due 17/05/2019]            |                        |                                                                            |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                                                                                                                                                                                                                                                                                                                                | TAN YI LIN, SYLVIA (26 / Female), NRIC: S9313909G, Tel: +6597113570 Email: SYLVIATANYL@GMAIL.COM                                    |                        |                                                                            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                        |                                                                            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (05/11/2019): Alert - Adj Mandate Approved (S\$27190.56) - SMG5000B - Claim Handler: Nadaraja, ...</li> <li>AIG_SG (13/09/2019): Alert - Adj Mandate Maintained - SMG5000B - Claim Handler: Nadaraja, Deeban</li> <li>AIG_SG (09/05/2019): Alert - Adj Mandate Approved (S\$26602.00) - SMG5000B - Claim Handler: Nadaraja, ...</li> <li>AIG_SG (09/05/2019): SMG5000B / OD / 06/05/2019 / Coverage &amp; Excess update</li> </ul> |                                                                                                                                     |                        |                                                                            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                        |                                                                            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Priority                                                                                                                            | Type                   | Task Group                                                                 | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                     |                        |                                                                            |          |         |             |              |            |       |

## Claim Documents

**\*SMG5000B (2333143721SG)**  
**OD**

**May 6 2019 8:00PM**  
**[TAN YI LIN, SYLVIA]**  
**Premium Automobiles Pte Ltd**

|                    |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           |            |                                     |                                     |  |
|--------------------|-----------------|-----------------------------------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|-----------|------------|-------------------------------------|-------------------------------------|--|
| Upload Documents   |                 |                                                                       | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |           |            | View <span>View in Browser</span>   |                                     |  |
| Video              |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | Premium Automobiles Pte Ltd (UBI)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 07/05/19 10:23  | Video - Accident<br><small>[Linked Accident Report Documents]</small> |               |  |  |                    |  |  |              |  |  |              |           | Load MP4   |                                     |                                     |  |
| Assessment Reports |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 09/05/19 09:33  | Adjuster Immediate Advice                                             |               |  |  |                    |  |  |              |  |  |              |           | Load HTM   |                                     |                                     |  |
| Photos/Images      |                 |                                                                       |               |  |  |                    |  |  |              |  |  |              |           | 3 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                                     |               |  |  |                    |  |  |              |  |  |              | Thumbnail |            | Print                               |                                     |  |
| 1                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 2                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 3                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 4                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 5                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 6                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 7                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 8                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 9                  | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 10                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 11                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 12                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 13                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 14                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 15                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 16                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 17                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 18                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 19                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 20                 | 09/05/19 08:37  | General View                                                          |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 21                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 22                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 23                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 24                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 25                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 26                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 27                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 28                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 29                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 30                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 31                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 32                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 33                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 34                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 35                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 36                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 37                 | 08/07/19 17:57  | Reinspection Photo                                                    |               |  |  |                    |  |  |              |  |  |              |           | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |

| Video         |                 |                                   |                                                                                              | 1 per page                          | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|
| No            | Finalized On    | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                    | Print                               |                                     |
| 38            | 08/07/19 17:57  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 39            | 08/07/19 17:57  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 40            | 08/07/19 17:57  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 41            | 08/07/19 17:57  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| Documentation |                 |                                   |                                                                                              | 1 per page                          | <input checked="" type="checkbox"/> |
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                               |                                     |
| 1             | 09/05/19 08:37  | Driver's Driving License and nirc |  Load PDF |                                     |                                     |
| 2             | 09/05/19 08:37  | Certificate of Insurance          |  Load PDF |                                     |                                     |
| 3             | 09/05/19 08:37  | Singapore Accident Statement      |  Load PDF |                                     |                                     |
| 4             | 09/05/19 08:37  | estimate                          |  Load PDF |                                     |                                     |
| 5             | 24/07/19 08:33  | Supplementary                     |  Load PDF |                                     |                                     |
| 6             | 13/09/19 12:42  | ALIGNMENT REPORT                  |  Load PDF |                                     |                                     |
| 7             | 06/01/20 16:42  | Workshop Invoice                  |  Load PDF |                                     |                                     |
| 8             | 06/01/20 16:42  | Discharge Voucher                 |  Load PDF |                                     |                                     |

## Linked Accident Report Documents

| Video              |                |                                   |                                                                                                | 1 per page                          | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |                                     |
| 1                  | 07/05/19 10:23 | Video - Accident                  |  Load MP4   |                                     |                                     |
| Assessment Reports |                |                                   |                                                                                                | 1 per page                          | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |                                     |
| 1                  | 04/09/19 00:57 | Accident Statement                |  Load HTM   |                                     |                                     |
| Photos/Images      |                |                                   |                                                                                                | 3 per page                          | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |                                     |
| 1                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 2                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 3                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 4                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 5                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 6                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 7                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 8                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 9                  | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 10                 | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 11                 | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 12                 | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 13                 | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 14                 | 07/05/19 10:32 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| Documentation      |                |                                   |                                                                                                | 1 per page                          | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |                                     |
| 1                  | 07/05/19 10:21 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 2                  | 07/05/19 10:21 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                              | Reset | Save | Print |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                     |       |      |       |
| <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> |       |      |       |
| Show Remarks To: <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small>      |       |      |       |

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# LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19008146/ATD3E2

Date: 06/01/2020

### REFERENCE

Insured/Claimant: TAN YI LIN, SYLVIA Policy No: 1800123524  
Date of Loss: 06/05/2019 Nature of Claim: OD Claim No: 2333143721SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG5000B**  
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Engine No: CVK068490  
Reg. Date: 30/10/2018 (Man. Year: 2018) Chassis No: WAUZZZF42JA229896  
Colour: Blue Odometer: 9054 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$160,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------------|------------------|------------------|------------------|--------------|
| Parts                               | 18,992.00        | 9,186.56         | 9,805.44         | 51.63        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00             |              |
| Labour                              | 27,904.00        | 18,004.00        | 9,900.00         | 35.48        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00             |              |
| Towing                              | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>46,896.00</b> | <b>27,190.56</b> | <b>19,705.44</b> | <b>42.02</b> |
| <b>- Excess (S\$)</b>               | <b>800.00</b>    | <b>800.00</b>    | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>46,096.00</b> | <b>26,390.56</b> | <b>19,705.44</b> | <b>42.75</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>3,226.72</b>  | <b>1,847.34</b>  | <b>1,379.38</b>  | <b>42.75</b> |
| <b>Nett Amount (S\$)</b>            | <b>49,322.72</b> | <b>28,237.90</b> | <b>21,084.82</b> | <b>42.75</b> |

### INSPECTION

Date of Assignment: 08/05/2019  
Date Inspected: 08/05/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 21.0 days

Adjuster: DENISE TAY KWEE CHENG

Manager: ADRIAN LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                             | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-----------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *REAR BUMPER                            | Repair        | 2,015.00 FS | *- FS        |
| 2   | 1   |          | *REAR BUMPER FIXING PARTS               | Not Necessary | 66.00 FS    | *- FS        |
| 3   | 1   |          | *REAR BUMPER SECURING STRIP             | Not Necessary | 203.00 FS   | *- FS        |
| 4   | 1   |          | *REAR BUMPER LIGHT REFLECTOR - RH       | Not Necessary | 38.00 FS    | *- FS        |
| 5   | 1   |          | *REAR BUMPER GUIDE SETCION - RH         | Not Necessary | 41.00 FS    | *- FS        |
| 6   | 1   |          | *REAR BUMPER TOP GUIDE SECTION - RH     | Not Necessary | 20.00 FS    | *- FS        |
| 7   | 1   |          | *REAR BUMPER TOP GUIDE SECTION PIN - RH | Not Necessary | 3.00 FS     | *- FS        |
| 8   | 1   |          | *SIDE PANEL FRAME - RH                  | Distorted     | 2,856.00 FS | *2,284.80 FS |
| 9   | 1   |          | *REAR WINDOW                            | Necessary     | 1,049.00 FS | *839.20 FS   |
| 10  | 1   |          | *REAR SIDE WINDOW - RH                  | Necessary     | 561.00 FS   | *448.40 FS   |
| 11  | 1   |          | *REAR WHEEL HOUSING LINER OUTER - RH    | Not Necessary | 574.00 FS   | *- FS        |
| 12  | 1   |          | *REINFORCEMENT FOR LOWER C PILLAR - RH  | Distorted     | 183.00 FS   | *146.40 FS   |
| 13  | 1   |          | *SILL TRIM STRIP - RH                   | Necessary     | 109.00 FS   | *87.20 FS    |
| 14  | 1   |          | *FRONT DOOR - RH                        | Distorted     | 2,152.00 FS | *1,721.60 FS |
| 15  | 1   |          | *FRONT DOOR OUTER DOOR SEAL - RH        | Necessary     | 185.00 FS   | *147.60 FS   |
| 16  | 1   |          | *BONDING AGENT                          | Not Necessary | 45.00 FS    | *- FS        |
| 17  | 1   |          | *CLEANING SOLUTION                      | Not Necessary | 65.00 FS    | *- FS        |
| 18  | 1   |          | *CLEANING SLOLITION APPLICATOR          | Not Necessary | 7.00 FS     | *- FS        |
| 19  | 1   |          | *FRONT DOOR ATTACHMENT PARTS            | Not Necessary | 488.00 FS   | *- FS        |
| 20  | 1   |          | *FRONT DOOR CATCH - LH                  | Not Necessary | 96.00 FS    | *- FS        |
| 21  | 1   |          | *DATA PLATE FOR TYRE PRESSURE           | Necessary     | 35.00 FS    | *27.36 FS    |
| 22  | 1   |          | *REAR DOOR - RH                         | Distorted     | 2,152.00 FS | *1,721.60 FS |
| 23  | 1   |          | *REAR DOOR OUTER DOOR SEAL - RH         | Necessary     | 185.00 FS   | *147.60 FS   |
| 24  | 1   |          | *BONDING AGENT - 30ML                   | Not Necessary | 45.00 FS    | *- FS        |
| 25  | 1   |          | *CLEANING SOLUTION - 250ML              | Not Necessary | 65.00 FS    | *- FS        |
| 26  | 1   |          | *CLEANING SOLUTION APPLICATOR           | Not Necessary | 7.00 FS     | *- FS        |
| 27  | 1   |          | *REAR DOOR SEALING STRIP                | Not Necessary | 15.00 FS    | *- FS        |
| 28  | 1   |          | *REAR DOOR ATTACHMENT PARTS             | Not Necessary | 515.00 FS   | *- FS        |
| 29  | 1   |          | *REAR DOOR CATCH - LH                   | Not Necessary | 109.00 FS   | *- FS        |
| 30  | 1   |          | *REAR WINDOW REGULATOR W/O MOTOR - RH   | Not Necessary | 250.00 FS   | *- FS        |
| 31  | 1   |          | *REAR WINDOW REGULATOR MOTOR - RH       | Not Necessary | 309.00 FS   | *- FS        |
| 32  | 1   |          | *REAR DOOR CONTROL UNIT                 | Not Necessary | 685.00 FS   | *- FS        |
| 33  | 1   |          | *WHEEL HOUSING LINER - RH               | Not Necessary | 223.00 FS   | *- FS        |

Report was unsubmitted during this print-out.

| No.                          | Qty | Part No. | Particulars                                  | Condition     | Repairer's       | Amount          |
|------------------------------|-----|----------|----------------------------------------------|---------------|------------------|-----------------|
| 34                           | 1   |          | *WHEEL HOUSING LINER ATTACHMENT PARTS - FRON | Not Necessary | 82.00 FS         | *- FS           |
| 35                           | 1   |          | *FRONT WINDOW SLOT SEAL WITH TRIM STRIP - RH | Not Necessary | 280.00 FS        | *- FS           |
| 36                           | 1   |          | *REAR WINDOW SLOT SEAL WITH TRIM STRIP - RH  | Not Necessary | 335.00 FS        | *- FS           |
| 37                           | 1   |          | *ALUMINIUM RIM                               | Cut           | 651.00 FS        | *520.80 FS      |
| 38                           | 4   |          | *RUBBER VALVE FOR ALUMINIUM RIM              | Not Necessary | 13.00 FS         | *- FS           |
| 39                           | 1   |          | *REAR WINDSCREEN SEALANT                     | Necessary     | 200.00 FS        | *200.00 FS      |
| 40                           | 1   |          | *1/4 GLASS SEALANT                           | Necessary     | 100.00 FS        | *100.00 FS      |
| 41                           | 1   |          | *A / SEALANT                                 | Necessary     | 180.00 FS        | *180.00 FS      |
| 42                           | 1   |          | *C / WAX                                     | Necessary     | 140.00 FS        | *140.00 FS      |
| 43                           | 1   |          | *STONE CHIP GUARD                            | Necessary     | 180.00 FS        | *180.00 FS      |
| 44                           | 1   |          | *METAL FILLER POWDER                         | Necessary     | 280.00 FS        | *280.00 FS      |
| 45                           | 1   |          | *SUNDRIES                                    | Necessary     | 1,200.00 FS      | *14.00 FS       |
| F=Franchise part. S=SpcNett. |     |          |                                              |               |                  |                 |
| <b>Total Parts (\$\$)</b>    |     |          |                                              |               | <b>18,992.00</b> | <b>9,186.56</b> |

|                                               |
|-----------------------------------------------|
| Report was unsubmitted during this print-out. |
|-----------------------------------------------|

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                                                                                                                                                                                                            | Lab.Type | Repairer's | Amount    |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| <b>Labour Items</b>     |                                                                                                                                                                                                                                                                                                                                        |          |            |           |
| 1                       | TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION                                                                                                                                                                                                                                                      | New      | 360.00     | 360.00    |
| 2                       | TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL                                                                                                                                                                                                                                                                | New      | 600.00     | 600.00    |
| 3                       | TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES                                                                                                                                                                                                               | New      | 580.00     | 580.00    |
| 4                       | TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT                                                                                                                                                                                                          | New      | 1,400.00   | 1,400.00  |
| 5                       | TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOD LINER AND DISENGAGE CURTAIN AIRBAG ETC                                                                                                                                                                             | New      | 1,400.00   | 1,400.00  |
| 6                       | TO DISMANTLE REAR BUMPER, REAR LID, RHS FRONT DOOR AND RHS REAR DOOR. CUT OUT AND WELD RHS REAR FENDER, RHS REAR INNER SIDE PANEL, RHS REAR OUTER WHEEL HOUSING AND RHS B-PILLAR AND RHS SILL PANEL. TO RENEW REAR BUMPER, RHS FRONT DOOR AND RHS REAR DOOR. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | New      | 11,900.00  | 6,000.00  |
| 7                       | TO RESPRAY REAR BUMPER, RHS REAR FENDER, RHS FRONT DOOR, RHS REAR DOOR, RHS OUTER WHEEL HOUSING, RHS INNER SIDE PANEL, RHS B-PILLAR, RHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS                                                             | New      | 8,400.00   | 4,400.00  |
| 8                       | TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT. TO INSPECT RHS REAR SUSPENSION FOR FURTHER DAMAGES                                                                                                                                                                                                                                | New      | 280.00     | 280.00    |
| 9                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                                                                                                                                                                                          | New      | 384.00     | 384.00    |
| 10                      | TO CARRY OUT FIRST MEASUREMENT TEST ON CAR-O-LINER                                                                                                                                                                                                                                                                                     | New      | 800.00     | 800.00    |
| 11                      | TO PLACE VEHICLE ON CAR-O-LINER                                                                                                                                                                                                                                                                                                        | New      | 1,800.00   | 1,800.00  |
| Gross Labour Cost (S\$) |                                                                                                                                                                                                                                                                                                                                        |          | 27,904.00  | 18,004.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >