

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 6 July 2019 2:17 PM
To: Veron Chen (LKKAuto); SUR
Cc: 'Claims'
Subject: RE: LOD - OD CLAIMS FOR SLW 4628 A (VEHICLE IN WORKSHOP)-DOA: 5/5/2019
Attachments: SAftersales19070614110.pdf

Dear Veron,

Please find above attached LOD for your perusal, We will pass the original by hand to Adrian shortly.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

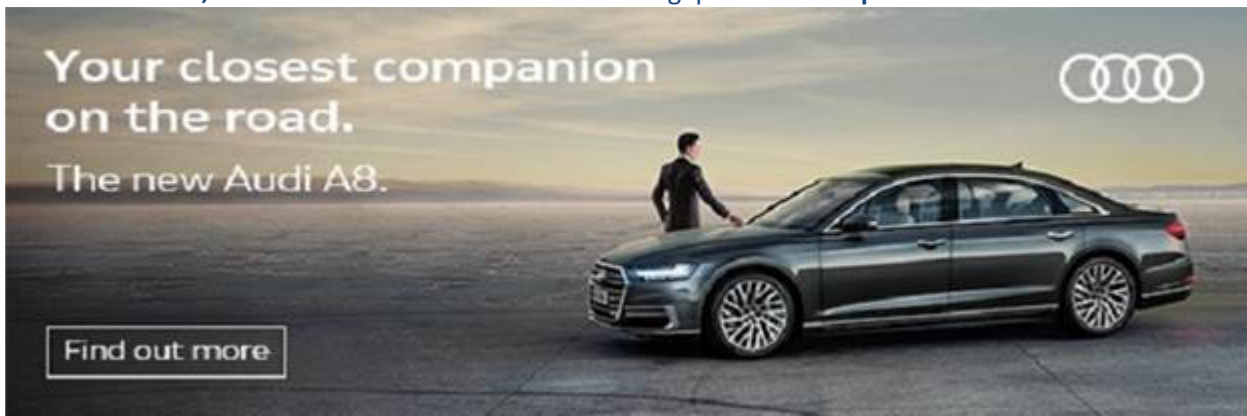
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 9 May 2019 5:29 PM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SLW 4628 A (VEHICLE IN WORKSHOP)-DOA: 5/5/2019

Dear Chee Sing,

As instructed by our client , please proceed to repair the **insured vehicle SLW 4628A (Excess \$4600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 9 May 2019 2:37 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SLW 4628 A (VEHICLE IN WORKSHOP)

Dear Chee Sing,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 9 May 2019 2:33 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLW 4628 A (VEHICLE IN WORKSHOP)

Dear all,

Kindly assist in OD approval for above mentioned vehicle.

Thank You.

Best Regards,

Chang Chee Sing

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 8 May 2019 3:19 PM
To: 'SUR'; 'assignments'
Cc: 'Claims Dept'
Subject: OD CLAIMS FOR SLW 4628 A (VEHICLE IN WORKSHOP)

Dear all,

Kindly assist in OD approval for above mentioned vehicle.

Attached is the marked estimate and necessary documentation for your kind reference.

Thank You.

Best Regards,
George Wong
Claims Advisor

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