

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 14 May 2019 3:59 PM
To: 'Claims'
Cc: SUR
Subject: RE: OD CLAIMS FOR VEHICLE SMD 8483 L
Attachments: ESTIMATE .pdf

Dear Sheila,

As instructed by our client, please proceed to repair the insured vehicle **SMD 8483L** (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 13 May 2019 11:19 AM
To: 'Claims' <claims@premiumauto.com.sg>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE SMD 8483 L

Dear Shirley,

Kindly advise approval status soonest.

Vehicle is within our compound. Customer would like a replacement car as soon as possible.

Thank You.

Best Regards,

Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 10 May 2019 9:32 AM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'SUR'; 'Claims'
Subject: RE: OD CLAIMS FOR VEHICLE SMD 8483 L

Dear Shirley ,

Kindly assists to update on approval status soonest.

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 9 May 2019 4:51 PM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OD CLAIMS FOR VEHICLE SMD 8483 L

Dear George,

Pending approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 9 May 2019 2:47 PM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR VEHICLE SMD 8483 L

Dear All ,

Kindly assist on the approval soonest as vehicle is within our compound.

Thank You.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 8 May 2019 3:39 PM
To: 'SUR'; 'Admin-D (LKKAUTO)'; 'Admin A'
Cc: 'Claims'
Subject: OD CLAIMS FOR VEHICLE SMD 8483 L

Dear All ,

Kindly assist to register this vehicle for OD Claims.
Survey was carried out earlier today with Adrian, please refer to the attachments
For the relevant documents.

Also, kindly assist to provide approval soonest as vehicle is within our compound.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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