Address 6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle Registration Number of Driver's Own

-

Insurance Company of Driver's Own Vehicle

-

modrance company of Britor o own vernore

-

General Information of the Accident

Type Of Accident SIDE SWIPE Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

perty damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO 20

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Address ROAD: 60 HOUGANG AVE 9, POSTCODE: 538775, COUNTRY:

SINGAPORE

Police Station Contact TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

If Yes, against whom?

NO

Circumstances of Accident

REFER TO POLICE REPORT: T/20190422/2172

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PEND DOWNLOAD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour XD6881D

Dataila Of Dranartina

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Page 2 of 8

From: Date:	Veh No. SMB 227Z Yr Regn: 14/12/11
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Man A22 c.c 1051.8.
at Workshop m/s	Colour Multi Colour A/C: Insured / Std / NI / NA
of	Sp.Reading 732641 T/Radio: Insured / Std / NI / NA
Insured XD6881D	Eng/No:
Policy No. 5086278252-02 (2411/2018)	C/No: WMAA22ZZ(B7001201
Claims No. MT/1045707-001	Gen. Cond: Good/Fair / Poor / Burnt
Sum Insured: Excess:	. Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
(Policy Condition) Remark: The veh had commenced its repair at the time of inspection.	Tyre Size: F: 275 70 R22.5 R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Fire 29
Bal. or Market Value:	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 7 (7 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 7 mm L/Bal. 7 7 mm
Est. Repairs:days Res.: Yes or No	D.O.A. 22/4/19 D.O.I. 3/5/19
Lum Sum: % 3 Val.: Yes or No	Survey held at Sourt
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages: Fol I Rear I OIS I N/S / U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
SMB 2272 - CC4/11/1900464) /Jhb XD 6861D - X	3 DOA-10/03/2019
lump sum \$1700- cred	: 518; 32%.)
RECEN	/ED 2 9 MAY 2019 :
0.5	Days Of Repair: 1/2
MISTURE -	Resurvey No. of Trip: Survey Fee: 160
Add Fee	
	: Interview (\$) Photos
Report Format: TP	Tech. Invs (\$) Others
Lump @m / I.B.I: (3 1/00)	Weekend (\$
	TOTAL 160

Hello, NAC_PAYA_UBI_80	0601				OTHER PERSONS				SeneralC	THE REAL PROPERTY.
My Desktop						Change Lar	iguage	Change P	assword	Log Ou
Notice of Loss	Policy Que	У								,
	Policy No.				Date of	Accident	22/04	/2019 17:05	i	
	Vehicle No.(For N	otor) XD6881	D		Certifica	te Number				
				Se	arch					
	Select Policy	No. Certificate Number	Policyholder Name SH	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5086278 02	252-	CONSTRUCTION & BUILDING MATERIALS SUPPLIER PTE LTD	201412695E	GFT	Comprehensive	XD6881D	XD6881D	27/11/2018	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	2292D	
Vehicle No.:	SMB227Z	
Vehicle to be Exported:	No	
Intended Deregistration Date:	22 May 2019	
Vehicle Make:	MAN	
Vehicle Model:	NL320F (A22)	
Primary Colour:	Multi-Colour	
Manufacturing Year:	2011	
Engine No.:	50329355662938	
Chassis No.:	WMAA22ZZ1B7001201	
Maximum Power Output:	×	
Open Market Value:	\$263,447.00	
Original Registration Date:	14 Dec 2011	
First Registration Date:	14 Dec 2011	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$0.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Rebate Amount:	\$0.00	
Total Rebate Amount:	\$0.00	

The information contained herein is correct as at 22 May 2019

Denise Tay (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Thursday, 23 May 2019 1:41 PM

To:

Denise Tay (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, 22 May 2019 5:02 PM

To: MTCL@income.com.sg

Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date: 22/5/2019

S/No		Claimant (Owner / Taxi	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
		Company)						
1	MT/1042510-	SMRT TAXIS	SHB	SHD	01/05/2019	4:00	6,928.20	1450.00
	002		1291P	1458R				
1	MT/1045707-	SMRT BUSES	SMB	XD	22/4/2019	13:55	1618.00	1100
	001		227Z	6881D				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

dioroddia.	
	ACCIDENT STATEMENT
Date Of Report	29/04/2019 14:02
Date Of Accident	22/04/2019 13:55
Exact Location Of Accident	JLN TOA PAYOH BEFORE BS60081
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMB227Z
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111
Vehicle Particulars	
Manufacturer	MAN
Model	12M SINGLE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	
Driver	
Name of Driver	MUHAMMAD HELMI BIN ALIM
NRIC No	\$8623074D

 NRIC No
 \$8623974D

 Date Of Birth
 20/08/1986

 Occupation
 OUTDOOR

 Date Of Driving Pass
 20/11/2012

Driving Experience 6 YEARS AND 5 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number Contact Number

EMail Address NOEMAIL

Address

6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

CLEAR

General Information of the Accident

Type Of Accident SIDE SWIPE

Road Surface DRY

Other Information

Weather Conditions

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO

2

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO NO

Number of Passengers (Including Driver)

20

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Address ROAD: 60 HOUGANG AVE 9, POSTCODE: 538775, COUNTRY:

SINGAPORE

Police Station Contact TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

If Yes, against whom?

NO

Circumstances of Accident

REFER TO POLICE REPORT: T/20190422/2172

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PEND DOWNLOAD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

XD6881D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage
No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.: 2 4 APR 2019

Brooss

SKETCH PLAN		
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9 90 108	CMB22772	
Ja lan Toa puyoh		
DESCRIBE CIRCUMSTANCES OF TH	IE ACCIDENT	
Reten to prole	e vepot.	
,	j i	
		11
The state of the s		
DECLARATION		S PTE 40 A
I/We declare the foregoing particulars	are true in every respect.	
(m)	Naci	and one of the second
	25225	
Policyholder's Signature	Driver's Signature (If driver is not the policyholder)	Reporting Centre Personnel's Signature Name:
Date & Time:	Date & Time:	NRIC/FIN No.: 2 4 APR 2019

GIARDAC ShetchPlanForm_V3

Vide Report No .:





Police Station Of Origin: Hougang N.P.C

60 Hougang Avenue 9 SINGAPORE 538775

Tel No: 1800-4890999

BENDEMEER ROAD

Weather:

One Way

Type of Collision:

Clear Traffic Flow:

REPORT OF A TRAFFIC ACCIDENT Date/Time Report Made:

1 of 3 Report No. T/20190422/2172

Station Diary No.:

Road Speed Limit:

Anyone conveyed by

Traffic Volume:

ambulance:

Heavy

No

22/04/2019	21:35					185
Informant	's Particu	ilars				
Name of Ir			Address:			
MUHAMM	AD HELM	II BIN ALIM	APT BLK 507 HC 530507	UGANG AVE	8 #06-654	SINGAPORE
ID Type / I			Contact No.:			
NRIC NO /	S862397	4D	Home/Office:		Mobile: 81	380866
Nationality			Email:			
SINGAPO	RE CITIZE	EN				
Sex:	Age:	Date of Birth:	Type of Informant	:		
Male	32	20/08/1986	Driver			
Race:			Language:		Institution /	School Name:
Malay						
Occupation	1:		Driving Licence In	formation:		
Bus driver			Class: 3,4		Date of Ex	piry:
General Inf	ormation	of the Accident				
Type of	N	on-Injury	Drink	Date/Tim	e of	Type of Location:
Accident:	Hi	it and Run	Drive: No	Accident: 22/04/201		Straight Road
		ing Toward Road ESSWAY (JALAN				

Details of V	ehicle Involved					
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
SMB227Z	Bus/Coach/Mi					0

Road Surface:

Traffic Control:

Not Controlled

Dry

Between Moving Vehicles - Side Swipe - Same Direction



T/20190422/2172

Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999 CONTINUATION OF REPORT

2 of 3 Report No. T/20190422/2172

Brief Details.

I am the mentioned person and is currently working as a Bus driver for SMRT.

On 22/04/2019 at about 0715hrs, I perform my duty as per normal driving my bus service number 857 bearing registration number SMB227Z and nothing is amiss.

On the same day at about 1345hrs, while travelling along Jalan Toa Payoh towards Bendemeer Road I noticed there was a lorry (Unknown registration number) was moving on my right. The said lorry then wanted to change lane to the right as it was a merging lane ahead. During that instance, the said lorry rear left portion got collided onto my bus right side mirror.

I then sounded my hon to alert the said lorry however the lorry fled from scene. There is a CCTV installed in my vehicle. I wish to state that none of my passengers were injured. In addition, I wish to state that my bus right side mirror cover was cracked.

I have not reported the matter to my company yet but have been informed on the matter. I am making this report for my company actions.





Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999 CONTINUATION OF REPORT

3 of 3 Report No. T/20190422/2172

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:	Signature Of Informant:
Sgt 2 SYED NAFIS BIN SYED HUSSAIN	A Comment of the Comm
Signature Of Interpreter:	Date/Time:
Not applicable	22/04/2019 21:35
Officer In Charge Of Case:	Classification Of Case:
TP/ HRT / SSI GOH GEOK LYE Contact No.: 65476148	0.52500
SSI GOH GEOK LYE	
Contact No: 65476148	
Authentication Stamp	
NP168 Force	



SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
AX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 03/05/2019
User ID : BoonChewTay

	The second second		Secti	on D - Det	alls of Repair E	stimates	M.S. III	ET HALL SE	
Part 1 - Labor	ur Works								
Job Scope		- 37		Quotation f	from AR	3	10.0	Adjusted by Surveyo	or, if applicable
	INSTALL ALL A	BOVE ITEMS AND	REPAIR OTHERS	\$295.00	132.5)			
Total Labour				\$265.00	,				
Part 2 - Spray	Painting & P	anel Beating Rela	ated Works						
Job Scope				Quotation f	from ARC			Adjusted by Surveyo	or, if applicable
Total Spray Pa	inting & Panel	Beating							
Part 3 - Other	Costs - Accid	ent and Acciden	t Repair Related Expens	se	ME THE				AND DESCRIPTION OF THE PERSON
Job Scope				Quotation f	from ARC	M. B		Adjusted by Surveyo	or, if applicable
Total Other Co	sts								
Part 4 - Spare	Parts / Mater	ial Usage				AT AIT			
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6011409	BODY RH		MIRROR, VIEW: FRONT, R H, MAN A22 'C' SERIES	1.00	\$1,353.00	10.00	\$1,217.70	Replace	CRA-
Total					\$1,353,00		\$1,217.70		
Added Spare	Parts / Materi	al Usage After Su	rveyor Signed off				46.36		
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
	_								

Hwee Je-LKK 3/5/19 1/5 0.5 days

01



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 03/05/2019

User ID : BoonChewTay

	Section A - Accident	Details
Registration Number	SMB227Z	
Case Reference Number	BUS/04/19/1064	
Registration Date	14/12/2011	
Company Type	SMRT Buses Ltd	
Make	MAN	
Model	A22	
Name of Driver	Muhammad Helmi Bin Alim	
Type of Accident	Side Swipe	
Accident Date and Time	22/4/2019 1:54 PM	
Accident Reported Date and Time	24/4/2019 4:42 PM	
Is Surveyor Required?	No	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number		
Special Instruction to ARC,if any	SMB227Z - RIGHT SIDE MIRRO XD6881D - TP INSURED WITH I	OR DAMAGED NTUC - LEFT REAR PORTION DAMAGED
Prepared Date and Time	3/5/2019 9:18 AM	
Chassis Number	WMAA22ZZ1B7001201	
Mileage		
	Section B - Summary of Rep	pair Estimates
Repair Completion Date and Time	Section B - Summary of Rep	pair Estimates Adjusted by Surveyor, If applicable
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost	Quotation from ARC \$265,00	Adjusted by Surveyor, if applicable
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost	Quotation from ARC \$265,00 \$0,00	Adjusted by Surveyor, if applicable \$0,00 \$0,00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost	Quotation from ARC \$265,00 \$0.00 \$974,16	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost	Quotation from ARC \$265,00 \$0,00 \$974,16 \$0,00	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST	Quotation from ARC \$265,00 \$0,00 \$974.16 \$0,00 \$1,239.16	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$265,00 \$0,00 \$974,16 \$0,00 \$1,239,16 \$1,250,00	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$265,00 \$0,00 \$974,16 \$0,00 \$1,239,16 \$1,250,00	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	Quotation from ARC \$265,00 \$0,00 \$974,16 \$0,00 \$1,239,16 \$1,250,00 1.0 ARC Manager Team	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$265,00 \$0.00 \$974,16 \$0.00 \$1,239,16 \$1,250.00 1.0 ARC Manager Team 03/05/2019 9:21 AM	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0,00
Work Shop Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$265,00 \$0,00 \$974,16 \$0,00 \$1,239,16 \$1,250,00 1.0 ARC Manager Team	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$265,00 \$0.00 \$974,16 \$0.00 \$1,239,16 \$1,250.00 1.0 ARC Manager Team 03/05/2019 9:21 AM	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$265,00 \$0.00 \$974,16 \$0.00 \$1,239,16 \$1,250.00 1.0 ARC Manager Team 03/05/2019 9:21 AM	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$265,00 \$0.00 \$974,16 \$0.00 \$1,239,16 \$1,250.00 1.0 ARC Manager Team 03/05/2019 9:21 AM X Section C - Quotation and Accid	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0.00
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$265,00 \$0.00 \$974,16 \$0.00 \$1,239,16 \$1,250.00 1.0 ARC Manager Team 03/05/2019 9:21 AM X Section C - Quotation and Accid	Adjusted by Surveyor, if applicable \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 ** ** ** ** ** ** ** ** **



Denise

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 08/05/2019

User ID

: CatherineLee

	Section A - Accident	Details			
Registration Number	SMB227Z				
Case Reference Number	BUS/04/19/1064				
Registration Date	14/12/2011				
Company Type	SMRT Buses Ltd				
Make	MAN				
Model	A22	II II			
Name of Driver	Muhammad Helmi Bin Alim				
Type of Accident	Side Swipe				
Accident Date and Time	22/4/2019 1:54 PM				
Accident Reported Date and Time	24/4/2019 4:42 PM				
Is Surveyor Required?	Yes				
Survey by					
Vehicle is Towed Back?	No	No			
Towed Back Date and Time					
Replacement Vehicle issued?	No				
Job Card Number	24101340				
Special Instruction to ARC,if any	SMB227Z - RIGHT SIDE MIRRO XD6881D - TP INSURED WITH	OR DAMAGED NTUC - LEFT REAR PORTION DAMAGED			
Prepared Date and Time	3/5/2019 9:18 AM				
Chassis Number	WMAA22ZZ1B7001201				
Mileage					
Work Shop					
Repair Completion Date and Time					
ATTOMORPH TO THE SECOND	Section B - Summary of Re	pair Estimates			
Summary of Repair Estimates	E. J. Waller & South				
	Quotation from ARC	Adjusted by Surveyor, if applicable			
Total Labour Cost	\$265.00	\$132.50			
Total Spray Cost	\$0.00	\$0.00			
Total Spare Part Cost	\$974.16	\$974.16			
Total Other Cost	\$0.00	(\$26.50)			

Section B - Summary of Rep	pair Estimates		
THE PARTY OF THE PARTY OF THE PARTY.	TO THE PARTY OF LINE SHOWS IN THE PARTY.		
Quotation from ARC	Adjusted by Surveyor, if applicable		
\$265.00	\$132.50		
\$0.00	\$0.00		
\$974.16	\$974.16		
\$0.00	(\$26.50)		
\$1,239.16	\$1,080.16		
\$1,250.00	\$1,100.00		
1.0	0.5		
Boon Chew Tay	Hwee jie		
03/05/2019 9:21 AM	03/05/2019 1:23 PM		
×	Lt		
	Quotation from ARC \$265.00 \$0.00 \$974.16 \$0.00 \$1,239.16 \$1,250.00 1.0 Boon Chew Tay 03/05/2019 9:21 AM		

Section C - Quotation and Accident Invoice Details					
Quotation Number	Invoice Number				
Quotation Date	Invoice Date	1			
Invoice Amount	Prepared Date				

L/s \$1100/ 0.5days



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number: 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number: 68662672

Date Generated : 08/05/2019
User ID : CatherineLee

			Occu	OII D - Dette	ils of Repair E	Stillatos	A PARTY NAMED IN		AND EXCHANGE OF THE PARTY OF	
Part 1 - Labou	ır Works									
Job Scope (Quotation from AR				Adjusted by Surveyor, if applicable			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.			\$265.00				\$132.50			
Total Labour			\$265.00				\$132.50			
Part 2 - Spray	Painting & Pa	anel Beating Rela	ted Works				The Asia	WILLIAM STATE		
Job Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable	
Total Spray Pa	inting & Panel I	Beating								
Part 3 - Other	Costs - Accid	lent and Accident	Repair Related Expens	50	A CONTRACTOR		A AUTOMORINA	PANUS DE LEGIS	SMRY Automotive \$	all de
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable			
Lump Sum Adju	ump Sum Adjustment by Surveyor			\$0.00				(\$26.50)		
Total Other Co	otal Other Costs			\$0.00				(\$26.50)		
Part 4 - Spare	Parts / Materi	ial Usage		MANUE .						
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	AND THE
6011409	BODY RH		MIRROR, VIEW: FRONT, R H, MAN A22 'C' SERIES	1.00	\$1,353.00	10.00	\$1,217.70	Replace	Replace	Cla
Total					\$1,353.00		\$1,217.70			
Added Spare	Parts / Materia	al Usage After Su	rveyor Signed off							
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
Total		20000 1000			ALC: UNKNOWN		and in part of the second		PART OF BRANCOS	
			L		-1-	1	1	J.	4	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



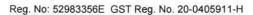
TUC INCOME INSURANCE CO-OPERATIVE LTD			NS/INC1900814	2/Jtd3e2		
01 NTUC TRADE		Date:	30-05-2019			
		Code:				
				Tell State of the		
		_	•	SMB 227Z		
	Contracting the Contracting Co	_		0.00		
	MT/1045707-001	_	,	0.00		
Assign From		Assig	n Date	03/05/2019		
	Vehicle Partie	culars 8	Condition			
Make & Model	MAN A22	c.c		10518		
Engine No.	HIDDEN	Year o	of Reg.	2011		
Chassis No.	WMAA22ZZ1B7001201	Colou	r	MULTI COLOUR		
Odometer	732647	Steeri	ng	IN ORDER		
Brakes	IN ORDER	Modifi	cation	SPORTS RIM		
General	GOOD					
	Conditi	ons of	Tyres			
		Make		Balance		
R/H Front Tyre	275/70 R22.5	FIRENZ	ZA	7 mm		
	J. Commission of the Commissio	-	***	7 mm		
	8 10	_		7/7 mm		
L/H Rear Tyre	275/70 R22.5 (D)	FIRENZ	ZA	7/7 mm		
THE VEHICLE SU	STAINED DAMAGES AT THE O/S	FRONT	PORTION.			
DAMAGES SEE D	ETAILS.					
	Genera	l Inform	ation			
Accident Date	22/04/2019	Inspec	tion Date	03/05/2019		
Survey held at SMRT AUTOMOTIVE SERVICES PTE LTD						
	60 WOODLANDS INDUSTRIAL	PARK E	4 SINGAPORE 7577	05		
THE REPORT OF THE	Re	emarks		THE RESERVE THE STATE OF		
				REPAIRS.		
	Estimate	Days of	Repair	光中文学 國籍時期		
ESTIMATED NOR	MAL PERIOD FOR REPAIR:		0.500 Working Da	ys		
	Insured Veh. Policy No. Claim No. Assign From Make & Model Engine No. Chassis No. Odometer Brakes General R/H Front Tyre L/H Front Tyre L/H Rear Tyre L/H Rear Tyre THE VEHICLE SU DAMAGES SEE D Accident Date Survey held at	Policy Particulars Insured Veh. XD 6881D Policy No. 5086278252-02 Claim No. MT/1045707-001 Assign From Vehicle Particulars Make & Model MAN A22 Engine No. HIDDEN Chassis No. WMAA22ZZZ1B7001201 Odometer 732647 Brakes IN ORDER General GOOD Conditiculars Size R/H Front Tyre 275/70 R22.5 L/H Front Tyre 275/70 R22.5 R/H Rear Tyre 275/70 R22.5 (D) L/H Rear Tyre 275/70 R22.5 (D) L/H Rear Tyre 275/70 R22.5 (D) L/H Rear Tyre 275/70 R22.5 (D) Accident Date 22/04/2019 Survey held at SMRT AUTOMOTIVE SERVICE 60 WOODLANDS INDUSTRIAL A)THE INSPECTION WAS CONDUCTED ON A "WITB)IN ACCORDANCE TO YOUR INSTRUCTIONS, W	RAS BASAH ROAD -01 NTUC TRADE UNION HOUSESINGAPORE 556 Code: Policy Particulars: - THIR Insured Veh. XD 6881D Veh. In Policy No. 5086278252-02 Cover Claim No. MT/1045707-001 Exces Assign From Assign Vehicle Particulars 8 Make & Model MAN A22 c.c Engine No. HIDDEN Year o Chassis No. WMAA22ZZZ1B7001201 Colou Odometer 732647 Steerin Brakes IN ORDER Modifi General GOOD Conditions of Size Make R/H Front Tyre 275/70 R22.5 FIRENZ L/H Front Tyre 275/70 R22.5 FIRENZ L/H Rear Tyre 275/70 R22.5 (D) FIRENZ R/H Rear Tyre 275/70 R22.5 (D) FIRENZ Chassis SEE DETAILS. General Inform Accident Date 22/04/2019 Inspect Survey held at SMRT AUTOMOTIVE SERVICES PTE L' 60 WOODLANDS INDUSTRIAL PARK E- Remarks A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT P B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE Estimate Days of	BRAS BASAH ROAD -01 NTUC TRADE UNION HOUSESINGAPORE -0556 Code: INC4 Policy Particulars: - THIRD PARTY CLAIM Insured Veh. XD 6881D Veh. Inspected Policy No. 5086278252-02 Coverage (\$) Claim No. MT/1045707-001 Excess (\$) Assign From Assign Date Vehicle Particulars & Condition Make & Model MAN A22 C.C. Engine No. HIDDEN Year of Reg. Chassis No. WMAA22ZZ1B7001201 Colour Odometer 732647 Steering Brakes IN ORDER Modification General GOOD Conditions of Tyres Size Make Make R/H Front Tyre 275/70 R22.5 FIRENZA L/H Front Tyre 275/70 R22.5 (D) FIRENZA L/H Rear Tyre 275/70 R22.5 (D) FIRENZA R/H Front Tyre 275/70 R22.5 (D) FIRENZA L/H Rear Tyre 275/70 R22.5 (D) FIRENZA L/H Rear Tyre 275/70 R22.5 (D) FIRENZA R/H Front Tyre 275/70 R22.5 (D) FIRENZA R/		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 227Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	MIRROR, VIEW: FRONT, RH, MAN A22 'C' SERIES	CRACKED	1,353.00	1,353.00
	LESS 10% DISCOUNT		19	-135.30
			1,353.00	1,217.70
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		265.00	132.50
			265.00	132.50
	GRAND TOTAL		1,618.00	1,350.20

RECOMMENDED COST OF LUMP SUM REPAIRS	1,100.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)	

Report Ref No. NS/INC19008142/Jtd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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