

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 8 July 2019 7:08 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Jia Le (LKK Auto)  
**Subject:** RE: Accident involving motor vehicle nos. SLJ7147U & SGF168K ( GRANGE RD (JUST BEF INTERSECTION WITH TANGLIN RD) ) Accident date: 6-5-2019 [External Confidential]  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary\_Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 7147U at M/s Cycle & Carriage Industries Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 4 July 2019 4:53 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; enquiry@sh-motor.com

Subject: FW: Accident involving motor vehicle nos. SLJ7147U & SGF168K ( GRANGE RD (JUST BEF INTERSECTION WITH TANGLIN RD) ) Accident date: 6-5-2019 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/19/19/VP05/021763

Dear Nivitha,

Please note the comments from Cycle & Carriage.

As such, kindly proceed to contact them for the survey.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]  
Sent: Thursday, 4 July, 2019 4:38 PM  
To: GERALD POH WEE BIN  
Subject: RE: Accident involving motor vehicle nos. SLJ7147U & SGF168K ( GRANGE RD (JUST BEF INTERSECTION WITH TANGLIN RD) ) Accident date: 6-5-2019 [External General]

Dear Gerald,

We confirmed that our client would like to with draw the TP claim from S & H Motor Pte Ltd.

You can refer to attached photo.

Thanks

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
Sent: Tuesday, 2 July, 2019 11:11 AM  
To: Go Chee Han  
Cc: MT\_Claim\_SG  
Subject: RE: Accident involving motor vehicle nos. SLJ7147U & SGF168K ( GRANGE RD (JUST BEF INTERSECTION WITH TANGLIN RD) ) Accident date: 6-5-2019 [External General]

This email was sent from outside of your organisation

Lonpac External - General  
WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021763

Dear Chee Han,

Your client had earlier engaged S & H Motor Pte Ltd to assist her in her third party claim and we have appointed LKK Auto Consultants Pte Ltd to conduct the survey.

Please confirm if she has withdraw her claim from the workshop and engaged your workshop instead.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Tuesday, 2 July, 2019 8:50 AM

To: MT\_Claim\_SG

Subject: Accident involving motor vehicle nos. SLJ7147U & SGF168K ( GRANGE RD (JUST BEF INTERSECTION WITH TANGLIN RD) ) Accident date: 6-5-2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLJ7147U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SGF168K ) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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