

INS CASE OWNER: CC4/LPC1900 8137, E 8630 LKK: IDAC:

Surveyor: Steve DOB: 22/5/19 Date/Time: 8/4/19 Registered in Meriden: ~

Pre-assign / CCU / FTE

Insured Vehicle No.: G120 2371X Claim No.: 18/10/19/1205 (01766

Name of Insured: AVANZ NSM P11 Policy No.: 718/1205/000238-01

Insured Tel No.: HP: Make / Model: M560V

Excess Sec II :SS D.O.A.: 6/5/19 Place of Accident: BRADDOCK RD

Is driver the owner? (YES / NO) Nature of Accident: OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

If NO, Driver Name / Age: AD SUMN MIA BROWN NURSE Insured Liability: % Final ? Yes / No

Driver Tel No.: (V/L: YES / NO)

SFW 5387P

INSRS: WSP: Tel: Liability: RMKS: KAH MOTOR

INSRS: WSP: Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
15-05-19	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OE	
	After call 1st to OE	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	
	After call 1st to OE	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE Date/Time: Sent By: Confirm by:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: P/P \$5,049.22 (5 days) Reduction: 45 % Email: Call:

FINAL SETTLEMENT Date/Time: 21/10/19 Confirm with: DESMOND Email: Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia:

Repair Cost (WLGST) \$5,402.67 DID CHANGED LONG 4/11/19

Loss of Rental (LOR): \$5 (- days)

Loss of Use (LOU): \$5 300 (5 60 x 5 days)

Loss of Income (LOI): \$5 (5 x - days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 -

Medical: \$5 -

Disbursement \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5,702.67 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 5,702.67 Name 1: KAH MOTOR CO SDN BHD

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 6/11/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$450



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

311, BEAVE L, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408953 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19008137/Eeb3

Date: 23.05.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SFW5385P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.05.2019 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	9,155.32
Revised Estimate Amount	: S\$	5,049.22
"Check" Items Amount	: S\$	60.75
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser



KAH MOTOR CO. SDN. BHD.
 (A Member of the Oriental Holdings Berhad)
 Service and Body Repair
 Tel: +65 6841 3838 Website: www.honda.com.sg
 For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
 Company Ref. No.: S60FC1380G

Customer	: LONPAC INSURANCE BHD 100 BEACH ROAD #19-00 SHAW TOWERS SINGAPORE 189702	Document No.	: SQT19002223	Page	1
Registration No	: SFW5385P	Date	: 22. May 2019		
Chassis No	: JHMRU1830JX201083	Customer No.	: WZL009		
Model	: HRV LX-SIN CVT YM 2018	Svc Advisor	: JACK NG		
Owner's Name	: LIM TAY SONG HAI	Engine No	: L15B5671086		
Ins Policy No.	:	Date Time	: 22. May 2019 10:58:45 AM		
Date of Accident	: 6/5/2019	Surveyor Name	:		
		Survey Date	:		
		Authorisation Date	:		

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: LIM TAY SONG HAI OWNER INSURER: TOKIO MARINE ACC DATE: 06/05/2019 SURVEYED BY: DATE: REF NO: TP INSURER: LONPAC TP VEH: GBD 2371 X						
04711-T7A-J00ZZ	FACE, FR. BUMPER ✓ CVT	1	475.60	25	-356.70	24.97	381.67
71103-T7A-J00	GRILLE, FR. BUMPER LOWER ✓	1	81.00	25	60.75	4.25	65.00
71193-T7A-J00	SPACER, R. FR. BUMPER SIDE ✓ ALL	1	11.00	25	8.25	0.58	8.83
71198-T7A-J00	SPACER, L. FR. BUMPER SIDE ✓ ALL	1	11.00	25	8.25	0.58	8.83
91505-TM8-003	CLIP, BUMPER ✓ ALL	22	2.30	25	-37.95	2.66	40.61
67050-T7A-300ZZ	PANEL COMPL FR. DOOR X TDR	1	833.80	25	625.35	43.77	669.12
60260-T7A-J00ZZ	PANEL COMPL FR. FENDER ✓ DO	1	394.90	25	-296.17	20.73	316.90
74157-T7A-J01ZQ	PROTECTOR L. FR. WHEEL ARCH ✓ CVT	1	147.60	25	110.70	7.75	118.45
42700-T7A-J93	DISK, ALUMINIUM WHEEL ✓ CVT	1	721.60	25	541.20	37.88	579.08
Sum Item					2045.32	143.17	2,188.49
BOSUN	SUNDRIES ✓	1	100.00	50	100.00	7.00	107.00
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	380.00	280	380.00	26.60	406.60
BKDR11R	REMOVE & TRANSFER ITEMS TO NEW FR L DR ADJUST	1	450.00	X	X 450.00	31.50	481.50
BKBU01R	REMOVE & RENEW FR BUMPE. RENEW ALL DAMAGE PARTS ✓ S60	1	3500.00	1680	3500.00	245.00	3745.00
BP05R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (5P) ✓ 450 X 3 + 150	1	2500.00	1500	2500.00	175.00	2675.00
Sum Labor					6930.00	485.10	7,415.10

Printed on 22/5/2019 11:14:52 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$33.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd, it will be refunded.

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702
Registration No : SFW5385P
Chassis No : JHMRU1830JX201083
Model : HRV LX-SIN CVT YM 2018
Owner's Name : LIM TAY SONG HAI
Ins Policy No. :
Date of Accident : 6/5/2019

Document No. : SQT19002223 Page 2
Date : 22. May 2019
Customer No. : WZL009
Svc Advisor : JACK NG
Engine No : L15B5671086
Date | Time : 22. May 2019 10:58:45 AM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
BO-WHEEL ALIGN X4	WHEEL ALIGNMENT X4	1	180.00		180.00	12.60	192.60
Sum Ext. Service					180.00	12.60	192.60

Survey By : Steve
Date & Time : 22/5/19, 11.00am
Excess :
Status :
Signature : _____

W/L P/L
S day
P/P
Ry B/L SPY

Total Amount 9,155.32 640.87 9,796.19
Total (Inclusive of GST) **9,796.19**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Printed on 22/5/2019 11:14:52 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd., it will be refunded.

5069.22
60.75

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4087J
Vehicle Details	
Vehicle No.:	SFW5385P
Vehicle to be Exported:	No
Intended Deregistration Date:	22 May 2019
Vehicle Make:	HONDA
Vehicle Model:	HRV 1.5 LX CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	L15B5671086
Chassis No.:	JHMRU1830JX201083
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$22,180.00
Original Registration Date:	18 Feb 2019
First Registration Date:	18 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$23,052.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Feb 2029
PARF Rebate Amount:	\$17,289.00
Intended COE Rebate Details	
COE Expiry Date:	17 Feb 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,199.00
COE Rebate Amount:	\$27,469.00
Total Rebate Amount:	\$44,758.00

The information contained herein is correct as at 22 May 2019

OK

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 8 May 2019 10:38 AM
To: Jack Ng; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X Our Ref: 18/19/19/VC05/021766 [External General]
Attachments: GIA REPORT.PDF

11.19am @ 8/5/19
vehicle not in
person @ jack

Lonpac External - General

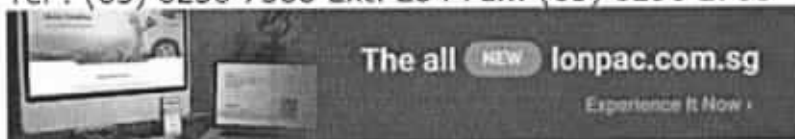
Dear Jack

Please liaise with LKK Autoconsultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jack Ng [mailto:jackng@honda.com.sg]
Sent: Wednesday, 8 May, 2019 9:27 AM
To: MT_Claim_SG
Subject: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X

Dear all,

Kindly assist to register for direct settlement, attached is the GIA report.

Thank you and have a great days ahead

Cheers !!!

Best Regards,
Jack Ng
Hp: 8288 6309
Email: Jackng@honda.com.sg
BODY REPAIR AND PAINT CENTRE
255 Alexandra Road Singapore 159937
DID : +65 6514 5481 FAX : +65 6362 5015
Kah Motor Co. Sdn. Bhd.
(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: www.honda.com.sg



Visit our
Facebook page



Please consider the environment before printing this email

CONFIDENTIAL NOTE: The information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 15 May 2019 9:50 AM
To: ONG LI LI; Jack Ng; assignments; Admin-D (LKKAuto); Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X Our Ref: 18/19/19/VC05/021766 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement **(PLEASE DO NOT SEND TO OUR PRINCIPAL)**.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 15 May 2019 8:47 AM
To: Jack Ng <jackng@honda.com.sg>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X Our Ref: 18/19/19/VC05/021766 [External General]

Lonpac External - General

Dear Asher

Please reply to workshop.

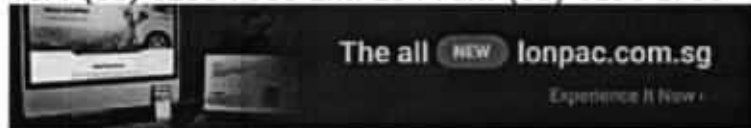
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jack Ng [mailto:jackng@honda.com.sg]

Sent: Wednesday, 15 May, 2019 8:27 AM

To: assignments@lkkauto.com; Admin-D (LKKAuto)

Cc: MT_Claim_SG; ONG LI LI

Subject: RE: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X Our Ref: 18/19/19/VC05/021766
[External General]

Importance: High

Dear Nivitha,

Kindly advice on this case liability status.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

Jack Ng

Hp: 8288 6309

Email: jackng@honda.com.sg

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: www.honda.com.sg



Visit our
Facebook page

 Please consider the environment before printing this email

CONFIDENTIAL NOTE: The Information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, May 08, 2019 10:38 AM
To: Jack Ng <jackng@honda.com.sg>; assignments@lkkauto.com; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X Our Ref: 18/19/19/VC05/021766
[External General]

Lonpac External - General

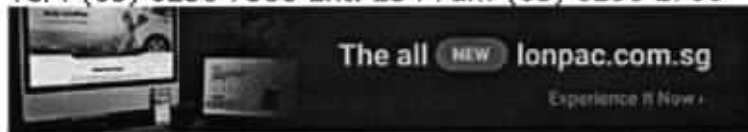
Dear Jack

Please liaise with LKK Autoconsultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jack Ng [<mailto:jackng@honda.com.sg>]
Sent: Wednesday, 8 May, 2019 9:27 AM
To: MT_Claim_SG
Subject: ACCIDENT BETWEEN SFW 5385 P AND YOUR INSURED GBD 2371 X

Dear all,

Kindly assist to register for direct settlement, attached is the GIA report.

Thank you and have a great days ahead

Cheers !!!

Best Regards,
Jack Ng
Hp: 8288 6309
Email: jackng@honda.com.sg
BODY REPAIR AND PAINT CENTRE
255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015
Kah Motor Co. Sdn. Bhd.
(A MEMBER OF ORIENTAL HOLDING BERHAD)
Website: www.honda.com.sg



Visit our
Facebook page

 Please consider the environment before printing this email

CONFIDENTIAL NOTE: The Information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 30 September 2019 10:29 AM
To: MT_Claim_SG
Cc: Admin A
Subject: MANDATE REQUEST - ACCIDENT INVOLVING SFW 5385P (TP) & GBD 2371X (OI) ON 06/05/2019
Attachments: DS Supporting docs.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTOS.pdf; LKK SURVEY PHOTOS.pdf

Tracking:	Recipient	Delivery
	MT_Claim_SG	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 30/9/2019 10:29 AM
	shupei@lkkauto.com	Delivered: 30/9/2019 10:29 AM
	olivialau@lkkauto.com	Delivered: 30/9/2019 10:29 AM

Lonpac Ref: 18/19/19/VC05/021766

LKK Ref: CC4/LPC19008137/Ekb3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver changed lane and collided into Third party vehicle. We opine that BOLA 15 is applicable and liability is down against Insured.

Summary to offer to third party repairer "KAH MOTOR CO SDN BERHAD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,796.19	\$ 5,402.67
2. Loss of Use (5 days x \$ 60)	\$ 300.00	\$ 300.00 (5 days x \$60)
Total	\$ 10,096.19	<u>\$ 5,702.67</u>

**05 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 2 October 2019 11:49 AM
To: Desmond Toh
Cc: Jerome Tan; Winson Chow; Admin A
Subject: RE: SFW5385P - TP CLAIM AGAINST GBD2371X DOA: 12.10.2018 (18/19/19/VC05/021766)Nha3)
Attachments: LPC DV.pdf

Tracking:	Recipient	Delivery
	Desmond Toh	
	Jerome Tan	
	Winson Chow	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 2/10/2019 11:49 AM
	shupeil@lkkauto.com	Delivered: 2/10/2019 11:49 AM
	olivialau@lkkauto.com	Delivered: 2/10/2019 11:49 AM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,402.67
2. Loss of Use (5 days x \$60.00)	\$ 300.00
TOTAL	<u>\$ 5,702.67</u>

We attach herewith a copy of DV for your further action.

Kindly also send us (LKK) all the documents below for our necessary action: -

- Original LOD
- Original Final Repair Tax Invoice
- Original Letter of Authorisation & hardcopy of the DV

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandal Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6302 6016
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702

Date : 3/7/2019

Attn: Motor Claims Department

Your ref : 18/19/19/VC05/021766

Our ref : SFW 5385 P

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SFW 5385 P AND GBD 2371 X ON 06/05/2019.

We refer to the item(s) marked (✓) below:

- (✓) We refer to your fax dated 17/05/2019.
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following :-
 - Repair Cost **S\$5,402.67 payable to Kah Motor Co. Sdn. Bhd.**
 - Loss of Use **S\$60.00 X 5 day = S\$300.00**
payable to Lim Tay Song Hai

- (✓) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.

- (✓) Letter of Authority, Rental Bill, Third Party Search Invoice

Thank you.

Yours faithfully,



Jack Ng

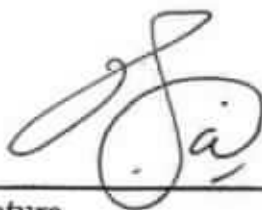
LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SFW 5385P &
(THIRD PARTY'S VEHICLE NO.) GBO 2371X ON 06/05/19
ALONG Towards Lornie Road

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : Lim Tay Sang Hai

NRIC No : S1724087J

Vehicle No : SFW 5385P

Date : 25/05/19

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3836 Fax No. :

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

Customer No. : WZL009

Payment Term : 30 Days

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S90FC1380G

Invoice No.	:	SINV-BM19001010
Invoice Date	:	21/06/19
Order No.	:	SVO19032133
Reference	:	
Job Card No.	:	10629
Date/Time Received	:	22/05/19 / 10:58:45 AM
Licence No.	:	SFW5385P
Model	:	HRV LX-SIN CVT YM 2018
Car Chassis No.	:	JHMRU1830JX201083
Car Engine No.	:	L15B5671086
Mileage	:	1592
Service Advisor	:	JACK NG 1838
Served By	:	JACKNG
Page	:	1

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incd	
						Amount	GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:LIM TAY SONG HAI OWNER INSURER:TOKIO MARINE ACC DATE:06/05/2019 SURVEYED BY: DATE: REF NO: TP INSURER:LONPAC TP VEH:GBD 2371 X						
BOSUN	1466 SUNDRIES	1	Hours	50.00		50.00	3.50
BML01I	1466 INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	280.00		280.00	19.60
BKB01R	1466 REMOVE & RENEW FR BUMPE. RENEW ALL DAMAGE PARTS ATTACHMENT ITEMS.	1	Hours	1,680.00		1,680.00	117.60
BP05R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	Hours	1,500.00		1,500.00	105.00
04711-T7A-J00ZZ	FACE,FR.BUMPER	1	Each	475.60	25	356.70	24.97
71193-T7A-J00	SPACER,R.FR.BUMPER SIDE	1	Each	11.00	25	8.25	0.58
71198-T7A-J00	SPACER,L.FR.BUMPER SIDE	1	Each	11.00	25	8.25	0.58
91505-TM8-003	CLIP,BUMPER	22	Each	2.30	25	37.95	2.66
60260-T7A-G00ZZ	PANEL COMPL.FR.FENDER	1	Each	394.90	25	296.17	20.73
74157-T7A-J01ZQ	PROTECTORL.FR.WHEEL ARCH	1	Each	147.60	25	110.70	7.75
42700-T7A-J93	DISK,ALUMINIUM WHEEL	1	Each	721.60	25	541.20	37.88
BO-WHEEL ALIGN X4	WHEEL ALIGNMENT X4	1	Labor	180.00		180.00	12.60
Sum Labor						3,510.00	245.70
Sum Item						1,359.22	95.15
Sum External Services						180.00	12.60
Total SGD						5,049.22	353.45
Total Payable (SGD)							5,402.67

Printed by JACKNG on 21 Jun 2019 at 11:58:23 AM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions. Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.

Please give us your feedback by scanning the QR Code using mobile device.



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 2 October 2019 11:49 AM
To: Desmond Toh
Cc: Jerome Tan; Winson Chow; Admin A
Subject: RE: SFW5385P - TP CLAIM AGAINST GBD2371X DOA: 12.10.2018 (18/19/19/VC05/021766)Nha3)
Attachments: LPC DV.pdf

Tracking:	Recipient	Delivery
	Desmond Toh	
	Jerome Tan	
	Winson Chow	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 2/10/2019 11:49 AM
	shupei@lkkauto.com	Delivered: 2/10/2019 11:49 AM
	olivialau@lkkauto.com	Delivered: 2/10/2019 11:49 AM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,402.67
2. Loss of Use (5 days x \$60.00)	\$ 300.00
TOTAL	<u>\$ 5,702.67</u>

We attach herewith a copy of DV for your further action.

Kindly also send us [LKK] all the documents below for our necessary action: -

- Original LOD
- Original Final Repair Tax Invoice
- Original Letter of Authorisation & hardcopy of the DV

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702

Attn: Motor Claims Department

Date : 3/7/2019

Your ref : 18/19/19/VC05/021766

Our ref : SFW 5385 P

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SFW 5385 P AND GBD 2371 X ON 06/05/2019.

We refer to the item(s) marked (✓) below:

- (✓) We refer to your fax dated 17/05/2019.
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following :-
 - Repair Cost **S\$5,402.67 payable to Kah Motor Co. Sdn. Bhd.**
 - Loss of Use **S\$60.00 X 5 day = S\$300.00 payable to Lim Tay Song Hai**

- Kindly let us have your cheque made in favour of the above mentioned name(s) for
- (✓) our transmission as soon as possible.

- (✓) Letter of Authority, Rental Bill, Third Party Search Invoice

Thank you.

Yours faithfully,



Jack Ng

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SFW 5385P &
(THIRD PARTY'S VEHICLE NO.) GBO 2371X ON 06/05/19
ALONG Towards Lorne Road

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature

(Co stamp & authorized signature if is Co registered vehicle)

Name : Lim Tay Song Hai

NRIC No : S1724087J

Vehicle No : SFW 5385P

Date : 25/05/19



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021766
DATE : 02 OCTOBER 2019

WITHOUT PREJUDICE to:

DISCHARGE VOUCHER

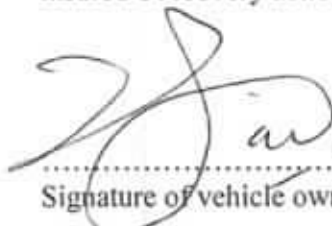
Any Personal Injury Claims.

I/We, **LIM TAY SONG HAI** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBD2371X** the sum of Singapore Dollar Five Thousand Seven Hundred Two and Sixty-Seven Only (\$5,702.67) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBD2371X** and **SFW5385P** on 06 May 2019 along Lornie Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ AVANZ ASIA PTE LTD (MD SUMON MIA BACCU MIAH)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO. SDN BHD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....16/10/19.....
Signature of vehicle owner/Date

SIGN HERE

.....LIM TAY SONG HAI 16/10/19.....
Name of vehicle owner /Date



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
6A Mandai Estate, SINGAPORE 729903
Mandai Parts Centre
Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE, 189702

Customer No. : WZL009
Payment Term : 30 Days

Invoice No. : SINV-BM19001010
Invoice Date : 21/06/19
Order No. : SVO19032133
Reference :
Job Card No. : 10629
Date/Time Received : 22/05/19 / 10:58:45 AM
Licence No. : SFW5385P
Model : HRV LX-SIN CVT YM 2018
Car Chassis No. : JHMRU1830JX201083
Car Engine No. : L15B5671086
Mileage : 1592
Service Advisor : JACK NG 1838
Served By : JACKNG
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	inclcd GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:LIM TAY SONG HAI OWNER INSURER:TOKIO MARINE ACC DATE:06/05/2019 SURVEYED BY: DATE: REF NO: TP INSURER:LONPAC TP VEH:GBD 2371 X							
BOSUN	1466 SUNDRIES	1	Hours	50.00		50.00	3.50	53.50
BML011	1466 INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	280.00		280.00	19.60	299.60
BKBU01R	1466 REMOVE & RENEW FR BUMPE. RENEW ALL DAMAGE PARTS ATTACHMENT ITEMS.	1	Hours	1,680.00		1,680.00	117.60	1,797.60
BP05R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	Hours	1,500.00		1,500.00	105.00	1,605.00
04711-T7A-J00ZZ	FACE,FR.BUMPER	1	Each	475.60	25	356.70	24.97	381.67
71193-T7A-J00	SPACER,R.FR.BUMPER SIDE	1	Each	11.00	25	8.25	0.58	8.83
71198-T7A-J00	SPACER,L.FR.BUMPER SIDE	1	Each	11.00	25	8.25	0.58	8.83
91505-TM8-003	CLIP,BUMPER	22	Each	2.30	25	37.95	2.66	40.61
60260-T7A-G00ZZ	PANEL COMPL.FR.FENDER	1	Each	394.90	25	296.17	20.73	316.90
74157-T7A-J01ZQ	PROTECTORL.FR.WHEEL ARCH	1	Each	147.60	25	110.70	7.75	118.45
42700-T7A-J93	DISK,ALUMINIUM WHEEL	1	Each	721.60	25	541.20	37.88	579.08
BO-WHEEL ALIGN X4	WHEEL ALIGNMENT X4	1	Labor	180.00		180.00	12.60	192.60
Sum Labor						3,510.00	245.70	3,755.70
Sum Item						1,359.22	95.15	1,454.37
Sum External Services						180.00	12.60	192.60
Total SGD						5,049.22	353.45	5,402.67
Total Payable (SGD)								5,402.67

Printed by JACKNG on 21 Jun 2019 at 11:58:23 AM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.

Please give us your
feedback by scanning
the QR Code using
mobile device.



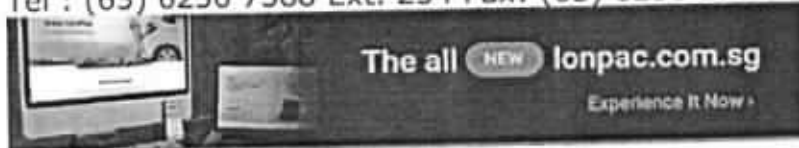
Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 2 October 2019 10:50 AM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - ACCIDENT INVOLVING SFW 5385P (TP) & GBD 2371X (OI)
ON 06/05/2019 Lonpac Ref: 18/19/19/VC05/021766

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 30 September 2019 10:29 AM
To: MT_Claim_SG
Cc: Admin A
Subject: MANDATE REQUEST - ACCIDENT INVOLVING SFW 5385P (TP) & GBD 2371X (OI) ON 06/05/2019

Lonpac Ref: 18/19/19/VC05/021766

LKK Ref: CC4/LPC19008137/Ekb3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver changed lane and collided into Third party vehicle. We opine that BOLA 15 is applicable and liability is down against Insured.

Summary to offer to third party repairer "KAH MOTOR CO SDN BERHAD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,796.19	\$ 5,402.67
2. Loss of Use (5 days x \$ 60)	\$ 300.00	\$ 300.00 (5 days x \$60)
Total	\$ 10,096.19	<u>\$ 5,702.67</u>

**05 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19008137/Ekb3q2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 06-11-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 2371X	Veh. Inspected	SFW 5385P
Policy No.	Z/18/VC05/000338-01	Coverage (\$)	0.00
Claim No.	18/19/19/VC05/021766	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	08/05/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA HRV	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	JHMRU1830JX201083	Colour	SILVER
Odometer	4887	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	7 mm
L/H Front Tyre	215/60 R16	DUNLOP	7 mm
R/H Rear Tyre	215/60 R16	DUNLOP	7 mm
L/H Rear Tyre	215/60 R16	DUNLOP	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/05/2019	Inspection Date	22/05/2019
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFW 5385P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FACE ,FR.BUMPER (SN)	CUT	356.70	356.70
1	GRILLE ,FR.BUMPER LOWER (SN)	NOT NECESSARY	60.75	-
1	SPACER,R.FR.BUMPER SIDE (SN)	NECESSARY	8.25	8.25
1	SPACER,L.FR.BUMPER SIDE (SN)	NECESSARY	8.25	8.25
22	CLIPS ,BUMPER (SN)	NECESSARY	37.95	37.95
1	PANEL COMPL.FR.DOOR (SN)	TO REPAIR SEE LABOUR	625.35	-
1	PANEL COMPL.FR.FENDER (SN)	DENTED	296.17	296.17
1	PROTECTORL.FR.WHEEL ARCH (SN)	CUT	110.70	110.70
1	DISK ,ALUMINIUM WHEEL (SN)	CUT	541.20	541.20
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
			2,145.32	1,409.22
LABOUR				
INSPECT FR LIGHTING MECHANISMS & FOCUS.			380.00	280.00
REMOVE & TRANSFER ITEMS TO NEW FR L DR ADJUST.			450.00	-
REMOVE & RENEW FR BUMPE.RENEW ALL DAMAGE PARTS.INCLUSIVE OF THE REPAIR OF PANEL COMPL.FR.DOOR .			3,500.00	1,680.00
SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.			2,500.00	1,500.00
WHEEL ALIGNMENT.			180.00	180.00
			7,010.00	3,640.00
GRAND TOTAL			9,155.32	5,049.22
RECOMMENDED COST OF REPAIRS				5,049.22

Report Ref No. CC4/LPC19008137/Ekb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.