

NS/INC 19008134/ Mvd302

REF:

JNC

Supervisor:

NA 2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured: CB 73875

Policy No. 5036674419-09 (20/05/2018-19/05/2019)

Claims No.

MT/1042335-002

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Secn:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

%

J Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN/OUT

Veh No:

SMB 88H

Yr Regn: 17 JULY 2009

Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Motor /

Truck / Trailer or

Make:

MB A500

c.o. 11, 967

Colour:

GREEN

A/C: Insured / Std / NI / NA

Sp. Reading

752, 779

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WEB 634 42021000 218

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / SIRIm / STD AIRIm or

Tyre Siz:

F:

788 / 70 R22.5

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FRENZA

Front

Rear

R/Bal.

7

mm

R/Bal.

7 / 7

mm

L/Bal.

2

mm

L/Bal.

7 / 7

mm

D.O.A.

29/4/19

D.O.A.

7/5/19

Survey held at

SMBT WOODLAND

Des. of Damages: Frl / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

SMB 88H - NS/INC 18001137/Gvbo2

D.O.A. 10/10/2018

CB 73875 - X

15/5/19

Naz confirmed LS \$ 9750 (Red 4098.40, 36M)

RECEIVED 17 MAY 2019

Date/Time, File Pass to?



: Prelim Report

1)



: Final Report

Date/Time, File Return to?

2) 175- typist

Report Format:

TP

Lump Sum / I.B.I. (\$

9750/-

Days Of Repair:

3

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:



: Site Insp (\$

) \$ + RS \$1



: Interview (\$

) Photos



: Tech. Invo (\$

) Others



: Weekend (\$

) TOTAL

Veron Chen (LKKAUTO)

From: MTCL@income.com.sg
Sent: Friday, 17 May 2019 1:29 PM
To: Veron Chen (LKKAUTO)
Subject: FW: REQUEST FOR CLAIM NUMBER

Dear Sir/Mdm

We have registered the claim

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1042335-002	SMRT BUSES LTD	SMB 88H	CB 7387S

D.O.A	Time of Accident	Estimate	Tentative repair cost
29/4/2019	16:10	\$13,848.40	\$9,750.00

Josephine Cheah
Snr Administrator, Motor Insurance
www.income.com.sg

income
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 16 May 2019 5:13 PM
To: MTCL@income.com.sg
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle N
1		SMRT BUSES LTD	SMB 88H	CB 7387S

D.O.A	Time of Accident	Estimate	Tentative repair cost
29/4/2019	16:10	\$13,848.40	\$9,750.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No.(For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5036674419-09		NEO KIM KWEE	S1321951F	GBS	Third Party, Fire & Theft	CB7387S	CB7387S	20/05/2018	19/05/2019

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB88H
Vehicle to be Exported:	No
Intended Deregistration Date:	09 May 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	OC500LE1830H
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	45796600143717
Chassis No.:	WEB63442021000218
Maximum Power Output:	-
Open Market Value:	\$329,402.00
Original Registration Date:	17 Jul 2009
First Registration Date:	17 Jul 2009
Transfer Count:	0
Actual ARF Paid:	\$16,471.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 09 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	30/04/2019 15:02
Date Of Accident	29/04/2019 16:10
Exact Location Of Accident	JUNCTION OF BUKIT BATOK ROAD AND PAVILION CIRCLE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB88H
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	OC500LE1830H-12.0 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	
Driver	
Name of Driver	RENU KANNAH PACHAPAN
Passport No/FIN	G7247732X
Date Of Birth	07/11/1980
Occupation	OUTDOOR
Date Of Driving Pass	01/08/2016
Driving Experience	2 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	15

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

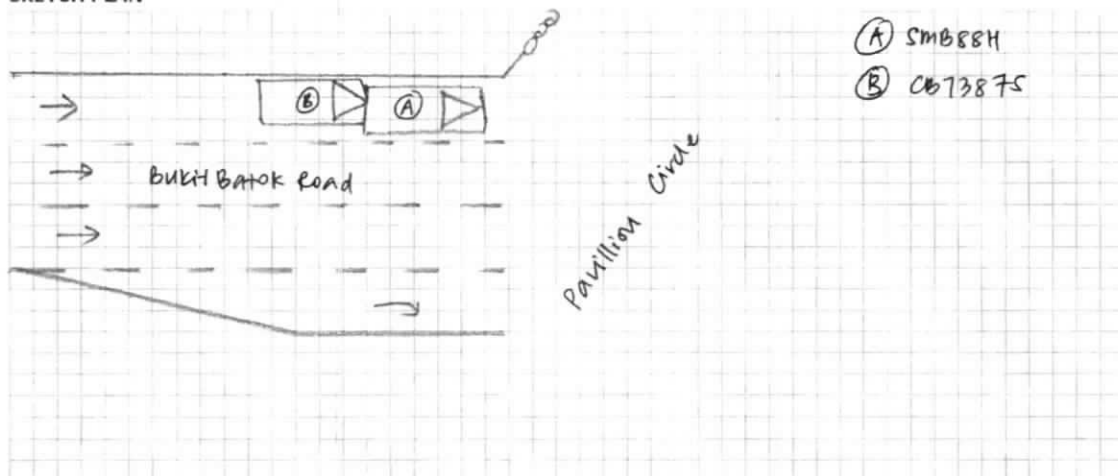
WHILE STATIONARY ON THE LEFT MOST LANE AT TRAFFIC JUNCTION OF BUKIT BATOK ROAD WITH PAVILION ROAD, A VAN (CB7387S) COLLIDED ONTO THE REAR PORTION OF MY BUS. NO INJURIES REPORTED.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signat
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z



SKETCH PLAN

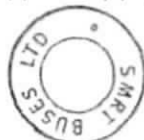
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Handwritten Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z



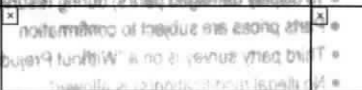
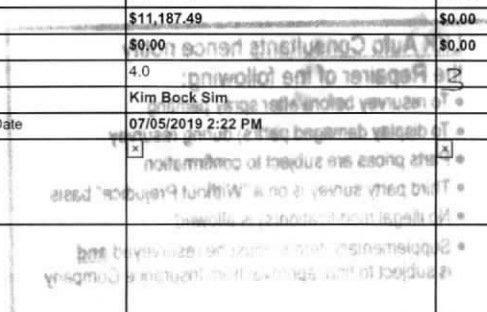
SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/05/2019

User ID : KimBock

Section A - Accident Details	
Registration Number	SMB88H
Case Reference Number	BUS/04/19/5060
Registration Date	7/17/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Renu Kannah Pachapan
Type of Accident	Head to Rear
Accident Date and Time	4/29/2019 4:12 PM
Accident Reported Date and Time	4/30/2019 3:09 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB88H - REAR PORTION CB7387S (TP) - INSURED WITH NTUC
Prepared Date and Time	5/7/2019 2:01 PM
Chassis Number	WEB63442021000218
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$0.00
Total Spray Cost	\$878.00	\$0.00
Total Spare Part Cost	\$6,749.49	\$0.00
Total Other Cost	\$1,440.00	\$0.00
TOTAL COST	\$11,187.49	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	
Prepared / Adjusted By	Kim Bock Sim	
ARC / Surveyor Sign Off Date	07/05/2019 2:22 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/05/2019

User ID : KimBock

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,120.00	1,590
Total Labour	\$2,120.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$878.00	708
Total Spray Painting & Panel Beating	\$878.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER	\$1,440.00	1 NBT
Total Other Costs	\$1,440.00	

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009366	Body		BUMPER, REAR: FIBREGLASS, FOR MB OC500 BUS	1.00	\$1,863.00	10.00	\$1,676.70	Replace	CRK
6009368	BODY LH		COVER, LAMP: REAR, LH, FOR MB OC500 BUS	1.00	\$1,242.00	10.00	\$1,117.80	Replace	CRK
6009655	VM	0014920404	PIPE, EXHAUST: REAR, FOR MB OC500 LE BUS	1.00	\$6,230.40	10.00	\$5,607.36	Replace	DEF
			STICKER SMRT	1.00	\$35.00	0.00	\$35.00		NRC
Total					\$9,370.40		\$8,436.86		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 15/05/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SMB88H
Case Reference Number	BUS/04/19/5060
Registration Date	17/7/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Renu Kannah Pachapan
Type of Accident	Head to Rear
Accident Date and Time	29/4/2019 4:12 PM
Accident Reported Date and Time	30/4/2019 3:09 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101414
Special Instruction to ARC, if any	SMB88H - REAR PORTION CB7387S (TP) - INSURED WITH NTUC
Prepared Date and Time	7/5/2019 2:01 PM
Chassis Number	WEB63442021000218
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$1,590.00
Total Spray Cost	\$878.00	\$708.00
Total Spare Part Cost	\$6,781.49	\$6,781.49
Total Other Cost	\$1,440.00	\$692.40
TOTAL COST	\$11,219.49	\$9,771.89
Lump Sum Total	\$0.00	\$9,750.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Kim Bock Sim	Naz
ARC / Surveyor Sign Off Date	07/05/2019 2:22 PM	07/05/2019 5:13 PM
Signature	x	↑
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 15/05/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,120.00	\$1,590.00
Total Labour	\$2,120.00	\$1,590.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$878.00	\$708.00
Total Spray Painting & Panel Beating	\$878.00	\$708.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$747.60)
ADVERTISEMENT STICKER	\$1,440.00	\$1,440.00
Total Other Costs	\$1,440.00	\$692.40

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009366	Body		BUMPER, REAR: FIBREG LASS, FOR MB OC500 BUS	1.00	\$1,863.00	10.00	\$1,676.70	Replace	Replace
6009368	BODY LH		COVER, LAMP: REAR, LH, FOR MB OC500 BUS	1.00	\$1,242.00	10.00	\$1,117.80	Replace	Replace
6009655	VM	0014920404	PIPE, EXHAUST: REAR, FOR MB OC500 LE BUS	1.00	\$6,230.40	10.00	\$5,607.36	Replace	Replace
4005301			SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	Replace
Total					\$9,410.40		\$8,476.86		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

PARTS \$8476.86

SINCE LABOUR \$1,590.00

SPRAY 708.00

\$12,214.86

LESS 1520% \$ 9,791.88

LIS TOTAL \$9,750 / 3 REPAIR DAYS.

13848.40

CONFIRMED LUMP SUM REPAIR \$9,750 / 3 DAYS

NAZ CLK

HH

15/5/19

Veron Chen (LKKAuto)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
<catherineleesc@smrt.com.sg>
Sent: Wednesday, 15 May 2019 10:12 AM
To: Naz (LKKAuto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB88H (BUS/04/19/5060) - NTUC
Attachments: ARC - Repair Estimate - SMB88H.pdf; IMG_0861.jpg; IMG_0853.jpg; IMG_0854.jpg; IMG_0855.jpg; IMG_0856.jpg; IMG_0857.jpg; IMG_0858.jpg; IMG_0859.jpg; IMG_0860.jpg; IMG_2700.jpg; img-515101101-0001.pdf; IMG_2174.jpg; IMG_2175.jpg; IMG_2176.jpg; IMG_2177.jpg; IMG_2178.jpg; IMG_2179.jpg; IMG_2180.jpg; IMG_2181.jpg; IMG_2182.jpg; IMG_2183.jpg; IMG_2184.jpg; IMG_2185.jpg; IMG_2186.jpg; IMG_2187.jpg; IMG_2188.jpg; IMG_2189.jpg

Hi Naz,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.
Our finalised amount is \$9,750/- @ 3 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Moving People, Enhancing Lives



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19008134/Nvd3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 22-05-2019	
		Code: INC4	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	CB 7387S	Veh. Inspected	SMB 88H
Policy No.	5036674419-09	Coverage (\$)	0.00
Claim No.	MT/1042335-002	Excess (\$)	0.00
Assign From		Assign Date	07/05/2019
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ OC500	c.c	11967
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	WEB63442021000218	Colour	GREEN
Odometer	752779	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	FIRENZA	7 mm
L/H Front Tyre	275/70 R22.5	FIRENZA	7 mm
R/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	7/7 mm
L/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	7/7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	29/04/2019	Inspection Date	07/05/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 88H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER, REAR : FIBRE GLASS, FOR MB OC500 BUS	CRACKED	1,863.00	1,863.00
1	COVER, LAMP : REAR, LH, FOR MB OC500 BUS	CRACKED	1,242.00	1,242.00
1	PIPE, EXHAUST : REAR, FOR MB OC500 LE BUS	DEFORMED	6,230.40	6,230.40
	LESS 10% DISCOUNT		-	-933.54
			9,335.40	8,401.86
	<u>SPECIAL NETT ITEMS</u>			
1	ADVERTISEMENT STICKER (SN)	NECESSARY	1,440.00	1,440.00
1	SMRT LOGO (SN)	NECESSARY	75.00	75.00
			1,515.00	1,515.00
	<u>LABOUR</u>			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		2,120.00	1,590.00
	TO PUTTY & RESPRAY.		878.00	708.00
			2,998.00	2,298.00
	GRAND TOTAL		13,848.40	12,214.86
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			9,750.00

Report Ref No. NS/INC19008134/Nvd3e2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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