

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 14 January, 2020 4:05 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg - LKK REF CC4/ASM19008114/Jhb3
Attachments: TAX 05 19 2033.pdf

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that we are pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer in due course.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 14 January, 2020 11:25 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, 14 January, 2020 11:20 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

**URGENT
REMINDER**

Dear All,

It has been more than 4 months since we have submitted our LOD but to-date we have yet to receive any offer when the case is a clear-cut head to rear collision.

Please let us have your offer by **22nd January 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>
Sent: Tuesday, September 3, 2019 8:43 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: FW: LOD Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Vivian Lau.

Hi Vivian,

FYNA, our ref CC4/ASM19008114/Jwb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 September 2019 6:03 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1177.83
Loss of Rental	\$337.05 (3 days x \$112.35)
Loss of Income	\$180.00 (3 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1701.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

We have notified AXA of PRS on 8/5/2019 at 10.59am and our taxi was surveyed on 8/5/2019 at 3.12pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

