

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 16 January, 2020 10:49 AM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg - LKK REF CC4/ASM19008114/Jhb3  
**Attachments:** DV.pdf; ATA.pdf

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$1,670.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

**« Wishing you a Happy and Prosperous Lunar New Year »**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 14 January, 2020 4:05 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our

Ref: TAX/05/19/2033/lg - LKK REF CC4/ASM19008114/Jhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that we are pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer in due course.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 14 January, 2020 11:25 AM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Sent:** Tuesday, 14 January, 2020 11:20 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** URGENT / REMINDER Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

**URGENT  
REMINDER**

Dear All,

It has been more than 4 months since we have submitted our LOD but to-date we have yet to receive any offer when the case is a clear-cut head to rear collision.

Please let us have your offer by **22<sup>nd</sup> January 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**From:** Suwanna (LKK Auto) <[Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com)>  
**Sent:** Tuesday, September 3, 2019 8:43 AM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** FW: LOD Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

***Without Prejudice***

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Vivian Lau.

Hi Vivian,

FYNA, our ref CC4/ASM19008114/Jwb3

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Sent:** Monday, 2 September 2019 6:03 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD Re: Accident on 6/5/2019 involving SHD 6323M & SLS 946D (AXA's insured) Our Ref: TAX/05/19/2033/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1177.83
Loss of Rental	\$337.05 ( 3 days x \$112.35 )
Loss of Income	\$180.00 ( 3 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1701.88</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

We have notified AXA of PRS on 8/5/2019 at 10.59am and our taxi was surveyed on 8/5/2019 at 3.12pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

