

15/02/10

INS. CASE OWNER:

Richard

CC 4 ASM
AXA1900

8111

T2963⁵²

LKK:

IDAC:

Surveyor:

mth

DOI:

ASSIGNMENT

8/5/10

Date / Time:

8/5/10

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SVJ 87860

Name of Insured:

Him Wei Yonmb

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

6/5/10

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: ong Shi Ting

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Sammurthine / 114760

Policy No.:

VALI0A28787

Make / Model:

MAZDA

Place of Accident:

outside main lamp

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SVJ 77910

INSRS:
WSP:
Tel:
Liability:
RMKS:

Shu Fatt

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SVJ 77910-7

SVJ 87860-7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/10
21/8
5/9
9/9

To send WOI & email liability clearance to TP.

File pass Tautich to finalise & upload photos in views.

Rel cor to TP Ashun. (Pending WOI).

WOD in file KIV as per Julia TP repairer instruction. let Tautich & Pat settle cor with file pass with).

To seek mandate.

Pending mandate approval.

offer photos (pending acceptance).

TP reject offer. Re-offer at 5752 (Pending acceptance).

Settle @ 5752. file pass su to send BV.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Tautich

Repair Cost:

46

SS 5450.00

(5

days)

Reduction: \$7372.02 @ 57

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

57

If NO or B 28. Ass. Lia:

Repair Cost:

UNEST

SS 5350.00

Loss of Rental (LOR):

SS

-

(S

x 8

days)

Loss of Use (LOU):

SS

400.00

(S

x 8

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

5752.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

5752.00

Name 1:

Shu Fatt Auto works

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

✓ Gm.

Surveyor Tan Kah

REF: AXA

ASSIGNMENT

From: _____ Date: 08/05/2019

Estimated Cost: _____

OT / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: Q22K

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: 5 days

Res.: Yes or No

Lump Sum: 20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS up

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: 5JY 7751N

Yr Regn: 2010 Sep

Type: M.Cat M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta

C.C. 1390

Colour: Green

A/C: Insured / Std / NI / NA

Sp. Reading: 162467

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW-ZZZ-1KZAM140303

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____

D.O.I. 8/5/19 @ 230pm

Survey held at Shin Fatt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Repair Unit \$5K - email + Pat.

Rebate - \$16,754

MV: \$22K

Rebate: \$16,754

NV: \$5246

LC \$5450/-

CRed = \$7372.02 / 571.7

* 5 repair days + 1 Sunday + 2 prs = 8 days

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS, \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



樹發汽車修理廠
SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref: WSK/jw:SE-que
6th May 2019

Supplementary
TP19: axa

S/JY 7751 U VOLKSWAGEN JETTA

Spare Parts 1 Left rear bumper reflector

	SS
	55.00
Less 10%	(5.50)

	49.50

am ✓



<< Service Request Details

Claim

S9M01MHN

Reference

None 

Loss Date

6 May 2019

Report Date

7 May 2019 8:59:00 AM

Request Date

8 May 2019

Due Date

15 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p: Julia

T: 11.27g.m

V: in

E: ✓

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SJY7751U

MODEL

JETTA 1.4 TSI

Service Address

...

Primary Contact/Insured

CHIN WEI YOUNG

7 JURONG EAST STREET 32, #07-07, 609480, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Wednesday, 8 May, 2019 10:02 AM
To: SG AXA Insurance SM Motor Doc; SG AXA Insurance SM AXA SGP - Motor Survey
Subject: accident involving SJY 7751 U and SJV8786D on 6/5/2019
Attachments: img-190508094618.pdf

Categories: Raghav

To : AXA Insurance (S) Pte. Ltd.,
Without prejudice

We forward quotation, request letter for survey and GIA report herewith.

Pls assign survey and confirm liability soonest.

The rear boot cannot be closed after accident and the vehicle was already left in our workshop on 6/5/2019.
Therefore loss of use will commence on 6/5/2019.

樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/10/2019

Survey Details:

Date of loss	6-May-19
Date of appointment	8-May-19
Date of survey	8-May-19
Location of survey	SHU FATT AUTO WORKS

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJY 7751U
Make and Model	VOLKSWAGEN JETTA 1.4 TSI AT 1K23Q5 MX
Date of registration	30/9/2010
Excess	
Market Value	\$22,000
Parf Rebate	\$16,745
Nett Loss	\$5,255

Repair details:

Initial Estimate	\$ 12,772.52
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 5,212.24
Check items (estimate)	\$ -
Labour	\$ 1,660.00
Total	\$ 6,872.24
Lump Sum(if applicable)	\$ 5,450.00

Number of days for repair	5
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

05 RCOMMENDED REPAIR DAYS + 1SUNDAY + 2PRS= 8 DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	5,831.50	W/GST
Loss of use	\$	480.00	8days x \$60
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	6,313.50	



<MANDATE IA> - S9M01MHN {ACCIDENT INVOLVING
SJV 8786D (OI) & SJY 7751U (TP) ON 06/05/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$6313.50 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



Re:<MANDATE IA> - S9M01MHN {ACCIDENT INVOLVING SJV 8786D (OI) & SJY 7751U (TP) ON 06/05/2019}

Type

🔗 Question

Message

Hi, pls propose COR btw \$4,900 up \$5,200 and LOU at \$50 per day. TY.

Reply



樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1008 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Email: shufatt@pacific.net.sg

Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

Our Ref. SF/062/2019

16th August 2019

without prejudice

AXA Insurance Pte. Ltd.,
No. 8 Shenton Way, #B1-01,
AXA Tower,
Singapore 068811.

Dear Sirs,

ACCIDENT INVOLVING SJY 7751 U AND SJV 8786 D ON 6/5/2019

We refer to the above matter.

We act for the owner of SJY 7751 U whose vehicle was involved in the above accident with your insured driver of SJV 8786 D due to his/her gross negligence. Our client holds your insured driver responsible for all the outlay he/she had incurred we now forward the claim as follows:-

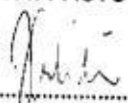
Repair costs	\$5,831.50
Loss of use (8 days)	\$ 800.00
Loss of income	\$
Survey fee	\$
Towing fee	\$
GIA search fee	\$
LTA search fee	\$
GIA report fee for TP report	\$ 2.00
Miscellaneous (audatex fee)	\$
Miscellaneous (Merimen fee)	\$
Miscellaneous	\$
Off-peak e-day licence	\$
Seal for off-peak car	\$
Photocopies/postages/admin	\$
	=====
	\$6,633.50
	=====

To facilitate your investigation, we forward repair bill, accident report, certificate of Insurance, Letter of Authorisation and GIA search for your necessary action.

The above pertains to property damage claim only and should not prejudice injury claim, if any.

We thank you for your prompt assistance and we look forward to your early settlement.

Yours faithfully,
SHU FATT AUTO WORKS


.....
Julia Wong (Claims)

Encs.



樹發汽車修理廠
SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065
Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

TAX INVOICE NO: SF/062/2109
15 August 2019

AXA Insurance (S) Pte Ltd
(Third Party)

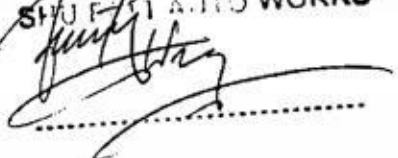
SJY 7751 U VOLKSWAGEN JETTA

The repair costs of the above vehicle has been agreed
upon a lump sum figure of S\$5450.00.

	S\$
	5450.00
7% GST	381.50

	5831.50
	=====

S'PORE DOLLARS FIVE THOUSAND EIGHT HUNDRED THIRTY-ONE &
CENTS FIFTY ONLY.

樹發汽車修理廠
SHU FATT AUTO WORKS


**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008111/T1gb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: RICHARED ANG

Date : 25-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJV 8786D	Veh. Inspected	SJY 7751U
Policy No.	VA1/GA282427	Coverage (\$)	0.00
Claim No.	S9M01MHN	Excess (\$)	0.00
Assign From	RICHARED ANG	Assign Date	08/05/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN JETTA	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WVWZZZ1KZAM140303	Colour	GREY
Odometer	162467	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	6 mm
L/H Front Tyre	205/55 R16	PIRELLI	6 mm
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	06/05/2019	Inspection Date	08/05/2019
Survey held at	SHU FATT AUTO WORKS BLK 1009, BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 7751U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT (N) (CONSISTENT)	BENT	1,935.15	1,935.15
1	REAR BOOT LOGO (N) (CONSISTENT)	NECESSARY	114.65	114.65
1	REAR BOOT 'JETTA' EMBLEM (N) (CONSISTENT)	NECESSARY	84.05	84.05
1	REAR BOOT 'TSI' EMBLEM (N) (CONSISTENT)	NECESSARY	68.75	68.75
1	REAR BOOT LOCK (N) (CONSISTENT)	BENT	159.35	159.35
1	REAR BOOT RUBBER (N) (CONSISTENT)	CUT	332.85	332.85
1	REAR BOOT INNER GARNISH (N) (CONSISTENT)	NOT NECESSARY	190.65	-
1	SET REAR BOOT INNER GARNISH CLIPS (N) (CONSISTENT)	NOT NECESSARY	72.00	-
2	REAR BOOT REFLECTORS @ \$255.85 (N) (CONSISTENT)	NOT NECESSARY	511.70	-
2	REAR TAIL LIGHTS @ \$377.85 (N) (CONSISTENT)	NOT NECESSARY	755.70	-
2	REAR TAIL LIGHT HOLDERS @ \$95.65 (N) (CONSISTENT)	NOT NECESSARY	191.30	-
1	REAR SUPPORT PANEL (N) (CONSISTENT)	NOT NECESSARY	2,029.85	-
1	REAR PANEL INNER GARNISH (N) (CONSISTENT)	NOT NECESSARY	165.75	-
1	SET REAR PANEL INNER GARNISH CLIPS (N) (CONSISTENT)	NOT NECESSARY	36.00	-
1	REAR BUMPER (N) (CONSISTENT)	DEFORMED	1,279.05	1,279.05
1	REAR BUMPER REINFORCEMENT (N) (CONSISTENT)	BENT	696.45	696.45
1	REAR BUMPER FOAM (N) (CONSISTENT)	NOT NECESSARY	117.75	-
2	REAR BUMPER BRACKETS @ \$112.45 (N) (CONSISTENT)	NOT NECESSARY	224.90	-
1	SET REAR BUMPER CLIPS (N) (CONSISTENT)	NECESSARY	72.00	72.00
2	REAR BUMPER SIDE RETAINERS @ \$76.95 (N) (CONSISTENT)	NOT NECESSARY	153.90	-
1	REAR LOWER BUMPER (N) (CONSISTENT)	CUT	721.85	721.85
1	REAR SPARE WHEEL COVER (N) (CONSISTENT)	NOT NECESSARY	339.15	-
1	LEFT REAR BUMPER REFLECTOR (N) (CONSISTENT) (ADDITIONAL)	CRACKED	55.00	55.00
	LESS 10% DISCOUNT		-1,030.78	-551.91
			9,277.02	4,967.24
SPECIAL NETT ITEMS				
1	SET REAR REVERSE SENSORS (SN) (CONSISTENT)	NOT WORKING	280.00	200.00

Report Ref No. CC4/ASM19008111/T1gb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR NUMBER PLATE (SN) (CONSISTENT)	BENT	55.00	45.00
	LABOUR		335.00	245.00
	TO KNOCK, STRAIGHTEN REAR INNER PANEL, REAR LOWER PANEL, REAR SIDE PANEL, REAR FLOOR BOARD, REAR SPARE WHEEL BASE, REAR LOWER MEMBER, LEFT REAR FENDER, RT REAR FENDER, LEFT REAR FENDER INNER PANEL, RT REAR FENDER INNER PANEL, RENEW REAR BOOT, REAR SUPPORT PANEL, REAR LIGHTS, REAR BUMPER, REAR EXHAUST AND ASSEMBLY.		1,350.00	800.00
	TO RESPRAY DAMAGED PARTS.		1,350.00	800.00
	TO REMOVE, REPLACE REAR WINDSCREEN.	NOT NECESSARY	180.00	-
	TO REMOVE REAR GARNISHES, CARPETS, UPHOLSTERY, SEATS TO FACILITATE REPAIRS AND ASSEMBLY.		180.00	60.00
	TO RESEAL JOINT, REINSULATE, ANTI RUST PANELS AND ASSEMBLY.	NOT NECESSARY	150.00	-
	GRAND TOTAL		3,210.00	1,660.00
			12,822.02	6,872.24
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,450.00

Report Ref No. CC4/ASM19008111/T1gb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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