

REF:

AIG CC3/AIG19008109/TMD3

ASSIGNMENT

From:

Date: 8.5.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKD 15074

at Workshop m/s Premium Auto Mobiles
of 281 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess: 800

(Client's Record)

Make of Veh: 11am (owner waiting)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$200K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Sett:

Consistent? : Yes or No

Est. Repairs:

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKD 15074

Yr Reg:

2019 Feb

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Ind: 195

C.C.

1984

Colour:

Black

A/C

Insured / Std / NI / NA

Sp. Reading:

4/67

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAY 227 F57KA 06341

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

6

mm

Rear

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

8/5/192415

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frt O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

9/5 -

Revert via menmen

14/5 -

15:48 - Mandate approval by Victor Koh

14/5 -

4pm authorise repair excess \$800 via email

Part by Part \$9227.84 (Red: 10681.16 : 53%)

RECEIVED 16 JUNE 2020

Date/Time, File Pass to?



Preli. Report

1) 16/1 Typist



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Report Format :

OD

Lump Sum / L.B.I. (\$

9227.84

Survey Fee:

Transportation:

S + RS \$

Photos:

Others:

TOTAL

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 08 May 2019

Preliminary Advice

Vehicle No	: SKD1507Y	Accident Date	: 30/04/2019
Make	: AUDI A4	Policy No.	: 1900018301
Assignment Date	: 08/05/2019	Excess	: S\$0.00
Date of Inspection	: 08/05/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ) 281 ALEXANDRA PTE LTD, LEVEL B2 SINGAPORE 159938		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,023.00
Revised Amount	:S\$	9,871.00
Check Items (Estimated)	:S\$	500.00
Total	:S\$	10,371.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	200,000.00
COE / PARF Rebate	:S\$	71,058.00
Salvage Value	:S\$	
Margin for Repair	:S\$	128,942.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 14 May 2019 4:00 PM
To: Claims; SUR; Admin-D (LKKAuto)
Subject: RE: OD CLAIM FOR SKD 1507 Y

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKD 1507Y (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Monday, 13 May 2019 10:13 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SKD 1507 Y

Dear All,

The excess is \$800

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 10 May 2019 11:19 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

View Received Message

This mail is associated with :

***SKD1507Y (4182754121SG)**
OD

Apr 30 2019 8:00AM
[HAY HUI HUI MARILYN]
Premium Automobiles Pte Ltd - Alexandra

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/05/2019 15:48 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9871.00) - SKD1507Y - Claim Handler: Gan, Hunchung

Approved:9871.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HAY HUI HUI MARILYN
Period of Insurance : 20 Feb 2019 To 19 Feb 2020
Engine No. : CVK 074541
Chassis No. : WAUZZZF57KA016341

Vehicle No. : SKD1507Y
Policy No. : 1900016301
Endorsement No. :
Issued Date : 01 Mar 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2019
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PAF** : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Less of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 **Own Damage - \$1600** **Theft - \$0** **Flood Cover - \$0**

Section 2
Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

HAY HUI HUI MARILYN - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ulu Road 1 Singapore 408689 63623323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125283

PREMIUM LEASING - LZW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Shirley Lim

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/589/2019/DY/TF
Date : 08-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Hay Hui Hui Marilyn
Address : 31 Tampines Street 86
#12-33
Singapore 528572
Telephone : HP +65 96899755
Type of Claim : Own Damage Claims
Policy No. : 1900018301
Vehicle No : **SKD 1507 Y**
Model Code : A5 SPORTBACK 2.0 TFSI
Model / Year : 20-02-19
Engine No : CVK 074541
Chassis No : WAUZZZF57KA016341
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Apr-19
Place of Accident : Airport Road

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and**
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKD 1507 Y

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	750. \$ 2,800.00 ✓
3	To respray front bumper and rhs front fender.	1100 \$ 2,000.00 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 5,472.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKD 1507 Y

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	FRONT BUMPER	\$	2,073.00	KY
2	FRONT BUMPER ATTACHMENT PARTS	\$	368.00	X
3	FRONT BUMPER AIR GUIDE - RH	\$	56.00	X
4	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	431.00	X
5	FRONT BUMPER GUIDE SECTION - RH	\$	33.00	X
6	FRONT BUMPER SENSOR	1 \$	231.00	X
7	FRONT BUMPER SENSOR SEAL RING	\$	12.00	X
8	FRONT FENDER - RH	\$	968.00	KY
9	FRONT FENDER ATTACHMENT PARTS	\$	48.00	X
10	FRONT FENDER CLOSING ELEMENT - RH	\$	68.00	X
11	FRONT FENDER BRACKET - RH	\$	32.00	X
12	FRONT FENDER POP RIVET	\$	15.00	X
13	FRONT FENDER BRACE - RH	\$	107.00	X
14	FRONT WHEEL SPOILER - RH	TBC		
15	FRONT WHEEL SPOILER TRIM - RH	\$	33.00	X
16	FRONT FENDER STONE CHIP GUARD	\$	46.00	X
17	FRONT FENDER CORNER CHROME TRIM - RH	\$	145.00	KE
18	HEADLIGHT - RH	\$	7,204.00	cut
19	HEADLIGHT LIFT CYLINDER - RH	\$	181.00	X
20	SUNDIRES	\$	500.00	? X
TOTAL SPARE PARTS		:	\$ 12,551.00	
TOTAL LABOUR CHARGES			\$ 5,472.00	
GRAND TOTAL			\$ 18,023.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

May 2019

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0589/2019/DY/TF

3-Jun-19

Glory Tan

1 of 1

SKD 1507 Y

A5 SPORTBACK 2.0 TFSI

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Parts

1	Front bumper top cover <i>cracked</i>	\$ 116.00	✓ 92.40
2	Sign "caution" sticker <i>3ea</i>	\$ 13.00	✓ 9.76
3	Air-cond sticker	\$ 7.00	✓ 1.12
4	Bracket lock carrier <i>cracked</i>	\$ 125.00	✓ 76.00
5	Bonnet impact protection center <i>2ea</i>	\$ 25.00	✓ 19.76

\$ 286.00

LABORS

1	To repair and respray bonnet.	\$ 1,600.00	606
---	-------------------------------	-------------	-----

TOTAL \$ 1,886.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0589/2019/DY/TF
Date	:	8-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Taufikh

4 days - ok - jb - 9 Dec 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Hay Hui Hui Marilyn
Address	:	31 Tampines Street 86 #12-33 Singapore 528572
Telephone	:	HP +65 96899755
Type of Claim	:	Own Damage Claims
Policy No.	:	1900018301
Vehicle No	:	SKD 1507 Y
Model Code	:	A5 SPORTBACK 2.0 TFSI
Model / Year	:	20/2/2019
Engine No	:	CVK 074541
Chassis No	:	WAUZZZF57KA016341
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Apr-19
Place of Accident	:	Airport Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKD 1507 Y

S/n	Nature of Jobs	Estimated Charges		
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,800.00	\$ 750.00
3	To respray front bumper and rhs front fender.	\$	2,000.00	\$ 1,100.00
5	Supplementary	\$	1,600.00	\$ 600.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,072.00</u>	<u>\$ 3,122.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKD 1507 Y**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,073.00	
2	FRONT BUMPER ATTACHMENT PARTS	\$ 368.00	
3	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
4	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 431.00	
5	FRONT BUMPER GUIDE SECTION - RH	\$ 33.00	
6	FRONT BUMPER SENSOR	1 \$ 231.00	
7	FRONT BUMPER SENSOR SEAL RING	\$ 12.00	
8	FRONT FENDER - RH	\$ 968.00	
9	FRONT FENDER ATTACHMENT PARTS	\$ 48.00	
10	FRONT FENDER CLOSING ELEMENT - RH	\$ 68.00	
11	FRONT FENDER BRACKET - RH	\$ 32.00	
12	FRONT FENDER POP RIVET	\$ 15.00	
13	FRONT FENDER BRACE - RH	\$ 107.00	
14	FRONT WHEEL SPOILER - RH	TBC	
15	FRONT WHEEL SPOILER TRIM - RH	\$ 33.00	
16	FRONT FENDER STONE CHIP GUARD	\$ 46.00	
17	FRONT FENDER CORNER CHROME TRIM - RH	\$ 145.00	\$ 115.60
18	HEADLIGHT - RH	\$ 7,204.00	\$ 5,763.20
19	HEADLIGHT LIFT CYLINDER- RH	\$ 181.00	
20	SUPPLEMENTARY	\$ 286.00	\$ 227.04
21	SUNDIRES	\$ 500.00	
TOTAL SPARE PARTS		\$ 12,837.00	\$ 6,105.84
TOTAL LABOUR CHARGES		\$ 7,072.00	\$ 3,122.00
GRAND TOTAL		\$ 19,909.00	\$ 9,227.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0589/2019/DY/TF 3-Jun-19 Glory Tan 1 of 1 SKD 1507 Y A5 SPORTBACK 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front bumper top cover	\$ 116.00	\$ 92.40
2	Sign "caution" sticker	\$ 13.00	\$ 9.76
3	Air-cond sticker	\$ 7.00	\$ 5.12
4	Bracket lock carrier	\$ 125.00	\$ 100.00
5	Bonnet impact protection center	\$ 25.00	\$ 19.76
		\$ 286.00	\$ 227.04
<u>LABORS</u>			
1	To repair and respray bonnet.	\$ 1,600.00	\$ 600.00
TOTAL		\$ 1,886.00	\$ 600.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKD 1507 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0589/2019/NH

14TH JAN 2020

Dear Sir,

RE: INSURANCE CLAIM FOR SKD 1507 Y, Audi A5 SB 2.0 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SKD 1507 Y**, claimant, **Ms. Hay Hui Hui, Marilyn**, please find the related document per attached.

1. A copy of the Original invoice no. 85014742 – S\$ 9,017.79.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKD 1507 Y

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKD 1507 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0589/2019/GW
7 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SPORTBACK 2.0 TFSI
Vehicle Chassis No. : WAUZZZF57KA016341
Vehicle Regn No. : SKD 1507 Y
Vehicle Mileage : 5676KM
Vehicle Owner : Ms. Hay Hui Hui, Marilyn
Certificate No : 1900018301
Own Damage Excess : \$856.00 (Inclusive 7%GST)
Accident Date : 30/04/2019
Place : Airport Road
Repair Cost : \$ 9017.79
WIP No. : 52381
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

DISCHARGE VOUCHER- AIG - SKD 1507 Y

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:19

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014742	Account: A0006 (T 0)		
		Date : 13/01/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SKD1507Y			
		Term : 30			
Regn No: SKD1507Y (V 40944) Regn Date: 20/02/2019 Mileage: 14179 WIP No.: 52381					
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF57KA016341 Engine: CVK 074541 Dept: U					
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS HEADLIGHT. TO REPAIR RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR AND RESPRAY BONNET	600.00	1.00	600.00
X	A8W6853602A PUZ	(SK)TRIM	Less 020%	1.00	144.50
X	A8W6941774E	(SK)HEADLIGHT	Less 020%	1.00	7204.00
X	A8W6807081B	COVER(LAST)	Less 020%	1.00	115.50
X	A8K0010520C	PLATE	Less 020%	1.00	12.20
X	A8W0010515A	STICKER	Less 020%	1.00	6.40
X	A8W6807771	BRACKET(LAST)	Less 020%	1.00	125.00
X	A8W6823124	PROTECTION	Less 020%	1.00	24.70

Parts 6,105.84
Labour 0.00
Sublet 3,122.00
Menus 0.00
Lubricant 0.00

Sub-Total 8,427.84

7% GST 589.95

Grand Total 9,017.79



Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2019 Edit Reg		08 May 2019 00:00 Edit Adj Rpt	\$59,227.84 Edit Estimates	\$59,227.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	HAY HUI HUI MARILYN, ID: S7619813F, Tel: +6596899755								
Vehicle Reg. No.:	SKD1507Y	Date of Loss:	30/04/2019 08:00 - :59 [2 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4182754121SG	Policy/Cover Note No.:	1900018301 (Comprehensive)						
		Excess:	\$5800.00						
Repairer:	Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (14/05/2019): Alert - Adj Mandate Approved (\$59871.00) - SKD1507Y - Claim Handler: Gan, Hunchu... - AIG_SG_EXPRESS (13/05/2019): Alert - Adj Mandate Maintained - SKD1507Y - Claim Handler: Gan, Hunchung									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD1507Y (4182754121SG)
 OD
 Apr 30 2019 8:00AM
 [HAY HUI HUI MARILYN]
 Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		☒	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	15/05/19 09:39	Video - Accident From: SC - Reg. No: SKD1507Y, Claimant: HAY HUI HUI MARILYN											1 Load MP4				
Assessment Reports														1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	08/05/19 18:26	Adjuster Immediate Advice											1 Load HTM				
Photos/Images														3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	13/05/19 14:46	General View											1 Load JPG		☒		
2	13/05/19 14:46	General View											1 Load JPG		☒		
3	13/05/19 14:46	General View											1 Load JPG		☒		
4	13/05/19 14:46	General View											1 Load JPG		☒		
5	13/05/19 14:46	General View											1 Load JPG		☒		
6	13/05/19 14:46	General View											1 Load JPG		☒		
7	13/05/19 14:46	General View											1 Load JPG		☒		
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9	13/05/19 14:46	General View											1 Load JPG		☒		
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11	13/05/19 14:46	General View											1 Load JPG		☒		
12	13/05/19 14:46	General View											1 Load JPG		☒		
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14	13/05/19 14:46	General View											1 Load JPG		☒		
15	13/05/19 14:46	General View											1 Load JPG		☒		
16	13/05/19 14:46	General View											1 Load JPG		☒		
17	13/05/19 14:46	General View											1 Load JPG		☒		
18	13/05/19 14:46	General View											1 Load JPG		☒		
19	13/05/19 14:46	General View											1 Load JPG		☒		
Documentation														1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	08/05/19 18:19	ESTIMATE											1 Load PDF				
2	09/05/19 09:29	Certificate of Insurance											1 Load PDF				
3	09/05/19 09:29	Driver's Driving License											1 Load PDF				
4	09/05/19 09:32	Police Report											1 Load PDF				
5	09/05/19 09:32	Singapore Accident Statement											1 Load PDF				
6	10/05/19 11:35	amended gia report											1 Load PDF				
7	17/01/20 08:46	WORKSHOP INVOICE											1 Load PDF				
8	17/01/20 08:46	DISCHARGE VOUCHER											1 Load PDF				
9	17/01/20 08:46	SUPPLEMENTARY PART											1 Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19008109/T1TD3Q2

Date: 17/01/2020

REFERENCE

Insured/Claimant: HAY HUI HUI MARILYN Policy No: 1900018301
Date of Loss: 30/04/2019 Nature of Claim: OD Claim No: 4182754121SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKD1507Y
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Engine No: CVK074541
Reg. Date: 20/02/2019 (Man. Year: 2018) Chassis No: WAUZZZF57KA016341
Colour: Black Odometer: 4167 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$200,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,837.00	6,105.84	6,731.16	52.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,072.00	3,122.00	3,950.00	55.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,909.00	9,227.84	10,681.16	53.65
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	19,109.00	8,427.84	10,681.16	55.90
+ GST 7.00/7.00% (S\$)	1,337.63	589.95	747.68	55.90
Nett Amount (S\$)	20,446.63	9,017.79	11,428.84	55.90

INSPECTION

Date of Assignment: 08/05/2019

Date Inspected: 08/05/2019 Inspected At:

Premium Automobiles Pte Ltd -
Alexandra (HQ)
281 Alexandra Pte Ltd, Level B2
Singapore 159938

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,073.00 FS	*- FS
2	1		*FRONT BUMPER ATTACHMENT PARTS	Not Necessary	368.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE -RH	Not Necessary	56.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE -RH	Not Necessary	431.00 FS	*- FS
5	1		*FRONT BUMPER GUIDE SECTION -RH	Not Necessary	33.00 FS	*- FS
6	1		*FRONT BUMPER SENSOR	Not Necessary	231.00 FS	*- FS
7	1		*FRONT BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
8	1		*FRONT FENDER -RH	Repair	968.00 FS	*- FS
9	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	48.00 FS	*- FS
10	1		*FRONT FENDER CLOSING ELEMENT -RH	Not Necessary	68.00 FS	*- FS
11	1		*FRONT FENDER BRACKET -RH	Not Necessary	32.00 FS	*- FS
12	1		*FRONT FENDER POP RIVET	Not Necessary	15.00 FS	*- FS
13	1		*FRONT FENDER BRACE -RH	Not Necessary	107.00 FS	*- FS
14	1		*FRONT WHEEL SPOILER -RH (NPA)	Not Necessary	0.00 FS	*- FS
15	1		*FRONT WHEEL SPOILER TRIM -RH	Not Necessary	33.00 FS	*- FS
16	1		*FRONT FENDER STONE CHIP GUARD	Not Necessary	46.00 FS	*- FS
17	1		*FRONT FENDER CORNER CHROME TRIM -RH	Necessary	145.00 FS	*115.60 FS
18	1		*HEADLIGHT -RH	Cut	7,204.00 FS	*5,763.20 FS
19	1		*HEADLIGHT LIFT CYLINDER -RH	Not Necessary	181.00 FS	*- FS
20	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
21	1		*FRONT BUMPER TOP COVER	Cracked	116.00 FS	*92.40 FS
22	1		*SIGN CAUTION STICKER	Necessary	13.00 FS	*9.76 FS
23	1		*AIR-COND STICKER	Necessary	7.00 FS	*5.12 FS
24	1		*BRACKET LOCK CARRIER	Cracked	125.00 FS	*100.00 FS
25	1		*BONNET IMPACT PROTECTION CENTER	Damaged	25.00 FS	*19.76 FS
Total Parts (\$\$)					12,837.00	6,105.84

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND RHS HEADLIGHT .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,800.00	750.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	2,000.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REPAIR AND RESPRAY BONNET	New	1,600.00	600.00
Gross Labour Cost (S\$)			7,072.00	3,122.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >