Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, 13 May 2019 3:22 PM **To:** 'BHAS - Moo Wen Zheng'

Cc: SUR; 'BHAS - Chan Yun Shi'; 'BHAS - Bernard Kee'
Subject: RE: SGL 5415H OD (ECICS) DOA - 30/04/2019

Dear Wen Zheng,

As Spoken, instructed by our client, please proceed at repair cost not exceeding \$4,000.00 (inclusive supplementary) to repair the insured vehicle **SGL 5415H** (Excess \$ 500/-) on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Moo Wen Zheng [mailto:wenzheng.moo@bhauto.com.sg]

Sent: Thursday, 9 May 2019 4:53 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Bernard Kee

<Bernard.kee@bhauto.com.sg>

Subject: RE: SGL 5415H OD (ECICS) DOA - 30/04/2019

Dear Shirley,

We are able to accept repair cost limit not exceeding \$4,000.00 before excess lump sum.

Kindly do update once authorise.

Thank you.

Best Regards,

Wen Zheng
Senior Claim Estimator

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084 (E)wenzheng.moo@bhauto.com.sg http://www.bhauto.com.sg

bizsafe, 🚮

From: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com>

Sent: Thursday, 9 May 2019 4:34 PM

To: BHAS - Moo Wen Zheng < wenzheng.moo@bhauto.com.sg >

Cc: SUR < sur@lkkauto.com>

Subject: SGL 5415H OD (ECICS) DOA - 30/04/2019

Hi Wen Zheng,

As spoken, kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 4,000.00 on lump sum basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)