

REF: CS/C1119008088/TI+d372
ASSIGNMENT (Office)
From/Person: CTI Date/Time: 8/5/19 @ 10:27am
Estimated Cost: \$5000

TO: WS/TP/RES/OB/RES/EVA/INV/INV/CT
To Inspect Vehicle No: SLU 3400G Insured: SKL 5302C
at Workshop of: Cys Automobile Tel: 6219 2098
of: 38 woodlands Ind. park East / # 07-17
Policy No: DMPCSN3006881 800 Claim No: SNM19D202018C02 / 2
Name Insured: Ecosse

Make of Veh: D.O.A. 6/5/2019
(Check's Record) 10/5/19 @ 3:30pm
CA / REV / REP / REV 24 HRS
Date/Time: 11:35am @ 8/5/19 Person Contacted: Esther Vehicle: IN / DIFF

Date/Time	Action/Instruction (✓) (Estimate)	Assign to further.
-----------	-----------------------------------	--------------------

Part by Part \$1,280 confirm. 2 days.
(Red: 534.65, 31%)

DATE/TIME

Tanp

REF:

CTI

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claim No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Est. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repair: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLU 34006 Y Resp: 20/2 122-
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota CHR 1-8 CC: 1797
 Colour: Green A/C: Insured / Std / NI / NA
 Sp. Reading: 19335 T/Radio: Insured / Std / NI / NA
 Eng No: _____
 C/Nr: 24X102071608
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215 / 60R17
 R: _____

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal	0 mm	R/Bal	6 mm
L/Bal	6 mm	L/Bal	6 mm

D.O.A. _____ D.O.I. 10/5/17 0345pm
 Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 28 JUN 2019

Date/Time, File Pass to? ☐ Prel. Report

1) 28/6 Typst ☒ Final Report

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation:

S + R: \$

Photos:

Other:

TOTAL:

220

Report Format:

Lump Sum / L: (\$) 1230

TP
 1230

Nivitha (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 8 May 2019 10:27 AM
To: assignments
Subject: FW: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Sent: Wednesday, 8 May 2019 10:23 AM
To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2)

Dear Elaine,

We would like MARCUS CHUA to survey this vehicle.

Dear Lkk,

Vehicle is not in.

Kindly call me to arrange once u receive assignment from china.

thanks

Esther Lim

CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]
Sent: Wednesday, 8 May, 2019 10:07 AM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2)

WITHOUT PREJUDICE

Dear Esther,

We refer to your email of 08.05.19.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, 8 May, 2019 9:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G

Dear Elaine,

Kindly let me have 10 surveyor firm list to choose from.

*note * vehicle is currently NOT in my workshop.

Will arrange with the firm after you have given me the list.

Thanks.

Regards,

Esther Lim

CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 7 May, 2019 3:50 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; cysauto@singnet.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G

Dear Elaine,

Please conduct PRS – TP: SLU3400G (SNM19D202018) soonest possible.
File with OIC – Elaine - 63896530

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Tuesday, 7 May 2019 3:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G

Dear Officer,

ACCIDENT INVOLVING SLU3400G & SKL5302C ON 06.MAY.19.

Kindly arrange for a third party survey for my client's vehicle SLU3400G against your insured SKL5302C.

Kindly let me have 10 surveyor firm list to choose from.

Do note that vehicle is currently NOT in my workshop.

We will contract the survey once the 10 firm list is given to me.

Thanks.

Regards,

Esther Lim

CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 28 June 2019 10:45 AM
To: 'CYS AUTO'; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2) - FINALISATION & PHOTOS

Dear Wee Sin,

Part by part repair cost at \$1,280 confirm, 2days

Please submit your relevant documents to China Taiping directly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYS AUTO <cysauto@singnet.com.sg>
Sent: Wednesday, 19 June 2019 5:43 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2) - FINALISATION & PHOTOS

Dear Mr Taufikh,

WITHOUT PREJUDICE

Attached herewith estimate and photos for your attention.

We have calculate the repair cost at \$1,280 based on parts by parts.

Kindly confirm. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]
Sent: Tuesday, June 18, 2019 5:00 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ARRANGE FOR THIRD PARTY SURVSEY FOR SLU3400G (CLAIM REF: SNM19D202018C02/2)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

9930F

Vehicle Details

Vehicle No.:

SLU3400G

Vehicle to be Exported:

Yes

Intended Deregistration Date:

24 May 2019

Vehicle Make:

TOYOTA

Vehicle Model:

C-HR HYBRID 1.8S CVT

Primary Colour:

Green

Manufacturing Year:

2017

Engine No.:

2ZR8184799

Chassis No.:

ZYX102071608

Maximum Power Output:

90.0 kW (120 bhp)

Open Market Value:

\$27,612.00

Original Registration Date:

29 Nov 2017

First Registration Date:

29 Nov 2017

Transfer Count:

1

Actual ARF Paid:

\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

28 Nov 2027

PARF Rebate Amount:

\$3,750.00

Intended COE Rebate Details

COE Expiry Date:

28 Nov 2027

COE Category:

E - Open - all except motorcycle

COE Period(Years):

10

QP Paid:

\$49,401.00

COE Rebate Amount:

\$40,000.00

Total Rebate Amount:

\$43,750.00

The information contained herein is correct as at 07 May 2019

OK



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO: 20-0105041-E

MR LEONG KAI MUM
BLK 474 JURONG WEST ST 41
#05-396 (S) 640474

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SKL5302C (China)
OUR REF : TP6021
VEHICLE NO : SLU3400G
MAKE/MODEL : Toyota CHR
DATE OF ACCIDENT : 06.May.19

SURVEY BY

DATE : 07.May.19

1 PC REAR BUMPER — *photo dismount*

LESS \$ 646.20
25% 161.55
S\$ 484.65

1 PC REAR BUMPER LOWER SPOILER

S\$ 850.00 S/ NETT

TO REMOVE AND REFIX REAR SENSOR

S\$ 30.00 ✓

LABOUR CHARGES

250.00 200

TO PUTTY AND SPRAY PAINTING CHARGES

250.00 200

S\$ 1,864.65

SIN DOLLARS: ONE THOUSAND EIGHT HUNDRED SIXTY-FOUR AND CENTS SIXTY-FIVE ONLY.

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

\$1280
2days
Taufik 97495749
wp
02days

Resurvey before paint
taufik @ 11/5/19
10/5/19 3:45pm

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR LEONG KAI MUM
BLK 474 JURONG WEST ST 41
#05-396 (S) 640474

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SKL5302C (China)
OUR REF : TP6021
VEHICLE NO : SLU3400G
MAKE/MODEL : Toyota CHR
DATE OF ACCIDENT : 06.May.19

SURVEY BY

DATE : 07.May.19

1 PC REAR BUMPER — photo dismantle X	LESS	\$	646.20	de ✓
		25%	161.55	
		S\$	484.65	
1 PC REAR BUMPER LOWER SPOILER	850.00 ✓	S\$	850.00	SI/NETT ✓
TO REMOVE AND REFIX REAR SENSOR		S\$	30.00	✓
LABOUR CHARGES	420.00 ✓		250.00	200
TO PUTTY AND SPRAY PAINTING CHARGES			250.00	200
		S\$	1,864.65	

SIN DOLLARS: ONE THOUSAND EIGHT HUNDRED SIXTY-FOUR AND CENTS SIXTY-FIVE ONLY.

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

D/p - \$1280

Tanphi. 92495749
wp
02days
Reserv before paint
tanphi @ 11/11/19
w/ 5/19 3:45pm

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT19008088/T1TD3N2

Date: 02/07/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3006851800
Claimant Vehicle No :	SLU3400G	Insured Vehicle No :	SKL5302C
Date of Loss:	06/05/2019	Nature of Claim:	TP
		Claim No:	SNM19D202018C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU3400G	Engine No:	2ZR8184799
Make & Model:	TOYOTA C-HR HYBRID, 1.8 S (A)	Chassis No:	ZYX102071608
Reg. Date:	29/11/2017 (Man. Year: 2017)	Odometer:	19335 km
Colour:	Green		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R17	Rear Tyre Size:	215/60R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,334.65	850.00	484.65	36.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	530.00	430.00	100.00	18.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	1,864.65	1,280.00	584.65	31.35
+ GST 7.00/7.00% (\$\$)	130.53	89.60	40.93	31.36
Nett Amount (\$\$)	1,995.18	1,369.60	625.58	31.35

INSPECTION

Date of Assignment:	17/05/2019	
Date Inspected:	10/05/2019 Inspected At:	CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park Singapore 757700

Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Jul 2019)
Parts: M1-SUV	TOYOTA C-HR HYBRID 1.8 S (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU3400G)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	646.20 FL	*- FL
2	1		*REAR BUMPER LOWER SPOILER	Cracked	850.00 FS	*850.00 FS
				Sub Total (S\$)	1,496.20	850.00
				- List Item Discount on L Items 25.00/25.00% (S\$)	161.55	0.00
				Total Parts (S\$)	1,334.65	850.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIX REAR SENSOR	New	30.00	30.00
2	LABOUR CHARGES	New	250.00	200.00
3	TO PUTTY AND SPRAY PAINTING CHARGES	New	250.00	200.00
Gross Labour Cost (\$\$)			530.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >