

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 9 May 2019 5:57 PM
To: shawnychua@tanchong.com; kelvinheng@tanchong.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Accident Involving SLP7344K & SME5046E On 06/05/19 *** LKK REF: CC4/ASM19008086/pa3

Your Ref: SLP7344K
Our Ref: CC4/ASM19008086/pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLP7344K & SME5046E ON 06/05/19

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 8 May 2019 2:08 PM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Kelvin Heng <kelvinheng@tanchong.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident Involving SLP7344K & SME5046E On 06/05/19 *** LKK REF: CC4/ASM19008086/pa3

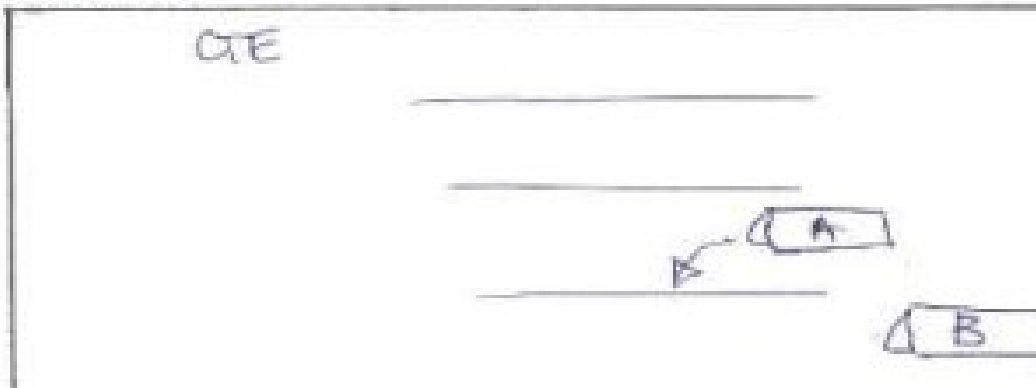
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

I was driving along OTE when the ac
I was at the third lane filtering
preparing for exit to Braddell. I
the mirrors and blind spot before I
After I filtered to the left, I h
the left side of my back. Then

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua <shawnychua@tanchong.com>

Sent: Tuesday, 7 May, 2019 5:49 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Kelvin Heng <kelvinheng@tanchong.com>

Subject: Accident Involving SLP7344K & SME5046E On 06/05/19

Dear Sir/Madam,

Our customer holds your insured driver, **SME5046E** liable for the accident on **06/05/19** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **SLP7344K**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **10/05/19**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair** cost for **SLP7344K**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

