## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	And the second for the second
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	3557Z
Vehicle No.:	SJC1713K
Vehicle to be Exported:	No
Intended Deregistration Date:	08 May 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CHZ964335
Chassis No.:	WAUZZZGA4JA098779
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,721.00
Original Registration Date:	15 Aug 2018
First Registration Date:	15 Aug 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$25,210.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Aug 2028
PARF Rebate Amount: Intended COE Rebate Details	\$18,907.00
COE Expiry Date:	14 Aug 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,798.00
COE Rebate Amount:	\$31,317.00
Total Rebate Amount:	\$50,224.00

The information contained herein is correct as at 08 May 2019

ОК

## Shirley Hiew (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Friday, 24 May 2019 6:38 PM

To:

'Shirley Hiew (LKK Auto)'

Cc:

'Admin-D (LKKAuto)'; 'SUR'; nora.khai@premiumauto.com.sg

Subject: Attachments: RE: OD CLAIMS FOR SJC 1713 K SJC 1713 K - 03042019 GIA.pdf

Dear Shirley,

Insured have decided to proceed with TP claims.

Therefore, no amendments was done.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

The all-new Audi Q2

#untaggable

Discover offers

http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

**Email Disclaimer** 

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, 24 May 2019 5:35 PM

To: 'Claims'

Cc: Admin-D (LKKAuto); SUR

Subject: RE: OD CLAIMS FOR SJC 1713 K

Hi Sheila,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	03/04/2019 17:00
Date Of Accident	03/04/2019 15:40
Exact Location Of Accident	LOBBY OF BLK 530A PASIR RIS DR 1
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SJC1713K
Insured/Policyholder	
Name Of Registered Owner	CHUA CHIN WEI
NRIC No	S7643557Z
Email Address	CHUACHINWEI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91597530
Alternative Phone No	OTHERS-82188761
Vehicle Particulars	
Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800097769
Cover Note Number	
Driver	
Name of Driver	ANG SYM HUI, AMABEL
NRIC No	S7724557Z
Date Of Birth	02/09/1977
Occupation	INDOOR
Date Of Driving Pass	07/05/1997
Driving Experience	21 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-82188761

ANG\_AMABEL@YAHOO.COM

Address

BLK 530A PASIR RIS DRIVE 1 #11-354

Postcode

511530

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

WET

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

ON 3RD APRIL, AT AROUND 2.05, I PARKED MY CAR AT THE LOBBY. MY DAUGHTER WAS IN THE CAR WAITING FOR ME WHILE I QUICKLY WENT UP HOME TO TAKE SOMETHING. A MINI BUS/SCHOOL BUS WAS ALSO PARKED IN FRONT OF ME. WHEN I CAME BACK DOWN, MY DAUGHTER TOLD ME THAT THE SCHOOL VAN HAD REVERSED INTO OUR CAR, OUR CAR JERKED BACK AND THEN FRONT AND STOPPED. THE VAN DRIVER DID STEP OUT TO SEE MY CAR BUT PROBABLY THOUGHT NO DAMAGE WAS DONE. SO HE DROVE AWAY WITHOUT SPEAKING TO MY DAUGHTER (WHO WAS IN THE CAR) OR LEAVING HIS CONTACT DETAILS. MY DAUGHTER NOTED THAT HIS VEHICLE NUMBER WAS PA6836X.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

PA6836X

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### **IMPORTANT NOTICE**

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information personal information in the personal information of the personal information in the personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages): and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 3/4 3-50 pm

Reporting Centre Personnel's Signifiure Name: 8 141 RAWS1 (LA

NRIC/FIN NO: (89 1/2602

#### Sketch Plan #2

SKETCH PLAN

TO THE SECOND STATE OF THE SECOND

#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3rd April, at around 2 ospen, I particul my car at
the looky. My daughter was in the car, waiting for me
while I greatly went up home to take something. A
minibus (school but was also fortund infront of me, when
I come back down, my daughter told me that the
school van had reversed is so on sor, our car jerked
back and then front and stopped. The van diver all of
step out to see my car but prehably thought no damag
was done so he down away, without speaking to my
daughter (who was in the car) or leaving his contract
details. My laughter noted that his relicie number
was PA6836X.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Folicyholder's Signature Date & Time Driver's Signature
(If driver is not the policyholder)
Date & Time: 3 (9 3 50 pt 25)

3-1-3

Reporting Centre Personnel's Signature Name Siti MOVSILLI NRIC/FIN No. SIM USECL







### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00 Singapore 048580 Tel (65) 6224 0010 Fax (65) 6224 0030 Operating Hours: Monday to Friday, 09:00 – 17:00 UEN: S66SS0020G / GST Reg. No.: M400017735

<u>IMPORTANT NOTE</u>: Please submit the completed Addendum form to the <u>same</u> Authorised Reporting Centre with whom you submitted the Original Report.

## **ADDENDUM**

1)	PARTICULARS OF F	PERSON MAKING THE AMENDMENT	S:					
	Original Report No	: MPA119043463	Vehicle Registration No: SJC 1713 K					
	Name(as shown in NRI	c): CHUA CHIN WEI	NRIC/FIN/Passport No: S7643557Z					
	(*Vehicle Driver/\	Vehicle Owner) (*) Please delete as a	icle Owner) (*) Please delete as appropriate					
	Address	BLK 530A PASIR RIS DRIVE 1	#11-354Singapore(511530)					
	Contact (Tel)	: 91597530Mobile No. : 91597530						
	Email Address	: CHUACHINWEI@GMAIL.COM						
	Date of Accident	: 03/04/2019	Time of Accident : 15:40					
	Place of Accident	: LOBBY OF BLK 530A PASIR F	RIS DR 1					
	Insurance Compan	y: AIG ASIA PACIFIC INSURANC	DE PTE. LTD.					
3)	ADDITIONALINFO	PRMATION/AMENDMENTS:						
•	I have made a report on the above mentioned accident and would like to include additional information of make the following amendments:  TO CONVERT FROM THIRD PARTY TO OWN DAMAGE CLAIM.							
			* Comment					
	Policyholder / Drive	er's Signature	Reporting Centre Personnel's Signature					
	Date:		Name: SITI MARSILLA BINTE M ISMAIL					

NRIC/FINNo.: S8910260Z

Date: 4/5/2019

### REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$7724557Z





Name

ANG SYM HUI, AMABEL

洪



CHINESE

te of birth S

02-09-1977 Country of birth SINGAPORE S772456/Z



(Ohiver)

4270391



HRIC No. S7724557Z



Date of lasue

28-08-2008

APT BLK 530A PASIR RIS DRIVE 1 #11-354 SINGAPORE 511530

NRIC No: S7724557Z

Date: 05/07/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor cars =< 3000 kg with =< 7 passengers, exclusive of the driver; and motor tractors /vehicles =< 2500 kg

07 May 1997

Licence No: S7724557Z

NP 428A



# CERTIFICATE OF INSURANCE

#### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: CHUA CHIN WEI (CAI JINWEI)

Period of Insurance

: 15 Aug 2018 To 14 Aug 2019

Engine No. Chassis No. CHZ 964335

: WAUZZZGA4JA098779

Vehicle No.

**Issued Date** 

: SJC1713K : 1800097769

Policy No. Endorsement No.

: 29 Aug 2018

#### ABOUT THE COVER

Make/Model

: AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage: 999.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Off Peak Car: No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder

**Driver Restriction** 

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

#### **EXCESS**

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CHUA CHIN WEI (CAI JINWEI) - \$800 (Own Damage)

# APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AlG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AlG website www.aig.com.sg or AlG SG Mobile App. Simply search and download "AlG SG" from iTunes or Google Play.

#### **IMPORTANT NOTES**

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

Pte

AlG Asia Pacific

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0437/2019/DY/GW

Date : 4-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SJC 1713 K

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Owner's Name : Mr. Chua Chin Wei

Address : Blk 530A Pasir Ris Drive 1

#11-354

Singapore 511530

Telephone : HP +65 91597530

Type of Claim : Own Damage Claims

Policy No. : 1800097769 Vehicle No : SIC 1713

Vehicle No : SJC 1713 K

Model Code : Q2 1.0 TFSI S Tronic

Model / Year : Aug-18
Engine No : CHZ 964335

Chassis No : WAUZZZGA4J098779

Mileage :

Date In : Liability :

Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 3-Apr-19

Place of Accident : Lobby of Blk 530A Pasir Ris

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

# Estimated Labour Charges for Accident Vehicle. SJC 1713 K

			Estimated	
S/n	Nature of Jobs		Charges	
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n	\$ 360.00	
2	To dismantle and renew front bumper, bonnet and both headlights. Re-organize crash management components. Reinstall all parts removed.		\$ 2,800.00 5557	
3	To respray front bumper and bonnet.		\$ 1,800.00 550	
4	To carry out diagnostic checks.	5/N	\$ 192.00	
	TOTAL LABOUR CHARGES	:	\$ 5,152.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## **Telefax**

# Material List for Accident Vehicle Regn No. SJC 1713 K

			Damaged Parts 8	& Prices
S/N	Parts Description		S/Nett	Remark
1	FRONT BUMPER Pegis		\$ 1,706.00 +	
2	FRONT BUMPER FIXING PARTS Re-		\$ 314.00 +	
3	FRONT BUMPER GRILLE-CENTER		\$ 179.00 ₹ .	
4	FRONT BUMPER AIR GUIDE GRILLE-LH/RH ~~ ~~	2	\$ 308.00 ←	
5	FRONT BUMPER END CAP-LH/RH 7	2	\$ 62.00 *	
6	FRONT BUMPER SPOILER		\$ 273.00 +	
7	FRONT BUMPER CLOSING ELEMENT		\$ 142.00 ₺.	
8	FRONT WHEEL SPOILER-LH/RH / -	2	\$ 62.00 +	
9	FRONT ADAPTER-LH ZM L		\$ 32.00 ₹	
9 10	FRONT ADAPTER-RH		\$ 38.00 \$	
11	RADIATOR GRILLE could		\$ 1,301.00	
12	RADIATOR GRILLE STRIKER PLATE ?		\$ 114.00 7	
13	FRONT BUMPER REINFORCEMENT BEAM /		\$ 625.00 ~	
14	FRONT BUMPER FOAM FILLER PIECE / ~		\$ 71.00 <	
15	FRONT BUMPER COVER		\$ 91.00 ⊀	
16	FRONT BUMPER GUIDE SECTION-LH/RH	2	\$ 64.00 +	
17	SIGN " CAUTION " Face ~		\$ 13.00 ×	
18	AIR CONDITIONER STICKER		\$ 7.00 +	
19	AIR CONDITIONER STICKER  BONNET  YME  AMA  AMA  MARINE CONDITIONER STICKER		\$ 2,549.00 +	
20	BONNET ATTACHMENT PARTS		\$ 149.00 代	
	SUB-TOTAL SPARE PARTS CHARGES	1	\$ 8,100.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No. SJC 1713 K

			<b>Damaged Parts &amp; Prices</b>	
S/N	Parts Description		S/Nett Remark	
21	BONNET IMPACT PROTECTION-CENTER		\$ 27.00 +	
21	BONNET IMPACT PROTECTION-LH		\$ 28.00 J	
22	BONNET IMPACT PROTECTION-RH		\$ 27.00 ×	
23	LED HEADLIGHT MOUNTING-LH/RH	2	\$ 214.00 ×	
24	LED HEADLIGHT-LH/RH	2	\$ 8,982.00 ×	
25	FRONT WHEEL COVER-LH/RH	2	\$ 588.00	
26	FRONT WHEEL COVER CLIP-LH/RH	18	\$ 49.00	
27	FRONT CAR PLATE NO. Best	S/N	\$ 25.00	
28	SUNDRIES		\$ 500.00 ?	
	TOTAL SPARE PARTS CHARGES		\$ 18,540.00	
	TOTAL LABOUR CHARGES		\$ 5,152.00	
	GRAND TOTAL		\$ 23,692.00	

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

Name

Surveyed Date

**Authorised Date** 

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray painting

- To display damaged part(s) during resurvey
- \* Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Authorised Repris, 03 Rays

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitte	ed Ins Auth'e	d S	Status	
Main	08 Apr 2019		08 May 2019 11:27 Edit Adj Rpt	S\$3,569 Edit Es	5.00 timates	S\$3,565.00 View Rpt			Pending for Report Cancel Case	
	Main	R	eference		laim Deta	ils	Docum	ents		Show All
CLAIM SU	BFOLDER DI	TAILS				[Creat	ed by insurer]			
Insured:	CHUA CH	IN WEI, ID: S76	43557Z							
Vehicle Reg No.:	SJC171	зк			Date of Lo		2019 15:00 - :59 ths and <b>19</b> Days		Reg Date (N	fan Yr)]
Claim Type	OD / 73	97110686SG			Policy/Co Note No.:		er 1800097769 (Comprehensive)			
					Excess:	S\$0.00				
Repairer:	Premium	Automobiles Pte	Ltd (UBI) 55 Ubl	Road 1, 40	3699 Ubi -	Tel: 6768982	8/9827/9911			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (SG) -	Tel: 65-641	9-3000	[Handled by	Gan, Hunchung	] Hunchur	ng.Gan@aig.	com
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled	by ADRIAN I	LING] [Fina	Rpt du	e 17/05/2	019]
Driver/Cust dian:	ANG SYM	HUI, AMABEL (41	/ Female) , NRIC:	S7724557	Z, Tel: +	6582188761	Email: ANG_AMA	BEL@YAH	ю.сом	
ASSOCIAT	TED MAIL RE	CEIVED						View All	Compos	e Case Mail
<ul> <li>AIG_SG</li> </ul>	(08/05/2019)	: SJC1713K / OI	0 / 03/04/2019 /	Coverage	& Excess	update				
ALL ASSO	CIATED TAS	sks∃				View All	Search Tasks	Create	New Task	Complete
Due Date		Type Task	Group Subjec	t Hand	ler As	signed By	Completed	On	Created On	Done?

#### Claim Documents

\*SJC1713K (7397110686SG)
OD
Apr 3 2019 3:00PM
[CHUA CHIN WEI]
Premium Automobiles Pte Ltd

Finalized On 03/04/19 17:47	Premium Automobiles Pte Ltd (UBI)  Video - Accident	1 per p	page 🗸	4
				_
03/04/19 17:47	Videa Assidant		Thumbnail	Print
	[Linked Accident Report Documents]	0	Load MP4	
s/Images		3 per p	page 🔻	V
Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
08/05/19 13:29	General View	0	Load JPG	~
08/05/19 13:29	General View	0	Load JPG	V
08/05/19 13:29	General View	0	Load JPG	~
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Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
08/05/19 13:27	SJC 1713K GIA.pdf	0	Load PDF	
08/05/19 13:27	DRIVING & CI.pdf		Load PDF	
	8/05/19 13:29 8/05/19 13:29	8/05/19 13:29	8/05/19 13:29	Book   13:29   General View   Control   Gene

# **Linked Accident Report Documents**

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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	03/04/19 17:47	Video - Accident	0	Load MP4	
Ass	sessment Reports		1 per p	page V	
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1	03/04/19 19:35	Accident Statement	0	Load HTM	
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1	03/04/19 19:32	Accident Photo	① Load	JPG	<b>V</b>
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4	03/04/19 19:33	Accident Photo	€ Load	JPG	$\checkmark$
5	03/04/19 19:33	Accident Photo	1 Load	JPG	<b>✓</b>
6	03/04/19 19:33	Accident Photo	1 Load	JPG	<b>4</b>
7	03/04/19 19:33	Accident Photo	1 Load	JPG	V
8	03/04/19 19:33	Accident Photo	1 Load	JPG	<b>✓</b>
9	03/04/19 19:33	Accident Photo	1 Load	JPG	V
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11	03/04/19 19:33	Accident Photo	1 Load	JPG	V
12	03/04/19 19:33	Accident Photo	1 Load	JPG	<b>✓</b>
13	03/04/19 19:34	Accident Photo	1 Load	JPG	✓
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1	03/04/19 17:17	Sketch Plan	1 Load	JPG	<b>✓</b>
2	03/04/19 17:17	Sketch Plan #2	1 Load	JPG	V

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		^
		~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG19008073/ASD3E2

Date:

30/05/2019

REFERENCE

Date of Loss:

Insured/Claimant:

CHUA CHIN WEI

03/04/2019

Policy No:

1800097769

OD

Nature of Claim:

Claim No:

7397110686SG

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

**SJC1713K** 

Make & Model:

AUDI Q2, 999cc TFSI S-TRONIC (A)

Engine No:

CHZ964335

13755 km

Reg. Date:

15/08/2018 (Man. Year: 2018)

Chassis No: Odometer:

WAUZZZGA4JA098779

Colour: Engine Capacity: White

999 cc

Sum Insured (S\$):

Market Value/New Car Price: S\$125,000.00

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification: Yes

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,540.00	1,963.00	16,577.00	89.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,152.00	1,602.00	3,550.00	68.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,692.00	3,565.00	20,127.00	84.95
+ GST 7.00/7.00% (S\$)	1,658.44	249.55	1,408.89	84.95
Nett Amount (S\$)	25,350.44	3,814.55	21,535.89	84.95

INSPECTION

Date of Assignment:

08/05/2019

Date Inspected:

07/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster:

ADRIAN LING

Manager:

Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_... 30/5/2019

(REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$614.00 NETT)

# REPAIR DETAILS

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,706.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	179.00 FS	*- FS
4	2		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	Not Necessary	308.00 FS	*- FS
5	2		*FRONT BUMPER END CAP - LH / RH	Not Necessary	62.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Not Necessary	273.00 FS	*- FS
7	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
В	2		*FRONT WHEEL SPOILER - LH / RH	Not Necessary	62.00 FS	*- FS
9	1		*FRONT ADAPTER - LH	Not Necessary	32.00 FS	*- FS
10	1		*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,301.00 FS
11	1		*RADIATOR GRILLE STRIKER PLATE	* Check	114.00 FS	*- FS
12	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	71.00 FS	*- FS
13	1		*FRONT BUMPER COVER	Not Necessary	91.00 FS	*- FS
14	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	64.00 FS	*- FS
15	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
16	1		*AIR CONDITIONER STICKER	Not Necessary	7.00 FS	*-FS
17	1		*BONNET	Not Necessary	2,549.00 FS	*- FS
18	1		*BONNET ATTACHMENT PARTS	Not Necessary	149.00 FS	*- FS
19	1		*BONNET IMPACT PROTECTION - CENTER	Not Necessary	27.00 FS	*- FS
20	1		*BONNET IMPACT PROTECTION - LH	Not Necessary	28.00 FS	*- FS
21	1		*BONNET IMPACT PROTECTION - RH	Not Necessary	27.00 FS	*- FS
22	2		*LED HEADLIGHT MOUNTING - LH / RH	Not Necessary	214.00 FS	*-FS
23	2		*LED HEADLIGHT - LH / RH	Not Necessary	8,982.00 FS	*- FS
24	2		*FRONT WHEEL COVER - LH / RH	Necessary	588.00 FS	*588.00 FS
25	1		*FRONT WHEEL COVER CLIP - LH / RH (18PCS)	Necessary	49.00 FS	*49.00 FS
26	1		*FRONT CAR PLATE NO.	Bent	25.00 FS	*25.00 FS
27	1		*SUNDRIES	* Check	500.00 FS	*-FS
28	1		*FRONT ADAPTER - RH	Not Necessary	38.00 FS	*- FS
29	1	ned C-Cr-1	*FRONT BUMPER REINFORCEMENT BEAM	Not Necessary	625.00 FS	*- FS
-Fra	ncnise	part. S=SpcI	vett.	Total Parts (S\$)	18,540.00	1,963.00

Report was unsubmitted during this print-out.

Adjuster Report Page 5 of 5

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHTS. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,800.00	500.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gross Labour Cost (S\$)		5,152.00	1,602.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >