

Surveyor:

Kenneth

DOI:

ASSIGNMENT

21/5/2019

Date / Time:

7/5/2019

Registered in Merimen:

7/5/2019

Fire-a-lugs / CCU / FLE



Insured Vehicle No.:

SH8352P

Claim No.:

Name of Insured:

CYR

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

4/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMJ 5156U

INSRS:

WSP:

Tel:

Liability:

RMKS:

Chuan Ho

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher: (un)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Machine/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO of B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

240.00 (\$80 x 3 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Chuan Ho Auto Service

Payee 2: (Strata / F / P)

S\$

Name 2:

Payee 3: (Liaison if No. 2)

S\$

Name 3:

COPY SENT
11/11/19

ASS. REC. BY:

REF:

TJ /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMJ 51564 Yr Regn: 03, 19

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mw GLA 180 c.c. 1595

Colour:

M. Black A/C: Insured / Std / NI / NA

Sp. Reading:

3019 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDC 1569 422 J 572828

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

9 mm

R/Bal.

9 mm

L/Bal.

9 mm

L/Bal.

9 mm

D.O.A.

4/5/19

D.O.A.

21/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

/ File pass to

US \$ 3200 Credit @ 4163.20/5240

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

Report Format :

Lump Sum / I.B.I. (\$) :

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

TOTAL

CHUAN HO AUTO SERVICE
SIN MING AUTO CITY
160 SIN MING DRIVE #07-09
SINGAPORE 575722

ESTIMATE : SMJ 5156 U

Vehicle & Document Information

Date: 10/05/2019
Vehicle No: SMJ 5156 U
Make/Model: GLA180

S/N	Description	Qty	Repairer's Est	Revised Est
1	FRONT BUMPER	1	\$ 1,480.00	\$ 1,480.00
2	RH HEADLAMP	1	\$ 2,955.00	\$ 2,955.00
3	RH HEADLAMP BRACKET	1	\$ 28.00	\$ 28.00
4	RH FOG LAMP	1	\$ 323.00	\$ 323.00
5	RH FOG LAMP COVER	1	\$ 582.00	\$ 582.00
6	FRONT BUMPER GRILLE SET	1	\$ 1,533.00	\$ 1,533.00
7	RHF TOW HOOK COVER	1	\$ 198.00	\$ 198.00
8	FRONT BUMPER LOWER GRILLE	1	\$ 165.00	\$ 165.00
9	FRONT BUMPER LOWER LIP	1	\$ 365.00	\$ 365.00
			Total :	\$ 7,629.00
			10% -20%	\$ 1,545.80
			Parts Total :	\$ 6,083.20

1	FRONT CAR PLATE SET	\$ 30.00	\$ 30.00
1	ANTIRUST PROOFING; GALVANISING SPOT WIELD	\$ 200.00	\$ 200.00
1	TO CHECK LIGHTING, WIRING & FUSES	\$ 280.00	\$ 280.00
1	LABOUR TO DISMANTLE, REPAIR AND REPLACE PARTS	\$ 600.00	\$ 600.00
1	TO PUTTY, PRIMER, RE-SPRAY FRONT BUMPER	\$ 800.00	\$ 800.00
		Labour Total :	\$ 1,880.00
		Parts Total :	\$ 6,083.20
		Total :	\$ 7,963.20
		-20%	\$ 1,592.64
		Grand Total :	\$ 6,370.56
		Lump Sum :	\$ 6,400.00

CHUAN HO AUTO SERVICE



Not Authorized
Lump Sum 3800k
Money After Paint
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CHUAN HO AUTO SERVICE
SIN MING AUTO CITY
160 SIN MING DRIVE #07-09
SINGAPORE 575722

Vehicle & Document Information

ESTIMATE : SMJ 5156 U

Date: 10/05/2019

Vehicle No: SMJ 5156 U

Make/Model: GLA180

S/N	Description	Qty	Repairer's Est		Revised Est	
1	FRONT BUMPER	1	\$	1,480.00	\$	1,480.00 ✓
2	RH HEADLAMP	1	\$	2,955.00	\$	2,955.00 ✓
3	RH HEADLAMP BRACKET	1	\$	28.00	\$	28.00 ?
4	RH FOG LAMP	1	\$	323.00	\$	323.00 X
5	RH FOG LAMP COVER	1	\$	582.00	\$	582.00 ✓
6	FRONT BUMPER GRILLE SET	1	\$	1,533.00	\$	1,533.00 ?
7	RHF TOW HOOK COVER	1	\$	198.00	\$	198.00 ✓
8	FRONT BUMPER LOWER GRILLE	1	\$	165.00	\$	165.00 X
9	FRONT BUMPER LOWER LIP	1	\$	365.00	\$	365.00 ✓

Total :	\$	7,629.00
-20%	\$	1,545.80
Parts Total :	\$	6,083.20

1	FRONT CAR PLATE SET		\$	30.00	\$	30.00 X
1	ANTIRUST PROOFING, GALVANISING SPOT WIELD		\$		\$	200.00 X
1	TO CHECK LIGHTING, WIRING & FUSES		\$		\$	280.00
1	LABOUR TO DISMANTLE, REPAIR AND REPLACE PARTS		\$		\$	600.00
1	TO PUTTY, PRIMER, RE-SPRAY FRONT BUMPER		\$		\$	800.00

Labour Total :	\$	1,880.00
Parts Total :	\$	6,083.20
Total :	\$	7,963.20
-20%	\$	1,592.64
Grand Total :	\$	6,370.56
Lump Sum :	\$	6,400.00

CHUAN HO AUTO SERVICE



*Not Notified
 11 May 2019
 Henry After Paint
 3 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 7 May 2019 2:01 PM
To: CHUAN HO AUTO SERVICE; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sherini Pillai
Subject: RE: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS
Attachments: Photo 6-5-19, 4 15 42 PM.JPG; Photo 6-5-19, 4 15 58 PM.JPG; Photo 6-5-19, 4 16 21 PM.JPG; Photo 6-5-19, 4 15 51 PM.JPG; Photo 6-5-19, 4 16 09 PM.JPG; Photo 6-5-19, 4 16 50 PM.JPG; Photo 6-5-19, 4 16 38 PM.JPG; SMJ 5156 U - LTA SEARCH.PDF; SMJ 5156 U - GIA.PDF; Video 6-5-19, 4 16 37 PM.MP4

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMJ5156 U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street, #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

3:41 PM 7/5/2019
VNI
Sharin

From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]
Sent: 07 May, 2019 1:41 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Gabriel,

We would like to appoint LKK.
Please check liability for us before we proceed.
Thank you.

Regards,
Sharin
CHUAN HO AUTO SERVICE
160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722
Hp: 9069 1985

On Tue, May 7, 2019 at 1:26 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: 07 May, 2019 9:25 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

To : Officer In Charge,

Please refer to attached to new claim.

We would like to check liability before proceeding.

Please get back to us on the liability.

Thank you.

Regards,

Sharin

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SMJ5156U**

[SH8352P]

TP

LIM SOON LI

May 4 2019 6:00PM

Chuan Ho Auto Service

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/07/2019 09:31 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SMJ5156U - Claim Handler: Sherini Pillai

Approved:0.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 May 2019 20:41	Clim Dtl Modified	Claimant's Name: -> LIM SOON LI. Claimant's ID: -> S7834989A.	[A] HOW MEI KWAN
2	07 May 2019 20:41	Clim Veh Model Changed	(204229) MERCEDES-BENZ GLA180 1.6 (A).	[A] HOW MEI KWAN
3	07 May 2019 20:41	Clim Created	Reg No: SMJ5156U. Acct Date: 2019/05/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Chuan Ho Auto Service (Sin Ming)	[A] HOW MEI KWAN
4	07 May 2019 20:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 May 2019 20:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/16	[A] HOW MEI KWAN
6	07 May 2019 20:41	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 May 2019 20:42	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 May 2019 20:42	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	22 May 2019 14:17	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	08 Jul 2019 18:02	Adj Mandate Request	Cur.Reg:0.00:PODS Liability : 100% Remarks: BOLA 9, OID Turning into Main Road from carpark exit and causing collision with TP vehicle.	[A] Chong Poh Kin
11	09 Jul 2019 09:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/16	[I] Sherini Pillai
12	09 Jul 2019 09:31	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	14 Aug 2019 15:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	14 Aug 2019 15:11	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	14 Aug 2019 15:11	Clim Dtl Modified	JPJ Reg. Date: -> 2019/03/08.	[A] JOANNE LEE KHANG MIN
16	14 Aug 2019 15:11	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	20 Aug 2019 14:42	Adj Mandate Request	Cur.Reg:3987.45:PODS Liability: 100% Quantum: (a)COR: \$3,800.00 + (b)LOU(3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,987.45 Vehicle Model: Mercedes GLA (1595cc) 3 recommendation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2244463	14/08/2019 15:11	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ5156U	SH8352P	11.77

Print Received Message

This mail is associated with :

***SMJ5156U (MCT19050103)**
[SH8352P]
TP
LIM SOON LI
May 4 2019 6:00PM
[-]
Chuan Ho Auto Service

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 21/08/2019 09:01 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3987.45) - SMJ5156U - Claim Handler: Sherini Pillai

Approved:3987.45.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 August 2019 9:50 AM
To: CHUAN HO AUTO SERVICE
Subject: RE: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS //LKK REF: CC4/III19008052/Kpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,800.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,987.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Wednesday, 7 August 2019 12:06 PM
To: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: FW: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS
Importance: High

Hi Sharin,

Please liaise with our surveyors directly.

Claim Audit

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AUDIT TRAIL

No.	On	Audit	Remarks	By
18	21 Aug 2019 09:01	Adj Mandate Set	Approved:3987.45.	[I] Sherini Pillai
19	03 Sep 2019 10:08	Adj Mandate Request	Cur.Reg:4047.45:For LOU, third party proposed \$80.00/day as their client vehicle is a M ercedes Benz GLA180 (1595cc). For your approval/ instruction please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2244463	14 Aug 2019 15:11:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ5156U	SH8352P	11.77

Print Received Message

This mail is associated with :

***SMJ5156U (MCT19050103)**
[SH8352P]

TP

LIM SOON LI

May 4 2019 6:00PM

[-]

Chuan Ho Auto Service

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/09/2019 10:25 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4047.45) - SMJ5156U - Claim Handler: Sherini Pillai

Approved:4047.45.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 September 2019 10:05 AM
To: CHUAN HO AUTO SERVICE
Subject: RE: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS //LKK REF: CC4/III19008052/Kpa3
Attachments: DV_SMJ5156U.pdf, III GIRO FORM.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement at \$4,047.45(all-in).

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Bill.
- Original Authorisation to Act signed by your client, Lim Soon Li.
- GIRO FORM (if not provided to III before)

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Sent: Monday, 26 August 2019 9:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS //LKK REF: CC4/III19008052/Kpa3

Hi Hsiao Tong,

We would like to have a fast settlement at \$80/day for LOU as our customer is driving is Mercedes Benz GLA180.

Please help us to counter propose.
Thank you!

Best Regards,
Sharin Lim
+65 9069 1985



On Sat, Aug 24, 2019 at 4:01 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

For LOU, mandate only up to \$60/day as your client vehicle is 1595cc.

Kindly re-consider our offer as follows: -

1. Cost of Repair	\$ 3,800.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,987.45

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Sent: Thursday, 22 August 2019 10:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS //LKK REF: CC4/III19008052/Kpa3

Hi Hsiao Tong,

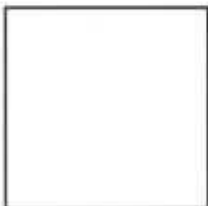
Can we settle at \$100 per day for LOU?

Thank you.

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Date: Wed, Aug 21, 2019 at 9:56 AM

Subject: Re: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS //LKK REF: CC4/III19008052/Kpa3
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Thank you for your offer, we would like to counter propose the LOU to \$100/day instead as it's a Mercedes Benz.

Best Regards,

Sharin Lim

+65 9069 1985



On Wed, Aug 21, 2019 at 9:50 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,800.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,987.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Wednesday, 7 August 2019 12:06 PM
To: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: FW: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS
Importance: High

Hi Sharin,

Please liaise with our surveyors directly.

By copy to LKK,

Please look into this urgently.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: Wednesday, August 07, 2019 12:01 PM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Fwd: FW: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Ms Sherini,

Can we have an updates for this case?

Thank you.

Best Regards,

Sharin Lim

+65 9189 2365



----- Forwarded message -----

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Date: Tue, Jul 16, 2019 at 3:38 PM

Subject: Re: FW: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

To: Sherini Pillai <sherini@iii.com.sg>

Hi Sherini,

Any updates?

Thank you.

Best Regards,

Sharin Lim

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

On Mon, Jul 8, 2019 at 11:33 AM Sherini Pillai <sherini@iii.com.sg> wrote:

Dear Poh Kin,

FYNA pls.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [<mailto:chuanhoautoservice@gmail.com>]

Sent: Monday, July 08, 2019 11:30 AM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Fwd: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Sherini,

We have yet to receive any offer / payment.

Can I check if there are any updates on this?

Thank you.

Best Regards,

Sharin Lim

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

----- Forwarded message -----

From: **Sherini Pillai** <sherini@iii.com.sg>

Date: Tue, Jun 11, 2019 at 11:42 AM

Subject: FW: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

To: sur@lkkauto.com <sur@lkkauto.com>, admin-d@lkkauto.com <admin-d@lkkauto.com>

Cc: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Hi LKK,

Please assist.

Tks.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]
Sent: Tuesday, June 11, 2019 11:35 AM
To: Sherini Pillai <sherini@iii.com.sg>
Subject: Fwd: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Ms Sherini,

Can I check if there's any updates on this?

Thank you.

Best Regards,

Sharin Lim

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

----- Forwarded message -----

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Date: Mon, Jun 3, 2019 at 10:05 AM
Subject: Re: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS
To: Sherini Pillai <sherini@iii.com.sg>

Hi Ms Sherini,

We have finalized with LKK Survey Firm.

Please refer to attached for Final Repair Bill, LOD, LOA and LTA Search Receipt.

Please proceed to make us an offer / prepare payment.

Thank you.

Best Regards,

Sharin Lim

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

On Tue, May 7, 2019 at 2:47 PM Sherini Pillai <sherini@iii.com.sg> wrote:

Hi Sharin,

Liability is clear. We can proceed with direct settlement.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: Tuesday, May 07, 2019 2:37 PM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Fwd: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Ms Sherini,

Please check liability for this case and get back to us.

Thank you.

Regards,

Sharin

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

----- Forwarded message -----

From: **Motor Claim - III** <motorclaim@iii.com.sg>

Date: Tue, May 7, 2019 at 2:00 PM

Subject: RE: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

To: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>, sur@lkkauto.com <sur@lkkauto.com>, admin-d@lkkauto.com <admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMJ5156 U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: 07 May, 2019 1:41 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

Hi Gabriel,

We would like to appoint LKK.

Please check liability for us before we proceed.

Thank you.

Regards,

Sharin

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

On Tue, May 7, 2019 at 1:26 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: 07 May, 2019 9:25 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SMJ 5156 U / SH 8352 P ON 04/05/2019 1845HRS

To : Officer In Charge,

Please refer to attached to new claim.

We would like to check liability before proceeding.

Please get back to us on the liability.

Thank you.

Regards,

Sharin

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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LETTER OF DEMAND

**CHUAN HO AUTO SERVICE
160 SIN MING DRIVE #07-09
SIN MING AUTO CITY
SINGAPORE 575722**

To : Dear, Sir/Madam

Re : Vehicle : SMJ 5156 U & SH 8352 P
Date/Time Of Accident : 04/05/2019 1845HRS
Location : 496G TAMPINES AVENUE 9

We enclose herewith final repair bill for repairs to vehicle which was damaged on the above date.
We now seek recover from you the repair costs, break down as showed below.
Please address the cheque to "CHUAN HO AUTO SERVICE"

COR : \$3,800
LOU : 3 DAYS
LTA SEARCH FEE : \$7.45

Please make Cheque Payable to "CHUAN HO AUTO SERVICE"

Thank you.

Best Regards,



Chuan Ho Auto Service

LETTER OF AUTHORITY

**CHUAN HO AUTO SERVICE
160 SIN MING DRIVE #07-09
SIN MING AUTO CITY
SINGAPORE 575722**

Re : Vehicle : SMJ 5156 U & SH 8352 P
Date/Time Of Accident : 04/05/2019 1845HRS
Location : 496G TAMPINES AVENUE 9

I hereby authorize Chuan Ho Auto Service to seek repair cost for accident occurred as above.

Thank you.

Best Regards,



LIM SOON LI
S7834989A
9766 6808

Usgo Tong

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19050103
Claimant Ref: SMJ5156U

We/I, Chuan Ho Auto Service ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,800.00 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMJ5156U that was damaged pursuant to the accident which occurred on 04/05/2019 (date) at 496G Tampines Ave 9 (location) involving vehicle no. SH8352P (insured vehicle). This is pursuant to the inspection conducted on 21/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM SOON LI ("the third party claimant") of vehicle no. SMJ5156U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMJ5156U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,047.45 to Chuan Ho Auto Service

Dated this 09 day of 09 20 19

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

Sharin Lim

NRIC:

S963009414

Address:



Nationality:

Singaporean

Occupation:

Superior

WITNESS:

Signature:



ESL
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

CHUAN HO AUTO SERVICE
 SIN MING AUTO CITY
 160 SIN MING DRIVE #07-09
 SINGAPORE 575722

FINAL REPAIR BILL : SMJ 5156 U

Vehicle & Document Information

Date: 03/06/2019
 Vehicle No: SMJ 5156 U
 Make/Model: GLA180

S/N	Description	Qty	Repairer's Est		Revised Est
1	FRONT BUMPER	1	\$	1,415.32	\$ 1,415.32
2	RH HEADLAMP	1	\$	2,455.60	\$ 2,455.60
3	RHF TOW HOOK COVER	1	\$	198.00	\$ 198.00
4	FRONT BUMPER LOWER LIP	1	\$	365.00	\$ 365.00
				Total :	\$ 4,433.92
				-10%	\$ 443.39
				Parts Total :	\$ 3,990.53
1	FRONT CAR PLATE SET		\$	30.00	\$ 30.00
1	TO CHECK LIGHTING, WIRING & FUSES			\$	20.00
1	LABOUR TO DISMANTLE, REPAIR AND REPLACE PARTS			\$	300.00
1	TO PUTTY, PRIMER, RE-SPRAY FRONT BUMPER			\$	500.00
				Labour Total :	\$ 820.00
				Parts Total :	\$ 3,990.53
				Total :	\$ 4,810.53
				-20%	\$ 962.10
				Grand Total :	\$ 3,848.43
				Lump Sum :	\$ 3,800.00

CHUAN HO AUTO SERVICE



Land Transport Authority

Receipt Date/Time : 06 May 2019 / 16:20:16

Previous Receipt No. :

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
--------------------------------	-------------------------	-------------------------------

1 Insurance Enquiry - SH8352P
Enquiry Fee
20190506161913638553

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx0479 Credit Card:
Visa/MasterCard

7.45

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Aug 2019 Edit Reg		07 May 2019 00:00 Edit Adj Rpt	\$53,800.00 Edit Estimates	\$53,800.00 View Rpt		Pending for Survey Report Cancel Case



Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303621R									
Main Claimant: LIM SOON LI , ID: S7834989A									
Vehicle Reg. No.: SMJ5156U		Date of Loss: 04/05/2019 18:00 - :59 [1 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT19050103		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SH8352P		Policy No. (Claimant):							
		Excess:							
Repairer: Chuan Ho Auto Service (Sin Ming) 160 Sin Ming Drive, #07-09, Sin Ming AutoCity, 575722 Sin Ming - Tel: 91892365									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/05/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (03/09/2019): Alert - Adj Mandate Approved (\$4047.45) - SMJ5156U - Claim Handler: Sherini Pillai III_SG (21/08/2019): Alert - Adj Mandate Approved (\$3987.45) - SMJ5156U - Claim Handler: Sherini Pillai III_SG (09/07/2019): Alert - Adj Mandate Approved (\$40.00) - SMJ5156U - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMJ5156U (MCT19050103)
 [SH8352P]
 TP
 LIM SOON LI
 May 4 2019 6:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Chuan Ho Auto Service

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	09/07/19 09:09	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>	
12	09/07/19 09:09	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>	
13	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	09/07/19 09:09	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	26/07/19 08:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
16	26/07/19 08:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
17	26/07/19 08:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/05/19 20:42	ACKNOWLEDGEMENT EMAIL TO III DD 07.05.2019	 Load PDF		
2	07/05/19 20:42	LTA SEARCH	 Load PDF		
3	07/05/19 20:42	TP GIA REPORT	 Load PDF		
4	22/05/19 18:56	TP ESTIMATE - MARKED	 Load PDF		
5	14/08/19 15:16	WORKSHOP INVOICE	 Load PDF		
6	14/08/19 15:16	LTA SEARCH	 Load PDF		
7	14/08/19 15:16	LOD	 Load PDF		
8	24/09/19 09:08	DISCHARGE VOUCHER	 Load PDF		
9	24/09/19 09:08	AUTHORISATION TO ACT FORM	 Load PDF		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	08/05/19 08:44	Singapore Accident Statement	 Load PDF		
2	13/06/19 14:22	LOD from Chuan Ho Auto Service	 Load PDF		
3	13/06/19 14:22	Letter of Authority	 Load PDF		
4	13/06/19 14:22	LTA search	 Load PDF		
5	13/06/19 14:22	Final repair bill	 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19008052/KPA3Q2

Date: 24/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant
Vehicle No : SMJ5156U **Insured Vehicle No :** SH8352P
Date of Loss: 04/05/2019 **Nature of Claim:** TP **Claim No:** MCT19050103

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMJ5156U
Make & Model: MERCEDES-BENZ GLA180, 1.6 (A) **Engine No:** 27091031785807
Reg. Date: 08/03/2019 (Man. Year: 2018) **Chassis No:** WDC1569422J572828
Colour: Metallic Black **Odometer:** 3019 km
Engine Capacity: 1595 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 **Rear Tyre Size:** 235/50 R18
Front Left Side: Continental 9 mm **Rear Left Side:** Continental 9 mm
Front Right Side: Continental 9 mm **Rear Right Side:** Continental 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,896.10	4,020.53	2,875.57	41.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,880.00	820.00	1,060.00	56.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,776.10	4,840.53	3,935.57	44.84
Approved Total (Overridden) (S\$)		3,800.00		
Nett Amount (S\$)	8,776.10	3,800.00	4,976.10	56.70
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,047.45		

INSPECTION

Date of Assignment: 07/05/2019
Date Inspected: 21/05/2019 **Inspected At:** Chuan Ho Auto Service (Sin Ming)
 160 Sin Ming Drive, #07-09, Sin Ming
 AutoCity
 Singapore 575722
Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Aug 2019)
Parts:	M1-SUV	MERCEDES-BENZ GLA180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMJ5156U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	1,480.00 FL	*1,415.32 FL
2	1		*RH HEADLAMP	Cut	2,955.00 FL	*2,455.60 FL
3	1		*RH HEADLAMP BRACKET	Repair	28.00 FL	*- FL
4	1		*RH FOG LAMP	Serviceable	323.00 FL	*- FL
5	1		*RH FOG LAMP COVER	Serviceable	582.00 FL	*- FL
6	1		*SET FRONT BUMPER GRILLE	Serviceable	1,533.00 FL	*- FL
7	1		*RHF TOW HOOK COVER	Dented	198.00 FL	*198.00 FL
8	1		*FRONT BUMPER LOWER GRILLE	Serviceable	165.00 FL	*- FL
9	1		*FRONT BUMPER LOWER LIP	Dented / Warped	365.00 FL	*365.00 FL
10	1		*SET FRONT CAR PLATE	Dented	30.00 FS	*30.00 FS

F=Franchise part. S=SpccNett. L=ListItemDisc.

Sub Total (\$\$)	7,659.00	4,463.92
- List Item Discount on L Items 10.00/10.00% (\$\$)	762.90	443.39
Total Parts (\$\$)	6,896.10	4,020.53

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ANTIRUST PROOFING ,GALVANISING SPOT WIELD	New	200.00	0.00
2	TO CHECK LIGHTING ,WIRING & FUSES	New	280.00	20.00
3	LABOUR TO DISMANTLE ,REPAIR AND REPLACE PARTS	New	600.00	300.00
4	TO PUTTY ,PRIMER ,RE-SPRAY FRONT BUMPER	New	800.00	500.00
Gross Labour Cost (S\$)			1,880.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >