

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 30 May, 2019 11:34 AM
To: 'Janet Tan'
Cc: Admin A; CS A Team
Subject: RE: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: DM19HO01235/JT
LKK REF: CC4/EQI19008050/Kja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJK 7802E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 13 May, 2019 4:42 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Dear all,

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, May 7, 2019 3:25 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 7 May, 2019 2:16 PM

To: assignments <assignments@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Dear all,

Please arrange to attend to the PRS.

We are following up with insured on non reporting.

Regards,

Janet Tan

Senior Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Tuesday, May 7, 2019 2:11 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Dear Janet

Please arrange LKK Auto Consultant to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 7 May, 2019 2:05 PM

To: jenny.lim@laihuat.com.sg

Subject: DM19HO01235/JT: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Without Prejudice

Save As To Costs

Dear Jenny

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Our insured has yet to report. We are unable to comment on liability.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
 Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Tuesday, May 7, 2019 1:50 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request for Survey (TP) - Your Ref: SGE 2200S / Our Ref: SJK 7802E (Date of Accident: 04.05.2019)

Dear Sir

We refer to the above matter.

Please can you arrange to survey our client's vehicle no. SJK 7802E?

Please advise officer-in-charge and confirm whether liability is in our client's favour?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267