

Our ref: SJZ 7846A
Your ref: _____

Direct Settlement

Date: 25 JUN 2019

To: AXA Insurance LXX

Singapore 068811

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SJZ7846A & SLE3393C
At/Along Harlyn Road / Trevalet Crescen On 06/05/19 @ 13:45

I am the owner of vehicle no. SJZ7846A that was involved in an accident with your insured vehicle no. SLE3393C of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4,330.68</u>
2. Loss of Use / Rental <u>3</u> days @ \$ <u>160</u> per day)	\$ <u>480</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>4,812.68</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Rhine
Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Ashok Singhanian	Cust No/Name /Ashok Singhanian
C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811	Reg No/Reg Date SJZ7846A / 28/12/2010
Contact No 63387288	Date In/Mileage 10/06/2019/ 79825
	Chassis No WDD2120472A343578
	Engine No 27186030149047
	Make/Model MB/E 250 CGI SEDAN (W212)
	Colour/Trim 024 497 Cuprite Bro/ 042 205 Leather Bla



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CS100001	Cash	25/06/2019/ 09:45	AQ	305 / Alan Quek A1 Lun	33161	28155063

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPN SUN			F.O.C.
POLICY NO/ACC DATE :2100242224 // 06-05-2019			
DRIVE IN:06-05-2019 // TP CAR NO:SLE3393C (AXA INSURANCE)			
DATE IN/DATE SURVEY:10-06-2019 // LKK RASUL			
BY/AUTHORIZED ON :VIC ALPEH // 29-05-2019			
A BPILAB		0.10	380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			
A BPILAB			960.00
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			
A BPIRES			600.00
RESpray REAR BUMPER			
X REAR BUMPER	1.00	1634.76	1634.76
X LH/R BUMPER GARNISH	1.00	132.65	132.65
X RH/R BUMPER GARNISH	1.00	132.65	132.65
X CT/R BUMPER GARNISH	1.00	178.58	178.58
X REAR PARKING SENSOR SEAL	4.00	7.18	28.72

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,107.36	Nett	4,047.36
Labour	1,940.00	7% GST on	283.32
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,330.68
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	4,330.68
Total(w/o GST)	4,047.36		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

FLEXI-DRIVE ENTERPRISE

SJZ 7846A

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

INVOICE

RA: 08977

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	SLK 9247X	MAZDA 6	188 Pandan Loop C&C

Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
\$ 160 per Day + 3 day	KM In	Time / Date In 13 JUN 19 1830H
\$ per Week	KM Out	Time / Date Out 10/06/19 14:25p
\$ per Month Cts	KM Drvn	Total / Time Chargeable

Hirer's Name	Address
Mr Ashok Singhania	2 Harley Road Spore 299441

I/C No.	Tel. No.
527043502	98233867

Reference Contact	Passport / IC No. / Country

Driver's Name	Passport / IC No. / Country

Driving Licence No.	Expiry	Issued by

Additional Driver	Tel. No. (Home)

Address	Passport / IC No. / Country

Driving Licence No.	Expiry	Issued by

Method of Payment
BILL TO CYCLE & CARRIAGE IND PREP 188 PANDAN LOOP.

- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.

- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.

Hirer's signature signifies acceptance of agreement

Hirer's Signature	Company Stamp
X [Signature]	

Remarks

Rental Charges	Dollars	Cents
Total 3 Days Rental	160	00
Sub-Total		
Others		
Grand Total	480.00	
Prepayment Received \$		
By: (Name in Block Letters)	CASH	CHEQUE
Amount Due / Refundable		

Refund Received \$	by receiver X
Out by	In by

Out by	In by

Out by	In by

Out by	In by

Out by	In by

Out by	In by

Out by	In by

Out by	In by

Out by	In by



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

A handwritten signature in dark ink, appearing to be 'AL'.

Third Party Insurer Enquiry

Our Ref No: GR-19-070947
Date of Request: 06/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 06/05/2019
Enquiry By Lim Xin Yi
TP Vehicle No. SLE3393C
Accident Date 06/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE3393C	AXA Insurance Pte Ltd	08/05/2018-06/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

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TAX INVOICE

Our Ref No: GR-19-070947
Date of Request: 06/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 06/05/2019
Enquiry By Lim Xin Yi
TP Vehicle No. SLE3393C
Accident Date 06/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/05/2019 08:59
Date Of Accident	06/05/2019 13:45
Exact Location Of Accident	HARLYN ROAD / TREVOSE CRESCENT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ7845A
Insured/Policyholder	
Name Of Registered Owner	ASHOK SINGHANIA
NRIC No	S2704350Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98236867
Alternative Phone No	OFFICE-98236867

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100242224-08
Cover Note Number	

Driver

Name of Driver	RASHMI SINGHANIA
NRIC No	S7183096I
Date Of Birth	20/12/1971
Occupation	INDOOR
Date Of Driving Pass	16/01/2003
Driving Experience	16 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98236867
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	2 HARLYN ROAD
Postcode	299441
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE3393C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

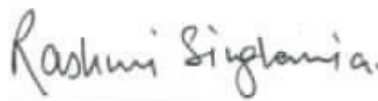
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time


Reporting Centre Personnel's
Name: 
NRIC/FIN No.:

SKETCH PLAN

(A) SJZ 7846A

(B) SLE 3393C



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Ref to owner letter for detail.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

A Singhania
Policyholder's Signature
Date & Time

Rashmi Singhania.
Driver's Signature
(If driver is not the policyholder)
Date & Time

[Signature] 06/05/19
Reporting Centre Personnel's
Name: Alsy Ansh
NRIC/FIN No.:

Statement of Events

1. At 1.42pm, I was stationary at Harlyn Road - Trevoze Crescent junction, waiting to turn right onto Trevoze Crescent from Harlyn Road.
2. Suddenly, I heard a bump sound at the back of my car. As my car was stationary at the stop line, I turned back to see that a vehicle (SLE3393C) had collided into my car at the back.
3. I alighted from the vehicle to inspect the damage; and the driver of SLE3993C alighted as well.
4. The driver of the perpetrating vehicle (SLE3993C) proceeded to apologize several times, claiming that she was "sorry."
5. We took pictures, and the perpetrating driver requested me to move the car as there were many cars in the way.
6. She again apologized and said that "it was her mistake, and that she should be more careful."



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : Ashok Singhanian
Period of Insurance : 28 Dec 2018 To 27 Dec 2019
Engine No. : 27186030149047
Chassis No. : WDD2120472A343578

Vehicle No. : SJZ7846A
Policy No. : 2100242224-08
Endorsement No. :
Issued Date : 21 Dec 2018

ABOUT THE COVER

Make/Model : MERCEDES BENZ E250 CGI BE
Engine Capacity/Tonnage : 1,796.00 CC Sum Insured : Market Value First Year of Registration : 2010
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAFF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Ashok Singhanian - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Euros Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website: www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

05D0860374

CYCLE & CARRIAGE - EDTANG

239 ALEXANDRA ROAD

SINGAPORE 159930 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

REPUBLIC OF SINGAPORE **DRIVING LICENCE**



Licence Number: **S71830961**

Name:

RASHMI SINGHANIA

Birth Date: **20 Dec 1971**

Issue Date: **16 Jan 2003**



FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

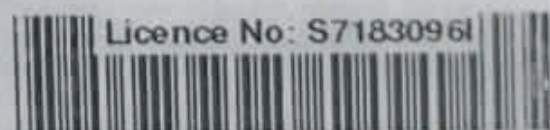
PASS DATE

Class 3 Moto. Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

16 Jan 2003

FOR C&C USE ONLY

NP 428A



Licence No: S71830961