

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 24 May, 2019 5:34 PM  
**To:** Alan Quek  
**Cc:** Admin A; assignments; Vic (LKKAUTO)  
**Subject:** RE: SJZ7846A / SLE3393C Date of accident:06-05-2019 \*\*\* LKK REF: CC4/ASM19008047/ha3

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will continue to follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Alan Quek [mailto:[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)]  
**Sent:** Friday, 24 May, 2019 2:18 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: SJZ7846A / SLE3393C Date of accident:06-05-2019 \*\*\* LKK REF: CC4/ASM19008047/ha3

Good Afternoon Vic,

May you assist me to check liability for direct settlement. My client is escalating here, Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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**From:** Alan Quek  
**Sent:** Monday, 13 May 2019 9:21 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: SJZ7846A / SLE3393C Date of accident:06-05-2019 \*\*\* LKK REF: CC4/ASM19008047/ha3

Hi Vic,

Kindly assist to check with AXA their insured licence issue settle and if we can proceed direct settlement for this case. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Thursday, 9 May 2019 11:46 AM  
**To:** Alan Quek  
**Cc:** Admin A; Vic (LKKAUTO); assignments  
**Subject:** RE: SJZ7846A / SLE3393C Date of accident:06-05-2019 \*\*\* LKK REF: CC4/ASM19008047/ha3

Without Prejudice

Dear Alan,

We refer further to our below email.

Our Insured Driver reported that she rear-ended your client's vehicle.

However, our Insured Driver was holding an expired driving licence.

We are currently seeking for our principal's further instruction and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 7 May, 2019 7:32 PM

**To:** Alan Quek

**Cc:** Vic (LKKAuto); CS A Team; Admin A; assignments

**Subject:** RE: SJZ7846A / SLE3393C Date of accident:06-05-2019 \*\*\* LKK REF: CC4/ASM19008047/ha3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

**Please provide us the following and arrange for TP survey.**

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Tuesday, 7 May, 2019 11:58 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Subject:** SJZ7846A / SLE3393C Date of accident:06-05-2019

**AXA INSURANCE SINGAPORE PTE LTD**

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SJZ 7846 A & SLE 3393 C.**  
Along **HARLYN ROAD / TREVOSE CRESCENT.**

We have instructs by our client's of motor vehicle no:**SJZ 7846 A**, which was involved in the above accident. Our client's vehicle was damaged and we now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SLE 3393 C** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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